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## ***Problem definition***

The project on Intranet Module shall be a useful product for managing the courier services within a organization. It facilitates the users to send the couriers to other person and to receive from others.

## ***Scope***

This project should provide the facility to all users to send and receive the courier. They can also update and delete the courier, and also get the information of the status of the courier.

The scope of project shall be described in following points:

### **1) BENEFITS**

The main benefit of this project is that it facilitate user to communicate in a faster manner in comparison of manual system. Through this system the current status of the courier can be known

easily whereas in manual system it is a difficult task.

### **2) OBJECTIVE**

To provide quick service without any delay.

## ***Customer Requirements Specification (CRS)***

### **Feature Requirements**

The software can be used by many users in different roles having different functionalities.

### **Administrator**

This department have all right to provide or restrict to any department or employee to the functionality of the project.

#### **Add Employee**

Only the administrator will add the employee information and provide the login id and password when any new employee will recruit into the enterprise of the courier services.

#### **Manage Attendance Sheet**

The presentation or absent of the employee will be handled by the administrator. Any employee can not get their proxy attendance by the change of system date or any other type.

#### **Query Courier Information**

Administrator has the right to get any information about the courier at any time without any permission of regarding department.

#### **Query Employee Information**

The employee database can be updated by the administrator department and the administrator can get the any information about the employee working status.

#### *Update Calculation Table*

Only the administrator have right to change the Calculation table as per the changes in the transportation cost.

### **Working department**

#### *Create New Courier Entry*

Only the working department will enter the information of the new courier into the data base.

#### *Update Courier Entry*

The working department employee can change the information about the courier as per the request of the user with in the fix time.

#### *Delete Courier Entry*

The working department employee can cancel the courier as per the request of the user with in the fix time.

### **Dispatching department**

#### *Update Courier Entry Status*

It can update the status of the courier where the courier is at the current time.

#### *Query Courier Information*

The dispatching department employees can get the information of the courier.

### **Inquiry**

All of the above mentioned departments can make inquiries.

#### *Inquiry of Charges*

This feature will facilitate to make calculation of the amount for sending a courier on the basis of the destination, weight & rate/kilogram.

#### *Inquiry About Employee*

Through this feature the employee can retrieve the information about other employees.

#### *Inquiry About Courier*

When the user is needed the information about the courier then employee can tell the current status of the courier by this feature.

### **Hardware Requirements**

The performance requirements of this product shall be not very critical. The system shall be perform efficiently at 64 MB RAM. The product could run also at 32 MB RAM but to perform well it is necessary to require the above specified quantity of RAM.

