

Anand Singh

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SUMMARY

- Proficient in multiple languages including german, and english.
- Extensive experience in customer service within the banking industry
- Familiarity with various cultural customs and communication styles
- Ability to effectively communicate complex financial information to non-native speakers
- Dedicated to providing exceptional service and building strong relationships with international customers

EXPERIENCE

Foreign language officer

Mphasis limited

July 2022 - Present, Pune

- Dedicated Customer Service Representative dedicated to providing quality care for ultimate customer satisfaction. Proven ability to establish and maintain excellent communication and relationships with clients. Dedicated to identifying customer needs and delivering effective solutions to all problems. Excellent time management skills combined with a superior knowledge of the customer service industry. Bilingual, hardworking, and ready to join my next team.

EDUCATION

Bachelors in arts

Minor in English literature • Rajasthan university • Jaipur, Rajasthan • 2023

schooling

Army public school • Jaipur • 2017 • 6.8

SKILLS

I have B2 certification in German language.