Abhishek JM

Email: abhishekmohandoss20@gmail.com   **Contact No: +91 7338951292**

PROFILE SUMMARY

- Currently Associated with Comcast India Engineering Center as Engineer 2 Performing manual testing for the different Orion project applications.
- Previously Associated with Prodapt Solutions Private Limited as Software Engineer offering efficient manual and Automation testing with 2.5 years of experience.
- Having Experience and practical understanding in SDLC models and Project Management concept like Agile.
- Expertise in Manual and Automation Testing having Good Knowledge on testing OSS/BSS applications.
- Experience on CRM, BSS, OSS, Manual Testing, Agile Testing, Telecom Testing and Web Application Testing.
- Work experience in testing Telecom products like Digital TV, VoIP, Internet, Mobile device and Sim Testing.
- Expertise in Test Preparation, Execution & Defect Management.
- Good Experience in SIT /UAT testing.
- Proficiency at grasping new technical concepts quickly and utilize the same in a productive manner.
- Team Player, Flexible and quick learner expertise in software testing.

EXPERIENCE SUMMARY

- Currently Working as Engineer 2 with Comcast India Engineering center from July 2023 - Till date

- Previously Working as Software Engineer with Prodapt Solutions Private Limited from February 2021 to June 2023

SKILLS SUMMARY

- **Applications**   : Amdocs CRM Clarify, COMET, ACC, Hawkeye, Winscp, Resource Manager, Finance Manager and Putty.
- **Test Management Tools**   : JIRA
- **Databases**   : SQL
- **Domain Knowledge**   : Telecom
- **Billing**   : KENAN

AWARDS & ACHIEVEMENTS

Recognized with Spotlight award, High five and Cheers to peers award for extended and dedicated support during release sign off.

EDUCATIONAL QUALIFICATIONS

B.Tech (IT) in Jerusalem college of Engineering, Chennai with 7.2 CGPA in the year of 2020.

PROFESSIONAL EXPERIENCE

Project #1   **Liberty Global – MYVM**
Clients   : Virgin Media Ireland
Technology   : MYVM, Amdocs CRM Clarify, KENAN, Amdocs ACC
Testing Approach   : Manual Testing
Tools Used   : JIRA
Duration   : Feb 2021 – Nov 2021

Project description:

Virgin Media Ireland is Liberty Global's telecommunications operation in Ireland. It is the largest digital cable television provider within the country. MyVM is a self-care application gives you access to stay in control of your account. You can view your account status, account details, bill details, Make a Payment and also you can buy a new products.

Roles & Responsibilities:

- Involved in the UAT functional, Sanity and Regression Testing.
- Effectively involved in analyzing the test requirement, Preparing and executing the testcases
- Involved in Scrum call, defect call, sprint Review calls.
- Have received SPOTLIGHT award and CHEERS AND PEARS award for quick adaptability, extended and dedicated support during release sign off.
- Mentoring of Resources and Knowledge Transfer at Regular Intervals.
- Got appreciation for identifying crucial defects at earlier stages.

Project #2   **Liberty Global – Hawkeye**
Clients   : Virgin Media Ireland
Technology   : Hawkeye, DCOM, COMET, Connected Partners and Clearchoice
Testing Approach   : Manual Testing
Tools Used   : JIRA
Duration   : Dec 2021 – Mar2022

Project Description:

Virgin Media Ireland is Liberty Global's telecommunications operation in Ireland. It is the largest digital cable television provider within the country. Hawkeye is a credit check application which will perform credit check based on various category of customer status for Mobile devices orders from sales channels like DCOM, COMET, Connected Partners, Clearchoice and MyVM

Roles & Responsibilities:

- Understanding of Requirement Specifications, Functional Requirements and Design Document.
- Designed and developed test cases based on business rule and functional requirements
- Worked on E2E scenarios.
- Involved in Scrum call, defect call, sprint Review calls.
- Mentoring of Resources and Knowledge Transfer at Regular Intervals.
- Got appreciation for identifying crucial defects at earlier stages.

Project #3:	**Liberty Global – Product and Portfolio**
Clients	: Virgin Media Ireland
Technology	: Amdocs CRM Clarify, Amdocs ACC, Kenan Billing COMET, Connected Partners, DCOM and MyVM
Testing Approach	: Manual and Automation Testing.
Tools Used	: JIRA
Duration	: April 2022 – June 2023

Project Description:

Virgin Media Ireland is Liberty Global's telecommunications operation in Ireland. It is the largest digital cable television provider within the country. Product and Portfolio is a project to validate all the product details and price details by performing GUI validations followed by end to end order submission for all the application like Amdocs CRM Clarify, Amdocs ACC, COMET, Connected Partners, DCOM and MyVM.

Roles & Responsibilities:

➢ Understanding of Requirement Specifications, Functional Requirements and Design Document.
➢ Designed and developed test cases based on business price, product detail requirements.
➢ Interaction with Business people throughout the testing cycle to understand and clarify the functional requirements by satisfying the business expectations.
➢ Prepared Requirement traceability matrix and defect logging and tracking using Jira.
➢ Worked on billing functionalities and covered the E2E testing.
➢ Got Appreciation from clients for identifying price issue for various products and always I try to make sure all the products and Price details before the production deployment.

PERSONAL DETAILS

Date of Birth	: 20.04.1999
Marital Status	: Unmarried
Nationality	: Indian
Language Known	: Tamil, English

DECLARATION

I here by declaring that the above furnished information is true to the best of my knowledge.

Date: 30/012024
Place: Chennai   (ABHISHEK JM)