Apurv Sharan
Technical Support Engineer

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- in Apurv Sharan
- ApurvSharan
- Portfolio/ApurvSharan.github.io

Education

Technical Support Engineering (Full Time),
Masai School
07/2022 – 04/2023 | Bengaluru

Bachelor of Technology in Computer Science,
Aditya College of Engineering and Technology
05/2016 – 08/2021 | Surampalem

Skills

Technical Skills
. Operating Systems
. Networking
. Linux | Shell Scripting
. SQL
. HTML | CSS | JavaScript

Customer Service Skills
. Technical Assistance
. Resolving issues promptly
. Critical Thinking
. Responsive

Soft Skills
. Troubleshooting
. Interpersonal
. Teamwork
. Decision Making

Professional Summary

Analytical and detail-oriented aspiring tech support engineer. Highly adept in working on multiple operating systems. Proficient in rapport-building and understanding the outstanding customer service of an organization.

Projects

Figma Onboarding ⬀
Figma is a collaborative web application for interface design. The feature set of Figma focuses on user interface and user experience design, with an emphasis on real-time collaboration
Tech Stack used- HTML | CSS
Features- Workspace of Figma
Areas of Responsibility-
• PowerPoint Presentation

A collaborative project built by a team of 2 members executed in 2 days

Nordstrom Rack Clone ⬀
An e-commerce website, especially cosmetic-related products
Tech Stack used- HTML | CSS | Javascript
Features-
• SignUp
• SignIn
Areas of Responsibility-
• Created Home page
• Created Navigation bar
• Created signUp/SignIn page
An Individual project built within 5 days

Certificates

• Workshop on Cyber Security ⬀

• Cyber Security expert version 1.0 ⬀

• AWS Workshop ⬀

Interests

• Esports

• Gaming