ID	Type	Module	Title
1	Functional	Sign UP	Form data cleared when password and confirm password do not match
2	Suggestion	Sign UP	User can access account without verifying email or mobile security
3	Functional	Wishlists	Wishlist count does not update immediately after unselecting an
4	Functional	Sign UP	Improper email validation on Sign-Up page invalid formats like
5	Functional	Sign UP	Phone number field accepts characters only digits should be
6	Suggestion	Sing Up	Weak password accepted strong validation not enforced on Sign-Up
7	Functional	Sing Up	Sign-Up form throws error when long name is entered
8	UI/UX	Sing Up	Eye icon overlaps password input text UI broken in password field
9	Suggestion	Sing Up	No loader shown after clicking the Register button causes user
10	Suggestion	Login	Update login heading text to improve clarity and consistency with
11	Functional	Login	"Login with Mobile Number" feature shown on staging but not
12	Functional	Product categories	Product expand works but collapse button not functioning properly
13	Functional	Checkout	Required field validation messages not displayed on Checkout
14	Functional	Email	Order confirmation email not sent after successful order placement
15	Functional	Checkout With Paypal	PayPal Payment: "Something went wrong" error after filling all fields and
16	Functional	Checkout	Checkout page
17	Functional	Account | Pricing Plan	Pricing plan displays dummy content and UI is not user-friendly after
18	Functional	Account | Edit Profile	Unnecessary "FEX" fields shown in Edit Profile should be removed for
19	Functional	Reset Password	Forgot Password: Reset email not received after submitting request
20	Functional	Account | Pricing Plan	Optional fields incorrectly marked as required on plan submission form
21	Functional	Account | Pricing Plan	Stripe payment fails with an error after completing all fields and
22	Functional	Product Details Page	Contact Seller: Error occurs when submitting the form with an empty
23	Functional	FAQ	FAQ section "+" expands the answer, but "-" button does not
24	Functional	Privacy Policy	Link returns 404 error page not found
25	Functional	Price Filter	Price filter not working "0 to 0" range still returns product listings
26	Functional	Add Product Compare	Compare product functionality not working No comparison screen shown after selecting 3 products
27	Functional	CheckOut	City dropdown not populating correctly after selecting country and state on checkout page
28	Suggestion	Home	Header shows "My Account" by default should display "Sign Up / Sign In" when user is not logged in.

29	User experience (UX)	Home / Category	Category and Subcategory expanded view UI is not displaying correctly
30	UI/UX	Home / Category	"Add to Cart", "Add to Compare", and "Favorite" buttons layout is not displaying properly
31	User experience (UX)	Home / Category	"Add to Cart" toast message not displaying properly poor user interaction feedback
32	User experience (UX)	User/Profile	Profile view UI not aligned properly avatar size and interaction elements broken
33	UI/UX	User/Profile	Email address not fully visible in the profile view
34	Functional	User/Profile	Phone Number and Zip Code fields accept non-numeric values missing validation
35	Functional	Wishlists	Add user-friendly message and "Go Shop" button

36	UI/UX	Home | Product Details	Heart icon does not change to filled state after adding to wishlist poor user experience
37	UI/UX	Home | Product Details	Next/Previous buttons and selected image border missing in product detail image gallery
38	User experience (UX)	Home | Product Details	Product description tab selected by default but not visually highlighted poor user interaction
39	Suggestion	Home | Product Details	Missing user count beside "Review" tab should display as "Review (0)", "Review (2)", etc.
40	UI/UX	Home / Category	Update section title from "Product categories" to "Product Categories" for consistent capitalization
41	User experience (UX)	Home / Category	Selected category not highlighted no visual indication of active state
42	Functional	Home	Multiple console errors appear when loading the page
43	Functional	Notiication	User does not receive notification when admin updates delivery status

44	Functional	MY Profile | Deposit	Error occurs when clicking "Submit" without selecting a payment method
45	Functional	MY Profile | Deposit	Stripe deposit completes successfully, but error appears and none of the 3 payment options work
46	Functional	MY Profile | Deposit	Deposit amount field accepts non-numeric input validation missing
47	Functional	MY Profile | Deposit	Error occurs when depositing using mobile payment method
48	Functional	MY Profile | Plans Details	Code error appears when purchasing a plan using mobile payment
49	Functional	MY Profile | Plans Details	Plan purchase subscription functionality is not working

