AppViewX



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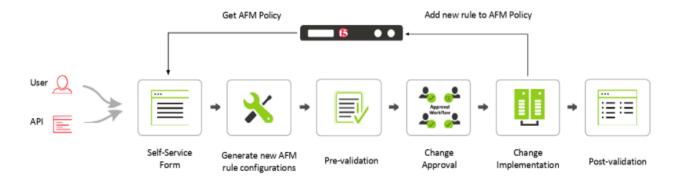
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Description

The AFM Policy Creation workflow creates an AFM rule and pushes it to an active AFM policy in the F5 BIG-IP devices. The policies available within the selected partitions of an F5 device will be listed. It provides an option to select the policy (for which a rule needs to be created) and define source and destination addresses with the Geo-location and Fully Qualified Domain Name (FQDN). Also, the sequence, logging, and status of the created AFM rule can be define using this workflow.

The flow diagram for the AFM Policy Creation workflow is shown in the image below:



Prerequisites

To run this automation workflow in your environment, ensure that the following pre-requisites are met:

- Free AppViewX or AppViewX version 12.1.0 and 12.2.0 has been downloaded and installed.
- The ADC devices have been added in the AppViewX inventory and assigned to a data center.
- Each ADC device is a managed entity in AppViewX.
- The DNS resolver has been configured in the F5 device.
- The AFM module has been enabled in the device.

Compatible Software Versions

The workflow has been tested and validated on the following software versions:

- AppViewX Free AppViewX, AVX 12.1.0, and AVX 12.2.0
- F5 (both LTM and GTM) version 11.x and 12.x

Limitations

Not applicable.

REST API

Not applicable

Log In to AppViewX

Log in to the AppViewX web interface. The standard format for a login URL is:

https://hostname:portnumber.

The hostname and port number are configured during deployment, with the default port number set to 5004 and the default web credentials set to admin/AppViewX@123.

Note: It is recommended that you access AppViewX using Internet Explorer, Firefox, or Google Chrome.

Import Visual Workflows

Note: Free AppViewX comes preloaded with visual workflows. You will only need to use the following import instructions when newer versions of the workflows are available.

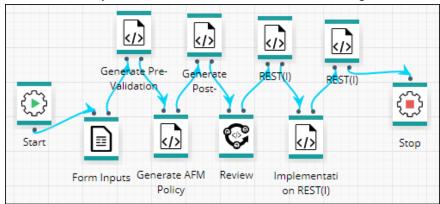
- 1. Click the (Menu) button.
- 2. Navigate to Workflow > Configurator.
- 3. Click the (Import) button in the Command bar.

The Import screen opens.



- 4. Click the Browse button.
- 5. Select the zip file containing one or more workflows, then click **Upload**.
- 6. In the table at the bottom of the Import page, select the check box beside the unzipped workflow file.
- 7. Click **Submit** to deploy the workflow into your AppViewX environment.

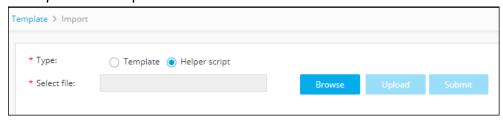
The AFM Policy Creation workflow is shown in the image below:



Import Helper Scripts

Note: Free AppViewX comes preloaded with helper scripts. You will only need to use the following import instructions when newer versions of the helper scripts are available.

- 1. Click the (Menu) button.
- 2. Navigate to **Provisioning > Templates**.
- 3. Click the (Import) button in the Command bar. An *Import* screen opens.



- 4. Select the **Helper script** radio button.
- 5. Click **Browse** and select the helper script zip file you want to import.
- 6. Click **Upload** to import the file and view its contents.
- 7. In the table at the bottom of the *Import* page, select the check box beside each of the helper scripts.
- 8. Click **Submit** to deploy them into your AppViewX environment.

