Abhinav Goel
Mob: +91-9045276423
Email: goelabhinav99@gmail.com

Career Objective:

A performance-driven professional with 3 years of experience in application development, infrastructure, support, and operations.
Currently Working as a Software Engineer at Manhattan Associates.

Profile Summary:

- Collaborate closely with customers to ensure issue resolution and smooth functioning of the application.
- Identify inefficiencies and make recommendations for improvement in deliveries.
- Knowledge of incident, Problem and change management and extensively worked with as400 systems for the same.
- Contribute to issue avoidance by documenting problem-resolution combinations as Knowledge-based Articles (KBA).
- Proactively respond to service requests from Client-facing support teams, Operation partners etc.

Education:

DEGREE/ CERTIFICATE	SCHOOL/COLLEGE	BOARD/UNIVERSITY	% OF MARKS/CGPA	YEAR OF PASSING
B.Tech. (ECE)	KIIT DU, Bhubaneswar	KIIT DU	7.91	2021
12th	Delhi Public School, Bulandshahr(UP)	CBSE	87	2017
10th	St. Mary's Convent School, Gajraula(UP)	CBSE	9	2015

Experience :

1. Manhattan Associates (December 2022 – Present)

Designation   : Software Engineer
Project Role   : AS400 Developer
Duration   : December 2022 – Present
Tools Used   : JIRA, IBM iSeries (AS400), Postman
Technology Involved: AS400, RPGIV, RPGLE, CLLE, SDA, and DB2400, Postman API

- Working as a developer for Manhattan PKMS(WMi and TEi) a Warehouse Management and Transportation Execution solution built on AS400.

- Integrated Warehouse management system with external transportation execution systems for multiple clients.
- Enhanced different functionalities of WM to make the performance as well as user experience better.
- Closely works with the BA to get the business requirements and the technical outcomes of it.
- Works on the issues by the customers(CR).
- Made some custom mods/changes in the product for multiple clients as per the requirement of the client.

2. Wipro Limited (July 2021 – December 2022)

Designation : Project Engineer

Project – Outokumpu

Client   : Outokumpu
Project Role   : AS400 - Developer
Duration   : August 2021 – December 2022
Tools Used   : Service Now, IBM iSeries(AS400)
Technology Involved : AS400,RPGIV, RPGLE, SQL400, CLLE, SDA, and DB2400.

- Giving IBM iSeries support for smooth functioning of application round the clock.
- Developed Options in the applications to maintain, Update or fetch data from database.
- Automated Several Daily Reports for the client.
- Involved in upgradation of application from S36 to RPGIV.
- Manages day-to-day Incidents (tickets) and CR's (Changes requested by the customer in the application).
- Majorly works on developments using RPGLE, RPGIV, CLLE, SDA etc.

Training and Skills:

1. **Internships and Trainings:**

Siemens Ltd. Learned about ELV systems. Worked on installation of FAS systems at Lucknow Airport T2	**Lucknow, U.P.** **Sept 2020 – Feb 2021**
EDUVANCE: Machine Learning. Trained on ML models like Linear Regression, Decision Tree.	**Virtual Mode June 2020 – July 2020**
EDUVANCE: Data Analytics using Python. Trained on different python libraries used for data analytics like pandas, NumPy and OpenpyXL.	**Bhubaneshwar (Orrisa)** **May 2019 – June 2019**

2. **Skills**: - As400, RPGLE, RPGIV, CLLE, DSA, ILe

Personal Information:

- **Date of Birth** **:** 27-07-1999
- **Nationality** **:** Indian
- **Languages Known:** English, Hindi
- **Address** **:** Gajraula, UP.