50	Functional	My Profile	Add Ticket	SQL error occurs when submitting a support ticket with a long subject name
51	Functional	My Profile	Disputed	Conversation with Order	Code error occurs when adding a reply in a dispute conversation without entering a message
52	Functional	MY Profile	Plans Details	Missing field validation during plan purchase Poor user interaction
53	Functional	Vendor	Vendor dashboard breaks when a vendor is created from the admin panel
54	Functional	Vendor	Visit Store	Vendor store view displays incorrect email and missing logo
55	User experience (UX)	Subscribe to Our Newsletter	"Subscribe to Our Newsletter" title is not displayed correctly and affects user interaction

56	Functional	Block User	Blocked user can still add to cart and purchase items no error or restriction shown
57	Functional	User Deleted	User account deleted by admin, but no message or popup shown on the frontend

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Description	Steps to Reproduce
correctly filled but the password and confirm	1. Go to the registration page
account is created successfully, but no	2. Fill in all required fields (name, email
from the wishlist, the item is correctly removed	1. Go to the website registration page
invalid formats such as "test@test" (missing	1. Fill out the registration form and submit
field currently allows users to enter alphabetic	1. Login and add a product to the wishlist
Confirm Password fields do not enforce proper	2. Go to the wishlist page
long name (e.g., 50+ characters) in the Name	1. Go to the Sign-Up page
Login) page, when the user enters a password	2. Enter test@test in the email field
required fields and clicking the Register button,	1. Navigate to the Sign-Up page
should be properly capitalized as "Login" to align	2. Focus on the Phone Number field
currently visible and functional on the staging	1. Go to the Sign-Up page
---	2. Enter any valid name, email, phone
"Continue" button without filling in the required	1. Go to the Sign-Up page
successfully submitted, but the confirmation	2. Enter a very long name (e.g., "John
PayPal, after filling out all required fields and	1. Go to the Sign-Up page
step, the Stripe payment option is not displayed.	2. Fill out all fields (name, email
Pricing Plan selection screen, the page displays	1. Go to the login screen
overall user-friendly. However, there are some	2. Observe the heading: "Welcome Back!
---	1. Go to the product list or expandable
required fields and clicking the Submit button,	product section
Stripe, all required fields are properly filled out,	1. Go to the Checkout page
is left empty and the user clicks on Send, an	2. Leave required fields (e.g., shipping
"+" (expand) button, the corresponding answer	1. Add a product to the cart
	2. Proceed to the Checkout
	1. Add items to the cart
	2. Proceed to Checkout
	1. Go to the Checkout page on the frontend
	1. Create or log in to a user account
	2. Navigate to the Pricing / Subscription
	1. Login to the platform
	2. Navigate to Edit Profile
	1. Go to the Login page
	2. Click on the "Forgot Password" link
	1. Navigate to the Add Plan form/page
	2. Fill in all fields marked as required
	1. Go to the Pricing or Plan Purchase page
	1. Go to any product or seller page
	2. Click on "Contact Seller"
	1. Navigate to the FAQ section of the page
	1. Go to the product listing page
	2. Apply a price filter with a minimum
When the user selects 3 products to compare, no comparison screen is displayed. This creates confusion on the user's side, as there is no feedback, redirection, or UI indication that a comparison has been initiated. This leads to poor usability and a broken feature perception.	1. Go to the product listing page 2. Select any 3 products using the compare checkbox or button 3. Expect the compare screen or section to open/display 4. Observe that nothing happens
On the checkout page, after selecting a valid country and state, the city dropdown fails to show most cities (about 90% are missing). This affects user ability to complete their shipping/billing address accurately and leads to a poor checkout experience	1. Go to the checkout page 2. Select a valid country (e.g., United States) 3. Select a valid state (e.g., California) 4. Observe the city dropdown 5.3Most expected cities are not displayed or missing entirely
On the homepage of the header incorrectly displays "My Account" by default, even when the user is not logged in. This creates confusion, as clicking it may not lead to any meaningful action unless authenticated. Instead, it should display "Sign Up / Sign In" until the user logs in.	1. Open the website homepage: https://kokand.org/ 2. Ensure you are logged out (clear cookies/session if needed) 3. Observe the header's account option 4. It shows "My Account" instead of "Sign Up / Sign In"

When the user opens a category and its subcategory, the expanded view UI is misaligned or broken. The design does not follow the expected layout items may overlap, spacing may be off, or child categories may not be visually distinguishable, leading to confusion and poor user experience.