Enable the AFM Policy Creation Workflow

To enable the AFM Policy Creation workflow, complete the following steps:

- 1. Click the (Menu) button.
- 2. Navigate to Workflow > Configurator.

The Workflow screen opens.

- 3. Click the ☐ (Select) button on the AFM Policy Creation workflow to enable. If the workflow is already selected, a ☑ (Deselect) button appears.
- 4. Click the (Enable) button in the Command bar.

Note: You can also enable the AFM Policy Creation workflow from the Card view by clicking the (**Disable**) button.



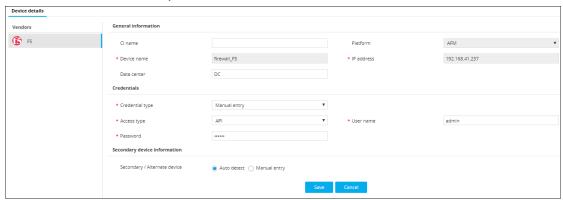
5. On the Confirmation screen that appears, click Yes

Add a Firewall Device: F5 LTM

- 1. Click the (Menu) button.
- 2. Navigate to **Inventory** > **Device**.

The *Device* screen opens with the **ADC** tab displayed by default.

- 3. Click the Firewall tab.
- 4. Click the + (Add) button in the Command bar.
- 5. On the Add screen that opens, click to select **F5** as the vendor.



- 6. In the CI name field, enter the asset number of the device that is used in provisioning.
- 7. Select the platform supported for the F5 vendor from the dropdown list.
- 8. Enter a **Device name** that is specific to AppViewX and that will identify the device in the AppViewX inventory.
- 9. Enter the management IP address of the device.
- 10. (Optional) Specify a **Data center location** if you want to have the option later to filter devices based on their location.
- 11. From the **Credential type** dropdown list, select how you want to provide the credentials:
 - a. Select **Manual entry** if you want to manually enter the credential details (user name and the associated password) every time the device is accessed.
 - b. Select Credential list if you want to retrieve the login details created in the credential template. For more details on how to add a credential to a device, refer to the <u>Add a Credential</u> section of this guide.
 - When you select the credential name from the dropdown list, the **user name** and **password** fields are auto-populated with the values provided in the credential template.
- 12. In the **Secondary/Alternate** device field, select how you want to fetch the details of a backup device when the primary device becomes unavailable due to failure or scheduled down time:
 - a. Select **Auto detect** if you want AppViewX to automatically detect and retrieve the configuration of the secondary/alternate device, then click **Save** to add the device to AppViewX.
 - b. Select **Manual entry** if you want to manually provide the details of the secondary device. At a minimum, fill in all fields that contain a red asterisk (*) beside their names.
- 13. Click Add to add the secondary device to the list at the bottom of the screen.

Note: You can add more than one secondary device. The **Update** and **Delete** buttons are enabled only when you try to modify existing secondary devices.

14. Click **Save** to add the new Firewall device. It will then appear in the table on the Firewall tab.



The device will display one of the following statuses:

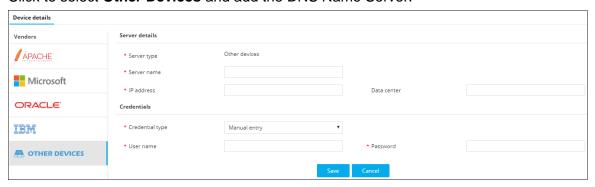
- In Progress Device configuration fetch is in progress.
- Managed Device configurations are fetched and parsed successfully. This is the status a successfully added ADC device should have.
- Unresolved Unable to communicate with device due to invalid login credentials.
- Failed Device configuration fetch failed due to unsupported version.

Add a Server

To add a server, complete the following steps:

- 1. Click the (Menu) button on the left-hand side of the AppViewX screen
- Navigate to Inventory > Device.
 The Device screen opens with ADC tab displayed by default.
- 3. Click the Server tab.
- 4. Click the + (Add) button in the Command bar.

