Abhilash Yadav Nargey

● Linkedin | 📱 +91 9700369013 | Hyderabad | ✉ nargeyabhi22@gmail.com |

Skills

Programming Languages: PowerShell, Terraform.
Technology: Windows, Azure, SCCM, Azure Devops.
Monitoring Tools: JIRA, ServiceNow.

Experience

Accenture	August 2023 - February 2024
Role: Cloud Support Associate	*Hyderabad, India*

- Assisted in monitoring and troubleshooting applications in Azure, identifying, and addressing performance issues and outages.
- Hands-on experience in azure cloud services (IaaS & PaaS), Storage, Web Apps, Active Directory, Application Insights, Traffic Manager, Key Vault, and Azure Monitoring.
- Experience on PowerShell scripting for automation.
- Providing Access Rights to users, giving support to different teams and resolving troubleshooting issues.
- Good understanding on Azure networking, VM provisioning, RBAC, NSG, Azure Express Route, Load Balancer, Azure Kubernetes, IIS, etc.
- Knowledge on Azure site recovery services and Azure backup for restoring deleted VM's.
- Knowledge on data migration using Azure Storage Explorer and Life Cycle Management.
- Good exposure of agile development methodology in designing and implementation of Continuous Integration and Delivery (CI/CD) methodology.
- Continuous monitoring using azure monitor for full observability for our applications, Infrastructure and network.
- Good exposure of blob storage for shared access, disaster recovery and backup files.
- High level of understanding and experience of continuous integration, continuous deployment(CI/CD) and other devops related methodologies.
- Knowledge on terraform for deploying Infrastructure as code(IAC).

Wipro	December 2021 – August 2023
Role: Desktop Support Engineer	*Hyderabad, India*

- Provide technical support for software reconfigurations to aid in function customization.
- Monitor the performance of the computer systems and address issues as they arise.
- Creating an Organizational Unit (OU) and groups & applying group policy on OU level and domain level.
- Troubleshooting and configuring windows operating system and client software like MS Office, Pulse secure, Global protect VPN and Zscaler.
- Creating domain user account, changing default password policy, and enabling account lockout policy using Member Server/ Client.
- Troubleshooting SCCM using CM Trace to make system compliant according to window patches
- Configured antivirus software to fully protect IT environment.
- Configuring and troubleshooting Bit-Locker 128 & 256 encryption and decryption.

Education

Vignana Bharathi Institute of Technology

Bachelor of Technology in Electronics & Communication	August 2018

Awards & Certifications

- Certified Microsoft Azure Fundamentals AZ-900.
  Recognized for exceptional hard work and valuable contributions for SCCM troubleshooting in Wipro.

N Abhilash Yadav
Hyderabad