Aprajita

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OBJECTIVE

Looking for the opportunity to work in the development project related to Cloud, ETL tools, Java.

PROFESSIONAL SUMMARY

2 Years experienced Production Support Engineer with a demonstrated history of working in the information technology and services industry coupled with excellent communication, interpersonal, team coordination, analytical and problem-solving skills.

CURRENT ENGAGEMENT

Currently working in TATA CONSULTANCY SERVICES, KOLKATA as a Production Support Engineer from Jan- 2020 to till now (2 years of experience).

SKILLS

- Azure Cloud
- ETL Tools
- MSSQL
- Core Java
- Spring Framework
- SAP Hybris (CCV1 & CCV2)

PROJECT AND RESPONSIBILITIES

> **Meijer Great Lakes Limited (US Retail – E-Commerce)**

Technology & Tool: MSSQL, ETL, Azure Cloud, Core Java, Spring Framework, SAP Hybris, Eclipse, postman, Grafana, Dynatrace, Kibana, Splunk. Remedy, Adobo AEM, Akamai, etc.

Duration: March-2020 to present
Overview:
- Worked on below Area:

L2 Production Support Engineer for www.Meijer.com US based E-Commerce site.

Responsibility:

- Production support Activity: Monitoring (Site, Jobs, SQL Servers, ADF, Function Apps & Logic Apps, App Insights, CosmosDB) & resolving incidents on business processes.

  - Resolving Job abends.
  - Working with ETL tools.

- Creating Cron jobs, IMPEX, and Flexible Search Query as per business requirement.

- Working in HAC & Back-office to fulfill the business need.

- Troubleshooting with Groovy Script.

- Apart from daily support worked in many small projects/implementations independently, where I have gathered the requirements from business and based on that designed & developed functional documents.

- Working in 24*7 environment.

- Working with SAP support team for any Hybris related issue.

- Working with DevOps, SRE, Windows, DB etc teams during release.

- Creating VSTS for Hybris and AEM related hot fixes.

- Involved in unit testing, integration testing, user acceptance testing.

- Experienced in working with business users directly to explain the issues & steps to resolve them.

- Handling Release call and automation projects with onshore-offshore stakeholders.

- Extensively worked in Requirement Gathering/Analysis and Documentation.

- Actively helped other team members whenever they needed any help. Refreshing DB Data in production environment.

EDUCATIONAL QUALIFICATION

Degree	University	Year of Passing	Percentage/CGPA
Graduation (B.Tech)	AKU, Patna	2018	84%
Intermediate(12th)	State Board	2013	74%
Matric(10th)	CBSE	2011	82%

PERSONAL DETAILS

- **Date of Birth:** 28-05-1996
- **Address:** Flat-11213, Tower-11, Prestige Lakeside Habitat, Gunjur Village, Bengaluru,560087