 The Add screen opens, with the APACHE tab selected by default.
- 5. Click to select **Other Devices** and add the DNS Name Server.



- 6. In the **Server name** field, enter a name for the server to help users identify it.
- 7. In the **IP address** field, enter the IP address for which the connection must be established.
- (Optional) In the **Data center** field, enter the data center name in which the device resides.
- 9. From the **Credential type** dropdown list, select how to want to provide the credentials:
 - Select Manual entry if you want to manually enter the credential details (user name and the associated password) every time the device is accessed.

- Select Credential list if you want to retrieve the login details created in the
 credential template. For more details on how to add a credential to a device, refer
 to the Add a Credential section of this guide. After you select the credential name
 from the dropdown list, the user name and password fields are auto-populated
 with the values provided in the credential template.
- 10. Click **Save**. A new server is added to the AppViewX inventory and appears on the *Server* tab.

The device will display one of the following statuses:

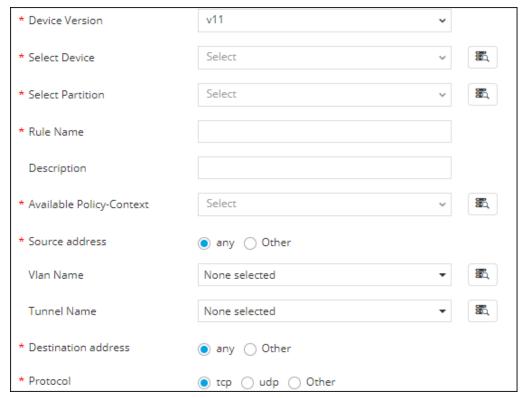
- In Progress Device configuration fetch is in progress.
- Managed Device configurations are fetched and parsed successfully. This is the status a successfully added ADC device should have.
- Unresolved Unable to communicate with device, due to invalid login credentials.
- **Failed** Device configuration fetch failed, due to unsupported version.

AFM Policy Creation Workflow

To submit the AFM Policy Creation workflow, complete the following steps:

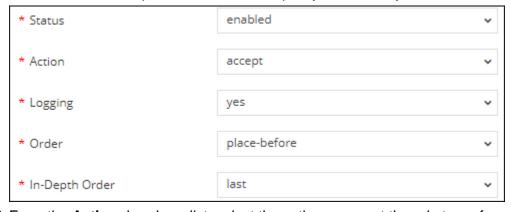
- 1. Click the (Menu) button.
- 2. Navigate to Workflow > Request.
 - The *Request* screen opens with **My catalog** tab displayed by default. This screen displays all enabled workflows assigned to a specific user role.
- 3. Click the (Run workflow) button from the Card view of the AFM Policy Creation workflow.

The Form Builder screen opens.



- 4. Select the version of the F5 device from the list of supported versions that are populated.
- 5. In the **Selected Device** filed, click the (Retrieve field values) button to fetch the list of available F5 devices based on the version you selected. Select the F5 device on which you want to create and add a rule to the AFM policy.
- 6. In the **Selected Partition** filed, click the (Retrieve field values) button to fetch the list available partitions on the selected device and select the required partition from the dropdown list.
- 7. Enter a name for the rule that you want to create.
- 8. (Optional) In the **Description** field, enter any additional information required for the AFM rule.
- 9. In the Available Policy-Context filed, click the (Retrieve field values) button to fetch the list of active policies available in the selected F5 device and select the required policy on which the AFM rule has to be created.
- 10. Depending on whether or not you want to provide the **Source address** details, select the **any** or **Other** radio button.
 - a. Select **any** if you want the rule to be applicable for any of the source address.
 - b. Select **others** if you want the rule to be applicable for a particular source address and then, complete the following fields:
 - i. Enter a name for the Source address list to help the users identify it.
 - ii. Enter the IP address, geographical location, and FDQN of the source address you trying to configure.

