

Adithya Muni

Email: muniadithya6@gmail.com

Phone: +91 8096455885

Career Objective

Highly skilled IT professional with over 5.2 years of comprehensive experience in the field. Having 4.8 years of experience in Application Packaging, Repackaging, Migration, Power Shell and SCCM, Intune.

Also have an experience in the following:

- Expertise in **Install Shield, Admin studio** for application **Re-packaging**.
- Gathering client requirements and distributing the packages in team as per the priority.
- Extensive experience in creating and managing software packages, including **MSI, EXE, APPX, App-V** and **MSIX** formats.
- Maintaining **Quality Assurance** of the packages to be delivered by team.
- Expertise in creating **MSI & Windows Installer Technology**.
- Having Experience in handling **Drivers** applications.
- Having Knowledge on **Power Shell** and **VB scripting**.
- Strong working Knowledge on **SCCM, Intune** for deployment.
- Creating **Active setups** by using VB scripting and handling upgrades through script.
- Having Experience in **ORCA** Editor.
- Conducting **Knowledge Sharing** sessions for team members, freshers.
- Participating in UAT to give brief explanation about application behavior.
- Knowledge on **MAC packaging** and **JAMF**.
- Experience on Citrix server / Server applications.
- Good working Knowledge on **Microsoft Azure**.
- Good communication, interpersonal and problem-solving skills.
- Provided **24/7 support** when implementing our new branded product.
- Always ready to learn new concepts and acceptance of challenges.
- Attending for meetings to resolve issues with users.

Technical Skills

Package Tools	Flexera Admin Studio, InstallShield, ORCA, MSIX packaging tool, WIX Tool
Scripting Languages	VB Script, Batch Script, Power Shell
Third party Tools	Install Rite, Picture Taker, Beyond compare and Process monitor
Operating Systems	Windows Server 2016,2019, Windows 7, Windows 10, Windows 11
Tools	VM Horizon client, Citrix VDI's, Microsoft Azure, Intune and SCCM.

Experience

Project#1 : Daikin (March 2023 – September 2024)

Tools : Admin studio, Intune, Azure, Service now, Citrix VDI, Office 365 customization tool.
 Role : Senior Software Associate.
 Company : **Ltech Solutions Pvt Ltd, Bengaluru, INDIA.**

Packaging Life cycle:

Collecting application details through service now → Downloading the source and preparing ARDR and confirmation from requester → Following the tech review → Packaging process (Silent Switches or Capturing) → Using Power shell → Creating Intune win file → Move the App to QA → Creating Intune entry and test the package from company portal → Production.

Roles and Responsibilities:

- Collecting source and prepare the application discovery reference document.
- Following the source analysis steps and find the requirements which needs to be full fill in order to packaging Process.
- Creating captured MSI by using Re-packager and Editing vendor MSI as per the client request and creating the MST to implement changes according to users' requirements in package.
- Creating logs and updating in packaging process.
- Using PowerShell script to deploy all applications.
- Creating package for loose files and create shortcut.

- Delivering high priority applications within hours.
- Handling upgrades in MST as well in Intune.
- Creating Intune win file for Intune testing and taking care for UAT and production.
- Testing the applications from company portal to get the user experience.
- Attending for daily sync up calls and sending weekly report to the Team.
- Providing support to End users for the applications we handled.
- Extensive experience in creating and managing software packages, including **MSI, EXE, APPX, App-V** and **MSIX** formats

Project#2 : Internal factory (April 2021 – Feb 2023)

Tools : Install shield, Re-packager, VB Scripting, Power shell, Hyper-V, SCCM 2012.
 Role : Senior Systems Engineer.
 Company : **Cognizant Technologies Pvt Ltd. Chennai, INDIA**

Packaging Life cycle:

Following the tech review by taking assignments →Packaging process (Silent Switches or Capturing) → Using Power shell for deployment →Creating catalog entry in SCCM and make the available the application in Software center → Testing app from SC →Move the app to QA → Move the App UAT from QA → Finally applications move to production.

Roles and Responsibilities:

- Analyzing the source which is provided by user.
- Connecting with software coordinators and stakeholders to gather detailed application requirements, ensuring accurate and effective packaging.
- Creating package process with silent switches or MSI process.
- Creating captured MSI by using Re-packager.
- Editing vendor MSI as per the client request and creating the MST to implement changes according to users' requirements in package.
- Involving in package change requests as per user guidelines.
- Creating response files for Silent install and uninstallations.
- Creating Merge modules, Dummy MSI and patches to do changes in applications.
- Troubleshooting the issues using third party tools picture taker, Install rite.
- Using Install.cmd and Uninstall.cmd for any customizations if required in deliverables.
- Handling Driver applications through Power shell and VB Scripting.

- Testing the applications from software center to get the user experience and avoid errors.
- Checking the package for the quality as per the QA standards specified by the client.
- Coordinating with users in UAT part and working with end users if we receive any incidents.
- Creating and maintaining documents for software installation, troubleshooting and problem resolution.
- Debug the errors by using Log files and Event viewer.

Project#3 : Cisco (April 2019 – April 2021)

Tools : Install shield, Re-packager, VB Scripting
 Role : Software Engineer.
 Company : **Emrec Technologies Pvt Ltd. Pune, INDIA**
 Client : **Cisco**

Packaging Life cycle:

Following the tech review by taking assignments → Packaging process (Silent Switches or Capturing) → Using Power shell for deployment

Roles and Responsibilities:

- Analyzing the source which is provided by user.
- Connecting with software coordinators and stakeholders to gather detailed application requirements, ensuring accurate and effective packaging.
- Creating quality packages as per the client request using Admin studio and application virtualization.
- Expertise in Admi Studio, InstallShield for Application Repackaging.
- Technical Analysis of the source binaries using various packaging tools.
- Repackaging/virtualizing the same as part of packaging activity.
- Developing MSTs for vendor MSI's to implement business rules and to perform any customizations as per the requirements.
- Creating .MSI & .MST using Admin studio as per Client Specifications.
- Checking the package for the quality as per the QA standards specified by the client.
- Provide UAT and Production support. Upon achieving the targeted compliance, hand-over the package to the local desk side teams for handling future manual remediation

Education

- **MBA** (HR & Marketing) from **JNTUA** 2016.
- **Degree**(BCOM Computer Applications) from 2013.

Personal profile

NAME : Adithya Muni I
Date of Birth : 09-03-1993
Nationality : Indian
Languages : Telugu, English .

Declaration

I hereby declare that the information furnished by me in the above document is correct and accurate to the best of my knowledge.

Place: Bangalore

Signature

Date:

(Adithya)