SAP CPI CONSULTANT-
SAP PI/PO CONSULTANT

Ankita Ray

PROFESSIONAL SUMMARY

Career Objective

To carve out ways in the field of technology and IT Service Management process where I can use my SAP PI/PO and SAP CPI (Cloud Platform Integration) skills and work in a challenging atmosphere, which provides me the opportunity for learning and growth.

Roles and Responsibilities:

Developer (Appworks - OPENTEXT Integration Tool)

- Developed and supported data integration solutions using Appworks.

Integration Designer and Technical Lead (Onsite - Netherlands, 2018)

- Led the Appworks Team, overseeing integration design and development.

SAP-PI Team Lead (Onsite - Netherlands, 2018 - 2022)

- Cross-skilled in SAP-PI, led the SAP-PI team, and handled various integration projects through design and development skill.

SAP CPI Consultant (2022 - Present)

- Designing and implementing integration solutions using SAP CPI.

ITIL Process

- Served as Problem Manager and Incident Manager, handling IT service management processes.

📞 8981499699 / 6291762273

✉ rayankita2k22@yahoo.com

📍 India, Kolkata, Birati Housing Estate, HIG(L)5/4, P.O Nimta, Tantkal, M.B Road

SKILLS

Problem Solving

Analytical Thinking

Strategic Planning

Communication Skills

Organizational Skills

Leadership

Presentation Skills

Risk Assessment

Negotiation

Teamwork

Client Handling

LINKS

in ankita-ray-bb1069230

HOBBIES

Technical Skills

- Application Integration: 8 years of experience with Appworks, SAP PI/PO, and SAP CPI.

- SAP-PI/PO:

  - Integration Builder, ESR & ID, SLD

  - Graphical mapping editor, User-defined functions

  - Communication channels setup, technical and application adapters

  - Integrations with Success Factors, ARIBA, Chrome River, Elster Eric, etc.

  - Message monitoring, Net Weaver Administrator components

  - Transporting objects using FILE system and CTS method

- SAP CPI:

  - Designing iFlow, Message Mapping, Pallete Function

  - Groovy Scripting, XSLT

  - CPI Adapters

EXPERIENCE

IT Analyst, Tata Consultancy Services, India, Kolkata

2016 - Now

Projects

Future Value Chain (FVC) and Master Data Management

  Location: Offshore, Kolkata

  Role: Developer, Support

  Tool Used: Appworks

- Data integration for timely processing using HDInsights and Cloudera.

Anaplan Integration

 Location: Offshore, Kolkata and Onshore, Netherlands

 Role: Developer, Support

 Tool Used: Appworks

- Data integration from multiple sources to Anaplan for planning and reporting.

RECORD

 Location: Onshore, Netherlands

 Role: Designer, Developer, Support

 Tool Used: SAP PI/PO

- Real-time badge-in process integration for employee data.

IM/3 Replatforming

 Location: Onshore, Netherlands

 Role: Designer, Developer, Support

 Tool Used: Appworks and SAP-PI/PO

- Replatforming 70 IM/3 interfaces with different integration tools.

Incident Manager

 Location: Onshore, Netherlands

 Role: Support

- Monitoring and resolving IT service incidents, preparing service review reports.

Problem Manager

 Location: Onshore, Netherlands

 Role: Support

- Investigating problem areas, brainstorming service improvement ideas, reporting progress.

BC Connector Replacement

Location: Offshore, Kolkata

Role: Designer, Developer

Tool Used: SAP CPI

- Rebuilding functionalities and connectivity using SAP CPI.

File Share 2.0

Location: Offshore, Kolkata

Role: Designer, Developer

Tool Used: SAP CPI

- Migrating 40 interfaces to SAP CPI from Appworks.

EDUCATION

Bachelor, B. Tech in Electronics & Communication Netaji Subhash Engineering College (Maulana Abul Kalam Azad University of Technology), India, Kolkata
2012 - 2016

Higher Secondary Education (SSC), India, Kolkata
2011 - 2012

Secondary Education (SSC), India, kolkata
2009 - 2010

COURSES

Oracle Cloud Platform Application Integration 2021 Certified Specialist, Oracle
2022

IT Service Management Foundations: Problem Management, Linkedin
2018