- 11. In the **Vlan Name** field, click the (Retrieve field values) button to fetch the list of VLAN connections and select the required connection which you want to establish.
- 12. In the **Tunnel Name** field, click the (Retrieve field values) button to fetch the list of available protocols and select the protocol for the secure movement of information from the source address to the destination address.
- 13. Depending on whether or not you want to provide the **Destination address** details, select the **any** or **Other** radio button.
 - a. Select **any** if you want the rule to be applicable for any of the destination address.
 - b. Select **others** if you want the rule to be applicable for a particular destination address and then, complete the following fields:
 - i. Enter a name for the destination address list to help the users identify it.
 - ii. Enter the IP address, geographical location, and FDQN of the destination address you trying to configure.
- 14. In the **Protocol** field, select one of the following protocols you want to use:
 - a. Select **tcp** or **udp** radio button based on the type of connection you want to establish for the data transmission.
 - b. Select **Other** if you want to establish a connection using any particular protocol and then, enter a name or number for the protocol to help the users identify it.
- 15. If you have selected the protocol type tcp or udp then, enter the port name and port number for the source and destination address in their corresponding fields.
- 16. From the **Status** dropdown list, select the policy status that you want to be displayed.



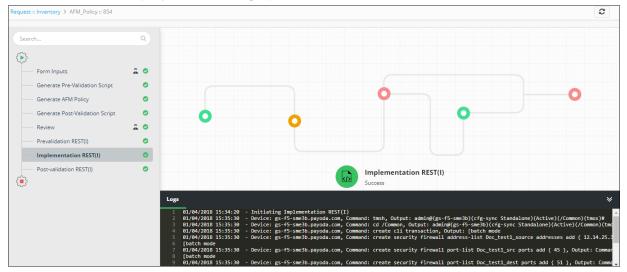
- 17. From the **Action** dropdown list, select the action you want the rule to perform.
- 18. Depending on whether or not you want to log the events, select the option **Yes** or **No** from the dropdown list.
- 19. Select the sequence in which you want the rule to be placed in the AFM policy from the **Order** and **In-depth Order** fields respectively.
- 20. Click Submit.

A new **Request ID** is created. To view the request, refer to the <u>Request Inventory</u> section of this guide.

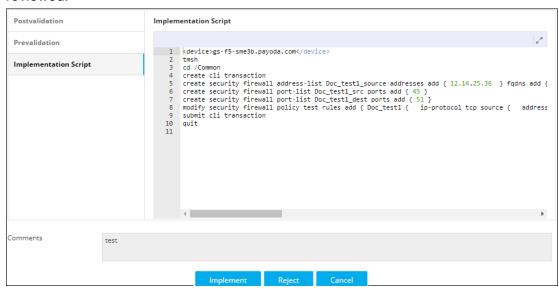
WorkOrder Flow

The following are the workorder tasks for the AFM Policy Creation workflow.

Note: You can click each task to view its details. Wherever applicable, all logs related to the selected task are displayed in the **Logs** pane at the bottom of the screen.



- Generate Pre-Validation Script Configuration commands are generated to initiate the pre-validation process.
- Generate AFM Policy Configuration commands are generated to create and add a rule to the AFM policy.
- Generate Post-Validation Script Configuration commands are generated to initiate the post-validation process.
- Review After you submit the request form, the configuration changes are reviewed at AppViewX. The configuration changes are implemented on the device only after it is reviewed.



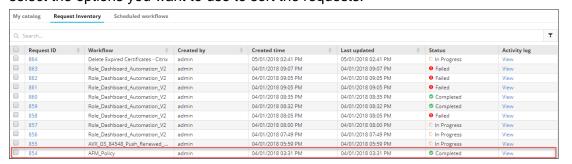
Prevalidation — Checks if the rule you want to create is available in the AFM policy.

- Implementation A new rule is created and pushed to an active AFM policy in the F5 BIG-IP device and also, it is applied to the source and destination addresses based on the inputs provided in the form fields.
- Post-Validation Checks if the rule is successfully created and pushed to the AFM policy.

