

CONTACT



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OBJECTIVE

Seeking an Information Technology management position where my experience, acquired skills, and educational background will allow me to make an immediate contribution as an integral part of a progressive institution.

TO BECOME AN INFORMATION TECHNOLOGY MANAGER OF GLOBAL FIRST CHOICE

CORE COMPETENCIES

- Enterprise Architecture
- Project Management
- Business Continuity & Disaster Recovery
- Cloud Computing & Architecture
- Stakeholders' Management
- Telecommunications System
- EA Strategy & Implementation
- Team Building & Management
- Business Process Improvement
- Value Realization
- ERP Management & Leadership
- Innovation & Design Thinking
- Contract & SLA Management
- Solution & Technology Architecture
- Business Intelligence
- IT Strategy & Governance

EARLIER

Shell Petroleum Development Company,
Warri, Nigeria (2001 - 2001)
Trainee, IT Engineer

Abia State University, Uturu, Nigeria
(1999 - 2000)
Pupil Engineer, National Service,
National Youth Training Programme
(NYSC)

PROFESSIONAL

I am an enterprise digital transformation evangelist with 20+ years' experience, who assists companies optimise their IT and Digital resources so that they can increase revenue and reduce cost. Proven track record of success in leading, managing and implementing IT systems through expert programme and change management skills. Demonstrated abilities to manage/direct multi-functional teams, develop future facing IT strategies, resolve complex business/application problems that can impact decisions and management insights. An accomplished communicator, skilled in building and strengthening relationships across functions to drive cohesive, teamwork and efficient organisational performance.

CAREER SUMMARY

ERP Systems Coordinator

2010 - Present

OPEC Fund for International Development, Vienna, Austria

- Broad managerial and administrative experiences with an in-depth understanding of the technologies underpinning enterprise application systems, capabilities and architecture;
- Controlled budgets of over €15M and directed functional/technical teams in procurement tendering, systems blueprinting, implementation, deployment, and maintenance of complex IT systems;
- Ensures timely preparation and submission of the Strategic Framework and prepares and monitors the budget, work program, and spending plan;
- Manages multiple vendor relationships with the appropriate focus on service levels and key performance metrics;
- Led corporate IT reform, defined project management structures, processes, and ROI-based investment alignment eliminated 80% of non-value add programs, and achieved a tenfold boost in annualised performance delivery;
- Provides authoritative technical and policy advice to senior managers on systems selection, development and implementation in a changing business environment and can communicate the implications of various alternatives to senior managers on business applications and other related issues; identifies and plans for future needs; develops and disseminates best practices;
- Conducted a comprehensive analysis of IT enterprise operational and financial data to mitigate risk factors, and anticipated and managed change effectively in a rapidly evolving business environment;
- Ensures the development of standards, procedures and practices to provide a stable and effective systems environment. Led corporate IT reform, defined project management structures, processes, and ROI-based investment alignment, elimination of non-value add programs;
- Develops innovative solutions to resolve intricate problems that impact a critical area of the organization's work and maintains the disaster recovery plan and ensures that the IT disaster recovery technical solutions are implemented and tested, provides that the DRP supports the business continuity plan of the Organization adequately; and facilitates the implementation of business continuity management system.

Senior SAP Environment

2002 - 2010

Nigerian National Petroleum Corporation (NNPC), Lagos, Nigeria

- Conceptualised and developed numerous IT systems implementation strategic initiatives. Manages multiple, concurrent and often disparate tasks for projects that often involve innovative applications, dissimilar systems, as well as databases and highly complex system integration and linkage
- Leads and directs a team of IT engineers; oversees activities for a discrete work section or equivalent; plans and allocates work assignments; coaches, mentors, and evaluates staff;
- participates in recruitment and selection of new staff and the development of training programs; Co-led the rollout of a US\$2.5M multi-year digital petroleum exchange platform, including a Joint Qualification System with technology consulting;
- Drove the use of IT in enabling business/IT strategic alignment and maintained obligations to JV/PSC partners in NAPIMS;
- Excellent knowledge of topmost business/IT management methodologies and tools used in Architectural Design, Implementation and Transformation (e.g. BTM², TOGAF, BPM, ASAP, COBIT, ITIL, Agile, PMI-PMP, etc.);
- Consolidated the entire IT landscape, eliminated complexities, and providing a consolidated view to the business through the "single source of business truth" enterprise architectural philosophy;
- Manages multiple partner/vendor relationships with the appropriate focus on service levels and key performance indicators.

REPRESENTATIVE PROJECTS (2000 - 2018)

OFID Digital Transformation Program

- Streamlined OFID core business processes and sat as the secretary of the Information Technology Steering Committee (ITSC);
- Utilised a phased implementation and roll-out strategy as the cornerstone of the change management successes;
- Enhanced customer satisfaction and achieved a massive reduction in overheads and time to market through the use of BTM2 technology consulting methodologies, strategic outlook of proactiveness and core governance.

SAP Human Capital Management Implementation

- Oversaw all phases of the SAP HCM implementation with a strategic focus on employee self-service; Saved OFID millions of dollars, shortened processes from weeks to minutes;
- Captured top market position and generated up to \$1.5M in annual revenues within year two of system Go-Live

Solution Developments and Technology Application Operation

- Guided teams in the development and architecture of enterprise solution blueprints for clients in numerous industries including Oil & Gas and improved business processes, systems consistency, recoverability and accessibility of data

Technology Operations and Strategy Consulting

- Managed seamless large-scale transitions of operations to new ICT platforms; Merged disparate systems, ensure complete transparency to all stakeholders;
- Delivered project with no unscheduled downtime, exceeded quality expectations and delivered significantly under budget.

