## AMARNATH J System Engineer amarnathj268@gmail.com

Coimbatore, Tamil Nadu. Ph.no: +91 8825450862

# **Objective**

Highly skilled System Engineer with a strong background in SCCM and Intune. Experience working throughout the entire software deployment life cycle, including Packaging and Testing processes. Knowledge of PowerShell scripting. Experience working in Patching and Deployment. Strong understanding of Application Packaging & Testing, Patching and Software Deployments. Experience in Intune MDM management.

# **Experience**

WIPRO Limited (Nov 2020 – Present) System Engineer

- Manage and maintain all installed systems and infrastructure.
- Install, configure, test and maintain operating systems and applications.
- Proactively ensure to deliver highest levels of Systems and Infrastructure availability.
- Monitor and Test Applications performance for potential risks and identify possible solutions.
- Write and maintain Scripts / .bat files to increase system efficiency and to lower the human intervention time on any tasks.
- Demonstrating the automation framework for clients and communicating project status updates.
- Provided valuable support to project managers in understanding client needs and planning technical solutions, leveraging strong analytical and organizational abilities.
- Adhering to SLAs, collaborating with project management teams to forecast milestones and timelines.

## **Education**

Sri Krishna Arts and Science College, Coimbatore (2017-2020)

Bachelors in Computer Science and Application, GPA: 8.2/10 (Full time Degree Program)

## **Technical Skills**

PowerShell

Web technologies: Basic Understanding of Java, Java Script

Database: Basic understanding of MySQL

Operating system: Windows, Linux, Ubuntu, Mac OS

Tools: SCCM and Intune

# **Project work**

#### EY – (Ernst & Young)

- SCCM Administrator with strong knowledge of Software Deployment.
- Troubleshooting Deployment failure.
- Analyzing logs and planning technical solutions.
- Monthly Patch Deployments.
- Distribution Point Server maintenance.
- Resolving Tickets adhering to SLAs.

Tools: SCCM, PowerShell, ServiceNow

#### Kellogg's – (now Kellanova)

- Intune and SCCM Administrator with strong knowledge of Application Packaging, Testing, Deploying and maintaining.
- Troubleshooting Deployment failure, analyzing logs and error description, figuring out technical solutions.
- Intune MDM.
- Monthly Patch Deployments from Both Intune and SCCM.
- Resolving Tickets adhering to SLAs.

Tools: Intune, SCCM, PowerShell, ServiceNow

### **Internships**

#### **LAYERZ INFOLOGIES** (June - August 2019)

Web Designing Intern. Implemented new web assets and logos for website using Photoshop, Illustrator Apps. Worked on HTML, JavaScript languages.

### **Certifications**

- 1. Microsoft Certified Azure Fundamentals, Azure Data Scientist Associate, Azure Security Engineer Associate
- 2. NPTEL in Java Programming by IIT Bombay

#### **Declaration**

I hereby declare that all the above information furnished above is true to my knowledge and belief.