Know Your
Customer

Business Presence across Globe
Sales that keep the Business Run..

Summary

Executive Sales by Gender % Sales by Country

Country

Does Family size affect sales?

Does Birthmonth affect Sales?

# AdventureWorks Customer Segmentation



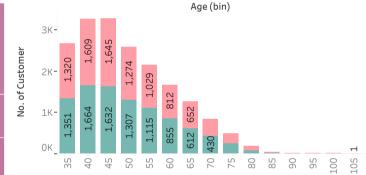




#### Where are my Customers?



**Customer by Age group** 



**Customer's Date of First Purchase (New Customers)** 



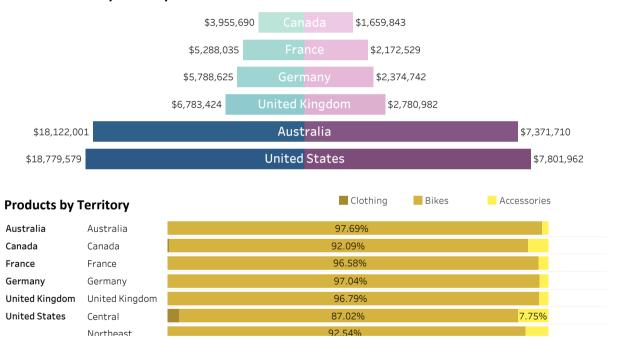
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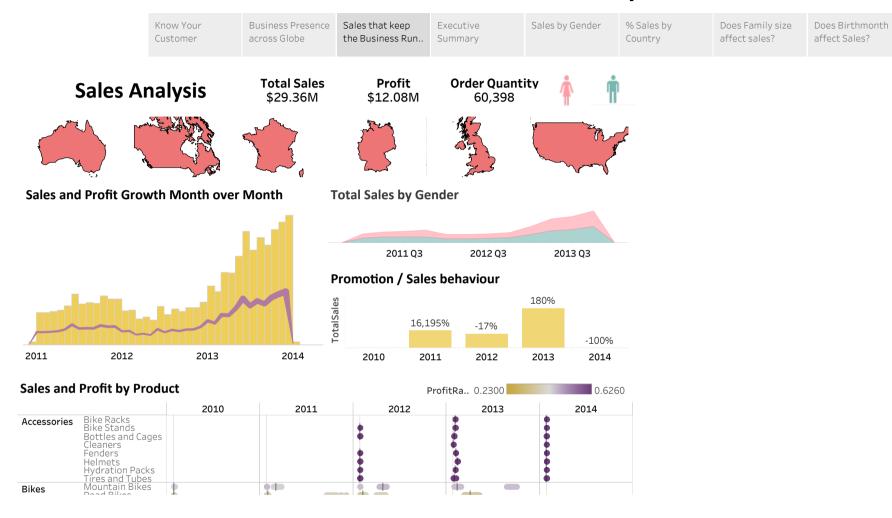
# AdventureWorks Territory Analysis

Sales Profit

\$29.36M \$12.08M

#### **Sales and Profit by Territory**





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### **AdventureWorks Executive Analysis**

Total Sales Profit Profit Ratio Profit per Cust.. Profit per Order Quantity \$29.36M \$12.08M 41.15% \$653.59 \$436.78 60,398

#### **Sales vs Order Quantity**



The above visualization gives insights about the customer's shopping behaviour in their birth month. The number of customers with a particular birthmonth is directly proportional to the sales for that month.

Month of August is when there are the most birthdays, so the sales are high for August accordingly...

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Gender

F M

### **Monthly Sales by Gender**

•	•							
Month of Order D								
January 2011	221,260	248,564						
February 2011	272,994	193,341						
March 2011	233,126	252,073						
April 2011	220,225	281,849						
May 2011	273,611	288,070						
June 2011	368,555	369,285						
July 2011	315,159	281,588						
August 2011	296,240	318,318						
September 2011	299,116	303,967						
October 2011	365,026	343,182						
November 2011	354,991	305,555						
December 2011	342,781	326,650						
January 2012	246,456	248,908						
February 2012	274,578	232,416						
March 2012	210,440	163,043						
April 2012	206,433	206,433 193,903						
May 2012		<b>182,952175,925</b>						
June 2012	290,954	264,206						
July 2012		243,293						
August 2012	277,371	246,547						
September 2012	214,149							
October 2012	261,132	274,028						
November 2012	254,393	283,563						
December 2012	343,519	280,983						
January 2013	424,598	433,092						
February 2013	387,089	384,260						
March 2013	523,365	526,542						
April 2013	562,405	483,617						
May 2013	666,088	618,505						
June 2013	820,392	822,786						
July 2013	707,018	664,658						

As seen, the difference between sales for Females and Males is negligible.

Know Your Customer

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the Business Run.. Summary

Executive

Sales by Gender

% Sales by Country

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## % Sales by Country

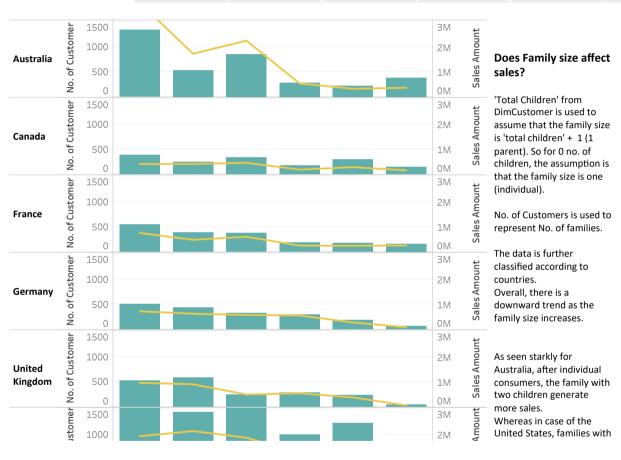


United States and Australia are the top 2 countries respectively that generate more sales.

United States contribute about 32% to the total sales making it top market for AdventureWorks.

Know Your Business Presence across Globe Sales that keep the Business Run.. Summary Sales by Gender Sales by Gender Sales by Country Does Family size affect Sales?

Does Family size affect Sales?



Know Your	Business Presence	Sales that keep	Executive	Sales by Gender	% Sales by	Does Family size	Does Birthmonth
Customer	across Globe	the Business Run	Summary		Country	affect sales?	affect Sales?

#### **Customers / Sales by Birthmonth**



This visualization gives insights about the customer's shopping behaviour in their birth month. The number of customers with a particular birthmonth is directly proportional to the sales for that month.

Month of August is when there are the most birthdays, so the sales are high for August accordingly.

Marketing strategies like birthday discounts can further