



Srinivas Aluvala

+91 9030892961

Srinivasaluvala64@gmail.com

Hyderabad, India

Profile Synopsis

- IT professional with over 9 years of diverse expertise in Middleware Administration, Application & Production support environments.
- Skilled in developing and implementing IT solutions that improve business processes and enhance productivity.
- Led and managed a team for over 2 years in middleware administration, overseeing deployments, configurations, and troubleshooting across diverse platforms such as IIS, IBM WebSphere, and Apache Tomcat."
- Managing end-to-end IT solutions, ensuring on-time delivery and meeting business objectives.
- Expertise in setting up and managing Middleware tools for Insurance domain projects.
- Managed and optimized Windows Server environments, specializing in administration of services like IIS (Internet Information Services), ensuring secure hosting of web applications through SSL configuration, application pool management, and performance tuning.
- Oversaw Apache Tomcat servers on Windows environments, focusing on installation, configuration, and performance tuning to facilitate reliable hosting of web applications.
- Experienced in managing both client (window 7,8,10,11) and server operating systems (2003,2008,2019)
Proficient in managing IT assets throughout their lifecycle using IT asset management (ITAM) software.
- Also Proficient in Excel, SQL, and Microsoft Power BI, creating actionable insights for business.

Professional Experience

DXC Technologies

Profile: Sr Analyst III Infrastructure Services

August 2014 to May 2024.

Projects:

- PB 360 -INS production support
- Library control
- Cyber security

Roles & Responsibilities:

- Provided robust application support, including patch management and deployment. Ensured timely application of critical patches to maintain system security and functionality.
- Conducted comprehensive vulnerability assessments and implemented remediation strategies. Maintained system integrity and compliance with security policies and regulations.
- Effectively resolved a diverse range of tickets from corporate and LIFE environments. Prioritized tasks based on business impact and urgency to meet SLAs.
- Managed and executed SCTASKs and change requests, ensuring seamless deployment. Coordinated with stakeholders to gather requirements and implement changes effectively.
- Installed and upgraded SSL certificates across infrastructure, enhancing data security. Managed SSL/TLS configurations to align with industry standards and compliance requirements.
- Installed and configured SFTP and NFTP servers, ensuring secure file transfers. Managed user access permissions and authentication for SFTP/NFTP services.
- Utilized Dynatrace for proactive monitoring and troubleshooting of performance issues. Implemented optimizations based on Dynatrace insights to enhance application performance.
- Conducted thorough checkout and QA tasks to validate system integrity and functionality. Implemented quality assurance processes to deliver reliable software releases.
- Monitored Jenkins jobs and promptly addressed any failures or performance issues. Implemented fixes and optimizations to streamline CI/CD pipelines.
- Utilized Jira for efficient ticket management and tracking of project tasks. Collaborated with cross-functional teams to prioritize and resolve issues promptly.

- Demonstrated proficiency in managing and troubleshooting WebSphere and Tomcat servers. Implemented configurations and optimizations to ensure optimal application performance.
- Developed and maintained comprehensive technical SOPs and documentation. Facilitated knowledge sharing and ensured adherence to best practices.
- Led teams in achieving project milestones and delivering high-quality results. Provided guidance, training, and support to team members to foster a collaborative work environment.
- Conducted comprehensive vulnerability assessments and implemented remediation strategies. Maintained system integrity and compliance with security policies and regulations.
- As part of server management, locking and unlocking were handled. Additionally, assigned code moves were executed
- The basic job issue in mainframes was fixed, and cycle support work was handled. Additionally, basic troubleshooting and monitoring were also taken care of
- I managed a team of 10 members as a lead, overseeing responsibilities such as roster management, leave coordination, weekly client meetings, shift handovers, and Sunday patching activities
- Designed and delivered technical sessions on various topics to enhance team skills. Mentored team members and provided necessary training to foster professional growth.

Educational Qualification

- Bachelor of Technology in Computer Science.
2008-2012
JNTU Hyderabad

Personal Details Personal

Name : Srinivas Aluvala
 DOB : 14-May –1989
 Marital status : Married.
 Current Address : Kothapet, Hyderabad .