ANKITA SAHA
Experienced Software Professional
Linked-in: https://www.linkedin.com/in/ankitasaha247
Phone: +917760501224
Email: nktsaha8@gmail.com
Location: Bangalore/Kolkata, India

ABOUT ME:

Skilled Software Developer with experience acquired in DWH/Salesforce Projects and HealthCare/Banking Domains. Adept at multitasking and working independently, or with a team as required. Flexible at adapting to changing client needs and deadlines, Looking for new opportunities with a growing enterprise (IT or Non-IT)

PROFESSIONAL SYNOPSIS:

- Dynamic professional, with almost 11 years of experience in Development, Production Support & Implementation Projects
- Result-Oriented and Quick Learner
- Excellent Analytical Skills and Great Communication

TECHNICAL SKILL-SET:

Oracle Database (SQL and PL-SQL): 10 Years 4 Months
ETL: 5-6 Years
Salesforce: 2-3 Years
Snowflake: 2-3 Years
Reporting Tools: 2 Years
Python: 1 Month

EMPLOYMENT SCAN:

Name Of Company: IQVIA, Bangalore
Role: Senior Software Developer (IT Design & Development)
Duration: Feb 2019 to May 2024
Technology: PL-SQL for ORACLE & ETL,
Nexxus ETL,
Salesforce (OCE-Optimizer),
Snowflake,
Python

ROLES & RESPONSIBILITIES:
Project: Development, Support, Implementation
Skills: PL-SQL/ETL/Data-Warehouse/Salesforce/Snowflake/Python
Client: ROCHE (Feb 2023 – May 2024)
Roche operates worldwide under 2 divisions: Pharmaceuticals and Diagnostics. IQVIA deals with projects/deliveries assigned by Roche PHARMA.

- Perform Data Migration of all Entities from Oracle Database into Salesforce (OCE-Optimizer)

- Create Entity Values in Salesforce (OCE-Optimizer)
  using Scenario, Assign Sales Areas, Entity details in OCE-Optimizer
- Work with SOQL queries: Prepare & write queries in SOQL and SQL to compare counts/data in Oracle DB, Snowflake and Salesforce(OCE-Optimizer)
- Requirements Analysis, Developer's Unit Testing and Resolve assigned bugs in OCE-Optimizer/ Snowflake/Oracle DB
- Modules worked on in Salesforce(OCE-Optimizer):
  Module 1: Salesforce Pre-Migration Validation
  Module 2: Setting up CLS Session in Salesforce
  Module 3: Perform End-to-End Data Migration and verify Data count from Source System to Target System
  Module 4: Perform analysis and Provide Reasons for differences in Entity Count to Client, after Migration
  Module 5: Perform Post-Migration Hyper Care and Support
- Daily check Error Log in all Client facing environments and Resolve Errors
- Maintain Code Repository and Release documentation
- Deployment of Release to Different ORGs In SalesForce (OCE-Optimizer)
- Customisation and Configuration In SalesForce (OCE-Optimizer)
- Provide Daily Status Updates on Dev Implementation to Stakeholders with Minutes Of Meet
- Perform Automation using Python

Project: Development, Support, Implementation in PL-SQL/ ETL/ Data-Warehouse
Client: ROCHE (July 2020 – Jan 2023)
In this project and duration, my primary roles and responsibilities were as mentioned below:
- Manage Oracle Database, Develop/Enhance code, Implement SCD1/SCD2 and maintain Data Consistency across various Applications like MDM, Organization Manager, OCE-Personal, OCE-Digital
- Perform Requirements Analysis, Developer's Testing and Resolve Bugs
- Fetch and prepare reports from Oracle Database using SQL Queries/Joins, for KPI Analysis
- Write and Execute Batch Process as per requirements, automate the same using Scheduler jobs in Nexxus ETL (Komodo)

Project: Development in PL-SQL/ ETL/ Data-Warehouse
Client: Canada (Feb 2019 - July 2020)
The Custom Data Extracts (CDE) Team, at IQVIA, deals with projects and deliveries, for Clients at Canada (ROCHE, PFIZER, AbbVie, Novartis, Sanofi).
- Work with DB Packages, Stored Procedures, Functions, Cursors, Triggers, Collections, SQL Queries, External Tables, Dimension/Fact Tables, Measures, Grains, Implement SCD1, SCD2 etc
- Perform Requirements Analysis and Develop/Enhance Code in Oracle Database
- Perform Developer's Testing and prepare Unit Test Cases
- Perform Data Analysis to compare Reports and resolve Bugs

Name Of Company: Oracle Financial Services Software Limited, Bangalore
Role: Associate Technical Analyst
Duration: July 2017 to Feb 2019
Technology: PL-SQL for ORACLE, FLEXCUBE UBS
ROLES & RESPONSIBILITIES:
Project: Flex-cube Production Support
Client: JAPAC Region, Africa, North and South America, Europe
Flex-cube is a Banking Product developed by I-Flex, now acquired by Oracle. OFSS provides Support to banks using Flex-cube as Banking software. Flex-cube has various modules like Customer Accounts, Consumer Lending, Data Entry, Interests & Charges, Payments, End of Day/Year Operations

