

Feature		Scenario				Step			
Name	Duration	T	P	F	S	T	P	F	S
Initiating General Enquiry case	34.995 s	1	0	1	0	12	9	1	2

FAIL & SKIP SCENARIOS -- 3 --

#	Feature Name	Scenario Name
1	Initiating General Enquiry case	General Enquiry Resolution

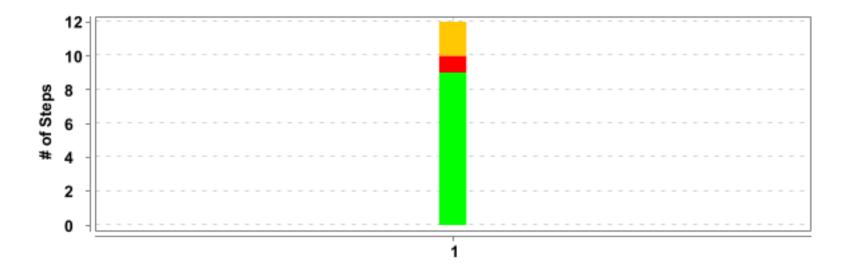
TAG	Scenario			Feature				
Name	T	P	F	S	T	P	F	S
@Smoke	1	0	1	0	1	0	1	0

FEATURES SUMMARY -- 5 --



#	Feature Name	T	P	F	S	Duration
1	Initiating General Enquiry case	1	0	1	0	34.995 s

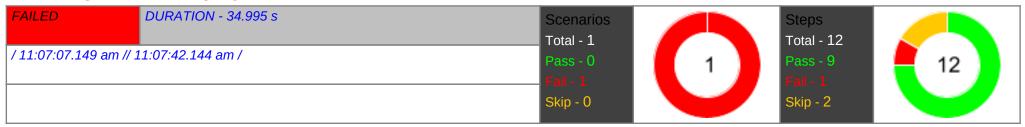
SCENARIOS SUMMARY -- 6 --



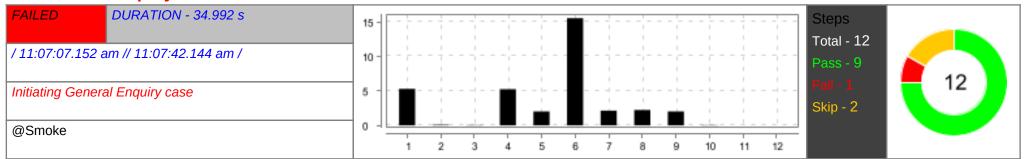
#	Feature Name	Scenario Name	T	P	F	S	Duration
1	Initiating General Enquiry case	General Enquiry Resolution	12	9	1	2	34.992 s

DETAILED SECTION -- 7 -

## **Initiating General Enquiry case**



## **General Enquiry Resolution**



#	Step / Hook Details	Status	Duration
1	Given Internal CSR reaches to login page of NSW	PASSED	5.284 s
2	When CSR enter "apoorv.jain+730@coforge.com" as email id	PASSED	0.105 s
3	When Enter password as "Rules@123"	PASSED	0.057 s
4	And Click on Submit	PASSED	5.237 s
5	Then CSR able to navigation to the home page of Interaction portal	PASSED	2.024 s
6	When CSR clicks on My workbaskets	PASSED	15.536 s
7	And Select Customer Experience dropdown	PASSED	2.142 s
8	Then CSR able to see SR case	PASSED	2.227 s
9	When CSR clicks on SR case	PASSED	2.012 s
10	And Enter all the detail	FAILED	0.059 s
	org.openqa.selenium.NoSuchElementException: no such element: Unable to locate element: {"method":"xpath","selector":"//iframe[@id="PegaGadget1lfr"]"} (Session info: MicrosoftEdge=127.0.2651.98) For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#no-such-element-exception Build info: version: '4.21.0', revision: '79ed462ef4' System info: os.name: 'Windows 11', os.arch: 'amd64', os.version: '10.0', java.version: '21' Driver info: org.openqa. selenium.edge.EdgeDriver Command: [daaf00de32b01c3d509b0dfdbbc58057, findElement {using=xpath, value=//iframe[@id="PegaGadget1lfr"]}] Capabilities {acceptInsecureCerts: true, browserName: MicrosoftEdge, browserVersion:		

#	Step / Hook Details	Status	Duration
	127.0.2651.98, fedcm:accounts: true, ms:edgeOptions: {debuggerAddress: localhost:58263}, msedge: {msedgedriverVersion: 127.0.2651.98 (9996f88545e1, userDataDir: C:\Users\apoor\AppData\Loca}, networkConnectionEnabled: false, pageLoadStrategy: normal, platformName: windows, proxy: Proxy(), se:cdp: ws://localhost:58263/devtoo, se:cdpVersion: 127.0.2651.98, setWindowRect: true, strictFileInteractability: false, timeouts: {implicit: 0, pageLoad: 300000, script: 30000}, unhandledPromptBehavior: dismiss and notify, webauthn:extension:credBlob: true, webauthn:extension:largeBlob: true, webauthn:extension:minPinLength: true, webauthn:extension:prf: true, webauthn:extension:largeBlob: true, webauthn:extension:minPinLength: true, webauthn:extension:prf: true, webauthn:extension:largeBlob: true, webauthn:extension:minPinLength: true, webauthn:extension:prf: true, webauthn:extension:largeBlob: true, webauthn:extension:prf: true, webauthn:extension:prf: true, webauthn:extension:largeBlob: true, webauthn:extension:prf: true, webauthn:extension:pr		
11	And Click on Finish	SKIPPED	0.002 s
12	Then Case will resolve and display confirmation message	SKIPPED	0.001 s
	AFTER - utils.Hooks.screenCapture(io.cucumber.java.Scenario)	PASSED	0.239 s
	General_Enquiry_Resolution		
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