1. Go to the Category section on the site
2. Click to expand any main category
3. View the UI for its subcategories
4. Notice issues with layout, spacing, or visibility

On the product listing or detail page, the layout for the "Add to Cart", "Add to Compare", and "Favorite" (wishlist) buttons is not properly aligned or styled. The buttons may be overlapping, misaligned, or unevenly spaced, leading to a broken or unpolished UI experience.

1. Go to the product listing or detail page
2. Locate the product interaction buttons:
    - Add to Cart
    - Add to Compare
    - Favorite
3. Observe the layout and spacing of these buttons

When a user clicks "Add to Cart" for a product, the toast notification does not display correctly. It may be not visible, or missing a confirmation message, resulting in poor feedback for the user. This makes it unclear whether the action was successful or not.

1. Visit any product listing or detail page
2. Click on the "Add to Cart" button
3. Observe whether a toast message appears and if it is clear and properly positioned

The user profile view layout is not displaying correctly. The avatar button size is incorrect, and overall user interaction elements (like buttons, labels, or edit options) are misaligned or difficult to use. This creates a poor user experience and a visually inconsistent interface.

1.Navigate to the User Profile section after login
2. Observe the avatar/icon size and the layout of the profile details
3. Try interacting with edit/update buttons or other profile-related UI
4. Note any layout issues, incorrect sizing, or unresponsive elements

In the User Profile section, the email address is being cut off or not fully displayed.

1. Log in to the platform
2. Navigate to the Profile View page
3. Look at the email address field
4. Observe that the full email is not visible or is truncated

In the profile or address form, the fields for Phone Number and Zip Code currently accept non-numeric input (e.g., "dshfdsf", "sfdsf"). When clicking the Save button, a success message is incorrectly shown, even though the input is invalid. This indicates a lack of proper input validation.

1. Navigate to the profile/edit address section
2. Enter text like "dshfdsf" in the Phone Number field
3. Enter "sfdsf" in the Zip Code field
4. Click the Save button
5. Observe the success message appears, but invalid data is saved/accepted

When no wishlist items are present, display:
  No products added to the wishlist.

[GO SHOP] Redirects user to the main shop or product listing page

1. Login to the website
2. Navigate to the Wishlist page
3. Ensure no products are added
4. Observe the current empty state behavior

On the Product Details Page, when a user taps the heart icon to add a product to the wishlist, the product is successfully added but the heart icon does not update to a filled state to reflect the change. This creates confusion for the user, as there's no visual feedback confirming the action.

1. Go to any Product Details Page
2. Tap the heart icon to add the product to wishlist
3. Observe that the heart icon remains in its empty state (outline)
4. Navigate to the wishlist page — the product is added, but the icon state did not reflect it

1. Next and Previous buttons are not visible or missing
2. The currently selected thumbnail image is not highlighted with a border or visual indicator

1. Go to any Product Details Page with multiple images
2. Try to navigate through the gallery
3. Observe:
4. Are Next/Previous navigation buttons present and functional?
5. Is the selected thumbnail image clearly highlighted?

Although the Description tab is selected by default, it is not visually highlighted, which causes confusion. Users cannot easily tell which section is currently active due to the missing active styling (e.g., background, underline, or bold text)

1. Open any Product Details Page
2. Observe the tabs section above the content area
3. Check whether the selected tab (Description) is visually distinct from the others

On the Product Details Page, the Review tab does not display the number of reviews submitted by users. For better user experience and clarity, the number of reviews should be shown next to the label, e.g., **Review (0)**

The section title "Product categories" is currently using inconsistent capitalization. To maintain a professional and consistent UI, the title should follow Title Case, like other section headings.

