

Feature			Scer	nario			Step			
Name	Duration	T	P	F	S	T	P	F	S	
Initiating General Enquiry case	1 m 54.556 s	2	1	1	0	23	22	1	0	

FAIL & SKIP SCENARIOS -- 3 --

#	Feature Name	Scenario Name
1	Initiating General Enquiry case	General Enquiry case initiation

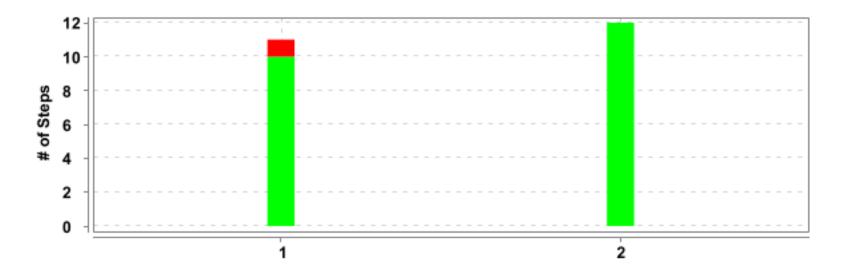
TAG	Scenario			Feature				
Name	T	P	F	S	T	P	F	S
@Sanity	1	0	1	0	1	0	1	0
@Smoke	1	1	0	0	1	0	1	0

FEATURES SUMMARY -- 5 --



#	Feature Name	T	P	F	S	Duration
1	Initiating General Enquiry case	2	1	1	0	1 m 54.556 s

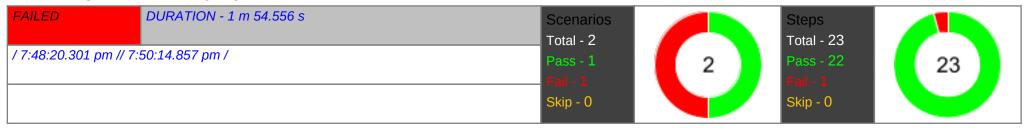
SCENARIOS SUMMARY



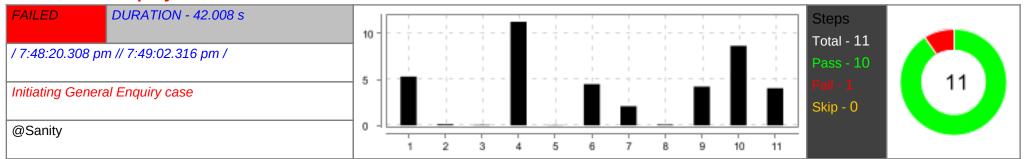
#	Feature Name	Scenario Name	T	P	F	S	Duration
1	Initiating General Enquiry case	General Enquiry case initiation	11	10	1	0	42.008 s
2		General Enquiry Resolution	12	12	0	0	1 m 12.479 s

DETAILED SECTION -- 7 -

Initiating General Enquiry case



General Enquiry case initiation

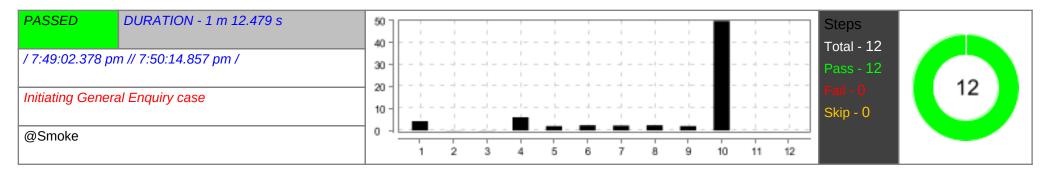


#	Step / Hook Details	Status	Duration
1	Given User reaches to login page of NSW	PASSED	5.307 s
2	When User enter "apoorv.jain+782@coforge.com" as email id	PASSED	0.123 s
3	When Enter password as "Rules@123"	PASSED	0.051 s
4	And Click on Submit	PASSED	11.273 s
5	Then User able to navigation to the home page	PASSED	0.037 s
6	When User clicks on Submit a service request or enquiry option	PASSED	4.489 s
7	And Click on GeneralEnquiry button	PASSED	2.083 s
8	Then GeneralEnquiry case will initiate	PASSED	0.091 s
9	When User enters selects No or Yes	PASSED	4.220 s
10	And Enter all the details	PASSED	8.645 s
11	Then Confirmation text will display	FAILED	4.050 s
	org.openqa.selenium.NoSuchElementException: no such element: Unable to locate element: {"method":"css selector","selector":"div.content-item.content-label.item-1.remove-bottom-spacing.remove-top-spacing.remove-left-spacing.flex.flex-row.dataLabelRead"} (Session info: MicrosoftEdge=127.0.2651.98) For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#no-such-element-exception Build info: version: '4.21.0', revision: '79ed462ef4' System info: os.name: 'Windows 11', os. arch: 'amd64', os.version: '10.0', java.version: '21' Driver info: org.openqa.selenium.edge.EdgeDriver Command:		

DETAILED SECTION -- 8 --

#	Step / Hook Details	Status	Duration
T	[ea71e007d966de3cf2fb8514514debc1, findElement {value=div.content-item.content-label.item-1.remove-bottom-spacing.remove-top-spacing.remove-left-spacing.flex.flex-row.dataLabelRead, using=css selector/j Capabilities {acceptInsecureCerts: true, browserName: MicrosoftEdge, browserVersion: 127.0.2651.98 (psedsediverVersion: 127.0.26	Siaius	Duration
	* Not displayable characters are replaced by '?'.		
	AFTER - utils.Hooks.screenCapture(io.cucumber.java.Scenario)	PASSED	0.246 s
	General_Enquiry_case_initiation		
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General Enquiry Resolution



#	Step / Hook Details	Status	Duration
1	Given Internal CSR reaches to login page of NSW	PASSED	4.212 s
2	When CSR enter "apoorv.jain+730@coforge.com" as email id	PASSED	0.100 s
3	When Enter password as "Rules@123"	PASSED	0.061 s
4	And Click on Submit	PASSED	6.003 s
5	Then CSR able to navigation to the home page of Interaction portal	PASSED	2.025 s
6	When CSR clicks on My workbaskets	PASSED	2.409 s
7	And Select Customer Experience dropdown	PASSED	2.209 s
8	Then CSR able to see SR case	PASSED	2.370 s
9	When CSR clicks on SR case	PASSED	2.018 s
10	And Enter all the detail	PASSED	49.784 s
11	And Click on Finish	PASSED	0.000 s
12	Then Case will resolve and display confirmation message	PASSED	0.000 s