

## **Calgary Cambridge workshop**

Malcolm Thomas and Keith Birrell help our learners to understand, and to try out Calgary Cambridge micro-skills. After this workshop our learners know what to do in preparation for a patient joining the consultation; they can both screen and set the agenda for the consultation. Our learners can also deal with both their own and the patient's emotions. We use role play and recreate scenarios that help our learners to deal with lists and consultations when there are additional people in the room.