Amzad khan

DevOps Engineer

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01 PROFILE

Experienced DevOps Engineer **3** years in CICD, Cloud, Observability, Security, Scripting and infrastructure As Code (IAC).

Experience Highlights:

- Reduced new service delivery timeline from 1 month to 1 day by developing org-wide reusable libraries for pipelines and helm charts for the services.
- Increased the developers velocity by 30% with various measures, such as simplified local deployment, light weight short lived apps on each pull requests, ondemand-runners, This enabled faster development of features.
- With minimal Downtime, migrated applications with cross regions along with cross accounts resulting at 30% infra savings. Increased applications Performance in better way and other compliance requriements
- Performed DR's Quarterly Once To ensure that scalability and performance are Consistent.
- Experience on Installing and configuring various alerting and monitoting for better observability based on tools like Data Dog, New Relic and Grafana etc.
- Excellent communicative, interpersonal, analysis and leadership skills with ability to work
 efficiently in both independent and team work Environments
- Ability to work under stressful situations meets tight deadlines and delivers services with high quality.

02 EMPLOYMENT HISTORY

02/2022 — 07/2024

DevOps Engineer at Caterpillar Inc

Chennai

- DevOps Practices Cloud, CICD, Observability, IAC
- Tools Used: AWS, Docker, Kubernetes, Jenkins, Datadog, Prometheus, Gitlab, Grafana, Nexus.harbor etc.

Developed a DevOps strategy that increased the speed and reliability of application deployment.

- Developed a DevOps pipeline that allowed for rapid deployments with minimal downtime.
- Role: DevOps Engineer (Consultant)
- Team-Size: 10

Projects:

Org Wide Monitoring Solution:

- Created and Deployed alerting and monitoring solution for huge monolithic applications.
- Used Prometheus Node Exporter for generating metrics for the application and infrastructure availability.
- Created thresholds using alert manger and integrated Slack and OpsGenie to push the alerts.
- Used Monitoring Automation with Datadog + OpsGenie for alerting, Integrations etc.

- Created Datadog Dashoboards for various applications and monitored real-time and historical metrics.
- Implemented Synthetic Monitoring, APM, RUM, Logging, Alerts, Incident Managements,
 Workflow Automation etc. on projects using DataDog.

CI/CD on P&M-UI Project:

- Implemented built CI/CD for tech stack on nodes and python.
- Used Jenkins file (pipeline as code) for Continuous Integrations (CI) and Argocd (CD).
- Branching, Tagging, Release Activities on Version Control tools like Github.
- Created additional Docker, Slavenodes for jenkins using custom docker, images and pulled them to ECR. Worked on all Major Components like Daemon, Hub, Images, and Registry.
- Setup Terraform Cloud and Used Vault for purpose for storing secrets.

Maitanence and Support:

- Handles On-Call, Incidents Outages and Postmortems.
- Used OpsGenie, New Relic, Datadog, Cloudwatch, Prometheus, ELK etc., to troubleshoot things as necessary
- Implemented DevOps strategy that improved System reliability and reduced time-to-time
 market

08/2021 - 01/2022

DevOps Engineer at Wipro Technology Solutions Pvt Ltd

Chennai

- DevOps Pratices: Container Orchestration, Infrastructure as code, CI/CD and monitoring
- Tools: Jenkins, Docker, Kubernetes, AWS, Git Bash, BitBucket, etc.,
- Programming Languages: Bash, Powershell and Pipeline Scripts
- Operating Systems: Ubuntu, CentOS, Windows
- Role: Software Engineer Trainee

CI/CD setup on Caterpillar Client:

- Having 2+ years Knowledge and experience on Jenkins Using Pipeline Script, powershell script for pushing the code and building docker image and deploying to Kubernetes Cluster.
- Configured and maintained Jenkins to implement the CI process and. integrated the tool with MAVEN to schedule the builds.
- Configured security and system in JENKINS added multiple nodes to JENKINS and configured SSH for continuous deployments.
- Responsible for resolve and build issues.
- Installing Jenkins configuring some Powershell scripts For Building Schemas and Procedures
 From TFS.
- Used Python Scripts to be automated send notifications to Google Chat(hangout) Groups
 Whenever necessary deployments happens.
- Enabling SSH for Putty Access.
- Using Jenkins, Built and Enabled Powershell, Pipelines automated Scripts for Deploying to applications in daily, weekly use cases.
- Maintained appoffline Page whenever there is less downtime while deploying the code to Windows, Ubuntu Servers using Barracuda, Powershell Script.
- Created Deployments for multiple micro services where it pushing it to Nexus Artifactory.

- Responsible for performing tasks like Branching, Tagging, and Release activities on version control tools like GIT.
- Knowledge with container-based deployments using Docker, Dockerimages, Dockers file,
 Dockers hub.
- · Configuring Amazon cloud watch for monitoring.
- Maintaining and deploying applications using manifest files as a Kubernetes pods
- Used ansible playbook to deploy applications to multiple servers
- Knowledge on Amazon Web Services (AWS) services like EC2, VPC, and Security Groups.

Remote Connections, Maintanence And Support:

- Troubleshooting the remote connection when developer facing (500, 502 etc.) errors
 Applications Support to all clients through remote tools (Any Desk, Team Viewer etc.
- Planning, designing and implementing IT Infrastructure as per client Interest.
- Responsible for supporting 24/7 in production and non-production environments.
- Trouble shooting the system and end user issues.
- Responsible for reviewing all open tickets, resolve and close any existing tickets.
- Documenting solutions for any issues that have not been discovered previously.

Gitlab

Git hub

Pipeline

Powershell

- Successful delivery of projects end-to-end.
- Maintain standards document, standard build implementation plans.

03 EDUCATION

B.Tech

O4 SKILLS

Linux

Jenkins

Aws

Databases

Ansible

Docker

Docker

Terraform

Kubernetes

Observability

Shell Script

Python

07 HOBBIES

Volleyball, Movies, listening music