Apoorva Sunkad

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PERSONAL PROJECTS

Personal Portfolio | *HTML, CSS, Javascript*   Github Link
Portfolio Website

- Developed a website personal portfolio website using HTML, CSS, JavaScript, and typed.js. Implemented interactive features to enhance user experience.
- It's my resume as a platform to showcase professional achievements, skills, and projects in a visually appealing and accessible manner,

Attendance Tracking Using Face Recognition | *Python, Machine Learning Algorithms*   Github Link

- This is an algorithm which tracks the attendance of the person by detecting the faces.
- Implemented based on **Linear SVM classifier algorithm, python libraries such as dlib, face-recognition,numpy**, when a face is detected on webcam comparison happens between images dataset which are fed to the algorithm and the face in webcam and detects the person with name then attendance is marked in an excel sheet.

EXPERIENCE

Assistant System Engineer   Oct 2021 - June 2023
Tata Consultancy Services(TCS)   *Bengaluru, Karnataka*

- Proficiently addressed over **600-700** client tickets related to SAP software.
- Analyzed ticket patterns to identify and resolve recurring issues, **enhancing the tool's efficiency** and reducing overall ticket count, also creating **documentation pages** for which solutions were proposed.
- Implemented strategic analysis of ticket categories by running a **python script** to automate the process of categorizing the tickets based on different categories present in the tool, using **pandas** library of python and **collaborated with the team** to identify root causes of the issues.
- Reduced the monthly ticket counts **from an average of 500 to a range of 300-450** through **problem-solving** measures and tools such as **JIRA** software.

Machine Learning Intern   Sep 2020 - Nov 2020
Knowledge Solutions India   *Maharashtra, India (Remote)*

- Acquired knowledge of machine learning principles and algorithms, including linear regression and random forest regression, for data analysis and predictive modeling
- Worked on a project to closely predict the insurance cost based on various physical features of the dataset using different ML algorithms like **Multiple linear Regressor, Random Forest Regressor.**

Web Development Intern   July 2020 - Sep 2020
Knowledge Solutions India   *Remote*

- Hands on experience on web development technologies such as HTML5, CSS and JavaScript.
- The task was to build a simple portfolio using HTML5, CSS and JavaScript.

TECHNICAL SKILLS

Languages: C++, Python, MySQL
Web Development Languages: HTML, CSS,JavaScript.
UI Frameworks: Bootstrap, React(Basics).
Computer Fundamentals: Basics of Data Structures and Algorithms, OOPS, Operating Systems, knowledge of databases
Tools: Git, Github, Visual Studio, JIRA

EDUCATION

KLS Vishwanathrao Deshpande Institute of Technology   Haliyal, Karnataka
Bachelor of Engineering in Electronics and Communication   *2017 - 2021*, **CGPA - 7.99**

Presentation Girls' Composite PU College   Dharwad, Karnataka
Intermediate, Science   *2017*, **Percentage - 84.02**