### **Software Requirements**

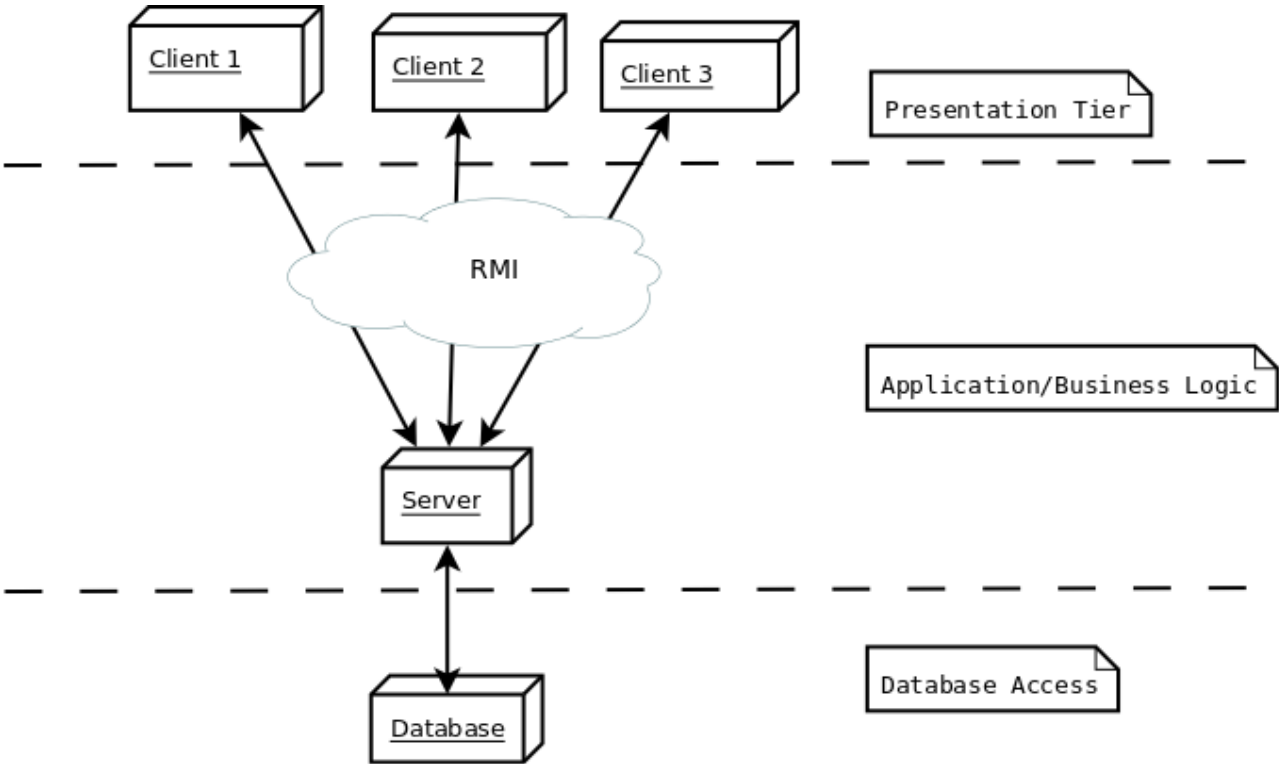
The software will run on a system with:

- Windows XP
- Java SE 7.0
- MS SQL Server 2008 (only required for the server module)

