

AMIT SINGH

NETWORK/ CYBER SECURITY & IT INFRASTRUCTURE PROGRAM & PROJECT MANAGER



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Highly skilled professional, targeting a dynamic role in Network Security/ Cyber Security/ Project Management to leverage extensive experience in optimizing system performance, streamlining data management processes, and ensuring robust security measures. Committed to employing innovative solutions and staying abreast of the latest advancements in technology to drive operational efficiency and safeguard organizational assets in a fast-paced, evolving environment.



CORE COMPETENCIES

Network Security Solutions

Cyber Security Management

Network Infrastructure

Project Management & Execution

Root Cause Analysis

Continuous Process Improvement

Program/ Project Strategy Planning

Technology Risk Management

Vulnerability Assessment

Stakeholder Management & Engagement

ISP Network Administration

Troubleshooting & Debugging

Regulatory Compliances



CERTIFICATIONS

- PRINCE2® AGILE Practitioner Certified (Certificate No.GR649005286AS)
- ITIL V3 Foundation Certified – Certificate No. 4446109.1062101
- Cloud Computing Foundation – Certificate No. 4446109.1227864
- CCNA – Certificate No. CSCO11504304



AREAS OF EXPOSURE

- Palo Alto Firewalls
- Zscaler Proxy Solution
- Bluecoat & McAfee Proxy solutions
- Cisco Networking
- Juniper Network Solutions
- AlgoSec Security Products
- CyberArk Implementation
- Check Point Firewalls
- MPLS Implementation
- SIEM



EDUCATION

2009: B.Tech. in Information Technology from GLA Institute of Technology & Management, Mathura affiliated to Uttar Pradesh Technical University



PROFILE SUMMARY

- Possess nearly **15 years of experience in Telecommunication/IT, ISP, Network & Cyber security and service** industry. **Proficient in identifying and assessing potential security risks**, developing and implementing risk mitigation strategies, and ensuring compliance with industry standards and regulations.
- **Proficient in all aspects of program/project management**, including planning, design, scope and schedule management, execution, stakeholder management, risk/issue management, order management, knowledge management, process transition, application testing, and release management.
- **Pioneered success in establishing entire Network & Cyber Security Program** and driving Maturity Improvement across domains like security strategy, policy framework, governance, risk & compliance, security operations, vulnerability management, incident management, data loss prevention, application security, identity & access management.
- Proficient in delivering managed services such as **firewall management, cyber security products, network security products, SIEM, IDS/ IPS, Proxy, cloud security products, IT network infrastructure, IT/OT Set-ups, Network Segmentations, VPN, MPLS, and LAN/WAN/WLAN.**
- **Implemented deployment solutions from top-tier vendors** including Palo Alto Networks, Cisco, AlgoSec, Zscaler, CyberArk, Juniper Networks, Check Point, and Fortinet, and skilled in effectively managing change and release processes to ensure seamless transitions and minimal operational disruptions.
- **Experienced in deploying secure network architectures** that prioritize confidentiality, integrity, and availability. **Skilled in implementing defense-in-depth strategies, network segmentation, and encryption protocols** to mitigate the risk of unauthorized access and data exfiltration.



WORK EXPERIENCE

Sep'22- Mar'24: Cyber Security Program & Project Manager | AlgoSec, Gurgaon

Key Result Areas:

- Managed customer expectations and stakeholder engagement throughout the project lifecycle.
- Crafted Scope of Work (SOW) documents to define project parameters and deliverables.
- Supported the sales team during the bidding process by providing necessary documentation and budgeting assistance.
- Contributed to the refinement and implementation of departmental standards and procedures.
- Developed project plans, workbooks, and kick-off presentations, and ensured project delivery aligns with scope, budget, and timeline requirements.
- Led resource planning efforts, generating weekly reports, and tracked time reporting and project progress using JIRA.
- Successfully managed the lifecycle of cyber security projects, ensuring adherence to timelines, budgets, and quality standards.
- Monitored projects regarding budgeted costs, demand forecasts, and time over-runs to ensure projects are executed in a timely manner.
- Worked as the escalation point to resolve all support issues, driving the resolution of customer technical support issues effectively.

Feb'18- Aug'22: Network & Cyber Security Program & Project Manager | British Telecom, Gurgaon

Key Result Areas:

- Managed the end-to-end implementation of network security products such as Palo Alto firewalls, cloud proxies, and threat prevention measures.
- Ensured effective project oversight, governance, and regular status reporting.

- Developed comprehensive project plans and facilitating the monitoring and tracking of network & cyber security solution deployments, with a focus on aligning with internal and external stakeholders and key metrics.
- Proactively identified project risks and issues, leading the team in developing risk and issue management strategies.
- Contributed to the modification and implementation of departmental standards and processes.
- Provided potential solutions to address problems, scope changes, and resource constraints, collaborated closely with resource owners to establish achievable delivery plans.

May'15- Feb'18: Project Manager | AT&T, Gurgaon

Key Result Areas:

- Successfully facilitated the delivery of IBM Managed Services contracts by coordinating global teams and resources.
- Managed Mergers, Acquisitions, and Divestitures projects, as well as OneNet services, with extensive stakeholder coordination.
- Achieved the delivery of 80 M&A and OneNetwork projects in just eighteen months.
- Proactively addressed delays and escalations across customer, IXC, and network processes.
- Led global WAN/LAN service delivery for IBM and clients.
- Resolved issues between customers and AT&T departments for smooth service delivery.
- Facilitated the conclusion of project activities by overseeing final deliverable acceptance and stakeholder handover. Additionally, conducted post-project evaluations to assess performance, extracted valuable insights, and documented key learnings for enhancing future project implementations.
- Led the conceptualization phase of projects, defined objectives, scope, and deliverables in alignment with organizational goals and stakeholder expectations. Developed comprehensive project plans, including timelines, budgets, and resource allocations, to guide project execution effectively.



PERVIOUS EXPERIENCE

Nov'13- Apr'15: Project Manager - British Telecom, Gurgaon

May'11- Oct'13: Specialist | Orange Business Services, Gurgaon

Feb'10- Apr'11: Executive - Bharti Airtel Ltd., Manesar

Aug'09- Jan'10: Associate Engineer | Tata Communications Ltd., Pune



SOFT SKILLS

Communication | Attention to Details | Result-oriented | Problem-solving | Analytical Thinking | Change Management



PERSONAL DETAILS

Languages Known: English and Hindi

Address: Sector – 137, Noida- 201304, Uttar Pradesh