

Amruta Lanjewar

Senior Business Analyst

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SUMMARY

Senior Business Analyst with over 8 years of experience in the BFSI sector, specializing in data analysis, Power BI, and Excel. Proven expertise in streamlining operations and enhancing decision-making processes within the insurance, banking, and finance domains. Adept at managing large-scale projects and collaborating with cross-functional teams to deliver impactful business insights. Seeking to contribute analytical skills and technical expertise to a Business System Analyst role. Available for immediate joining and open to remote work from Bangalore, Chennai, or Pune.

TECHNICAL SKILLS

- Tools: Power BI , Tableau Desktop, Tableau Server, Tableau Online, SQL, MS Access, Excel (Advanced), Python, JIRA, Confluence, Postman, SOAP UI, Service Now
- Programming: SQL, Python

ANALYTICAL SKILLS

- Dashboard development
- Data Analysis & Visualization
- MIS Reporting
- Predictive Analysis
- Requirement Gathering
- System Design & Testing

PROFESSIONAL EXPERIENCE

Senior Business Analyst, Xebia Pvt Ltd (Client - IDFC First Bank , Project – Mutual fund , LOS, LMS)

Dec 2023-Present

- Led projects in the payment's domain, including WMS, AMS, LMS, and OTA Integrations.
- Managed MIS creation, performance evaluation, and data analysis, WMS, Mutual funds, loan management system, BRD, FRD, User stories, test cases , created dashboards.
- Utilized SQL, MS Access, and Tableau for data analytics and reporting, Postman, SOAP UI
- UAT, Pre- Prod, Production testing, regression testing, result analysis.

Senior Business Analyst, Clover Infotech (Client: ICICI Bank , AU Finance Bank)

Jul 2022 - Dec 2023

- Directed BFSI & IT domain projects with a focus on functional and non-functional requirements.
- Generated business MIS and insights using SQL, Excel, and Tableau.
- Streamlined existing MIS reports and automated data processes.
- Collaborated with cross-functional teams to enhance CRM and SQL databases.
- Prepared documentation - BRD, FRD, Deployment note, User Story, Test case, Architecture & flowchart with the help of Draw.io, Excel formatting, dashboard & report making with the help of Tableau public.

Business Analyst Intertec Software's Pvt. Ltd.

(Intertec systems, Dubai – Parent company) (Client - Max Life Insurance, Dubai Bank)

03/2021 – 07/2022, Mumbai, Maharashtra, India.

- Assisted in developing analysis workflow to raise effectiveness by 10% and decrease errors by 15%. BRD, FRD Documentations. Wireframe, flowcharts, Project documents and data visualization. Test cases & Use case making. FAQ, SOP making.
- HRMS Tools, LMS & LOS software development, Mutual funds , Wealth management , loan management, engaged closely with partners, lenders, retailers to develop and expand business.
- Create test scripts under guidance of Senior Business analyst. Create Dashboards (Bar chart, bubble charts) using Tableau Public, Visio. Teams meeting for trouble shooting.
- Result testing after deployment, Power BI Tool, query resolution, Change management. Loan Management Software development, Loan Guide Chatbot integration.

IT Business Specialist, Navisha Outsourcing Services

Nov 2019 - Mar 2021

- Managed business processes, ensuring integrity and consistency.
- Supported international clients with Power BI projects and automated reporting solutions.
- Business Process management.
- Requirement gathering.
- Ensured integrity and consistency in business workflow.
- Supported to MS365 Power BI, Power Automation tool.
- Power BI project.

IT Sales Executive, F1 Info Solutions Pvt. Ltd.

Aug 2017 - Oct 2019

- Achieved 100% sales targets and provided exceptional customer service.
- Worked on inventory management and lean software processes.

EDUCATION

- Bachelor of Engineering (Electronics and Communication), Nagpur University, 68%
2014-2017
- Diploma in Electronics & Communication, MSBTE, 68%
2010-2014

PROJECT AND ACHIEVEMENTS

- Data Modelling & Predictive Analysis: Leveraged vast data pools to build sales strategies and identify opportunities for improvement.
- System Design & Testing: Enhanced CRM and brokerage workflow systems, ensuring efficient data management and query resolution.
- Sales Process Improvement: Streamlined current sales processes and managed brokerages, improving overall operational efficiency.

CERTIFICATIONS

- Certified Business Analysis Professional (CBAP)
- Master Program Certification in Advanced Excel, Simplilearn and IBM

Declaration

I hereby declare that all the information given above is true and correct to the best of my knowledge.