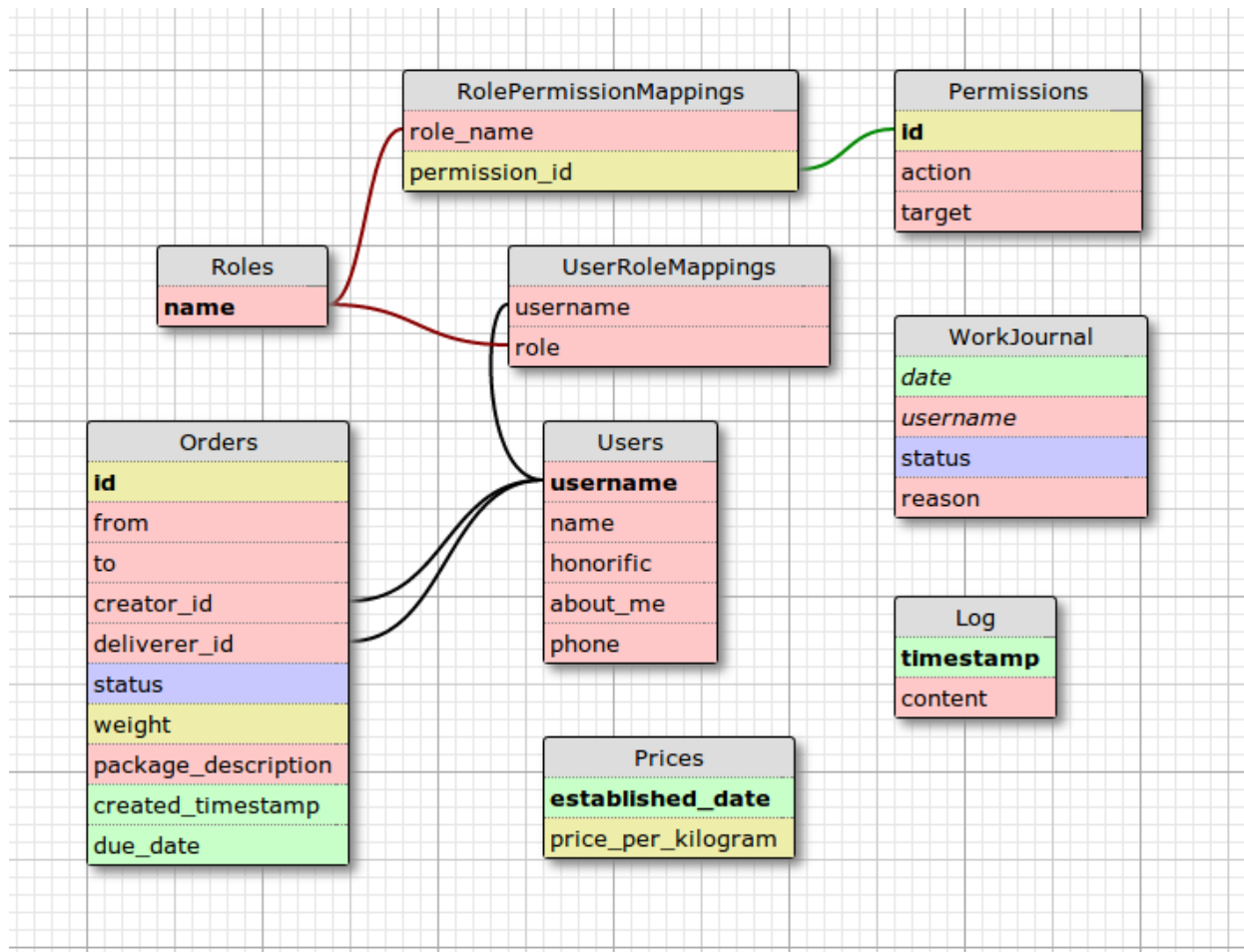
### **Security Requirements**

Security of the system shall definitely be maintained through the password system. The system should be divided in the four security module concern. These are administrator, enquiry department, working department, dispatching department. Each and every employee of every department will be authenticated with a login id and password. Any employee can not change the system date to make proxy presentation of yourself.

**Architecture & Design of the Project**



## ER Diagram



**Database Design/Structure**

Users				
Field Name	Data Type	Null	Key	Description
username	VARCHAR(20)	No	PK	
name	VARCHAR(40)	No		
honorific	VARCHAR(20)	Yes		
about_me	MEDIUMTEXT	Yes		
phone	VARCHAR(20)	Yes		

Roles				
Field Name	Data Type	Null	Key	Description
name	VARCHAR(20)	No	PK	

UserRoleMappings				
Field Name	Data Type	Null	Key	Description
username	VARCHAR(20)	No	FK	
role_name	VARCHAR(20)	No	FK	

Permissions				
Field Name	Data Type	Null	Key	Description
id	INT	No	PK	
action	VARCHAR(40)	No		A simple action (e.g. create, update, delete)
target	VARCHAR(40)	No		The target of the action (e.g. order.status)

RolePermissionMappings				
Field Name	Data Type	Null	Key	Description
role_name	VARCHAR(20)	No	FK	
permission_id	INT	No	FK	

Orders				
Field Name	Data Type	Null	Key	Description
id	INT	No	PK	
from	VARCHAR	No		Name and address of the sender
to	VARCHAR	No		Name and address of the receiver
creator_id	VARCHAR	Yes	FK	Username of the user who creates this order
deliverer_id	VARCHAR	Yes	FK	Username of the user who is currently delivering this order
status	ENUM	No		Could be one of PENDING, CONFIRMED, DELIVERING, DONE and REJECTED
weight	INT	No		The weight of the package
description	MEDIUMTEXT	Yes		The description of the package to



				be delivered (color, size, important notices, etc.)
created_timestamp	TIMESTAMP	No		Timestamp of when the order is created
due_date	DATETIME	Yes		The date and time at which the order is due to be delivered

