

#### **Education**

- Lovejoy High School | 2014-2018
- Lambda
  School (Web
  Developement
  Bootcamp)|
  2018-2019

#### Bio

My name is Robert Harris, a guy looking to make a way for himself. A family oriented individual looking to build a future for those close to him and himself. That enjoys digital arts, nature, and interacting with others. A curious person and a very quick learner hoping to improve where ever they are.

## Hobbies

- 3D Modeling & Game
   Design
- Codewars (programming training)
- Playing music
- Video Games

# Robert C Harris Jr. Frontend Web Developer

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## **Key Skills**

- Web Development and Maintenance Frontend Development
  - 3rd Party API Integration REST API Development
    - · Requirement Gathering

## **Technical Skills**

- o Database: MONGO DB, MySql, SQLite
- Debugging Tools: Chrome Development Tools Languages: HTML
  - Operating Systems: Windows, Linux
- o Other Skills: jQuery, CSS, SASS, AJAX, cpanel o Package Managers: NPM
  - Scripting Languages: JavaScript
- Technologies: Web Designing, Web Developer Version Control System: Git
  - Web Technologies: React JS Node.js

# **Summary**

Dynamic and detail-oriented Web Developer with a knack for conceptualizing and delivering elegant, user-friendly solutions effectively and efficiently. Capable of establishing and maintaining good client relationships while delivering exceptional designs. Armed with a desire for learning new technologies and ability to quickly pick up on the new trends and practices in the field.

- 2 Years experience as React JS Developer and Software Developer
- 5 years experience developing webpages using HTML/HTML5, Wordpress, SASS, CSS, and Flex
- Experienced in MERN stack development Mongo dB, Express, React, and Node.
- Workin knowledge in developing single page applications (SPAs)
- Working knowledge of Web protocols and standards (HTTP, HTML5/XHTML, CSS3, Web Forms, XML)
- Good experience on customizing CSS frameworks like Bootstrap using CSS pre-processors such as SASS
- Expertise in **React JS** framework to develop the **SPA**.
- Experience in using React JS components, Forms, Events, Keys, Router, plus Redux
- Familiar with creating Custom Reusable React Components Library.
- Experienced in working with Node.JS and NPM modules like **json-server**, **mongo DB**, and **express**
- Experience in Node environment using **Node.js**, **NPM**
- Involved in writing application level code to interact with APIs, RESTful Web Services using AJAX, JSON
- Expertise in using IDE tools such as Visual Studio Code
- Ability to work effectively while working as a team member as well as individually.
- Excellent communication and Inter-Personal Skills, well organized, goal oriented.

# <u>Jobs</u>

#### Globe 2 Global Inc. **Web Developer** July 2014 - May 2019

Modified files to allow for better storage capabilities

Developed and designed multiple websites using wordpress

Modified preexisting plugins and themes on client command

• Migrated websites using file transfer protocol (ftp) clients such as file-zilla

• Implemented e-commerce capability using the woocommerce api

Managed SSL certificate location for sites

- Handled compatability issues and maintainence for wordpress updates (themes and plugins)
- Gathered requirements such as themes, plugins, and other necessary items to develop websites based on clients preference

#### **GPS Hospitality**

# **Burger King Lead Team Member**

November 2017 – May 2019

- Took initiative to find extra tasks when scheduled duties were completed
- Maintained high standards of customer service during high-volume, fast-paced operations
- Followed procedures for safe food preparation, assembly, and presentation

Handled currency and credit transactions quickly and accurately

- Mastered point-of-service (POS) computer system for automated order taking
- Communicated clearly and positively with coworkers and management
- Assisted management with inventory control and stock ordering

Resolved complaints promptly and professionally

 Cross-trained and coordinated scheduling with team members to ensure seamless service

#### **Sitel Group**

#### **PSCU Fraud Detection**

February 2020 - November 2020

- Develop skills in a variety of areas including data, internal tools management, and quality control
- Strong communication skills, self-motivated and results-oriented
- Good communication skills in spoken and written English

Monitored and reviewed activity on member accounts

 Utilize Transaction Imaging and other tools to review transaction activity to determine if suspicious activity is taking place

• Enjoy working in fast-paced and rapidly changing operational environment

 Prepare and conduct initial and on-going training in order to provide accurate, superior-quality cardholder service

Performs significantly complex research utilizing three to five sources

• Assist clients & cardholders with resolving their fraud inquiries

- Identify changing fraud trends and recommend possible Falcon strategy changes to reduce fraud loss
- Respond promptly to client and customer inquiries

Handle high volume phone calls

Anticipate client/customer needs and consistently provide superior quality of service

Identify and use appropriate resources