

## Technical Skills

Programming	Python, SQL, Excel VBA Macros, M language
Visualization	Power BI, Domo, Tableau, Looker Studio, Excel Charts, Jupyter Notebook
Database	MySQL, MS SQL Server, SSMS, PostgreSQL, Snowflake
Data Analysis Tools	Microsoft Excel, Visual Studio, Power Query, Power Pivot, DAX, DAX Studio, Power BI Service, Pycharm (IDE)
Data Management	Data visualization, Data validation, Data modelling, Data transformation
Version Control	Git/GitHub, Git Bash
Libraries and Tools	Pandas, Numpy, OOPS, Chat GPT for Data Analytics, ETL (Extract, Transform, Load)

## Experience

[Optiv Security Inc.](#)

Oct 2022 – Present

**Business Intelligence Platform Analyst**

(Remote) Bangalore, KA

- Developed and maintained BI solutions on **Domo** and **Power BI**, enhancing data-driven decision-making in cybersecurity operations by 20%.
- Created **executive dashboards, reports, and KPIs** to monitor threat intelligence, incident response, and security posture, improving operational efficiency by 30%.
- Implemented a **Domo sandbox** environment to manage a robust production environment and streamline change promotion, enhancing operational efficiency through improved BI tool utilization and data literacy by 25%.
- Developed a **governance dashboard** in Domo using governance datasets and **Magic ETL 3.0**, achieving a 25% reduction in **data flow** and dashboard load times to enhance Domo cloud health and efficiency. The dashboard regularly use quarterly by the BI team to identifies various objects for cleanup.

[Diacto Technologies Pvt. Ltd.](#)

Aug 2021 – Oct 2022

**Data Analyst**

(Remote) Pune, MH

- Led **data migration** from Power BI to Domo Cloud BI, enhancing analytics capabilities and reducing processing time by 30% through efficient data ingestion and transformation using built-in tools such as **Magic ETL**, Dataset Views, and **SQL**.
- Implemented **personalized data permission** policies (PDP) similar to **RLS**, developing finance and governance dashboards that improved Domo instance health metrics by 25% and addressed client business process issues effectively.
- Streamlined operational **business intelligence** processes, reducing issue identification time by 45% and ensuring error-free instance/report running times.

[Concentrix India Services Pvt. Ltd.](#)

Jan 2020 – Oct

2020

**Specialist, Operations**

(Remote) Pune, MH

- Spearheaded as **Subject-Matter Expert** (SME) to troubleshoot and resolve 150+ e-commerce product issues, ensuring seamless user experiences and reducing customer support tickets by 40%.
- Escalated complex issues, coordinating with teams to reduce resolution time by 30% and improve SLA compliance by 25%.
- Utilized **Microsoft Excel** to analyze customer data, deriving actionable insights that increased customer satisfaction by 20% and reduced response time by 15%.

[Dhandhania Infotech Pvt. Ltd.](#)

Apr 2017 – Nov 2018

**Quality Control Analyst**

(Onsite) Nagpur, MH

- Analyzed bids and invoices across multiple projects, optimizing financial processes with a 15% error reduction. Regularly validated data to maintain 98% order processing accuracy and operational compliance.

- Prepared comprehensive **Excel reports** detailing orders and inspections across projects, improving decision-making by 20% and operational oversight efficiency.
  - Analyzed diverse **data formats** (images, documents) to enhance **financial reporting** and analysis by 25%, optimizing bid and invoice evaluations.
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## Projects

### Business 360 Insights - Brick & mortar and e-commerce [Power BI | SQL | Excel | Dax Studio] [Live Dashboard](#)

- Designed a multi-view Power BI dashboard for six departments at AtliQ Hardware to analyze sales trends and drive data-driven decisions, aiming to scale business processes by 10%. Imported over 1 million records from MySQL and Excel, performed data modeling, and optimized reports with DAX Studio, saving 30% of storage and improving performance by 10%.

### Financial Analytics – AtliQ Hardware [SQL | Excel] [GitHub](#)

- Conducted advanced SQL queries to analyze financial statistics for AtliQ Hardware, providing insights into customer data, markets, products and regions. Delivering insights that aims to enhance financial decision-making with a 20% increase in revenue forecasting accuracy and a 30% reduction in analysis time.

### Sales Insights – AtliQ Hardware [Tableau Desktop | Excel] [Dashboard](#)

- Addressed regional sales challenges at AtliQ Computer Hardware, aiming to scale sales performance with a 15% increase in regional sales and a 25% improvement in profit margins through data-driven decision-making and strategic insights.

### Sales Analytics – Magnimetrics BI [Looker Studio | Excel] [Dashboard](#)

- Developed sales reports for Magnimetrics BI, providing comprehensive insights that aims to improve business decision-making with a 30% increase in gross sales and a 20% improvement in gross margin percentage.
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## Certifications

- [Domo Accreditation Certification](#)
  - [Master in Microsoft Power BI Desktop and Service -- Udemy](#)
  - [SQL Beginner to Advanced For Data Professionals – Codebasics](#)
  - [Microsoft Excel - Excel from Beginner to Advanced-- Udemy](#)
  - [English Language Proficiency: B2 Level \(CEFR\)](#)
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## Education

ExcelR Solutions Training Institute, Pune

**Certification Program in Data Science**

**Aug 2020 – Apr 2021**

*Pune, MH*

G.H.Raisoni academy of engineering & technology, Nagpur

**Bachelor of engineering in Mechanical engineering**

**Aug 2012 – July 2016**

*Nagpur, MH*