ANURAG PANDEY

SPECIALIST

CONTACT

9650212438
Anuragpandey00786@gmail.com

OBJECTIVE

A self-Motivated person with 5 years of experience in Intune&SCCM with ability to work with a big organization on a challenging position to get an opportunity to work on state of art information technologies and achieve new landmarks in career with lot of room for professional advancements.

SKILLS

Intune****
SCCM****
Citrix**
Active directory***

EDUCATION

Delhi University
2017-2020
B.com Program SOL.

CO ED Sr Sec School
2015-2016
12th

CO ED Sr Sec School
2013-2014
10th

EXPERIENCE

HCL Technologies. (Specialist)
2019-2024
Intune.

- Autopilot & Co-managed
- Enrolling devices to Intune and setup OOBE and ESP page.
- LOB-Win32 app creation deployment management.
- Reporting & Troubleshooting.
- WUFB and reporting.
- Configuration profile creation.
- Compliance policy creation.
- App protection policy creation.
- Vulnerability remediation.

SCCM

- OS patching
- Application creation and deployment
- OS troubleshooting & App troubleshooting.
- SQL reporting
- Client upgradation
- Console upgradation
- Boundary cleanup
- Vulnerability remediation.

Convergys Pvt Ltd (Technical support-II)
2018-2019

- GAM work. User creation/Email creation
- Assigning license as per users' role
- Distribution list and shared mailbox creation.

- Call support and remote help.

Tec genome consulting Pvt Ltd. (Back-office associate)
2016-2018
- Provide support to UK based users via call.
- Booking users test and course slots online to get license to work at construction site.