

# Abhishek Shah

## Business Intelligence Developer

**Email Id:** abhi0326@outlook.com

**Phone No:** 9033417923

<https://www.linkedin.com/in/abhi0326/>

My objective is to work in an organization where I can fulfill my needs by providing the services towards the ultimate goal of the organization.

### Work Experience

**Client Name:** Abu Dhabi Islamic Bank

**July 2023 to Till Date**

**Company Name:** Marc Ellis recruitment

**Environment:** Power BI on cloud, Sybase database, SQL Server, Crystal report, SSRS, Web Intelligence

**Client Name:** Dubai Islamic Bank

**Feb 2021 to July 2023**

**Company Name:** Datamatics global fz llc

**Environment:** SAP BO Edge 4.2 SP3 Patch 7, IBM Db2, Oracle, SQL Server 2012, Power BI (2.111.265.0)

- Responsible for SAP BO Administrator activity including **Disaster recovery** on VMware.
- Handled SAP BO Migration activity from 4.1 server to 4.2 SP7.
- Automated BO reporting using **Dynamic parameter** values and **publication**.
- Developed Webi reports, Crystal report and BO Audit report.
- Actively working on SAP BO to Power BI Migration
- Developed custom Microsoft Power BI dashboards, visualizations, and interfaces with Microsoft SSRS to deliver meaningful and actionable insights.

**Company Name:** Kattera - Construction Company

**Jan 2020 to Feb 2021**

**Environment:** SAP BO Edge 4.2 SP3 Patch 12, Oracle, SQL Server 2012, SAP B4HANA, Tableau

- SAP BO Maintenance including version upgrades, service pack upgrades and patches.
- Configured windows ad **SSO** with **Analysis office** to reduce the SAP BW license usage and leverage the published universe for the analysis.
- Modified existing Webi and developed new reports based on B4/HANA views.
- Development experience on **Analysis office** tool to create a report based on **BW/HANA views**.
- Published new dashboard, data source on the **Tableau server**. Also, assigned **user rights** to the users to access the data source and dashboard.
- Building customized interactive Dashboards using **Tableau Desktop** with LOD,Table calculations,**Filters,Parameters,Various types of charts,Calculations**, Join and Data Blending.

**Client Name:** General Authority of Custom – Qatar

**Feb 2019 to Jan 2020**

**Company Name:** Malomatia

**Environment :** SAP BO Edge 4.2 SP2 Patch 10,SQL Server 2012, SAP Native HANA

- Involved in full life cycle implementation, which includes Analysis, Requirements gathering, Development, Testing, Reporting, Go-live and Post Go-live support.
- Managed Onshore Offshore team model.
- Worked on Creating **Attribute Views,Analytical views** and **Calculation views**.
- Extensively created and maintained complex Business Objects Universes and Reports using Designer and Reporting modules like Crystal Reports XI, Desktop Intelligence and Web intelligence.
- Created many complex and customized Webi Intelligence reports for specific business requirements

**Client Name: Cargill Corporation**

**Feb 2017 to Feb 2019**

**Company Name:** Accenture India

**Environment:** SAP Business Objects Business Intelligence 3.1, SAP BO Edge 4.2 SP3 Patch 7(Cluster environment), Oracle, SQL Server 2012, SAP BW, SAP HANA, BMC remedy tool.

- Perform Monthly maintenance activity followed by system checks and ensure essential services are in good health.
- Validate the BOBJ reports on the BW Portal and ensure that SSO (STS, SNC) configuration.
- Resolve reporting connectivity issues: Crystal report, Web Intelligence, Analysis Office, Information Design Tool and Design Studio client-server configuration.
- Involved in Dashboards support and development task as per the business requirements.
- Good exposure in using SAP marketplace and forum and working with SAP Support Engineers in SAP tickets.
- Have Knowledge in configurations of BO to **HANA SAML connectivity** via SAML authentication and BW via SNC and STS authentication.
- Timely Update and keep the track of the tickets on BMC remedy ticketing tool.
- Full participation on SAP BO Maintenance including version upgrades, service pack upgrades and patches.

**Client Name: BI Migration in Television Company**

**March 2016 to May 2016**

**Company Name:** Euthenics IT Pvt. Ltd

**Environment:** SAP Business Objects Business Intelligence 3.1, Universe Design Tool, WebI Reports, Windows Server 2008 (64 Bit).

- Perform Business Objects Administrative task: Installation, configuration of BO tools, creating and managing groups and user profiles, Assign rights to users, User groups, Scheduling of Reports, Publication of reports through CMC.
- Migrate Universes and Webi Reports from 3.1 to 4.1 sandbox environment. Used Upgrade management tool for the Migration process as Incremental upgrade across the environments.
- Convert. Unv to. Unx, re-point the Webi reports to. unx to use the latest feature of Information Design Tool.
- Involve in the cleaning activities: Archived reports, users, scheduled and publication jobs which are not used by business users.
- Used RDT (Repository Diagnostic tool) before migrating from 3.1 to 4.1 environments. ¥ Provide training to business users about SAP BO 4.1 (New Environment).
- Understand a Database, create RUD document and discover Business user suitable KPI. Collaborate with data architect to develop effective universe designs.

**Client Name: BI Implementation in FMCG Company**

**Nov 2015 to Feb 2016**

**Company Name:** Euthenics IT Pvt. Ltd

**Environment:** SAP Business Objects 4.0, Crystal report 2011, Dashboard 4.0, Information Design Tool, Live office 4.X, Windows Server 2008.

- Develop Universe with creation of joins, Cardinalities, Contexts, and searching for the loops as per the need.
- Create User Prompts, Conditions and Filters to improve the Crystal Reports performance.
- Develop Sales analysis dashboard using Live Office on Dashboards 4.0. Create Mobile Dashboards with dynamic visibility using query browser. Create Cross functional dashboard comprising Sales and finance module.
- Monitoring the BODS Servers, reporting issues with product Vendor and work with them in resolving application issues.
- Troubleshooting of Network and server connection drops. Good knowledge on OS commands to trouble shoot the server related issues.

## **Proof of Concepts:**

Successfully completed 3 POC May 2016 to Jan 2017

Industry	Environment	Duration
Pharmaceuticals	Excel files, SQL Server 2012	Four months
Telecommunication	SQL database, Web intelligence	Three months
FMCG Retail	SQL Server Database, SAP Dashboard, Crystal Reports	Two months

## **Education**

2014 B.Tech Information Technology Gujarat Technological University CGPA:7.38 2010 Class XII, G.S.E.B 64.33%  
2008 Class X, G.S.E.B 79.38%.

## **Open SAP Courses**

Getting Started with Data Science (SAP Predictive analytics). Touch IoT with SAP Leonardo (iot3).  
Getting Started with SAP Lumira (lum1) (SAP Designer & Discovery).

## **Certifications**

SAP Certified Application Associate - SAP Analytics Cloud  
SAP Certified Application Associate - Data Integration with SAP Data Services 4.2