

# KAREN ABRIL MUNOZ

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## EDUCATION

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UNIVERSIDAD JUSTO SIERRA  
*Bachelor of Science in Computer Engineering*

Ciudad de Mexico, MX  
2009 – 2013

## WORK EXPERIENCE

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SOFTWARE ENGINEER  
*MIC Customs Solutions*

May 2022 - August 2024

- Creation and analysis of PL/SQL procedures and functions
  - Creation of Web Apps
  - Creation of reports using Eclipse BIRT
  - Creation of UI elements using Eclipse RAP
  - Customs related procedures
  - Working with clients globally
  - Creating of web services using Java/Gradle
  - Deployment of code on different environments using Jenkins
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PL/SQL ANALYST  
*BBVA (Banco Bilbao Vizcaya Argentaria)*

Feb 2016 - May 2022

- Creation of PL/SQL procedures
  - Client/Final User Approach
  - Project Planning
  - Oracle Forms Development
  - Java Web Services
  - Insurance related procedures
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SAP BASIS JR.  
*EAS Consulting*

Sept 2013 – April 2015

- Oracle, SQL management and installation
- Databases | I/O | Monitoring-DB | Maintenance
- SAP products management
- Red Hat OS installation and management

## SKILLS

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### SAP:

- TADM10-1
- TADM10-2
- TADM50 NetWeaver
- AS DB Operation (Oracle)

### Oracle:

- SQL
- PLSQL
- Forms
- Reports

### Computer Software:

- Windows, OSX, Linux RedHat
- iWork, Microsoft Office
- Programming Languages: C++, Java, Basic, Objective C, Shift, PL/SQL, Python
- Web Development: HTML5, JavaScript, CSS, Polymer
- API Development:
  - Eclipse RAP
  - Eclipse BIRT
  - Java-based Web Apps
  - Soap
- Code versioning with GIT
- Code deployment using Jenkins
- Feature planning, documenting and managing using Jira alongside Agile methodology
- Mockito

## LANGUAGES

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- English (TOEFL-583)
- Spanish (Native)