

# Anusha Chereddy

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Dedicated and results-driven IT professional with **5+ years** of experience in IT infrastructure management using Configuration Manager (**SCCM**) and **Intune**. Seeking to leverage expertise in SCCM for deployment, patch management, and systems configuration to enhance operational efficiency and support organizational goals. Committed to utilizing strong problem-solving skills, a deep understanding of IT systems, and a proactive approach to ensure seamless and effective IT service delivery. Eager to contribute to a dynamic team where I can apply my technical knowledge and drive continuous improvement in system management processes.

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## Skills

- SCCM Administration
- Application Deployment
- Patch Management
- Windows Servicing
- SCCM Server Upgrade
- Intune
- Co Management
- Vulnerability Management

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## Technical Exposer

- Proficient in SCCM installation, configuration, and maintenance.
- Experience with SCCM infrastructure setup, including site systems, boundaries, and roles.
- Expertise in deploying operating systems, applications, and software updates.
- Ability to manage and troubleshoot task sequences, application deployment, and software updates.
- Skillful in managing and deploying patches and updates through SCCM.
- Knowledgeable in configuring and maintaining update rings and servicing plans.
- Experience with creating and customizing SCCM reports using SQL Server Reporting Services (SSRS).
- Understanding of security baselines, compliance settings, and configurations within SCCM.
- Experience in managing security patches and compliance policies.
- Proficient in managing and troubleshooting SCCM client installations and configurations.
- Experience with integrating SCCM with other Microsoft services and products, such as Active Directory and Intune.
- Proficient in setting up and configuring Microsoft Intune for device and application management.
- Experience in managing Intune policies, profiles, and configurations.
- Expertise in enrolling and managing various types of devices (Windows, macOS, iOS, Android) using Intune.
- Experience in deploying and managing applications through Intune, including Win32 apps, Office 365 apps, and store apps.
- Skill in creating and managing application deployment policies and assignments.
- Experience with co-management scenarios involving both Intune and Configuration Manager.

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# Experience

JUNE 2022 – TILL DATE

## **Systems Engineer / Invilogic Pvt Ltd., Hyderabad**

- Administer and manage SCCM infrastructure, including site systems, distribution points, and client health.
- Deploy operating systems, applications, and software updates across a diverse environment of windows devices.
- Develop and execute task sequences for OS deployment, application installation, and system configurations.
- Implement and manage patch management strategies, including testing, deployment, and compliance reporting.
- Implement and manage Microsoft Intune for 18K devices and users, ensuring seamless integration with existing IT infrastructure.
- Troubleshoot and resolve issues related to Intune, including device enrollment, application deployment, and policy enforcement.
- Collaborate with cross-functional teams to support the rollout of new applications and updates.

APRIL 2021 – MAY 2022

## **SCCM Admin / Randstad, Hyderabad**

- Supported SCCM deployment and maintenance, including application packaging and deployment.
- Assisted in the migration from legacy systems to SCCM, ensuring minimal disruption and data integrity.
- Monitored system performance and health, addressing issues proactively to maintain high availability and performance.
- Provided technical support for end-users, resolving issues related to SCCM clients and application deployments.
- Documented and maintained technical procedures, user guides, and best practices for SCCM management.
- Troubleshooting client issues, configuring client settings, ensuring client health.

JUL 2019 – MAR 2021

## **System Admin / HP Enterprise, Hyderabad**

- Software Distribution and Patch Deployment Process.
- Involved in Operating System Deployment by using SCCM.
- Deployment and configuration of client agents.
- Provided technical support for end-users, including resolving issues related to Active Directory access and group policies.
- Assisted in the implementation and maintenance of system updates and patches for Windows Server environments.
- Monitored and reported on system performance and security incidents.
- Supported daily operations by managing backups and performing routine maintenance tasks.

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## Education

APRIL 2017

**Master of Business Administration / JNTU, Kakinada**

APRIL 2015

**B.Com - Computers / AN University, Guntur**

APRIL 2012

**Intermediate / Board of Intermediate, A.P**

APRIL 2012

**SSC / Secondary School of Education, A.P**

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## Projects

- **SCCM Upgrade Project:** Led a successful upgrade of SCCM from version 2303 to 2403, enhancing performance and adding new features.
- **Patch Management Optimization:** Implemented a new patch management process that reduced deployment time by 70% and improved compliance rates.

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## Declaration

I hereby declare that the above information is true as per my Knowledge and belief.

Date:

Place: Hyderabad

Anusha Chereddy