

RÈSUMÈ

ANKUR KUMAR RAJPUT
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OBJECTIVE:

I am an Honest, Ambitious and Results focused engineer seeking an opportunity to work with a reputable firm that allows me to utilize my knowledge and engineering skills for company benefit that will also help to improve my career growth.

TOTAL IT EXPERIENCE: 14 Years

Job Profile: Sr. IT Support Engineer.

TECHNICAL SKILLS

- Configuration, maintenance and troubleshooting of all Operating systems such as Windows 2003, 2008, 2012, 2016, 2019 Server, migration, and OS Upgrade.
- Active Directory Services – Configuration of AD DS, GPO (Group Policy).
- Expertise in Windows Server 2012, 2016, 2019, 2022 Active Directory server administration.
- Managing all the networking & hardware device as well as server and manage the firewall to set up inbound rules.
- Managing and Monitoring DHCP.
- Troubleshooting of various Microsoft Operating Systems, and Application.
- Extensive experience in installation and administration of various network environments.
- Installing, configuring, and managing ESXi Server and virtual Machine.
- VMware as well as RAM and CPU and HDD upgradation and down gradation.
- We have created a VM windows server on hypervisor Host virtualization.
- Virtualization Environment using VMware ESXi Server,
- Managing VMware infrastructure environment with Windows/Linux servers, virtual machine.
- Handling SVN Server & Tortoise SVN Server Client & GIT (Managing All Project Data & Support to Developers)
- Manage VM's using VMware virtual center.
- Managing VM's through web access
- Hands on Azure Active directory and Azure -365 environment.
- Hands on create and manage Azure Virtual Desktop.

Professional Profile / Experience Summary

IDC Technologies Pvt Ltd, Noida sector- 67

Sr. IT Support Engineer

Feb 2022 – PRESENT

- Completed password changes and supplied active directory support.
- Upgraded computers from Windows 8 to Windows 10.
- Installed, upgraded, and verified hardware and software applications.
- Managed laptops, desktops, and printers
- Installed and configured AD Server, file server & DHCP Server.
- Installed, configured, and provide troubleshooting for Server 2016 & 2019.
- Created User Accounts and Groups in Active Directory AD.
- Support to user outlook, MS Team, One drive, SharePoint etc.
- Managed local, roaming, and mandatory profiles, user accounts, groups.
- Creating VM for the team as per the requirement.
- Provided technical support for hardware/software configurations and applications.
- Investigate user problems, identify their source, determine possible solutions.
- Hands-on experience in virtual Machines, virtual network, Azure storage, Azure active directories, Azure
- Communicate with Vendors, ISP etc.

Jsimple Technosoft Pvt. Ltd, Noida sector- 63

IT Support Engineer

September 2014 – Feb 2022

- Managing all the networking & hardware device as well as server and manage the firewall to set up inbound rules.
- Installation & Troubleshooting of Windows, Firewall, Switches, and cameras.
- Managed to Wirellesses Network & Local Area Network.
- System or laptop ready for new joiner.
- Communicate with Vendors, ISP etc.
- Worked on MySQL Versions 5.7 & 8.0 on Windows platform.
- Installation of SQL Server & Restore the Backup files.
- VB scripting to setup automation jobs for MySQL & MS SQL.
- Responsible for handling Manage to Azure server, AWS Server. Jungle Disk backup, DB Backup, DB Restore, System data backup, Data cleanup, on day-to-day basis.
- Manage to Visual SVN Server & Tortoise SVN Server Client & GIT (Managing All Project Data & Support to Developers)
- Project code movement from Development to Stage, QA & Production environment etc.
- Managing the Citrix VMware server like Ram and CPU and HDD upgradation and down gradation

GTHS Retails Pvt. Ltd, Noida, Sector -60
Hardware & Network Engineer
Jun 2008 - September 2014

- Installation of Windows OS, Windows Server, and Switches.
- Wireless Network & Local Area Network Solution.
- Installation of SQL Server & Restore the Backup files. Can configure Microsoft outlook, outlook express mail Backup and restore of mails contacts.
- Communicate with Vendors, ISP.
- Managing data of Tally ERP, Retails Excel & Busy software.

THE SUMMIT Solution n Support, Nehru Place, New Delhi,
(Sales & Service including AMC of computer hardware & software
Duration: July 2006– July 2007
Designation: Hardware & Network Engineer (Training)

PROFESIONAL CERTIFICATIONS & TRAINING

TCIL-IT- Jetking, Noida
Advance diploma in Computer Hardware & Networking
Sep 2003 – Jan 2005

Academic Qualifications

MJP University Bareilly — Bachelor Degree of Art
July 2005 - May 2008

Allahabad Board- 12th
July 2002 - Jun 2003

Allahabad Board— 10th
July 2000 - Jun 2001

PERSONAL DETAILS

Father Name	: Late Sh. Umesh Kumar
Date Of Birth	: 02nd July 1984
Languages Known	: English & Hindi
Nationality	: Indian
Marital Status	: Married

I HEREBY CONFIRM YOU THAT THE DETAILS GIVEN ABOVE IS TRUE TO THE BEST OF MY KNOWLEDGE.

Date:
Place:

SIGNATURE