

ANITHA NATARAJAN

LEAD SCRUM MASTER

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SUMMARY

Highly skilled professional with over 10 years of experience in the Telecom domain, specializing in roles such as Developer, Designer, and technical program manager aka Scrum master along with leading the team. Proven track record of driving project success through effective teamwork, agile methodologies, and innovative solutions. Motivated Team Lead possessing excellent leadership, and strong communication, consistently delivering high-quality results under tight deadlines. Committed to continuous learning and staying updated with industry trends.

- Expertise in facilitating backlog preparation, iteration planning, retrospectives, iteration reviews, and daily stand-ups.
- Strong leadership skills, actively engaging with business entities to remove obstacles and influence working agreements.
- Proven ability to articulate, prioritize, and detail work requests in collaboration with product owners.
- Expertise in identifying and resolving blocked or stalled stories, ensuring smooth delivery and team performance.
- Active participant in the agile community, constantly seeking ways to improve team effectiveness and apply best practices.
- Excellent communication and presentation skills, regularly providing updates at scrum-of-scrums.

SKILLS

- Certified Scrum Master
- Agile Methodologies
- Scrum Framework
- SAFe Agilist and Lean Practice
- Proficient in JIRA, JQL
- MS Project, Excel
- Splunk
- Backlog Management
- Facilitation and Leadership
- Stakeholder Engagement
- Problem-solving and Conflict Resolution
- Continuous Improvement
- Training and Mentoring
- Team Collaboration
- Communication and Presentation
- Technical expertise in Middleware technologies (OSB, IBM Message Broker, MQ, JMS)
- Java & Webservices
- GIT
- Jenkins pipeline
- DevOps practices
- Strong command of Oracle SQL
- Python
- UNIX and Shell scripting

CAREER HIGHLIGHTS

- Scrum Alliance certified leader, masterfully navigating Agile frameworks like Scrum, Kanban and SAFe Lean practice. Expertly delivered products for British Telecom, from requirements gathering to post-deployment support. Managed diverse teams to drive end-to-end solutions, optimizing methods for business stability and growth.

- Meticulously handled project scheduling, estimation, risk management, and product delivery.
- Exceeded stakeholder expectations by engaging with them at various levels throughout the project.
- A key contributor to successful PI meetings and retrospectives, ensuring project success.
- Driving all the SCRUM events and calculating metrics at every stage to measure healthy progress.

CERTIFICATIONS

- Certified Scrum Master (CSM) - Scrum Alliance
- Agile Certified Practitioner (PMI-ACP) - Project Management Institute

EXPERIENCE

TEAM LEAD, SCRUM MASTER

11/2018 - 07/2024

TATA CONSULTANCY SERVICES - British Telecom (BT)

- Led the migration from IBM Message Broker to OSB WebLogic 12c as a Lead Designer and managing program activities.
- Received appreciation from clients and managers for successful migration, resolving high-cost license issues on time.
- Collaborated closely with clients to understand their requirements and preferences for architecture planning and design
- Demonstrated leadership skills in guiding and motivating teams towards achieving project goals
- Able to inspire and empower team members, fostering a collaborative and high-performing culture
- Proven ability to effectively manage and allocate resources within the team, ensuring optimal utilization and productivity
- Able to identify and address any skill gaps or training needs within the team
- Proven track record of successfully delivering projects on time, within budget, and meeting quality standards
- Able to effectively manage risks and dependencies, ensuring project success.

DESIGNER

08/2016 - 09/2018

TATA CONSULTANCY SERVICES - British Telecom (BT)

- Designed services based on requirements from Product Owner/Solution Architect
- Documented requirements and prepared low-level design and service-specific documents for developers
- Explained requirements and acceptance criteria to developers
- Reviewed design documents, code, and deliverables as part of a team
- Conducted a POC for migration from IBM WebSphere Message Broker to IBM APP connect
- Strong knowledge of IBM Message Broker and APP connect, including transformation flows, message sets, and MQ Repository, Name lists, etc
- Developed Python scripts for automating deployment activities
- Worked with IBM and Oracle teams to resolve product-related issues

MIDDLEWARE DEVELOPER

06/2014 - 05/2016

TATA CONSULTANCY SERVICES - British Telecom (BT)

- Developing Services in SOA using Oracle Service Bus 11g, understanding design requirements
- Implementing interface with other systems using JMS, MQ, HTTP, FTP, HTTPS, and SFTP protocols
- Experience with REST/SOAP services and creating Stored Procedure using J Developer
- Data validation and transformation of XMLs, CSVs using XQuery and MFL
- Experience in Agile Model, involving sprint planning, review, retrospective, user stories, and backlog refinement
- Played a major role in implementing CI/CD using Jenkins for automated deployment
- Supporting production code deployment and post-deployment testing
- Involved in EC migration and migration of services across LoBs
- Handling security and Linux OEL patching quarterly using Ansible
- Worked on 11g to 12C OSB migration of services.

EDUCATION AND TRAINING

bachelor's degree: Electronics and Communication Engineering
K Ramakrishna College of Engineering

CGPA: 8.4

WEBSITES, PORTFOLIOS, PROFILES

- www.linkedin.com/in/anitha-natarajan17