

Incident report analysis

The company experienced a security incident and all the network devices
stopped responding. The cybersecurity team the incident was caused by a
distributed denial of service (DDoS) attack through a flood of incoming ICMP
packets. The team responded by blocking the attack and stopping all non-
critical network service, so that critical network services can be restored.
Malicious actor or actors targeted the company with an ICMP flood attack. The
attack compromised the entire internal network. All the critical network
resources needed to be secured and restored to a functional state.
The cybersecurity team implemented a new firewall rule to limit the rate of
incoming ICMP packets and an IDS/IPS system to filter out some ICMP traffic
based on suspicious activities.
The cybersecurity team configured the source IP address verification on the
firewall to check for spoofed IP addresses on incoming ICMP packets and
implemented network monitoring software to detect abnormal traffic
patterns.
The cybersecurity team will isolate the affected system so that further
disruption can be avoided. Critical systems and services will be attempted to
be restored. The team will analyze network logs to check for suspicious and
abnormal activities. They will also report all incidents to the upper
management and appropriate legal authorities for further actions.
To recover from a DDoS attack by ICMP flooding, access to network services
need to be restored to a normal functioning state. In the future, external ICMP

flood attacks can be blocked by the firewall. Next, all non-critical network
services should be stopped to reduce internal network traffic. Then, critical
network services should be restored first. Finally, when the flood of ICMP
packets have timed out, all non-critical network systems and services can be
brought back online.

Reflections/Notes: