




# Template to Modify Pool/Service Group

## Operations Guide


Version	Remarks	Date
1.0	Provisioning Template Operation Guide for Modifying Pool/ Service Group	01/08/2016




## 1. Modify Pool/Service Group

1. Login to AppViewX.
2. On the left navigation menu, select **Provisioning**; and click **Request**
3. On the upper right portion of the screen, click the  **Create** button.
4. Select the provisioning template name from the list – '**Generic\_Modify\_Pool**'
 





**Note:** *If no template is available, this indicates that the user role does not have permission to the requesting template.*
5. Enter the provisioning request description – '*Modify Pool/Service Group*'.
6. Add a default Request scenario name relevant to the template. **E.g.:** Modification of Pool/Service Group
7. Select the Vendor from the list available in the **Vendor** dropdown field.
 

If **F5** is selected, then

  - a. Click on *Get Devices* button to retrieve the list of F5 devices from the inventory.
  - b. Select the device from the **Select Device** dropdown.
  - c. Click on *Get VIP Names* button to retrieve the list of Virtual Servers for the selected devices.
  - d. On selecting a *Virtual Server* from the **Select VIP** field, click on *Get VIP Config* to retrieve the Virtual server configuration.
  - e. The *Pool Members* corresponding to the selected Virtual Server are displayed in the Tabular. New Pool members can be added or modification of existing pool members can be done along with modifying the *Load balancing* method.
  - f. Please select *Yes*, in the **Do you want to add or delete monitors** field ,if new monitors should be added to the selected Virtual Server.
  - g. Select the *Monitor Name* from the **Monitor** dropdown field and enter appropriate comments in the **Comments** fields.
  - h. Click on  to add the monitor in to the tabular for. Multiple Monitors can be added in a similar manner to the tabular.

- i. On selecting a particular monitor entry, click on  to modify the details.  
Additionally, the monitor entry can be deleted from the tabular by selecting the specific record and clicking on .
- j. Click  Button; ensure that the **Scenario** is displayed on the right hand pane.
- k. Click on **Submit** to generate work order(s) for the provisioning request.

If **Citrix** is selected, then

- a. Click on *Get Devices* button to retrieve the list of F5 devices from the inventory.
- b. Select the device from the **Select Device** dropdown.
- c. Click on *Get VIP Names* button to retrieve the list of Virtual Servers for the selected devices.
- d. On selecting a *Virtual Server* from the **Select VIP** field, click on *Get VIP Config* to retrieve the Virtual server configuration.
- e. The *Load balancing* method can be selected from the **Select Load Balancing Method** field. The *Service Group* can be viewed in the corresponding field.
- f. Please enter the *Service Name*, *Service IP* and *Service Port* in the corresponding fields.
- g. Click on  to add the *Service List* in to the tabular.
- h. On selecting a particular *Service* entry, click on  to modify the details.  
Additionally, the *Service* entry can be deleted from the tabular by selecting the specific record and clicking on .
- i. Click  Button; ensure that the **Scenario** is displayed on the right hand pane.
- j. Click on **Submit** to generate work order(s) for the provisioning request.