



Amit Kumar

System Administrator

PROFILE SUMMARY

Security & Critical Patch Mgmt, Software and Definition updates through Wsus ,Sccm & LANDesk (Ivanti). L1 Escalation Handling . Works on Remedy for SCCM issues Deploying and troubleshooting on the new Application or Package pushed by Central SCCM Configuring and resolving OS level issues and currently proficient in working on windows 7, 10 and 11 platforms. Assistance provided through Remote Desktop Connection (Tools like LogMe In, MS Teams, Skype etc) Default Reports Generation. Knowledge of CAS, Primary, Secondary Site deployment. SCCM client remediation & troubleshooting. Experience in MDM technology with strong technical background and be very keen in troubleshooting Issues. Working knowledge of Microsoft Intune, Azure Active Directory, MDM policies and other operational tools. Experience in supporting or administrating Intune environments in aspects of PC ,Mobile Management. Experience in supporting or administrating Intune environments in aspects of

PERSONAL INFORMATION

- Email
amitkgzb1988@gmail.com
- Mobile
(+91) 8860469447
- Total work experience
10 Years 0 Month

KEY SKILLS

- Intune
- System Administration
- Windows Administration
- Team Leader IT
- IT Management
- Desktop Support
- Desktop Administration
- SCCM Administrator

OTHER PERSONAL DETAILS

- City
Ghaziabad
- Country
INDIA

LANGUAGES

- English
- Hindi

EDUCATION

- 2011
Jetking H and Networking Course
Jetking
- 2010
BCA
Rani Durgavati Vishwavidyalaya (RDVV), Jabalpur

WORK EXPERIENCE

- English

Nov 2015 -
Present

System Administrator

Tata Consultancy Services (TCS)

? Security & Critical Patch Mgmt, Software and Definition updates through Wsus , Sccm & LANDesk (Ivanti). ? Coordination with multiples site in IT/OT environment to mitigate vulnerabilities by testing/Pushing patches as required. ? Handling Oss(Onsite support) Team and support to fix the windows related issue. ? L3 Escalation Handling as part of Desktop Engineering Team.(Desktop related issue) ? Onboarding of users in Intune/AAD (Onboarding process will be different for each organization) ? User Licenses Intune/AAD (Assigning licenses can be automated soon) ? Create, edit or delete Azure Active Directory (AAD) user/Device groups ? Create, edit or delete Azure Active Directory Dynamic user/Device groups ? Works on Remedy for SCCM issues ? Deploying and troubleshooting on the new Application or Package pushed by Central SCCM and Intune. ? Configuring and resolving OS level issues and currently proficient in working on windows 7, 10 and 11 platforms. ? Assistance provided through Remote Desktop Connection (Tools like LogMe In, MS Teams, Skype etc) ? Default Reports Generation. ? Knowledge of CAS, Primary, Secondary Site deployment. ? SCCM client remediation & troubleshooting. ? Experience in MDM technology with strong technical background and be very keen in troubleshooting Issues. ? Working knowledge of Microsoft Intune, Azure Active Directory, MDM policies and other operational tools. ? Experience in supporting or administrating Intune environments in aspects of PC, Mobile Management. ? Experience in supporting or administrating Intune environments in aspects of PC management, Mobile Device ? Working knowledge of Intune environment as part of Microsoft Modern Desktop Administration. ? Knowledge of Service-Now ticketing tool. ? Deployment of Application, Package and program through Software Center on Client Machine. ? Deployment of Windows Operating System and their components through Task Sequence. ? Security & Critical Patch Mgmt, Software and Definition updates through SUP using WSUS. ? Provide operational support and Content lookup and delivery troubleshooting on Client Machine. ? SCCM Reporting and Understanding of Logs analysis using CM Trace Tool. ? Manage User and Device Collections, Boundary and Boundary Group. ? Management of Active Directory like creation, modification and deletion of user account.

Projects



334 Days

Implemented Servers patching program

Implement windows servers patching of one Us based client - Prepare road map about the project. - Discussion /approval with client. - Get connected/ brief the project implementation in and out figure and take confirmation. - Work with our team to take this program in production.