SOFTWARE PROJECT SECRETS

WHY SOFTWARE PROJECTS FAIL

George Stepanek

Apress®

Software Project Secrets: Why Software Projects Fail

Lead Editor: Dominic Shakeshaft
Technical Reviewer: David Putnam
Editorial Board: Steve Anglin, Dan Appleman, Ewan Buckingham, Gary Cornell, Tony Davis, Jason Gilmore, Jonathan Hassell, Chris Mills, Dominic Shakeshaft, Jim Sumser
Associate Publisher: Grace Wong
Project Manager: Sofia Marchant
Copy Edit Manager: Nicole LeClerc
Copy Editor: Liz Welch
Assistant Production Director: Kari Brooks-Copony
Production Editor: Ellie Fountain
Compositor: Dina Quan
Proofreader: Patrick Vincent
Indexer: Carol Burbo
Artist: Kinetic Publishing Services, LLC
Interior and Cover Designer: Kurt Krames
Manufacturing Manager: Tom Debolski

Library of Congress Cataloging-in-Publication Data
Stepanek, George.
Software project secrets : why software projects fail / George Stepanek.
p. cm.
ISBN 1-59059-550-5
1. Computer software--Development. 2. Project management. I. Title.
QA76.76.D47S733 2005
005.1--dc22
2005019810

Printed and bound in the United States of America 9 8 7 6 5 4 3 2 1

Distributed to the book trade worldwide by Springer-Verlag New York, Inc., 233 Spring Street, 6th Floor, New York, NY 10013. Phone 1-800-SPRINGER, fax 201-348-4505, e-mail orders-ny@springer-sbm.com, or visit http://www.springeronline.com.

For information on translations, please contact Apress directly at 2560 Ninth Street, Suite 219, Berkeley, CA 94710. Phone 510-549-5930, fax 510-549-5939, e-mail info@apress.com, or visit http://www.apress.com.

Contents