

ABHILASH VENKATA R

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SCCM ADMIN

CAREER OBJECTIVE

Windows IT Infrastructure System Engineer with over 5 years of IT experience in the areas of SCCM and Intune basics. Skilled in designing infrastructure and implementing technology to give support to clients, proven ability to translate business needs into technology requirements that support the company business objectives and to successfully manage all clients.

PROFILE SUMMARY:

- Having 5 years of experience in SCCM 2007/SCCM2012 tools and utilities.
- Expertise in SCCM Configurations such as Boundary groups, Discovery methods, Custom Client Settings.
- Pleasant experience in creation of Custom collections and query based collections as per client required.
- Pleasant experience in Software Distribution such as Packages and Application Management and troubleshooting.
- Distributing Operating system images to the Distribution points.
- Installing Additional Packages with the Operating System.
- Deploying operating system using multiple Methods such as PXE initiated deployment and Bootable Media Operating System Deployments.
- Good Experience on Management Point and Distribution Point troubleshooting.
- Expertise in Client Push Installation, Client installation Failure Trouble shooting and Client remediation.
- Good Knowledge in Software Inventory and Hardware Inventory Process flow.
- Managing SCCM hierarchy, Management Points, Distribution points.
- Creating collections and advertisements as per client requirements.
- Troubleshooting SCCM2007/2012 client installations issues.
- Enabling Discovery methods.
- Downloading latest catalogue files from Microsoft on Sync Host-Server synchronizing with SMS Server to get latest windows - patch details.
- Scanning and generating reports for monthly Microsoft Patches and sending to security team for approval.
- Software updates with SCCM 2012 (every 2nd week of the month patch releases, will perform Pilot testing and General Production environment followed by client required schedule).
- Software distribution ☐Creating the collections, MSI Packages & Programs & Deployment for Distributing Clients standard applications.
- Installing and Configuring the SCCM 2012 Primary/ Secondary Sites as per requirement.

- Creating configuration profiles, restrictions, and compliance policies for Windows and iOS devices in Intune.
- Experience in Device Management, App Deployment, Software Management, Patch Management and Reporting using Microsoft Intune .
- Enrolling Windows and iOS devices to Intune and customizing and administering them.
- Troubleshooting end-user problems related to MDM.
- Installing and addressing application issues.

TECHNICAL EXPOSURE:

- Operating System : Windows7/Windows 8/Windows10.
- SCCM : SCCM 2007, 2010&2012.
- Database : SQL Server 2012 & 2016
- Server OS : Windows Server 2008/2012, 2016
- Tool : MS Office.

EDUCATIONAL QUALIFICATION:

- Bachelor of Education in Computer Science Engineering from SCSVMV University (2015) Kanchipuram(TN) with 7.45 CGPA .

PROFESSIONAL EXPERIENCE

Company: ZENSAR TECHNOLOGIES Pvt.Ltd (Aug - 2019 – May - 2024) .

Job Role: SCCM Administrator.

ROLES AND RESPONSIBILITIES:

- Good Experience in Configuring the Primary site, Secondary site, Distribution point and Management point.
- Very much pretty experience to troubleshoot Distribution point failures.
- Enabling Pull-Distribution points on respective secondary sites and monitored the content distribution status.
- Good Expertise in Troubleshooting on infra activities.
- Good Experience in handling the incidents, problems in Service Now(SNOW)
- Monitoring the database replication links up to date.
- Involving the Store flip activity, remove server role, site system and create boundary, boundary group for new server.
- Pleasant experience in creating WMI customization queries as per the client requirements.

- We have built distribution point for store flip **New -> Old** (flip date), Copying data content from Old DP to New DP server.
- Pleasant experience in creation of Custom collections and query based collections as per client required.
- Pleasant experience in Software Distribution such as Packages and Application Management and troubleshooting.
- Creation of collections, packages, advertisements, queries, reporting, testing and troubleshooting packages, monitoring advertisement status, and SCCM Software Updates.
- Package distribution & troubleshooting.
- Working with Client Status Reporting in Configuration Manager 2012.
- Troubleshooting SCCM2012 infrastructure issues like Management point failures, package replication problems.
- Expertise in distributing and deploying packages and applications via SCCM 2012.
- Downloading latest catalog files from Microsoft on Sync Host-Server synchronizing with SMS Server to get latest windows - patch details.
- Scanning and generating reports for monthly Microsoft Patches and sending to security team for approval.
- Software distribution - Creating the collections, MSI Packages & Programs and Deployment for Distributing Clients standard applications.
- Good Experience in Patching and Patch failure trouble shooting and Custom reporting as per business requirement.
- Trouble shooting MP, DP & WMI related issues and its configurations.
- Provide 24*7 Support for production environment.

DECLARATION:

I hereby declare that the above particulars furnished by me are true to the best of my knowledge and belief.

Place:

Date:

(Abhilash Venkata R)