Cucumber Report

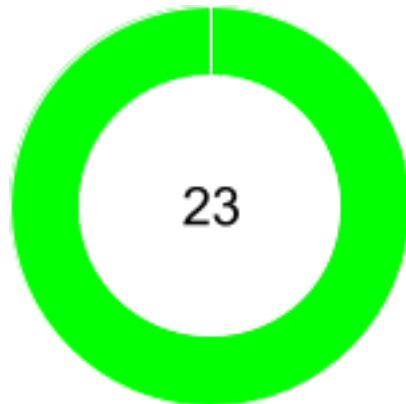| **Start : Aug 19, 9:05:09.454 am**	**End : Aug 19, 9:07:32.650 am**	**Duration : 2 m 23.196 s**
Features	Scenarios	Steps
PASSED - 1 FAILED - 0 SKIPPED - 0	PASSED - 2 FAILED - 0 SKIPPED - 0	PASSED - 23 FAILED - 0 SKIPPED - 0

Feature		Scenario				Step			
Name	Duration	T	P	F	S	T	P	F	S
Initiating General Enquiry case	*2 m 23.196 s*	*2*	*2*	*0*	*0*	*23*	*23*	*0*	*0*

TAG	Scenario				Feature			
Name	T	P	F	S	T	P	F	S
@Sanity	1	1	0	0	1	1	0	0
@Smoke	1	1	0	0	1	1	0	0

#	Feature Name	T	P	F	S	Duration
1	Initiating General Enquiry case	2	2	0	0	2 m 23.196 s
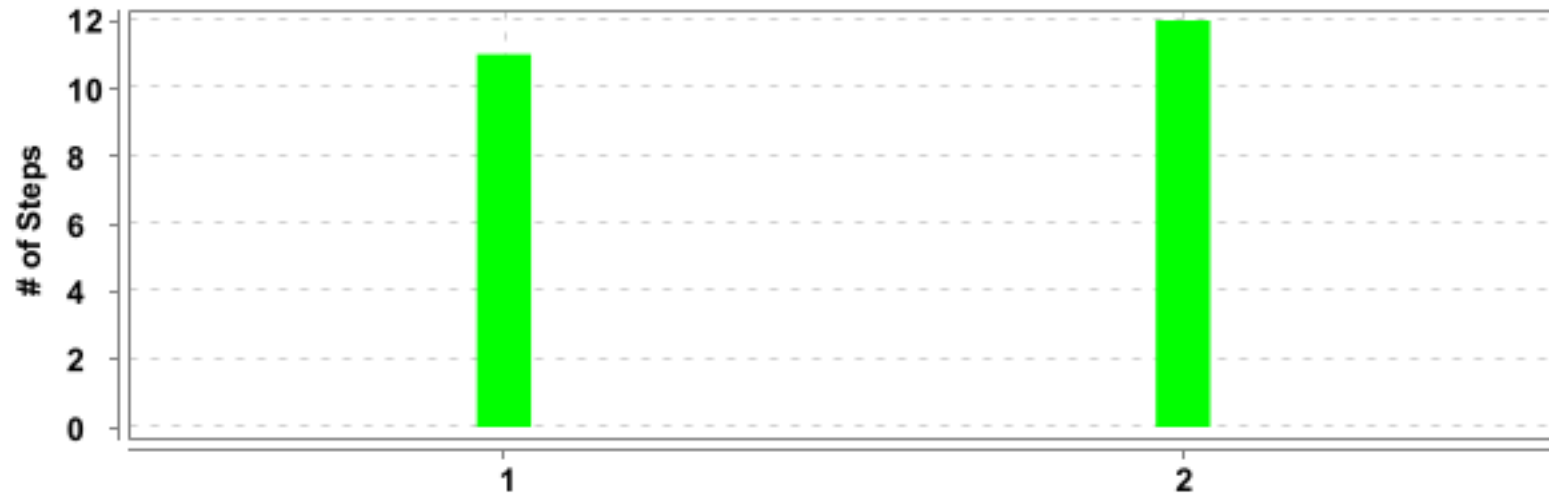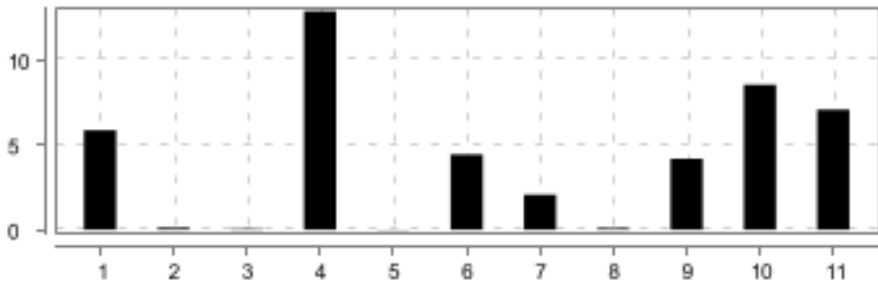
#	Feature Name	Scenario Name	T	P	F	S	Duration
1	Initiating General Enquiry case	General Enquiry case initiation	11	11	0	0	46.780 s
2		General Enquiry Resolution	12	12	0	0	1 m 36.335 s