When a user selects a category on the product or shop page, there is no visual highlight or active state applied to the selected category. As a result, users cannot easily identify which category is currently active, leading to confusion and poor user experience.

1. Go to the Product or Shop page
2. Select any category from the sidebar or filter section
3. Observe that the category is not visually highlighted

When the user opens the website and checks the browser console (DevTools), several JavaScript errors and warnings are logged. These errors may negatively impact page performance, interactivity, or cause features to malfunction.

When the admin updates the delivery status (e.g., from Processing to Shipped, or Shipped to Delivered), the user is not notified via email, push, or in-app notifications. This can cause confusion, as users are not informed of their order's progress

1. Admin logs into the dashboard
2. Goes to Orders section
3. Selects an order and updates the delivery status
4. Check user side: No email, notification, or status update alert is received

When a user proceeds to checkout and clicks the "Submit" button without selecting a payment method, an error is triggered instead of showing a proper validation message or preventing submission	1. Go to the My Profile 2. And Go to the Deposit 3. Fill out all required fields except the payment method 4. Click the Submit / Continue button 5. Observe that an error occurs
When attempting to deposit funds using Stripe, the payment appears to complete successfully (no error from Stripe, funds are processed), but immediately after that, an error is shown and 3 payment-related options/features are non-functional.	1. Go to the Deposit / Payment section 2. Select Stripe as the payment method 3. Fill out all required payment fields and click Submit 4. Payment is processed and appears successful 5. After redirection or confirmation step, an error message is shown 6. All 3 payment options/features (specify if known) do not work
In the deposit form, the amount input field allows users to enter non-numeric characters (e.g., letters or special symbols). This may lead to submission errors, incorrect calculations, or backend crashes	1. Go to the Deposit / Add Funds page 2. Click on the Amount input field 3. Type in letters (e.g., abc) or symbols (e.g., @@!) 4. Observe that the form accepts invalid input
When a user selects Mobile Payment as the deposit method and submits the payment, an error is triggered. The payment is not processed, and the user is not provided with a meaningful message or guidance	1. Go to the Deposit / Add Funds page 2. Select Mobile Payment as the payment method 3. Enter the required details (amount, phone number, etc.) 4. Click on the Submit / Pay Now button 5. An error appears and the payment does not go through
When a user attempts to purchase a plan using the mobile payment option, the system throws a code error, and the transaction fails. This occurs after submitting the payment form, preventing the plan from being activated or recorded.	1. Go to the Pricing / Plans page 2. Select a plan and choose Mobile Payment as the payment method 3. Enter any required details (e.g., phone number, amount) 4. Click on the Purchase / Continue / Submit button 5. An error message or server code error appears
When a user attempts to purchase a subscription plan, the subscription process fails — no plan is activated, and the user remains unsubscribed. This issue persists even after successful form submission or payment in some cases.	1. Go to the Pricing / Subscription Plans page 2. Select a plan and click Purchase / Subscribe 3. Complete the payment using any available method 4. After redirection, check the user account or subscription status

When a user creates a support ticket and enters a very long subject line, clicking on the Submit button results in a SQL error. The ticket is not created, and the user receives an error instead of proper validation feedback.

1. Go to the Support / Create Ticket page
2. In the Subject field, enter a long string (e.g., 300+ characters)
3. Fill in the remaining required fields
4. Click on the Submit button
5. Observe the SQL code error that appears

In the Dispute Conversation section (related to an order), if the user clicks the "Add Reply" button without typing any message, a code-level error (possibly SQL or server error) is thrown instead of a validation warning. The system fails to handle the empty message case gracefully.

1. Go to Orders → Dispute / Conversation section
2. Open any active Dispute conversation
3. Leave the message box empty
4. Click on the "Add Reply" button
5. A code error appears

When a user attempts to purchase a plan, the system does not validate the required input fields (e.g., name, email, card details, etc.). The user is able to click the "Purchase" or "Submit" button without any prompts or validation messages, resulting in a confusing and incomplete user experience.

