








· GREAT GROUNDS ·

COFFEE SHOP

Great Grounds Customer Comments

Facebook, November 10th

Comment Type	Customer	Comment	Resources/ Information	Response
Positive feedback	Daniela Rosas	I am SO happy that it's holiday flavor time at Great Grounds! Love, love, love your gingerbread latte! Makes me want to curl up with my drink and a good book in front of the fire.   		Thank you so much, Daniela, for your lovely words! We hope you have a wonderfully flavorful holiday season!
Question	Bruce Tang	I'm trying to reduce the amount of sugar in my diet. Can you tell me which Great Grounds' drinks are low sugar or sugar-free?	Detailed information about the nutritional content in all Great Grounds' beverages: www.GreatGrounds.com/NutritionalFacts	Hey Bruce, you can find all the details on our drinks at www.GreatGrounds.com/NutritionalFacts You can also customize your favorite flavors to match your level of sweet :)
Negative comment	Imani Moore	What's up with the hike in Great Grounds' prices?! I used to be able to get my daily medium mocha for \$4. Now it's \$4.25! That's really going to add up over time . . .  	In response to a recent coffee shortage, Great Grounds has had to increase prices. Promotional code for half off one beverage: HALFOFF	Hey Imani, I know seeing our prices rise sucks (even to us) but with the recent coffee shortages we just couldn't offer the same premium coffee at the same price. But to help offset that cost, how about we give you a half-off discount on your next drink: HALFOFF