CONTACT

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CORE COMPETENCIES

- Citrix Virtual Apps and Desktops Implementation and Manage
- Citrix Cloud and Cloud connector
- Citrix Virtual Apps and Desktops Migration
- Citrix Site DB Configuration and Migration
- Server Patch Management
- Citrix management Server and VDI Troubleshooting
- Citrix Linux VDI Trouble shooting and management.
- Windows and Linux Server Administration
- Cross-functional Collaboration
- Documentation

SOFT SKILLS

- Time Management
- Communicator
- Critical Thinking
- Analytical

CERTIFICATIONS

Completed following certification courses:

- MCSE (Microsoft Certified Solution Expert)
- CCNA (Cisco Certified Network Administrator)
- RHCE (Red Hat Certified Engineer)

EDUCATION

- BSC Electronics with Computer Hardware from MG UNIVERSITY, Kerala.
- HSE from BOARD OF SECONDARY EDUCATION, Kerala.
- SSLC from BOARD OF SECONDARY EDUCATION, Kerala

Ananthakrishnan C Nair
Associate Consultant- Citrix

Industrious Citrix Administrator in step with all facets of Citrix and related software, Windows and Linux VDI Desktops/applications. Proficient in Citrix administration in both smaller and larger business and corporate environments. Focused on system maintenance and security updates to ensure seamless system and network functions.

PROFILE SUMMARY

- Offering over 9 years of comprehensive experience in the IT industry working in functional areas such as Implementation, Deployment, Administration, Troubleshooting, and Monitoring on Windows platforms
- Implementing and maintaining Citrix Virtual Apps and Desktop 7.15 LTSR, 1912 LTSR, 2203 CU3 LTSR and 2204 LTSR
- Hands on experience in Citrix Cloud infrastructure implementation and management.
- Managing Citrix NetScaler ADC
- Expertise in creating Publishing Applications and Desktop to users in Citrix (Configuring Delivery controller, Store front, Studio, license server and Database etc….)
- Proficient in Windows Server administration, Citrix Virtual Apps and Desktop management, server monitoring, patch management, user account management
- Knowledge in AD, DNS, DHCP and Group policy
- Experience managing Microsoft Windows Server 2016, 2019 and 2022
- Hands on experience in configuring Linux Servers like SUSE Enterprise Server, Red Hat, Ubuntu and CentOS.
- Handling Citrix L2 and L3 level support.
- Installing and configuring Printer and Print server.
- Maintained Small and Medium server farms based on various hardware platforms such as HP, Dell and Cisco servers.
- MSSQL database supports, Backup configuration and daily supports.
- Hands on experience in virtualization technologies like Citrix Hypervisor 8.0, SCVMM 2016 and VMware Esxi.
- Showcased leadership skills through providing training to junior team members, conducting weekly Tech-Talk sessions, and mentoring junior team members to enhance their skills and knowledge.

WORK EXPERIENCE

Tata Consultancy Services Pvt. Ltd	October2021 – Present

Associate Consultant – Citrix

Associate Infrastructure Analyst-Citrix (October 2021- August 2024)

Key Result Areas:

- Implementing and maintaining Citrix Virtual Apps and Desktop 1912 LTSR, 2203 CU3 LTSR and 2402 LTSR
- Citrix Cloud infrastructure implementation and management.
- Installed Delivery Controller, Citrix cloud connectors, Cloud Appliances, Studio, Director and License servers.
- Troubleshooting Windows Server 2016R2, 2019 and 2022 issues and ensuring optimal performance and stability
- Installing and configuring Linux Servers VDI like SUSE Enterprise Server, Red Hat, Ubuntu and CentOS.
- Working in virtualization technologies like Citrix Hypervisor 8.0, SCVMM 2016, 2019 and VMware Esxi.

- MSSQL database supports, Backup configuration for multiple Site DB's.
- Monitoring & supervising servers using CheckMK and Controllup proactively addressing potential issues
- Creating and updating machine catalogs using MCS and PVS provisioning methods
- Administering Citrix environments, including creating static and random VDIs, delivery groups, and managing XenDesktop setup, troubleshooting Citrix related issues.
- Managed and maintained Citrix windows and Linux VDI's more than 40000+ across multiple locations.
- Providing user-level support, addressing issues and ensuring user satisfaction
- Managed and maintained Citrix Virtual Apps and Desktops environment to support [35000+] users across multiple locations.
- Utilizing Service Manager for ticketing and monitoring, streamlining incident management processes
- Preparing for CAB/Patching calls for ongoing changes and ensuring smooth and efficient updates
- Resolved escalated technical issues related to Citrix applications, user profiles, network connectivity.
- Managing enterprise level VDI environment hosted on Citrix Cloud
- Monitoring & Troubleshooting issues through ControlUp, Desktop Director and CheckMK.

PREVIOUS EXPERIENCE

- ➢ UST Global Pvt. Ltd as Associate Infrastructure Analyst - Citrix (April2020 – October 2021)

- ➢ Frontier Business Systems Pvt. Ltd as Citrix Administrator – IMS (April2019 – April2020)

- ➢ CCS Technologies Pvt. Ltd, as Associate Systems Engineer (December 2014 – April 2019)

DECLARATION

I hereby declare that the above-mentioned information is correct, up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

Ananthakrishnan.C. Nair