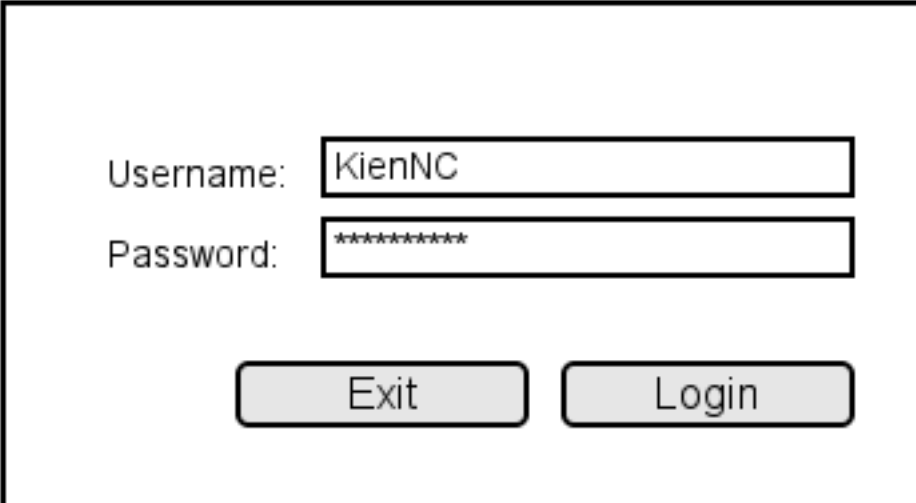
Price				
Field Name	Data Type	Null	Key	Description
established_date	DATE	No	PK	The date from which the corresponding price is effective. This will be used to query the price of an order at an arbitrary date.
price_per_kilogram	BIGINT	No		The price for delivery per kilogram (since the system is only used internally, distance doesn't matter)

WorkJournal				
Field Name	Data Type	Null	Key	Description
date	DATE	No		A date
username	BIGINT	No		The username that this work journal entry is tracking
status	ENUM	No		Could be one of PRESENT, ABSENT, ONLEAVE
reason	MEDIUMTEXT	Yes		The reason for the status above, if applicable

Log				
Field Name	Data Type	Null	Key	Description
timestamp	TIMESTAMP	No	PK	The moment this log entry is created
content	MEDIUMTEXT	No		The log content

## ***Mockups***

### **Login screen**



A login screen mockup enclosed in a black rectangular border. It features two input fields: a 'Username' field containing 'KienNC' and a 'Password' field containing eight asterisks. Below these fields are two buttons: 'Exit' and 'Login', both with a light gray fill and rounded corners.

Username:

Password:

## Main screen

Courier Management System

OrdersUsersLogJournalAbout Chin

Create Order

Search

<input checked="" type="checkbox"/>	Order ID	Created At	Due In	Status
<input type="checkbox"/>	213	Today @ 2 p.m	N/A	DELIVERING
<input type="checkbox"/>	214	Yesterday @ 3 p.m	2h	REJECTED
<input type="checkbox"/>	215	12/02/2013 @ 8:45 a.m	3 days	PENDING
<input type="checkbox"/>	215	12/02/2013 @ 8:45 a.m	1h	PENDING
<input type="checkbox"/>	215	12/02/2013 @ 8:45 a.m	20m	PENDING
<input type="checkbox"/>	215	12/02/2013 @ 8:45 a.m	50m	PENDING
<input type="checkbox"/>	215	12/02/2013 @ 8:45 a.m	1h	PENDING

Order #216

DELIVERING

From: Mr.A, Room 205

To: Mrs.B, Room 607

Weight: 5 k.g

Charge: \$2

Due date: 4/22/2012

Created by: Kin

Delivered by: Chin

Cancel Order

## User management screen

The screenshot shows the Courier Management System interface. At the top, there's a title bar with window controls and the text "Courier Management System". Below it are five tabs: "Orders", "Users", "Log", "Journal", and "About Chin", with "Users" being the active tab. The main area contains a table with columns: "User ID", "Name", and "Roles". There are four rows of user data:

User ID	Name	Roles
lewtids	Chin	admin
thinhpv	Thinh Pham	desk
kiennc	KienNC	delivery
kiennt	KienNT	delivery

To the right of the table is a sidebar containing a profile card for "Mr. Chin" (username: lewtids) with a silhouette icon. Below the profile card are two lists of roles: "desk" and "delivery" on the left, and "admin" on the right, connected by double-headed arrows. At the bottom of the sidebar is a paragraph of Lorem Ipsum text. At the very bottom of the interface are two buttons: "Create User" and "Check Journal".

Log screen

Courier Management System

Orders

Users

Log

Journal

About Chin

2013/09/02 @ 1:43 p.m  
Order #214 was REJECTED.

◀April 22▶

Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

About user screen

