

## - Summary

Experience in:

- Building modern microservices on Java/kafka/gRPC/Docker/Kubernetes.
- Machine Learning, Analytics-driven consulting, Campaign management
- Designing SQL warehouses and ETL Pipelines
- The AWS Cloud Platform
- Agile methodology-based development process.

## - Expertise

- Understanding client goals and expectations, suggesting analytics-backed measures to increase ROI and cut costs.
- Leading team members with cutting-edge software development practices and performance tools.
- Working closely with stakeholders, providing visual insights like dashboards to track progress and strategic metrics in real time.
- **Tools Used** -- Java8, Python, Jenkins, Kafka, Docker, Kubernetes, gRPC and others
- **Databases Used** -- PostgreSQL, AWS Redshift, MySQL, Cassandra

## - Qualifications

B.E. (hons) BITS Goa

## - Publications

S.Sagar, et. al., *Telemanipulation of an industrial robotic arm using gesture recognition with Microsoft Kinect at the International Conference on Control, Automation, Robotics and Embedded systems, 2013 (IEEE Xplore ARN: 6733747)*

## Recent Engagements

### KlearNow Corp (Senior Backend Engineer & Scrum Master)

(Java8, MySQL, Jenkins, Docker, Kubernetes, AWS S3)

- Successfully spearheaded KlearNow's Canadian Geographical Expansion Team, and brought the platform live on Canada, partnering with the government.
- Created a stack of several microservices for Canada within KlearNow's Choreography model using an Orchestrator Model for ease of debugging.
- Liaised with Canadian product managers, customers and Customs Brokers to design the platform and the UI.

### TransOrg Analytics (Analytics Specialist)

(Python, Postgres, Jenkins, Docker, Talend, Oracle DB, PowerBI, RedHat Server, Windows Server)

- Part of an on-site analytics team embedded in the corporate office of a client - a major luxury hotel company with properties all over the world.
- In charge of all engineering and basic server management (RHEL,Windows Server) operations of the onsite team.
- Built the first data warehouse for the team, after the client's outsourced MDM project was delayed indefinitely. The warehouse is a collection of Star-Snowflake hybrids, optimized for performance where possible without significantly compromising the limited storage available.
- Created a Customer Lifetime Value model for all repeat guests by implementing a Buy 'Til you Die - BG/NBD model.
- Built an ML model for predicting the repeat propensity of first-time guests, which form the bulk of the client's customer base.

### ReportGarden (Data Scientist)

(Python, Redshift, Jenkins, Docker, Apache Airflow, Tornado, Flask, Zeppelin)

- Created and deployed an NLP platform for analyzing messages between our B2B customers and their clients on-the-fly, and inferring intents and entities involved in these conversations.
- Built and deployed a statistical framework for identifying customers at risk of churning.
- Made dashboards for tracking KPIs for several internal teams and identified process bottlenecks and opportunities for improving productivity.