Tourmaline Mining Corporation

Customer Survey

| customer's Full Name: | _ Date: | | | | | - |
|--|------------------|----------|---------|--------|-------------|-----|
| Customer's Company Name: | | | | | | |
| Rating 1 Unprofessional 2 Bad 3 Good 4 Professional | 5 Exc | ceede | d my | Expec | tations | 5 |
| 1. Sales Rep Helpfulness | 1 2 3 4 5 | | | | 5 | |
| 2. Questions Answered in a Timely Manner | 1 | 2 | 3 | 4 | 5 | |
| 3. Resources were provided on Time | 1 | 2 | 3 | 4 | 5 | |
| 4. Safety on Site | 1 | 2 | 3 | 4 | 5 | |
| 5. Handling of Conflicts on Site | 1 | 2 | 3 | 4 | 5 | |
| 6. My overall feeling of the completed product | 1 2 3 4 5 | | | | | |
| | Final Result | | | | | |
| Words that describe your overall feeling of the completed as you want to.) | projed | ct: (Che | eck off | as mar | ny or as | few |
| Satisfied Encouraged Met my Goals | Positive Results | | | | | |
| I would recommend TMC to other potential cus | stome | ers. | | | | |
| I did not have a Positive Experience. | Final Result | | | | | |
| Further Comments: | | | | | | |

Print this Form for Your Records