Enterprise Implementations & Change Management

- Directed global rollouts of new ERP software and systems for clients including **OFID, Petrobras, NipeX**

EDUCATION

Doctor of Computer Science in Big Data Analytics

Expected Sept 2020

Colorado Technical University, Colorado Springs, CO,

MSc in Telecommunications & Internet Technologies,

Oct 2015

University of Applied Sciences and Technology, Vienna, Austria

PGD in Information Technology, Distinction

Dec 2001

RGU & Shell, Warri, Nigeria

B.Eng. in Electrical Engineering,

Nov 1998

University of Nigeria, Nsukka, Nigeria

CERTIFICATIONS AND PROFESSIONAL DEVELOPMENT

- Cybersecurity: The Essential Challenge for Digital Transformation, OpenSAP, 2015 Leadership in Digital Transformation, OpenSAP, 2015
- SAP Process Integration Training, SAP UK Education, London, 2015
- ITIL Foundation Certification, AXELOS Global Best Practice, 2015
- Master's Certification in Global Business Transformation Program Management, GBTM, 2014 Certified Business Transformation Program Manager (BTPM), BTA+SAP, Potsdam, DE, 2014 Certified Global Enterprise Architect (CGEA), SAP, London, UK, 2013
- Certified Global Technology Architect (CGTA), SAP, London, UK, 2013 Certified Project Management Professional (PMP), PMI-PMP, USA, 2012
- Certified Business Intelligence Consultant (SAP BI), SAP, Johannesburg, RSA, 2009 Certified SAP Solution Manager Consultant (CGTA), SAP Johannesburg, RSA, 2007 Certified Security & Authorization Consultant, SAP Johannesburg, RSA, 2006

WORKING PAPERS/POPULAR

- Wrote and published the best-selling book Digital Transformation: Evolving a Digitally Enabled Nigerian Public Service, 2016
- Connecting to SWIFT via a Service Bureau, Treasury & Risk Magazine, February 18, 2016
 - <http://www.treasuryandrisk.com/2016/02/18/connecting-to-swift-via-a-service-bureau?ref=hp-featured>
- Helping the hand that feeds – IBS Journal 2015 Supplement
 - <http://bit.ly/2bOcBEE>
- IT Transformation Project Update: <http://www.linkedin.com/pulse/transformation-project-update-jacobs-edo-pmp>
- VoIP Security for Mobile Devices in the context of IMS:
 - <http://www.jacobsedo.com/voip-security-for-mobile-devices-in-the-context-of-ims/> Citation for
- NipeX project team: <http://www.jacobsedo.com/citation-for-nipex-project-team/>

OTHER

- Chair, UN SAP Special Interest Group (2018 – Date)
- Dean, Vienna School of AI, September 2018
- Founder, Vienna Digital Transformation Meetup, August 2017
- Author, Digital Transformation – Evolving a Digitally Enabled Nigerian Public Service, August 2016
- Elected Vice Chair, UN SAP Special Interest Group, 2016 – 2018
- Streamlining Financial Operations Management and Payment Processes in an International Development Organization” D+H, 2016
- Streamlining Financial Operations Management and Payment Processes in an International Development Organization,
- International SAP Conference for Treasury Management, Vienna, Austria, July 2015
- Scientific Analysis and Feasibility Study of Vulnerabilities in Mobile Cellular Networks, University of Applied Sciences and Technology, Vienna, June 2015
- SAP ERP and Content Management Strategy, UN SAP SIG/CABIO World Bank Meeting, Washington DC, USA, April 2015 SAP ERP and Content Management Strategy, UN SAP SIG/CABIO OFID Meeting, Vienna, Austria, April 2014
- OFID SAP Operational Updates, UN SAP SIG/CABIO IMO Meeting, London UK, May 2013
- Elected Member, OFID Pension Committee - Representing Professional Staff, Vienna (Tenure - 2016)
- SAP IPSAS Compliance and Implementation Workshop, UN SAP SIG/CABIO UNESCO Meeting, Paris, France, November 2012

TECHNICAL AND IT PROFICIENCY

Information, Telecommunications & Internet Technologies

GSM/UMTS/LTE, VoIP, IPTV, Network [LAN, WLAN, W (PAN), VPN, Internet, TCP/IP, Novell, FDDI, SSH, Security SSL, PKI, SNC, Firewall (Norton, Ghost, Checkpoint), Network Flight Recorder, SWIFT, R, Java, AWS Solution Architecture, Google Cloud,

SAP NetWeaver Technology

S/4HANA, CML, BPC, PPM, HCM, MM, BP, TRM, R/3 4.6C - ECC 6.0, Enterprise Portal/WebAS, SRM3.x -5.0, EBP 5.0, SolMan, CRM3.x-5.0, PLM, BI/BW running on various platforms:

UNIX (Solaris, HP-UX), Microsoft Windows NT, Linux (Red Hat), VMware, Java, J2EE, etc.

Databases:

Microsoft Access, DB2, Oracle DB, PL/SQL, Max DB, SQL, MySQL, HANA

Microsoft Office:

Word, Excel, PowerPoint,

IT Transformation Management:

- Business IT Alignment/Business Process Improvement(BPI)
- Enterprise Change Management(ECM)
- Programme & Project Management(PPM)
- Innovation, Change Management and Governance