A.SHIVGANESH
SAP SD – Associate consultant
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CAREER OBJECTIVE:

Aspiring to secure a challenging position as a consultant and function with my quick learning and analytical skills for the organization to reach their pinnacle.

PROFESSIONAL SUMMARY

- ✓ Having nearly **6**years of overall experience
- ✓ Having relevant SAP experience of 4 years

SAP- SD SKILLS

- ✓ Enterprise Structure in Sales and Distribution process
- ✓ Knowledge about all Master Data's in Sales and Distribution
- ✓ Overview of Sales process including all sales documents, item categories and schedule line categories
- ✓ Basic Functions **:** Pricing, Revenue Account determination, Availability Check (ATP), Output Determination, & Copy Controls
- ✓ Shipping includes shipping point and storage location determinations.
- ✓ Order to Cash (OTC) Process, , Return Process, Credit Memo, Debit Memo, SDF
- ✓ Basic knowledge of IDOCS
- ✓ Basic Knowledge on Data Migration Tools like BDC , BAPI
- ✓ Business process study, Documentation, Base line Configuration, Unit/Integration Testing and Go live support and end user training.

SUMMARY OF EXPERIENCE

- ✓ Worked as Assistant Manager in Bergen Pipe supports India pvt ltd (April 2017 – July2018)
- ✓ Worked as Assistant Manager in Kamai elevators pvt ltd (Nov 2018 – April 2019)
- ✓ Worked as Associate consultant in Savic Technologies (December 2019 –July 2021)
- ✓ Worked as associate consultant in Infosys (July2021 – June2022)
- ✓ Worked as Consultant in EY (June 2022 – Jan 2024)
- ✓ Worked as senior IT analyst in Lennox India technology Centre (Feb 2024- March 2024)

ACADEMIC BACKGROUND

- ✓ B.E Mechanical Engineering ,Saveetha engineering college, Chennai

SAP SD EXPERIENCE

Project: 1

Industry	:	Manufacturing Industry
Client	:	IP Rings
Project Description/Scope	:	End User training and master data updation

Role   :   Associate consultant
Implementation Partner   :   Savic Technologies

Responsibilities:

- ✓ Understanding Business process.
- ✓ Preparing Test Scripts and User manual.
- ✓ Addressing Core User Training sessions.
- ✓ Collecting and consolidating master data from the relevant departments of the firm
- ✓ Creation of recording for BDC for all master data
- ✓ Getting sign offs after successful completion of end user training and user manual submition.

Project 2

Industry   :   Manufacturing Industry
Client   :   Naser Bali Gloves Pvt. Ltd.
Project Description/Scope   :   Onsite support
Role   :   Associate consultant
Implementation Partner   :   SAVIC Technologies

Responsibilities:

- ✓ Support SD configuration and assist in functional change requests
- ✓ Diagnose, analyze and solve the issue upon arrival
- ✓ Involved in Post implementation customizing activities in IMG
- ✓ Creation and maintenance of Master data of Sales & Distribution
- ✓ Writing functional specs and interacting with ABAPers.
- ✓ Working on changes in smart forms
- ✓ Resolving day-to-day problems as helpdesk

Project:3

Industry   :   Manufacturing Industry
Client   :   Sankar Sealings
Project Description/Scope   :   TCS implementation project
Role   :   Associate Consultant
Implementation Partner   **:**   SAVIC Technologies

Responsibilities:

- ✓ Gathering of requirements from the client
- ✓ Studying of various billing types and corresponding pricing procedures.
- ✓ Creation of new tables and tax condition types
- ✓ Adding the new tax condition types in the pricing procedures
- ✓ Creation of BDC for master data upload
- ✓ Conducting demo for the client and getting UAT signoff

Project:4

Industry	:	Agro chemical industry
Client	:	Syngenta (India region)
Project Description/Scope	:	Implementation &Support of a medium size project (GPD project)
Role	:	Business analyst
Implementation Partner	**:**	Infosys Limited

Responsibilities:

- ✓ As a business analyst , need to understand the business process flow and understand data flow between various system
- ✓ Support on the live production issues (before hyper care) and provide input to the support team for solution(after hyper care)
- ✓ Tracking of IDOCs in case of any IDOC failures
- ✓ Conducting UAT test along with the super users and end users and providing documentation for Sign off
- ✓ Creation of test cases in UAT or Dev as per the support squad requirements
- ✓ Getting requirements from client and preparing the documentation for the same.
- ✓ Getting involved with multiple third party systems and conducting RCA incase of any production issues with the teams
- ✓ Creation of User manuals

Project:5

Industry	:	Automobile industry
Client	:	Tafe
Project Description/Scope	:	Implementation project
Role	:	Associate Consultant
Implementation Partner	**:**	EY

Responsibilities:

- ✓ Prepare KDS and BPML documents for the client sign off
- ✓ Created all configuration based on the KDS
- ✓ Did Unit testing for all the Process as per signed off BPML
- ✓ Responsible for the TR movements
- ✓ Conducted UAT session
- ✓ Conducted the "train the trainer session for the client
- ✓ Responsible for the data cleansing and upload for master data in Quality system
- ✓ Responsible for Cutover activity
- ✓ Creation of User manuals

Project:6

Industry	:	Automobile industry
Client	:	SIMPSON
Project Description/Scope	:	Support project

Role   :   Associate Consultant

Implementation Partner   **:**   EY

Responsibilities:

- ✓ Support SD configuration and assist in functional change requests
- ✓ Diagnose, analyze and solve the issue upon arrival
- ✓ Involved in Post implementation customizing activities in IMG
- ✓ Creation and maintenance of Master data of Sales & Distribution
- ✓ Writing functional specs and interacting with ABAPers.

Project:7

Industry	:	Service industry
Client	:	AIQ – ADNOC (ABU DHABI)
Project Description/Scope	:	Implementation – Public cloud (Professional Services)
Role	:	Consultant
Implementation Partner	**:**	EY

Responsibilities:

- ✓ Conducted Fit to standard workshop for the Client
- ✓ Created Design document for Sign off from client
- ✓ Carried out all configuration in dev system
- ✓ Responsible for the TR movements
- ✓ Responsible for Unit testing
- ✓ Conducted solution walk through sessions for the client
- ✓ Responsible for Cutover activity
- ✓ Creation of User manuals

DOMAIN EXPERIENCE

Company

Industry	:	Manufacturing Industry
Name	:	Bergen Pipe Supports India Pvt Ltd
Designation	:	Assistant Manager-Contracts
Duration	:	Apr 2017 to Jul 2018

Responsibilities:

- ✓ Carry out a contract review of all contracts to understand all contract requirements.
- ✓ Prepare contract plan for all large contracts. Defining key dates in the contract for drawing completion, latest date for drawing approval by customer, breakdown completion and issue to factory, manufacturing completion, inspection completion and dispatch. Amending contract plan due to variations advised by customer, delays caused by customer or our own failings.
- ✓ Preparation of contracts requirement document for each contract, to list key activities

- ✓ Continually monitor company performance against the Contract plan and the Contract requirements document.
- ✓ Advise senior management and customers of any problems in achieving customer requirements

Company

Industry	:	Manufacturing Industry
Name	:	Kamai elevator Pvt ltd
Designation	:	Assistant Manager-Contracts
Duration	:	Nov 2018 to Apr 2019

Responsibilities:

- ✓ Planning the most important jobs for deliveries on daily basis to the factory based upon the requirement from branches all over Tamilnadu
- ✓ Provide the inventory details to the purchase team on a monthly basis for maintaining inventory
- ✓ Attend weekly Production Meetings ensuring that agreed delivery schedules are fully understood and being met, reporting back any problems to senior management
- ✓ Attending to customer pain points and ensuring all milestones are completed as per schedule
- ✓ Keeping the customer informed on all the progress of their contract and sending weekly report to customer.
- ✓ Weekly visit to the plant and cross checking on all production orders and ensuring the progress of contracts.

Place : Chennai

Regards,

Date :

A.SHIVGANESH