- My role has been that of Database Engineer, I was required to provide patch/code fixes for issues raised by customers, mainly deal with Database Packages, Stored Procedures, Functions, Triggers, Cursors, DB Collections and SQL Queries
- Solved issues for majorly Consumer Lending (CL) & Interest and Charges (IC) modules
- Worked on EOY 2018
- Required to send End-of-Month Status Reports for banks, as site SPC
- Apart from above, I've taken the initiative to design PL-SQL scripts to sync UAT with LIVE environment for CASA and ELCM modules (tested the scripts in Client environments, via WEBEX). Also, developed PL-SQL script for Data Consistency Check in CL Module

Name Of Company: Tata Consultancy Services, Trivandrum/Kolkata/Bangalore
Role: Systems Engineer
Duration: Feb 2014 to July 2017
Technology: PL-SQL for ORACLE & ETL
ROLES & RESPONSIBILITIES:
Project: PL-SQL Construction & Testing
Client: SEI Global Services Inc (Bangalore, India: Offshore, Aug 2016 to July 2017)
SEI is a Banking & Investments company, TCS contributes to Product Development and Support Tasks of SEI

- My role was that of Oracle Database Developer. Worked with Database Packages, Stored Procedures, Functions, Cursors, Triggers, DB Collections and SQL Queries
- Polished knowledge and worked on COLLECTIONS, this being a Java project, wherein UI related changes for DM/DTO/DAO layers included Oracle Database Changes
- Was required to attend Daily SCRUM meetings

Project: ETL/PL-SQL Enhancements/Maintenance
Client: Tata Steel Europe (Kolkata, India: Offshore, Oct 2015 to July 2016)
The project deals with the Business Intelligence Competency Centre (BICC) of Tata Steel Europe. It consists of many big and small projects that aim at providing Maintenance and Up-grade of the BICC. My role was that of Oracle Database Developer, responsibilities included below:

- Worked on ETL side in Oracle Warehouse Builder Tool, Created Mappings, Implemented SCD 1 and SCD 2 using various Transformations
- Also, worked on Database Packages, Procedures, Functions, Cursors, Triggers, and SQL Queries

Project: Data Warehouse Upgrade
Client: ALCOA (Kolkata, India: Offshore, June 2014 to Oct 2015)
This project aimed at Up-grade of ALCOA's Data Warehousing Environment and Reporting Tool Discoverer, from Oracle 10g to 11g
My role was that of Oracle Database Developer. At first, I was assigned Performance Testing of SQL queries/ Discoverer tool in the new Oracle 11g environment, eventually started dealing with database code fixes and patch updates

Project: On Data-Warehouse (Exclusively Training)
Client: Indian Teleservices Limited (Trivandrum, India: Offshore, Feb 2014 to May 2014)
- Received training on Oracle Database, PL-SQL for Oracle, ETL Tool Informatica (Version 7.1), Data-warehouse concepts (OLTP / OLAP)
- Created Data-Mart and reports for Analysis
- Observed various KPIs (Key Performance Indicators), Variation of KPIs with fluctuations based on various Parameters

Name Of Company: Myntra.com, Bangalore
Role: Customer Handling, Executive
Duration: August 2013 to February 2014
ROLES & RESPONSIBILITIES:
- Worked for Email support: Initially for General Support Team and later for Payments Team
- Resolve generic customer issues, concerns and complaints, involving deliveries of orders
- Respond to customer emails on a regular basis
- Make Outbound calls to customers in cases of serious complaints/escalations
- Monitor Cash transactions between the company and customers
- Respond to customer queries regarding Financial Transactions over emails and calls

SCHOLASTICS:
2013: Bachelor of Engineering (in Information Science Engineering, VTU)
New Horizon College of Engineering, Bangalore
Aggregate score of 72%

2009: 12th CBSE, Chinmaya Vidyalaya, Kochi, Kerala
Aggregate score of 82%

2007: 10th CBSE, Chinmaya Vidyalaya, Kochi, Kerala
Aggregate score of 92%

STRENGTHS:
- Smart & Dynamic
- Ability to Stay Positive in Challenging Situations
- Comprehensive Problem Solving
- Good Leadership Skills

HOBBIES:
Painting, Dance, Spending time with family/friends

EXTRA CURRICULAR:
- Hosted Stage Show as primary Anchor, at Oracle Customer Service Week, in November 2018
- Participated in Zumba Dance sessions organized at IQVIA, in April-May 2019
- Contestant in Poster Making competition for Safety First Initiatives, at TCS Kolkata in May 2014, secured 3rd place
- Was part of Marathon Event: Race For 7, organized by IQVIA and Organization for Rare Diseases India (ORDI), in Feb 2019 and Feb 2024
- Had participated in Team Dance in School Cultural Event, Chaitanya 2004, at Chinmaya Vidyalaya, Kochi
- Received Long-Contribution Award and Impact Award, at IQVIA in Year 2022

PERSONAL DOSSIER:
Date of Birth   : 24th July 1991
Father's Name : Mr. Giri Bhushan Saha
Mother's Name : Mrs. Chitra Saha
Gender   : Female
Marital Status   : Unmarried
Languages Known : English, Hindi, Bengali

Declaration - I hereby declare that all the Information furnished above is true to the best of my Knowledge.
Date: 12th July, 2024
Place: BANGALORE, INDIA (ANKITA SAHA)