1. Navigate to the Pricing / Subscription Plan page
2. Select a plan and click Purchase
3. Leave required fields (e.g., name, card info, billing address) empty
4. Click on the Submit / Pay button
5. Observe that:
 - No error/validation messages are shown
 - No field is highlighted
 - Possibly, nothing happens or a generic error appears

When a vendor is created from the admin side, and then that vendor logs in from the frontend, the entire vendor dashboard is broken or not loading properly. This results in a non-functional screen, missing UI components, or layout errors, preventing the vendor from using the system.

1. Login to the Admin Panel
2. Navigate to Vendor Management / Create Vendor
3. Fill in vendor details and create the vendor account
4. Go to the Frontend / Vendor Login
5. Login with the newly created vendor credentials
6. Observe the vendor dashboard

When visiting a vendor's store from the "Visit Store" button, the email is displayed incorrectly (Outside content), and the store logo is missing or not rendering as expected. This affects the layout and professionalism of the vendor's storefront.

The "Subscribe to Our Newsletter" section title is either not correctly shown, misaligned,

When an account is blocked from the admin side, the user should not be able to perform transactional actions like adding products to the cart or placing an order. However, currently the blocked user can continue using the site normally, including completing purchases. Additionally, no error message or warning is displayed to indicate that their account has been blocked.

1. Go to Admin Panel > User Management
2. Block a user account
3. Login on the frontend using the blocked user credentials
4. Add products to the cart
5. Proceed to checkout and place the order

When an admin deletes a user account from the admin panel, the frontend user still has access to the website until they manually refresh or attempt an action. There is no notification, popup, or redirect shown to indicate that the account has been deleted. This leads to a poor user experience and potential confusion.

Screenshots/Recording:	URL
https://prnt.sc/QILkLZINwyVV La	https://kokand.org/user/register
https://prnt.sc/JVs93eHTevU	https://kokand.org/user/wishlists
https://prnt.sc/SUCMG6uV5 cOR	https://kokand.org/user/register
https://prnt.sc/XknxFTt9Fltv	https://kokand.org/user/register
https://prnt.sc/1Nlzi8pPlF4Y	https://kokand.org/user/register
https://prnt.sc/L2U0eYZZT WOX	https://kokand.org/user/register
https://prnt.sc/cDPSDMmGY nY7	https://kokand.org/user/register
https://prnt.sc/P3DakZtUnL QC	https://kokand.org/user/register
https://prnt.sc/D2FfHuimVX LU	https://kokand.org/user/login
https://prnt.sc/SVUjC3HRUZ LK	https://kokand.org/user/login
https://prnt.sc/NbPb8bWxDG I3	https://kokand-ecom.whpg.in/category?sort=date_desc&min=0&view_check=
https://prnt.sc/YbKolJTv0_It	https://kokand.org/checkout
https://prnt.sc/h6Gii5F2h_7P	
https://prnt.sc/iTliyA5o0Fbr	https://kokand.org/checkout/step3
https://prnt.sc/TYN4pD7prba T	https://kokand.org/user/package
https://prnt.sc/wT0voIZ4IfoR	https://kokand.org/user/profile
https://prnt.sc/g4RcNbbTcctf	https://kokand.org/user/subscription/5
https://prnt.sc/aI3-KmoKAawn	https://kokand.org/user/package
https://prnt.sc/7ndgy-MJHPSa	https://kokand.org/item/detachable-oxygen-tank-holder-4-for-e-d-m9c-size-cylinders-heavy-duty-metal-storage-rack-portable-
https://prnt.sc/ZjTNC_MWog FF	https://kokand.org/faq
https://prnt.sc/SkAKQZ0wPP bQ	https://kokand.org/privacy-policy
https://prnt.sc/-5bEoKyf3_0s	https://kokand-ecom.whpg.in/category?sort=date_desc&min=0&view_check=
https://postimg.cc/WFF4M0 Tw	
https://prnt.sc/zqNBiSiXaRP 0	
https://prnt.sc/iJYM0wiQGT9	
	https://kokand.org/

