

## ANUBHAV TYAGI



**OBJECTIVE:** To secure a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company..

### Professional Summary:

- ✓ More than 7.5 years of total Professional experience.
- ✓ 7 years Core Experience in SCCM Technology.
- ✓ **Skills:** SCCM / MECM, SQL database, Report builder, WSUS, Active Directory.
- ✓ Working knowledge of Batch Scripting, PowerShell and Intune.

### Educational Qualification:

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Education Details	University	Year Pass Out
B.COM	Subharti University (meerut)	2018
12th Class	C.B.S.E Board	2014
10th Class	C.B.S.E Board	2012

Professional experience: - -

CORONIS IT SYSTEM:-

SME (SCCM Engineer) (April. 2023 – till date)

- Worked as an SCCM Administrator managing SCCM 2012, responsible for setup and configuration of all infrastructure aspects, server setup, OS deployment, driver setup and troubleshooting any related issues.
- Software Distribution by created Collections/Packages/Applications/Deployment.
- Configured new site servers, including boundaries and sites as per design.
- Maintained end user applications, patches and operating system using client standards and requirements supporting for Windows 7 and 10 environments.
- Implemented WSUS/SCCM integration and created a monthly phased patching process.
- Manage Application PACKAGING creation and delivery through SCCM / MECM.
- For creating reports from AD, use PowerShell scripting along with Server Scheduled task.
- User account creation, deletion, and configuration in MECM console.
- Software distribution related troubleshooting on SCCM client and SCCM server.
- Software Distribution by created Collections/Packages/Applications/Deployment.
- Coordinate with enabling teams (technical architects, delivery managers etc.) for ensuring an integrated bid to the client.
- Incident Management with ServiceNow ticketing tool.
- Working Knowledge of INTUNE, mobile device management.
- Check the site server components on daily basis in SCCM. Working on software deployment failed issue on client machine.
- Perform UAT and take customer sign off and enable the Application and Packages for full roll out over Windows 10 and 7 workstations.
- Generate daily health reports through SQL management studio and send them to the team and leads.

- Provided troubleshooting support for system hardware and software issues that are highly difficult in scope.

## **PACIFIC PVT LMTD:-**

### **SR. EXECUTIVE (SCCM Engineer) (MAR 2020 – Mar 2023)**

- Application deployment, creation of chaining program in MECM / SCCM.
- Providing support on a rotating schedule and during emergencies..
- For creating reports from AD, use PowerShell scripting along with Server Scheduled task.
- Maintained end user applications, patches and operating system using client standards and requirements supporting for Windows 7 and 10 environments.
- Implemented WSUS/SCCM integration and created a monthly phased patching process.
- Develop governance and management structures for successful execution of the engagements.
- Manage Application PACKAGING creation and delivery through SCCM / MECM.
- User account creation, deletion, and configuration in MECM console.
- Software distribution related troubleshooting on SCCM client and SCCM server.
- Generate daily health reports through SQL management studio and send them to the team and leads.
- Prepared and configured new laptops/workstations/thin clients to client specifications as assigned
- Reduced the deployment time of a new computer by 50% by creating Operating System images containing a standardized list of application suites and security updates.

- Provided troubleshooting support for system hardware and software issues that are highly difficult in scope.
- Set up workstations and laptops for new employees; configured systems, ensured network connectivity, and installed and tested hardware and software.
- Involve in daily meeting to bring down ticket count for common issues and analysis Cisco Desk Phone.

## R1 RCM PVT LMTD:-

### SR. REPRESENTATIVE (SCCM Engineer) (Jan 2017 – Feb 2020)

- Work with a team of 6 members to support 2000 + users.
- Maintained queue of an average of 5-20 tickets per day, resolved tier 1-2 support issues.
- Ensured swift ticket resolution and escalated issues to Tier 3 technician as necessary.
- Developing E-Learning courses and solution documents KB articles in ServiceNow. Defect logging and tracking.
- Involve in daily meeting to bring down ticket count for common issues and analysis Cisco Desk Phone.
- Performed general preventative maintenance tasks on computers, laptops, printers and any other authorized equipment
- Performed remedial repairs on computers, laptops, printers and any other authorized peripheral equipment
- Set up workstations and laptops for new employees; configured systems, ensured network connectivity, and installed and tested hardware and software.

**Personal Details:**

**Name** : Anubhav Tyagi  
**Date of Birth** : 01/01/1998  
**Nationality** : Indian  
**Marital Status** : Unmarried  
**Permanent Address** : House number 717 patti harnam singh  
Siyana bulandshahr-203412  
**Interests** : Cricket, gym, travelling etc.