

AbhineshRJ

SUMMARY

Passionate Digital innovation & IT manager with team leading & Analytical Skills, experience in running cost optimization projects and Continuous improvement projects for Digital and supply chain space.

SKILLS

- Leading Team
- End to End Supply chain knowledge
- SAP APO & ERP Knowledge
- RPA and Alteryx
- KPI management
- Outstanding customer service
- Stakeholder Management

ACCOMPLISHMENTS

- Continuous improvement
- Cost Optimization for RPA tool
- Process standardization
- Future leader Program Certificate- KPMG

RECOGNITIONS

- Have been awarded as "Best performer of the Year 2017-18" at TCS.
- Received **3 Bronze Awards** for continuous improvements and Stakeholder management at **GSK**.

Tools

- Alteryx
- RPA
- Power BI (Basics)
- SAP
- Jira
- Service now
- MS Power Point/Excel

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EXPERIENCE

07/2023- Present

Manager- Digital Innovation –[GSK] Bangalore

- Product owner – Alteryx
- Business Owner – RPA (A360)
- Business process transformation to Alteryx automation tool.
- Leading Business transformation across the digital platform
- Leading platform changes & process automation.
- Roadmap, Cash flow analysis, Revenue leakage analysis, Project management, Life cycle creation, License ownership, business enablement, KPI maintenance and publishing
- Business value reassessment and value proposition by re-evaluating the ROI of the digital tools.
- Stakeholder management

02/2021 – 07/2023

Manager- Global Competency center – Supply chain planning Chain [GSK] Bangalore

- Product ownership- Supply chain value generation. Continuous improvements for Americas Market. Handling Supply and logistics manager for 16 countries
- Enabling Smooth Flow of Technological Projects to market and business users
- Running Continuous improvement Projects for Americas market and Global process owners.
- Liaising with Financial leadership team and Market for effective tool & user adoption and value addition.
- Connect with Global Process Operations leads/VP/Directors for Continuous improvement lead generation and process improvement scopes.
- Business transactional & Financial improvement through cost reduction, inventory management projects.
- Stakeholder engagements - Guiding market to adopt Business and Technology Transformation.
- Identify Improvements in the existing tools and to drive change and improvement.
- Liaising with cross functional and technological team to arrive on suctioning with respect to system and process improvements.
- 3 Million GBP in cost avoidance by implementing process change with respect to SAP ERP sub-contracting
- 50K Grand financial saving by running project to set up shipment route.
- 80% data cleaning success rate with data quality project for Net weight vs gross weight
- Successfully completed project to setup auto job runs in SAP for Americas market saving 1900 hrs in FTE
- Implemented new methods of stakeholder connects via Quarterly KPI, Handbooks, Process owner connects & User forum meetings.
- User engagement forums, Utilization trackers

04/2020 - 07/2021

Consultant ERP

Capgemini | Bangalore, Karnataka

- Leading a team of 4 consultants for Demand planning
- Business requirement gathering- Market requirement gathering and demand generation connecting with stakeholders.
- Leading Change Management – Requirement Review & cost fixing, approve business process & Enhancement changes in system
- Scrum call management for DP - Backlogs and Change request management
- Team mentor – Process knowledge & Supply chain

12/2018 - 04/2020

Consultant – ERP

Cognizant| MERCK - Bangalore, Karnataka

- Business requirement gathering- Market requirement gathering and demand generation.
- Enhancements – Driving System performance improvement and New business requirement
- Change Management – Requirement Review & cost fixing, approve business process & Enhancement changes in systems.
- KPI & Project Reporting
- Business & technical issue resolution via Incident handling L2 & L3 level remedy.
- SAP ERP issue resolution
- Helped senior management plan and carry out daily operations and meet key objectives.
- Successfully completed End to End testing of Supply network planning and demand planning modules of SAP for - Hana data base Migration project.

06/2015 - 11/2018

Team Leader in Supply chain

Management – APO team |TCS- GSK

- Led a team of 8 consultants handling Demand planning and Supply network planning issues and process queries.
- Monitored operations to ensure team works to achieve the SLA targets and the supply chain process is streamlined without issues.
- Trained and supervised team to deliver on SLA Targets.
- KPI metric sharing with Clients.
- Backlog presentation & incident management outcome to Clients.
- Designated Task management for the Incoming issues L2 & L3.
- Tactfully handled escalations from Clients & internal stakeholders using excellent problem-solving and dispute resolution skills.
- Resolved complex customer Issues in Supply Network planning and Demand planning space.
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EDUCATION QUALIFICATION

2015

Thiyagarajar school of Management | Madurai, TN

Master of Business Administration: Marketing and Operations

2013

National Engineering college | Kovilpatti

Bachelor's degree: Electrical and Electronics Engineering