



AARTHY S

SENIOR SAP HANA BASIS
CONSULTANT

CONTACT



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SKILLS

- SAP System Installation
- SAP NetWeaver
- IBM DB2
- SAP HANA
- Automation
- System Configuration
- SQL (Programming Language)
- Linux
- Troubleshooting (Problem Solving)
- Performance Tuning
- Change Request
- Advanced Business Application Programming (ABAP)
- SAP Upgrade
- IBM AIX
- System Monitoring
- Job Scheduling (Batch Processing)

PROFESSIONAL SUMMARY

- Adaptable professional with 9.5 years of work experience and proven knowledge of leadership, problem-solving, and prioritization. Aiming to leverage my abilities to successfully work with your organization
- Highly skilled SAP HANA Basis Administrator with over 8 years of experience in managing SAP systems, ensuring optimal performance, and executing system upgrades.
- Proven expertise in SAP HANA, SAP NetWeaver, System monitoring, and troubleshooting.
- Adept at automating Basis activities using SAP procedures to streamline operations and improve reliability.
- Adept at collaborating with cross-functional teams to achieve project goals and enhance system efficiency thereby demonstrated leadership qualities

EXPERIENCE

December 2022 - Present

SAP Basis Team lead and Procedure Expert

Accenture India Pvt. Ltd, Chennai

- Working as both TL and PE (Procedure Expert)
- I manage 2 teams , one is PE team with 6 members and other is Ops team (~100 members) as shared responsibility.
- Supervised a team of administrative staff, providing guidance and support to ensure successful completion of tasks
- Build the SAP basis activities as E2E Operational Procedure using tools such as LAMA, SPC, TIC, CAM to achieve reduction in E2E downtime.
- Currently I manage around 8 procedures and also maintain the First Time Success Rate for them
- Overall achieved over 75% avg, with top most as 93% in Restart procedure
- Facilitated weekly team meetings to discuss case progress and offer interdisciplinary support
- Defined and implemented best practices for automation development, resulting in improved usage of procedures
- Analyzed performance data to identify areas of improvement from Error and Action Required analysis in daily/weekly/monthly fashion.
- Reduced Ops team manual efforts by 40% through process optimization and automation.
- Handling RCA

- SAP HANA Admin
- Table partitioning
- SAP HANA Revision Upgrade
- Performance monitoring
- Operations Management
- Complaint resolution
- Team Supervision
- S4/HANA
- Cloud
- Technical Documentation
- Transport movement
- SAP BTP

LANGUAGES

- **English**
Fluent
- **Hindi**
Conversational
- **Tamil**
Native

- Resolved problems and escalated high-level issues to supervisor within established timeframes.
- Recommended changes in working conditions and equipment to increase business unit and team efficiency.
- Completed SAP certification on S4/HANA System administration
- Knowledge on SAP BTP migration

March 2021 - November 2022

Senior SAP HANA Basis Administrator

Accenture India Pvt. Ltd, Chennai

Project:- SAP MSM Productization

Role:- Procedure Expert

Procedures Handled by me :-

Restart, Parameter Change, Change Timezone, Language Installation, Installation of Additional Application Server, Copy or Del Files in Transport Directory

- Provided training sessions on specific topics related with Basis Administration in order to increase team knowledge level.
- Worked closely with technical teams such as Database Administrators, Network Engineers or System Administrators when needed.
- Created transport routes between development and production systems to ensure secure data transfer between environments.
- Managed multiple SAP systems on different platforms and database environments.
- Provided technical support for SAP Basis Administration, including system installation and configuration, monitoring and performance tuning.
- Aided with upgrades of SAP applications from ECC 6.0 to S and 4HANA in accordance with best practices.
- Identified ways to improve efficiency in operations and implemented process changes.
- Completed Microsoft Azure Cloud Fundamentals certification

May 2015 - March 2021

SAP HANA Basis Consultant

IBM INDIA PVT. LTD, Bengaluru

Projects :-

3 projects

1. Client: United Spirits Limited India (Dec 2019- Mar 2021) (Support and Implementation)

2. Client : Medtronic India (Aug 2018- Nov 2019) (Support and Upgrade)

3. Abbvie AMS LT Support (Sep 2015- June 2018) (Support)

Locations :- Chennai, Bangalore, Pune

- Performed System Refreshes, performance monitoring, SAP HANA Table partitioning and SAP HANA revision upgrades
- With ECC, performed support pack installation, client copy operations, and patch upgrades using the SUM tool
- Skilled in transport management, system patching, and comprehensive system monitoring
- Proficient in RFC creation, partner profile setup, and managing profile parameters

- Adept at performing kernel upgrades, role and profile maintenance, and background job scheduling
- Demonstrated ability in client communication, alert management in OCC and good in interpersonal skills
- Performed Table partitioning for healthy maintenance of HANA systems
- Managed and administered SAP HANA databases, ensuring high availability and performance
- Conducted system upgrades, patches across multiple SAP environments
- Implemented and monitored backup and recovery procedures for SAP systems
- Collaborated with cross-functional teams to optimize system performance and resolve technical issues
- Administered SAP NetWeaver systems, including user management and transport management
- Performed system installations, configurations, and performance tuning
- Conducted regular system health checks and applied necessary updates and patches
- Resolved technical issues and provided support to end-users and other IT teams.
- Implemented solutions based on customer requirements in the areas of Basis administration, transport management, system monitoring, user and role management and authorization.
- Resolved incidents reported by end users through tickets raised via service desk tools like Service Now.

EDUCATION

May 2010

XII GPA 91.3

Tamilnadu State Board

April 2004

X GPA 90.04

Matriculation board of TN

June 2001

Bachelor of Technology GPA 8.28

SRI MANAKULA VINAYAGAR ENGINEERING COLLEGE

CERTIFICATIONS

- SAP Certified Associate - SAP S/4HANA System Administration
- Microsoft Certified: Azure Cloud Fundamentals

WEBSITE, PORTFOLIO AND PROFILES

LinkedIn