

# Amey M Shilwane

**Profile: Business Analyst**

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## Objective

Pursue a career in an organization to enhance my existing knowledge by adding value to organization and self-development.

## Summary

- Total 12+ years of experience across different profiles such as testing, quality analyst, test management, business analyst.
- Working as business analyst to identify best suitable solutions across the projects.
- More than 10.5 years of experience in banking domain: Retail banking – CASA, Loans, Term deposits, core banking solution, internet banking.
- Knowledge of documenting the business requirements such as scope, processes, risks etc.
- Conducting team meetings, communicating with different stakeholders for finalizing the requirements in BRS and creating checklist for gap analysis.
- Contributed as team lead in various QA projects of banking having team size of 10 resources.
- Experience in implementing Foreign Inward Remittances.
- Knowledge of Agile methodology and scrum and implementing the same using JIRA.
- Strong knowledge on Software Quality Process and implementing them in banking domain.
- Well versed with Quality Assurance and Quality Control processes.
- Experience in testing different banking applications – TCS Bancs, Flexcube, Kotak Lastmile, Hayyak (Mobile Application), Finacle, Signdesk customer onboarding solution.
- Working knowledge of TCS-Bancs application under asset product like CCOD, Loans (LMS), Term Deposit (TD), Basics of LOS System Overview.
- Worked across different payment systems such as UPI, IMPS, NEFT/RTGS.

## Skill Highlights

- Business Analysis/Data Analysis
- Project Management/ Test Management
- API – SOAP UI/ Rest
- SQL Serer , Microsoft Excel
- Waterfall & Agile Methodology - Scrum
- Test Management Tools – JIRA, ALM
- API – SOAP UI/ Rest
- Basics of selenium and Rest API Automation
- CBS – Finacle, TCS Bancs, Flexcube

## Education

**Bachelor of Engineering in Information Technology (June 2011) from Atharva College of Engineering, Mumbai University.**

<u>Level</u>	<u>University</u>	<u>Result (%)</u>
B.E (IT)	Atharva College of Engineering, Mumbai University.	63.80
HSC	Mumbai Board	72.17
SSC	Mumbai Board	70.4

## Experience

**Current Organization:** Pioneer InfoTech Private Limited [April 2023 – Until]

Previous Vendor:- Tremplin Centre of excellence (1.2 Years of Experience)

<b>Customer</b>	Kotak Mahindra Bank – DIFC and GIFT branch [ Duration: Since Nov 2021] – Mumbai
<b>Role</b>	Business analyst / Quality analyst
<b>Description</b>	➤ DIFC and GIFT are branches of kotak setup in Dubai and Gujrat which are known to be financial centers which caters to a global customer base, with a wide suite of products and services including deposits, loans and credit who basically deals with international transactions in USD.
<b>Technical Skills &amp; Responsibilities</b>	<ol style="list-style-type: none"> <li>1. Responsible for gathering the requirements and documenting the same in BRD for different enhancements in branches such as reports, Internet banking for GIFT, Enhancements related to CASA and TD products.</li> <li>2. Addressing the issues coming across different modules TD, CASA, Loans and customer onboarding solutions - powerapp.</li> <li>3. Implemented Signdesk customer onboarding solution for DIFC and ADGM branches of kotak so that customer base can be increased, here customers and RM's can initiate the onboarding process online with e-signature and video-based KYC processes.</li> <li>4. Branches are using Finacle as a core banking solution. We are also responsible for performing UAT for all enhancements.</li> </ol>

### Previous Experience Summary

**Company Name: Quality Kiosk (4.5 Years of Experience)**

#### **Projects:-**

##### **1. HDFC AMC, Role – Test Lead [ Duration 8 Months ]**

- HDFC AMC handle activities in mutual funds, deploys the enhancements in UAT and we were responsible to test the same in form of automation regression.
- Implementation of QA automation and test design activities.
- Involved in management activities – Planning in form of agile Sprints, Status reporting, Queries clarification, Test data Setup for weekly regression by automation using UiPath for web and Appium tool for mobile automation. [UIPATH – Appium connected to RTA for handling the test management activities properly.

##### **2. BOB Domestic Core, Role – Test Lead [ Duration: 10 Months]**

- BOB Migrating with DENA and VIJAYA Bank, This project is to handle QA activities for Functional and Data Migration tasks when several branches migrate in BOB.
- Responsible for managing Test Activities for Functional (Finacle 10) and Data Migration. (Using SQL, JAR File)
- Data Migration is the project for comparing the pre and post migration data in text file branch wise using JAR file created & the database-excel approach by maintaining the master mapping and all prerequisites. Knowledge of analyzing data using utility created by automation team and executing the same.
- Client Co-ordination for delivering the activities, sending daily status reports.
- Test Plan/Test Strategy planning for functional and Data Migration along with closure reports.
- Knowledge of handling team more than 10 resources, assigning daily tasks, monitoring the activities.