https://prnt.sc/Kb6WzqZF9ei
O

https://kokand.org/category

https://prnt.sc/ozeXMC2b_ih
X

https://kokand.org/category

https://prnt.sc/Ozq_0gUNKH
hX

https://kokand.org/category

https://prnt.sc/qU-G2-I2crPk

https://kokand.org/user/profile

https://prnt.sc/M5GS5_NBL
UXL

https://kokand.org/user/profile

https://prnt.sc/NVHDSRCG
QaDd

https://kokand.org/user/profile

https://prnt.sc/M4VD9ynizIP
q

https://prnt.sc/gxABVn_8x4HR

https://kokand.org/item/detachable-oxygen-tank-holder-4-for-ed-m9c-size-cylinders-heavy-duty-metal-storage-rack-portable-oxygen-tank-carrier-for-travel-vehicle-use-grey-45-wide-slots-o65438bn0

https://prnt.sc/ev9--uiTzfMl

https://kokand.org/item/detachable-oxygen-tank-holder-4-for-ed-m9c-size-cylinders-heavy-duty-metal-storage-rack-portable-oxygen-tank-carrier-for-travel-vehicle-use-grey-45-wide-slots-o65438bn0

https://prnt.sc/ZJwub1O2WglE

https://kokand.org/item/detachable-oxygen-tank-holder-4-for-ed-m9c-size-cylinders-heavy-duty-metal-storage-rack-portable-oxygen-tank-carrier-for-travel-vehicle-use-grey-45-wide-slots-o65438bn0

https://prnt.sc/pfcoXxij3GrH

https://prnt.sc/SJdBraCPAFz1

https://kokand.org/category/Hospital-Bed-Mattresses

https://prnt.sc/xuyVZKwRqxFP

https://kokand.org/category/Hospital-Bed-Mattresses

https://ibb.co/G4NtF30x

https://prnt.sc/3IDIQyR9l2DI

https://kokand.org/user/deposit/create

https://prnt.sc/8s8nl_5-gFuX

https://prnt.sc/Xi2dP6K62LkN

https://kokand.org/user/deposit/create

https://prnt.sc/WNVtbGYAhXyC

https://kokand.org/user/deposit/create

https://prnt.sc/mNvhlEuqaI0e

https://kokand.org/user/deposit/create

https://prnt.sc/e9kGGLQu_y_6

https://prnt.sc/lnPjG23sQsDG

https://kokand.org/user/molly-submit

https://prnt.sc/XOWd7Q4RKMwM

https://kokand.org/user/package

https://prnt.sc/EynmDDe53V-O   https://kokand.org/user/admin/user/send/message

https://prnt.sc/STTftPLnvcPq

https://kokand.org/user/admin/message/5

https://prnt.sc/5adNPqMGewvJ

https://prnt.sc/oFcAXfNlOmsm   https://kokand.org/user/subscription/8

https://prnt.sc/Mw4hd8RLcDsy

https://kokand.org/vendor/dashboard

https://prnt.sc/T7GsM5nXoRq8

https://prnt.sc/QEYQ5gKYUSku   https://kokand.org/My-New-Shop

https://prnt.sc/24ZZbldpKQvH

https://prnt.sc/8zRP7mjQU0I
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ID	Type	Module	Description
1	Functional	Login	working
2	Functional	Orders	throw.
3	Functional	1. Orders -> All orders2. Orders	not working
4	Functional	Orders	Track Order
5	Functional	Create Orders	insted of overwrite
6	Functional	Create Orders	dropdown.
7	Functional	Create Orders	exists user
8	Functional	Admin Order Manage	Admin side ==>Decline order action causes infinite loading and 500

Steps to Reproduce	Screenshots/Recording:
	https://prnt.sc/lYsIcopSuOsj
2. Scroll down -> Cart items -> Click on remove	
2. Scroll down -> cart items -> click on remove	https://prnt.sc/LUQYKo_XiTPw
2. Add new record of title & Description.	https://prnt.sc/s_yR9QhmQ5ywhtt
2. Add an item to shopping cart from left panel.	
2. In form there are 3 fields -> Country, State &	https://prnt.sc/DamFU3pqXELl
2. If I don't select any of user from above popup.	
admin panel, the system shows a continuous	1. Login as admin
	2. Go to the Orders Management

URL
https://kokand.org/admin/login
https://kokand.org/admin/orders

ps://prnt.sc/ygVJvDw6tA8O

https://postimg.cc/qgydK49K