

AMALI CARMEL CESILI B

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CAREER OBJECTIVE

A Meritorious and technically equipped with 3 + years of IT experience seeking employment in your esteemed organization as a Application Packager and share my experience in troubleshooting system hardware and software failures and setting up new ones. Exceptional troubleshooting and critical thinking skills within a technical environment and apply them to solve problems.

PROFESSIONAL SUMMARY

- Proficient in InstallShield, Re-Packaging (EXE to MSI), and MST creation.
- Expertise in identifying and implementing silent switches for applications.
- Strong understanding of Application Virtualization (APP-V) and MSIX.
- Skilled in PowerShell App Deployment Toolkit (PSADT) and ACT.
- Proficient in scripting languages: VBScript, Batch, PowerShell.
- Experienced across Windows OS and server environments.
- Versed in Intune and SCCM-based packages.
- Managed multiple clients concurrently, ensuring timely and quality deliverables.
- Demonstrates leadership and project management capabilities.

WORK EXPERIENCE

Application Packager Designation : System Engineer

Tata Consultancy Services (May 2021 to till Now)

Project Name : Co-operative (co-op)

Roles and Responsibilities:

- Manage a queue of packaging requests in ServiceNow, and effectively communicate and adhere to self declared deadlines while meeting production minimums
- Conduct through technical reviews to determine the functionality and compatibility of given source applications which meets technical requirements.
- Convert the source application into MSIX format using AdminStudio tool.
- Signing the application with digital certificate for package completion, followed by overseeing development and QA testing before UAT transition.
- Create a Package tech document detailing the repackaged application and any technical issues.

Skills: AdminStudio, MSIX, Advance Installer, PowerShell, MSI to MSIX, Exe to MSIX

Project Name : Equans

Roles and Responsibilities :

- Manage a queue of packaging requests in ServiceNow, and effectively communicate and adhere to self declared deadlines while meeting production minimums.
- Initiate discovery phase to assess application functionality in customer environment and Conduct submission call with onsite team if additional clarification required, Gather additional details and create PRF document.
- Conduct technical reviews of source file to assess compatibility, dependencies, and functionality of the application.

- Perform packaging, repackaging, MSI validation, creation of custom scripts, and custom action by Install Shield.
- Create a customized powershell script to perform a clean installation and uninstallation of the package.
- Test the final package and the functionality of the application before moving it to the QA phase.
- Transfer the repackaged applications to the Quality Assurance (QA) team, ensuring comprehensive testing for functionality, performance, and compatibility.
- Maintain detailed documentation of the packaging process, including configurations, testing results, and troubleshooting steps, to support efficient deployment and future reference.
- Have knowledge in SCCM regarding collection creation, deployment of softwares, patching, creating programs for applications to deploy the software.
- **Skills:** AdminStudio, InstallShield, ACT, PSADT, ORCA, Installrite, Repackager, Beyondcompare, Iconviewer, cmtrace

TECHNICAL SKILLS

Languages Known	: VBScript, Batch, PowerShell, PSADT.
Packaging Tools	: Flexera AdminStudio, ORCA, Installrite, Beyondcompare, APP-V, Iconviewer, commandtrace Tool
Operating System	: Windows 7, Windows 10, Server 2012, Server 2016, Server 2019
Tools	: Admin Studio, InstallShield, Application Virtualization sequencer, Advance Installer , Intune

AWARDS & ACHIEVEMENTS

- Have been appreciated for my scripting part by client multiple times through meetings and emails.
- Got TCS Gems for completing projects within a limited span of time.

Educational Qualifications:

- 2021 MSC Statistics from Bharathidasan University with 95%
- 2018 BSC Mathematics from Parvathy's Arts and Science College with 79%
- 2015 HSC(12th Nirmala Girls Higher Secondary School with 87%

WEB PRESENCE

LinkedIn [linkedin.com/in/amali-britto-218217193](https://www.linkedin.com/in/amali-britto-218217193)

PERSONAL DETAILS

Date of Birth	: 19th November, 1997
Languages	: English, Tamil
Permanent Address	: 10/15, Sasthiri Nagar, Nagal Nagar Post, Dindigul-624003, TAMILNADU