Apoorva Sunkad

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EDUCATION

KLS Vishwanathrao Deshpande Institute of Technology — Haliyal, Karnataka
Bachelor of Engineering in Electronics and Communication — *2017 - 2021, **CGPA - 7.99***

Presentation Girls' Composite PU College — Dharwad, Karnataka
Intermediate, Science — *2017, **Percentage - 84.02***

EXPERIENCE

Assistant System Engineer — Oct 2021 - June 2023
Tata Consultancy Services(TCS) — *Bengaluru, Karnataka*
- Proficiently addressed over **600-700** client tickets related to SAP software.
- Analyzed ticket patterns to identify and resolve recurring issues, **enhancing the tool's efficiency** and reducing overall ticket count, also creating **documentation pages** for which solutions were proposed.
- Implemented strategic analysis of ticket categories and **collaborated with the team** to identify root causes of the issues.
- Reduced the monthly ticket counts **from an average of 500 to a range of 300-450** through **problem-solving** measures and tools such as **JIRA** software.

Machine Learning Intern — Sep 2020 - Nov 2020
Knowledge Solutions India — *Maharashtra, India (Remote)*
- Acquired knowledge of machine learning principles and algorithms, including linear regression and random forest regression, for data analysis and predictive modeling
- Worked on a project to closely predict the insurance cost based on various physical features of the dataset using different ML algorithms like **Multiple linear Regressor, Random Forest Regressor.**
- Used **python** as a language and different python libraries to implement the insurance cost.

Web Development Intern — July 2020 - Sep 2020
Knowledge Solutions India — *Remote*
- Hands on experience on web development technologies such as HTML5, CSS and JavaScript.
- The task was to build a simple portfolio using HTML5, CSS and JavaScript.

PERSONAL PROJECTS

Personal Portfolio | *HTML, CSS, Javascript* — Github Link
Portfolio Website

- Developed a website personal portfolio website using HTML, CSS, JavaScript, and typed.js. Implemented interactive features to enhance user experience.
- It's my resume as a platform to showcase professional achievements, skills, and projects in a visually appealing and accessible manner,

Plant Oximeter | *MATLAB, Image processing Algorithms,RGB Colour Model*
- Developed an algorithm for estimating amount of oxygen released by single leaf followed by the entire plant/tree.
- Implemented based on **image processing**, input image will be read, and image will undergo various image processing techniques (image processing algorithms)
- Utilized the **RGB color model** for estimating plant chlorophyll and nitrogen content, along with oxygen production estimation in percentage.

TECHNICAL SKILLS

Languages: C++, Python, MySQL
Web Development Languages: HTML, CSS,JavaScript, Bootstrap.
Computer Fundamentals: Data Structures and Algorithms, Operating Systems, knowledge of databases
Tools: Git, Github, Visual Studio, JIRA AWS(Basics)

INTERESTS

Singing, Painting, Sky Gazing