Initiating General Enquiry case

PASSED	DURATION - 2 m 23.196 s		Scenarios		Steps	
/ 9:05:09.454 am // 9:07:32.650 am /			Total - 2		Total - 23	
			Pass - 2	2	Pass - 23	23
			Fail - 0		Fail - 0	
			Skip - 0		Skip - 0	

General Enquiry case initiation

PASSED	DURATION - 46.780 s		Steps	
/ 9:05:09.457 am // 9:05:56.237 am /			Total - 11	
Initiating General Enquiry case			Pass - 11	11
@Sanity			Fail - 0	
			Skip - 0	

#	Step / Hook Details	Status	Duration
1	Given User reaches to login page of NSW	PASSED	5.865 s
2	When User enter "apoorv.jain+782@coforge.com" as email id	PASSED	0.121 s
3	When Enter password as "Rules@123"	PASSED	0.064 s
4	And Click on Submit	PASSED	12.888 s
5	Then User able to navigation to the home page	PASSED	0.016 s
6	When User clicks on Submit a service request or enquiry option	PASSED	4.429 s
7	And Click on GeneralEnquiry button	PASSED	2.061 s
8	Then GeneralEnquiry case will initiate	PASSED	0.102 s
9	When User enters selects No or Yes	PASSED	4.192 s
10	And Enter all the details	PASSED	8.542 s
11	Then Confirmation text will display	PASSED	7.071 s

General Enquiry Resolution

PASSED	DURATION - 1 m 36.335 s

/ 9:05:56.315 am // 9:07:32.650 am /

Initiating General Enquiry case

@Smoke

Steps
Total - 12
Pass - 12
Fail - 0
Skip - 0

12

#	Step / Hook Details	Status	Duration
1	Given Internal CSR reaches to login page of NSW	PASSED	5.968 s
2	When CSR enter "apoorv.jain+730@coforge.com" as email id	PASSED	0.124 s
3	When Enter password as "Rules@123"	PASSED	0.080 s
4	And Click on Submit	PASSED	16.337 s
5	Then CSR able to navigation to the home page of Interaction portal	PASSED	2.023 s
6	When CSR clicks on My workbaskets	PASSED	0.640 s
7	And Select Customer Experience dropdown	PASSED	2.177 s
8	Then CSR able to see SR case	PASSED	5.178 s
9	When CSR clicks on SR case	PASSED	2.008 s
10	And Enter all the detail	PASSED	1 m 0.401 s
11	And Click on Finish	PASSED	0.000 s
12	Then Case will resolve and display confirmation message	PASSED	0.000 s