

Anil Venkata Kumar Kadali

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Experience: 6+ years

OBJECTIVE

To attain a competent position that gives scope to implement my knowledge & skills to the utmost level for the betterment of the organization. A Results-oriented business professional with 4+ years in the IT Industry experience includes CitrixXenApp, Xen Desktop, Cloud Citrix, FAS, FSLogix, Updated App layer.

Skill Set - Windows

OPERATING SYSTEMS:

- Microsoft Windows Server 2019, 2016
- Microsoft Windows Win 7 Professional, Win 10
- Active Directory 2012, 2016

APPLICATION / SOFTWARE:

- Microsoft Edge, Microsoft Internet Explorers & Mozilla Web Browser, Google Chrome • Microsoft Office 2016 & O365
- VMWare 6.x.

Skill Set - Citrix

- Managing Citrix XA 7.1912 LTSR CU6, 7.15 LTSR
- Citrix PVS, MCS, App layering
- Server Management, Publishing & Managing of Applications & Desktops, Server loads Evaluation, Resources managing.
- Publishing different applications and printers on the Citrix Users Profile • End to end support to customers, diagnosing and troubleshooting all incidents related to Citrix issues.
- Documentation of all development and technical projects
- Installation of Citrix clients, receiver, online plugins / offline and web plugins.
- Administration of Citrix Daas

Skill set - Cloud

- Azure

Work Experience

- Four years of experience in Citrix technology as Citrix Administrator.
- Well versed in Citrix Virtual Apps and Desktops (7.15, 7-1912 LTSR CU3) and Citrix Provisioning services, implementation and administration of Citrix servers, Windows servers, documenting product and quality procedures.
- Configuration, Monitoring, optimization and troubleshooting of Citrix products Web Interface, License Server, Citrix XenDesktop, Store Front.
- Customizing user personalization, restricting applications.
- Citrix PVS Image update on monthly or adhoc basis to upgrade applications, MS OS patches etc.
- Citrix MCS Image update on monthly or adhoc basis.

- Citrix App layering image update on monthly or adhoc basis
- CVAD upgradation from 7.1912 LTSR CU1 to CU3.

PROFESSIONAL EXPERIENCE:

Senior Specialist

HCL Technologies

Apr 2019 – June 2023

System Administrator

Happiest Minds Technologies

Nov 2016 – Apr 2019

Job Responsibilities:

- Handling all kinds of Citrix related escalations and operational issues.
- Upgradation, configuration, Administration and troubleshooting of XenApp 7.15 & 7-1912 LTSR CU6.
- Creating and managing resource pools and adding the VM's into resource pools. • Creating Snapshots, cloning and create templates from VM's. Deploy new VM's from templates and allocate resources.
- Update Certificates on Store Front servers.
- Upgradation of Antivirus Software and other applications on endpoints/ Servers. • Expertise in the latest solutions for Citrix 7.1912 LTSR environment.
- Working with 350 Citrix Servers and 500 Applications published on the Servers. • Day today handling of Citrix Platform Issues/Citrix User Issues.
- Providing RCA of Priority 1 Incidents & handling client escalations.
- Administration of Citrix XenApp Farms
- Managing StoreFront, Citrix Studio/Delivery Controller, License Server, Citrix Daas
- Providing Comprehensive documentation for system builds.
- Improvising the existing service pattern by introducing and implementing changes as and when required as per the analysis of current environment
- Requests & Perform the activities based on the end user requirement.
- Preparation of Incident analysis, Service Improvement plans & monthly reports. • Handling all types of bridges like daily OPS call, daily meeting with clients from US, KUL and Denmark to discuss the plans and progress and all other technical and crisis calls during business hours.
- Working knowledge on Ticketing Tool-Service Now
- Installation & upgradation of Citrix Studio, Store Front, License server
- Server Management, Publishing & Managing of Applications & Desktops, Server loads Evaluation, Resources managing.
- Publishing different applications and printers on the Citrix Users Profile • End to end support to customers, diagnosing and troubleshooting all incidents related to Citrix issues.
- Documentation of all development and technical projects
- Installation of Citrix clients, receiver, online plugins / offline and web plugins.
- Administration of Citrix Daas
- Handling all kinds of Citrix related escalations and operational issues.
- Creating and managing resource pools and adding the VM's into resource pools. • Managing configuration of DRS, HA and Fault Tolerance.
- Creating Snapshots, cloning and create templates from VM's. Deploy new VM's from templates and allocate resources.
- Upgradation of Antivirus Software and other applications on endpoints/ Servers. • Expertise in the latest solutions for Citrix 7.1912 LTSR environment.

DECLARATION

I hereby declare that the information furnished above is true to the best of my knowledge. If given an opportunity to work in your esteemed organization, I can perform to the best of my capabilities in a way that satisfies the organization's need and my career thirst.