Akash Sharma

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Core Competencies

- OSS/BSS Testing
- Ericsson- EMM/EC EOC/ECM/ECE
- Oracle - AIA/OSM/UIM/BRM/OSB/Open UI CRM
- Unix/Linux
- Granite

- Siebel-CRM Testing
- SIT/UAT/E2E/OAT
- API Testing
- Banking Payments
- JIRA/HP-ALM
- Mobile/Web testing

Profile Summary

Certified ISTQB Foundation level and AWS cloud tester with 8.5 years of IT experience in Telecom and Banking domain.

Experience Summary

> **Company:** Ericsson India Ltd (April 2023- Present)

Client: Zain/STC Telecom – Saudi Arabia
Location: Noida, Riyadh

Roles and Responsibilities

- Working in the capacity of a **Senior test engineer** in a team of 30 individuals.
- Responsible for successful testing and deployment of new Prepaid/postpaid/fixed line related business product catalog CR's into test and prod environment.
- Proven hands-on experience order flows for Prepaid/Postpaid/FTTH line and strong competence in OSS/BSS functionalities for Install/Change order, Suspend,Resume,Transfer,Disconnect,Change order,Modify,Freeze/unfreeze.
- Knowledge on EOC order verification/order decomposition and order verification in granite.
- Trained in ECM for basic catalog design, product modelling, configuration of ECM integrations and pricing versioning.
- Acted as first line of contact for driving the E2E, SIT, UAT which includes defect triaging, cross-functional team collaborations, grey-box testing.

> **Company:** Tata Consultancy Services (TCS) Ltd (May 2022-April 2023)

Client: Citi Bank – USA
Location: Noida, India

Roles and Responsibilities

- Working in the capacity of a **Team Lead**, leading a team of 8 individuals.
- Leading the delivery of the payment solutions for Citi clients through CitiApp and Online channels
- Strong experience on Test plan, Test strategies, Test cases and DSR's.
- Using JIRA for bug tracking and requirement tracking rigorously.

- Company: Netconnect Pvt Ltd (Sept 2021-
  May 2022)
  Client: STC Telecom – Saudi Arabia
  Location: Noida, India

Roles and Responsibilities

- Working in the capacity of a **Senior tester** and leading a team of 3 individuals.
- Responsible for the quality delivery of migration of STC users to upgraded env.
- Supported testing team for testing of EMM-OLM, Axway, TIBCO, SPI-SPM,ECM, ECE, Jboss, EOC.
- Responsible for reviewing and signing off Test Cases and Test scenarios.

- Company: Wipro Ltd (June 2016 – Sept 2021)
  Client: Vodafone – Qatar
  Location: Noida, Doha

Roles and Responsibilities

- Working in the capacity of a Senior test engineer.
- E2E tester for OSS/BSS related testing on Oracle systems majorly on Siebel CRM.
- Involved in E2E/UAT testing for migration of Nokia Surepay charging system in Test and prod environment.
- Excellent hands-on testing experience on various telecom supported channels like Siebel CRM, USSD, IVR, My Vodafone App, SSM, Vodafone website, POS.
- Experienced in Testing the SOAP and REST API's using SOAP UI.
- Responsible for maintaining the quality standards of the testing and the bugs tracking without breaching the SLA's and adherence to proper documentation.