Original email (with mistakes)

From: Pixelated Games **To:** <Thelos customer list>

Subject: Get ready to return to Thelos on May 15th!



The Thelos Chronicles IV: Infinity Gateway Coming July 15th



Travel through time to remake history in *Infinity Gateway*, the fourth installment in the epic series, *The Thelos Chronicles*. But tread carefully—once you pass through the gateway, there's no turning back...

Watch the trailer and pre-order Infinity Gateway now!

Pre-order now

Apology email

From: Pixelated Games **To:** <Thelos customer list>

Subject: Correction: The gateway to *Thelos* opens July 15th



We messed up and want to make it up to you!

Dear Adventurer,

We want to apologize to you. We were so excited to launch *The Thelos Chronicles* preorders, we forgot to double-check our email to you. Since the company won't let us time-travel to fix this mistake, we're making Dave read all our emails out loud to our trusty companion bot from now on.

Infinity Gateway will be available to play on July 15th, not May 15th, as originally stated, and here is the newly fixed <u>link for pre-orders!</u>

To make up for all the confusion, we'd like to give you a 15% discount on your *Infinity Gateway* preorder for the next 24 hours.

Use discount code **INFINITY15** to claim your offer.

Get your discount now

Thank you for putting up with our goof-ups.

Sincerely,

The Pixelated Games Team