Email: amrutapatil839@gmail.com

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Professional Responsibilities

- 2.8+ years functional experience in SAP EHS Module & Specialized in Product safety.
- Worked with third-party applications i.e., Opesus, OpenText, KGS Documentum.
- Delivered technical support for critical incidents within agreed SLA timelines.
- Proficient in managing enhancements through user stories, sprint planning, development, testing, Go-live, and hyper care support phases.
- Skilled in managing specifications, phrases, and reports effectively.
- Contributed to SAP EHS Regulatory Content (SERC) implementation during previous roles.
- Possess a solid understanding of IDocs, including partner profile maintenance, sender and receiver system configuration, IDoc structure, and segments.
- Collaborated with third-party applications such as poison centre notification(PCN), C&L notification, and Odata services.
- Familiar with SAP S/4 HANA Environmental Health and Safety module.
- Proficient in adapting complex business requirements and mapping into SAP processes with integration/crossfunctional experience, gap analysis, solution mapping, process review, configuration, enhancements, development, realization, cut-over strategy, testing, go-live, support, and knowledge transfer.
- Strong experience in Pre & Post Go-live activities.
- Coordinate with IT resources for site set-up and deployment, including internal database set-up and external site set-up.
- Collaborated across teams and geographies which resulted in a successful deployment.
- Having a basic knowledge of SAP ABAP Debugging skills to identify and analyse issues & Building SQVI queries.
- Had working experience in working multiple Incident tools through which communicating effectively with senior stakeholders on day-to-day progress. i.e., JIRA, ServiceNow & HP ALM.
- Exposure to a variety of program delivery methodologies, including waterfall and agile.
- Ability to work independently manages multiple projects concurrently and collaborates with other application members.

Educational Details

Qualification	Educational Institute
Bachelors In Electronics & Telecommunication	Sharad Institute of Technology college of Engineering, Kolhapur

Professional Experience

Project 1	January 2022 -Till Today
Project Name	SAP EHS Support
Role	SAP EHS Consultant
Team Size	3
Organization	Infosys

Brief Description of Project: The project entails addressing incidents and executing enhancements within the SAP Environmental Health and Safety (EHS) system.

Responsibilities

AMRUTA PATIL SAP EHS Consultant

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• Possess extensive knowledge and hands-on experience in specification, report, and phrase management, as well as Expert rules, SPRO customization configurations, Idocs, interfaces, and WWI templates.

- Facilitated enhancements by collaborating with technical teams and integration units (e.g., MDM, PI/PO) throughout the development, testing, and Go-live phases.
- Proficient in monitoring inbound and outbound Idocs, troubleshooting errors across multiple interfaces, and retriggering failed Idocs.
- Managed the resolution of production tickets raised by clients, prioritizing them based on severity (P1 to P3).
- Actively engaged in discussions to resolve critical issues with end-users, closely collaborating with technical and functional consultants from other modules to address cross-functional challenges.
- Contributed to SAP EHS Regulatory Content (SERC) Major & Minor Updates implementation.
- Possess foundational knowledge of Poison Centre Notification and C&L Notification
- Provided support during Go-live and hyper care phases.
- Prepared comprehensive design and resolution documents.

Project 2	August 2022 -February 2023
Project Name	SAP EHS (EODB)
Role	SAP EHS Consultant
Team Size	1
SAP Environment	Product Safety
Organization	Infosys

<u>Brief Description of Project:</u> The project trajectory must align with ongoing modifications in the steady state and project alterations, including those for newly developed DEV and UAT systems. This synchronization will involve migrating data through Transport requests.

Responsibilities

- Conducted Transport Request (TR) conflict checks by comparing the objects within transport requests.
- Engaged in communication with other functional TR conflict owners to address and resolve conflicts.
- Documented conflict resolution reports.
- Generated new workbench and customization TRs in the development environment (DEV) and facilitated their transfer to User Acceptance Testing (UAT) for eventual production TRs.
- Ensured all data migrations were synchronized with the production system.

Project 3	July 2021 -August 2022
Project Name	Support & Enhancement
Role	Junior SAP ABAP Technical Consultant
Team Size	10
Organization	Infosys

<u>Brief Description of Project:</u> The role involves resolving incidents and implementing enhancements within SAP Support Projects as a Junior SAP ABAP Developer.

AMRUTA PATIL SAP EHS Consultant

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Responsibilities

 Writing, debugging, and maintaining ABAP programs according to technical specifications provided by senior developers or functional consultants. This includes both custom development and enhancements to standard SAP functionality.

- Assisting in customizing SAP applications to meet specific business requirements. This may involve modifying existing ABAP code, creating new programs, or configuring SAP objects such as tables, views, and reports.
- Understanding the User Requirement and build development as expected.
- Development of Technical specification documents for the developments assigned.
- Conducting Unit Testing.
- Providing support and maintenance for existing ABAP programs, including troubleshooting production issues, applying patches, and implementing minor enhancements as needed.