HARRIS COUNTY W.C. & I.D. NO. 110

17495 Village Green Dr. Jersey Village, Texas 77040 www.hcwcid110.com 832-467-1599 832-467-1610 fax

Dear New Customer:

Welcome to the Harris County W.C. & I.D. No. 110 Water District. The following information is being provided to help you become familiar with the policies and procedures related to your water and sewer service.

The District requires a security deposit of \$150.00 for owner and \$300.00 for tenant if you are making application. In addition to the security deposit, the District requires a non-refundable \$25.00 application fee be paid at the time of application for service. The deposit will be refunded when your account is closed and paid in full.

Please return the deposit and application fee along with the completed Application for Service. We will not be able to establish service in your name until all of these items are received at our office. Please call the office for your payment options.

Rate for Water Service 0 – 8,000 gallons \$11.00

8,001 – 20,000 gallons 20,001 – 30,000 gallons 30,001-40,000 gallons over 40,001 gallons \$3.50 per thousand gallons \$3.50 per thousand gallons

Rates for Sewer Service 31.00 Flat Rate

North Harris County Regional Water Authority rate \$5.41 per thousand gallons.

The rates listed above are applicable at the time this letter is presented but are subject to change at any time.

Your due date is the 14TH of each month. A 10% penalty will be assessed if payment is received after the due date. This amount is shown in the "After Due Date" block on your bill.

If your account is 60 days past due at the time current bills are generated, a termination notice will be sent to your address. At this point \$5.00 will be charged to your account and all charges (including current charges) are due to avoid termination of your service. Should full payment not be received as directed on the letter, your service will be disconnected. Should service be disconnected, an \$120.00 fee will be added to your account, along with an additional \$150.00 deposit. Full payment will be required to restore service, payable by money order or cashiers check only. A \$25.00 charge will be assessed on all checks returned by the bank.

WCID NO 110 has contracted Best Trash to provide trash collection services. If you any questions about trash services please call Best Trash customer service line 281-313-2378.

The District's operator is EDP (Environmental Development Partners). You can contact them at **832-467-1599**. Emergencies are responded to 24 hours a day. Billing questions and non-emergency calls are taken Monday through Friday 8AM to 5PM. Please do not hesitate to call with any questions, concerns, or service problems. We are here to help.