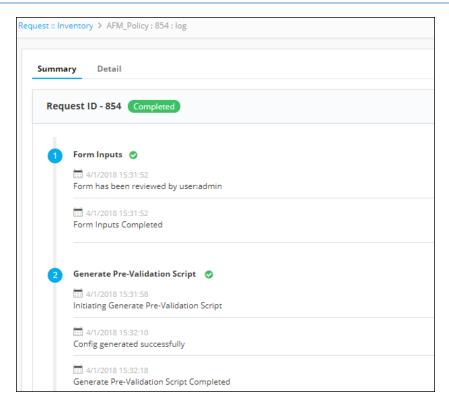
Request Inventory

To go to the Request inventory, complete the following steps:

- 1. Click the (Menu) button.
- Navigate to Workflow > Request.
 The Request screen opens with My catalog tab displayed by default.
- 3. Click the Request Inventory tab.
 This displays all workflows that have been triggered. On the Request Inventory screen, you can search for a request using the Search field and/or click the (Filter) button to select the options you want to use to sort the requests.



- Click the Request ID created for AFM Policy Creation to view the tasks or phases of a request in a tree-view. For more details, refer to the <u>WorkOrder Flow</u> section of this guide.
- 5. You can also view the following details of the request that was created: request creator, request time, last updated time, status, and activity log.
- 6. Click **View** in the **Activity log** column to display the request in a stage view. In the **Summary** tab, click the **(Expand)** icon to view the details of each task. Click the **Details** tab to view log messages and other particulars of a request.



Schedule a Workflow

To schedule a workflow, complete the following steps:

- 1. Click the (Menu) button.
- Navigate to Workflow > Request.
 The Request screen opens with the My catalog tab displayed by default.
- 3. Click the (Schedule workflow) button on the AFM Policy Creation workflow.
- 4. On the AFM Policy Creation window that opens, select the frequency of the policy migration process: once, hourly, daily, weekly, monthly, or yearly. The remaining fields in the Scheduler region update depending on what you select.
- 5. Click Save.

View Scheduled Workflows

To go to the scheduled workflow screen, complete the following steps:

- 1. Click the (Menu) button.
- 2. Navigate to Workflow > Request.
- 3. The Request screen opens with the My catalog tab displayed by default.
- Click the Scheduled workflows tab.
- 5. On the Scheduled workflow screen that appears, you can perform the following tasks:
 - o In the View log column, click View to display the details of a scheduled workflow.

○ Click the (Pause) or (Resume) button to temporarily stop or continue the execution of a workflow.

Add a Credential

To add a credential to a device, complete the following steps:

- 1. Click the (Menu) button.
- Navigate to Inventory > Device.
 The Device screen opens with the ADC tab selected by default.
- Click the WAF tab.
- 4. Click the check box beside the device name, then click the (Credential) button in the Command bar.
- 5. On the *Add credential* screen that appears, enter the name of the credential you want to add to the device.
- 6. Enter the **username** and **password** associated with the credential.
- 7. (Optional) If a secondary credential password was created by a vendor in order to communicate with the device, thus allowing different levels of control over the credential, enter this password in the **Secondary password** field.
- Click Save.

The credential is then added to the table at the bottom of the screen. You can delete a credential or modify its name, user name, or password by selecting the check box beside the credential name in the table at the bottom of the screen and then clicking either the **Modify credential** or **Delete** button in the Command bar.

Troubleshooting

I cannot find the AFM Policy Creation workflow in the Request Catalog

You must enable the workflow from the Configurator section. For more details on how to enable a workflow, refer to the <u>Enable the AFM Policy Creation Workflow</u> section of this guide.

I cannot retrieve the Virtual Server details

The F5 AFM devices should be added under Firewall section in the AppViewX inventory. For more details on how to add a device, refer to the <u>Add a Firewall Device: F5 LTM</u> section of this guide.