

Client number 403 590 820
05 January 2013

20198655062
Tory Jenkins
52 Stevens St
Northshore
Auckland 6037

Dear Tory

An update on your Student Loan application

Thank you for returning your Student Loan application details. We'll use the information you have provided to continue the loan assessment process.

You can view your application status and view or update some of your details online. If you have an e-account, log into MyStudyLink from our website. If you don't have an e-account, call us on **0800 88 99 00** to have one set up.

What happens next?

We'll check your study details with:

- Massey University

To make sure your loan application process goes smoothly, please remember to let us know straight away if you change education provider or stop studying altogether. You also need to complete all enrolment requirements at your education provider.

Once we have confirmed your details, we'll assess your Student Loan application and let you know what you qualify for.

Want help with your course-related costs?

You can borrow up to \$1,000 for course-related costs such as textbooks, childcare, travel and other supplies. If you need to apply, you can do this using MyStudyLink at **www.studylink.govt.nz**.

MyStudyLink is a secure online tool so you'll need an online account to access it. If you don't already have an online account or need help to apply call us on **0800 88 99 00**.

You don't have to claim all your costs at once, just specify how much you need. You can claim the balance at any time before your course finishes.

Remember what you borrow, you'll have to pay back. The less you borrow the faster you'll pay off your loan.

MyStudyLink – Get it all done online at www.studylink.govt.nz

Phone **0800 88 99 00** • Fax **0800 88 33 88**

FreePost 113907 • StudyLink Student Support Centre • Private Bag 11070 • Palmerston North 4442

For study commencing on or after 1 January 2011 students will need to have passed at least half of their previous study to keep their eligibility to a Student Loan

Your previous study will include any study that ended in 2009 or later but will only start once you have studied 1.6 EFTS since the first Student Loan you have taken out since 2009. Your previous study is measured over a five year rolling period.

Need help?

You can find more information on our website **www.studylink.govt.nz**. If you have got some questions try our "Ask a question" service on our homepage. We're updating the information all the time using the questions we get asked most often by students or you can call us on **0800 88 99 00**. Please have your client number handy.

Yours sincerely

A handwritten signature in black ink, appearing to read 'S O'Hagan'.

Sarah O'Hagan
National Manager
Service Delivery
StudyLink