

AKSHITA JAIN | +919529215812; akshitajain0629@gmail.com | <https://www.linkedin.com/in/akshita-jain-77060a144/>

EDUCATION

BANASTHALI VIDHYAPITH, Rajasthan.

Aug 2018-2020

MBA (FINANCE)

Kota University, Rajasthan.

Aug 2013- 2015

M.com in Accountancy and Business Statistics.

TECHNICAL SKILLS

MS Excel, MS PowerPoint, Power BI, Tally.

OTHER SKILLS

Problem Solving, Project Management, Collaboration, Communication and Interpersonal Skills, Technical Skills, Business Intelligence and Analytical Skills.

CERTIFICATIONS

Accounting Technicians: The Institute Of Cost Accountants of India.

Rajasthan State Certificate in Information Technology (RS-CIT): Vardhman Mahaveer Open University, Kota.

PROFESSIONAL EXPERIENCE

ICICI Prudential Life Insurance Co. LTD.

2020–Present

AKRM

- Provided training and support to bank employees on product knowledge, sales processes, and customer engagement.

State Bank of India, Jaipur.

May 2019 – July 2019

Intern

Onn Bikes, Jaipur.

Aug 2019 – Nov 2019

Intern

Career Point

2016–2017

Executive

- Worked to ensure quality service and addressed and resolved all customer issues.

BSN Academy

2017–2018

Accounts Manager

- Handling Data Of Students.

ACADEMIC PROJECTS

State Bank of India, Local Head Office, C Scheme, Jaipur. (Jaipur: Onsite)

2019

“How To Improve On-boarding Experience of CSP Customers and Penetration of SBI Asset Products Amongst CSP Customers.”

- Analyzed customer data to identify trends and opportunities for further penetration and engagement with CSP customers.
- Designed and implemented a customer satisfaction survey to measure the effectiveness of the on-boarding process improvements.

Achievements

Protection Champion (Dubai Edition)

2022(Financial Year)

- Had the opportunity to visit Dubai on a business trip while working with ICICI Prudential Life Insurance Co. Ltd.