

20138847480 Tory Jenkins 52 Stevens St Northshore Auckland 6037 Client number 403 590 820 22 February 2013 08:36:52

**Dear Tory** 

## **About your Student Allowance application**

We have made a decision on your application for financial assistance while you study.

Your Student Allowance application has been declined because:

you're not a full-time student.

If you are a part-time student, you may be able to get your course approved as 'Limited Full-Time' on academic advice, illness, disability or other health reasons, or if your study is a recognised full-time course. You can apply for 'Limited Full-Time' status by downloading the application form from our website www.studylink.govt.nz or call us on 0800 88 99 00 and we'll send you one.

#### Let us know if things change

You need to let us know if your circumstances change so we can check your entitlement. You need to let us know straight away so you don't miss out on any payments. We can only pay you from the date you let us know.

## Other options

You may be eligible for another type of financial help. For more information check out our website, **www.studylink.govt.nz**, or call us on **0800 88 99 00** to discuss your options.

## If you disagree

You have the right to ask us to review any decision we make. You need to write to us or fill in a Review of Decision form within three months of getting the decision.

You can download a form from our web site **www.studylink.govt.nz** or request one by calling us on **0800 88 99 00**. You are welcome to contact us, we can explain our decision and tell you more about the review process.

# Need help?

Our website **www.studylink.govt.nz** has more information and you can use our "Ask a question" page on the site. We're updating the information all the time using the questions we get asked most often by students. You can also call us on **0800 88 99 00**. Please have your client number handy.

Yours sincerely

Sarah O'Hagan National Manager Service Delivery

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