3. **ADCB (Abu Dhabi Commercial Bank), Role – Test Analyst – UAE [ Duration: 6 Months]**

- Involved in migration testing as ADCB migrated with UNB.
- Knowledge Hayyak Mobile Application – Instant account open & Loan application.
- ADCB – Hayyak is a mobile application where customer can open their accounts instantly and apply for personal loan.
- Responsible for writing test scenarios and test cases based on the requirements finalized for loan application and enhancements to be added for instant account opening. Testing activities will be carried out for the same along with the verification in other integrated systems like WMS, LAPS, Flexcube, SMS Banking, LOS , LMS, etc.
- Knowledge of Rational Functional Tester (RFT) tool for managing QA activities and status reporting.

4. **Kotak Mahindra ank Ltd, Role – Business Analyst [ Duration: 1.8 Years]**

- ❖ FIR – Foreign Inward Remittances
- Core member in team who have tested and designed requirement and testing documents for managing Exchange houses details using LastMile application.
- Functional testing performed on transaction workflow for receiving FIR transactions through ‘Ripple’ flow.
- Managing and testing file upload approach for gaining more volumes in FIR transactions.
- ❖ UPI – Unified Payment Interface
- Managed testing activities for UPI modules by understanding the requirements and end to end flow of UPI transaction.

5. **NSDL, Role – Test Lead [ Duration: 10 Months]**

- NSDL decided to use flexcube application to implement daily activities in the bank, QK is responsible for testing the flexcube application against CASA, Payment’s transactions.
- Responsible for writing test scenarios and test cases based on financial solutions provided by the client.
- Knowledge of CASA Products, Payment services such as NEFT, RTGS, SI and sweep-out and Sweep-in Process and implementing them using flexcube and OBDX (Oracle Banking digital experience) application.
- Handled a team of more than 6 resources.
- Reporting to the client and QK management team on daily work, Preparing Daily status report and weekly status report.
- Coordinating with client/vendors (Oracle) to sort out all queries.

**Company Name: Tata Consultancy Services Ltd. (3.3 Years of Experience)**

**Projects:-**

1. **TCS FS (Financial Solutions) – Zion’s, Role – Test Analyst [ Duration 1 Yr]**

- TCS FS provides core banking solutions to the US based customer - Zion’s bank using TCS BaNcs as a core banking application.
- Knowledge of Loan Management system and Term Deposits Products.
- Responsible for writing test scenarios and test cases based on financial solutions provided by the client.
- Knowledge of TCS Master Craft Application (Similar to ALM) as a test management tool.
- Have given FI (Functional Inspection) for the work done before release goes into the production along with functional experts.

2. **IDFC Ltd. (Abu Dhabi Commercial Bank), Role – Test Analyst [ Duration: 6 months]**

- IDFC Limited were a new bank launch who used a TCS-Bancs Application to carry out day to day operations in banking.
- Communication with Clients to understand the new requirements.
- Knowledge of Asset products such as Cash credit (CC), Overdraft (OD) and ODFD (Overdraft against FD) products.
- Have written test scenarios based on BRDs and FSDs.
- Defect reporting in JIRA., Executing and updating test cases in ITW.
- Reporting test status of UAT test to the test leads and to the SME who is responsible under respective product.

3. **ING Drect France, Role – Test Analyst/Tester [ Duration: 1.8 Years]**

- ING DF is the project of retail banking which provides online solution to the client across different channels like Internet, e-deal, IVR and Mobile apps.
- TCS owns the System and Integration testing activity for ING France and maintains a positive customer satisfaction index.
- Involved in testing across SIT, functional, Regression, Integration, sanity and retesting phases
- Expertise in working in Agile Scrum and Waterfall methodologies.
- Excellent knowledge about Test Deliverables [Test Strategies, Test Design, Traceability Matrix, Execution planning and Tracking, Test completion and Closure]
- Client co-ordination with customer and managed daily status reporting to leads and customer managers
- Reporting queries to the customer end through mail communications
- Numerous appreciations received from ING customer and TCS management team for Offers co-ordination, Offers On time delivery and Offers Testing reports.

**Company Name: HCL Learning, HCL INFOSYSTEMS LTD. (1.9 Years of Experience)**

- Edurix Content management System. (CMS) - This is web-based application which organized and manages school solution of different education board.
- Testing Digital Content (Animation Testing, Content Testing), Finding Bugs and Loading the same on Bugzilla.
- Performed functional Testing, Non-Functional testing, GUI and System testing on flash applications.

**Personal Skills and Achievements:**

- Comprehensive problem solving and analytical abilities.
- Received “Titan of The Month Award” in QK.
- Received “On the Spot Award” [Awards for Excellence] in TCS dated on 17/07/2014.
- Achieved appreciations and award from management team for maintaining quality of product in HCL.

**Hobbies and Interests:**

Listening to Music, Playing badminton, Carrom.

**Personal Information:**

- Nationality: Indian, Date of Birth: 13th June 1990, Marital Status: Single.
- Linguistic Proficiency: English, Hindi & Marathi.
- Present Address: Plot No: 257, Room No: D-5, Shaktidham-C.H.S; Gorai-2, Borivali (West), Mumbai-400091.

Place & Date: \_\_\_\_\_

Signature: \_\_\_\_\_