

# Ankit Sharma

MEMCM Administrator

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📍 New Delhi, Delhi

## PROFILE

I am currently working in HCL Tech, having 6 years of experience with Microsoft technologies. SCCM Administration, Intune Administration, Active Directory and Process Management.

## EXPERIENCE

### Senior Specialist Engineer with HCL Technologies (June 2022 – Present)

**Project: Canadian multinational investment bank based Client.**

- Microsoft Intune and SCCM Administration with Co-Management. Devices Enrolment in Intune (iOS/android devices and Windows devices).
- Managing (MAM & MDM) 1500+ iOS/android devices and 20K+ Windows devices.
- Windows update ring (Patching with Intune).
- Modern management of Windows 10 using Windows Autopilot (Unified Client& Pre-Provisioning).
- Deployment of compliance policy, configuration policy, managing App Protection Policy and conditional access.
- Responsible for management of Android Play store, iOS app Store, Windows Business Store, LOB application and Win32 Application.
- End-to-end patch management for MS, Non-MS, Office 365 and Servers updates from SCCM & remediation
- SCCM site server installation & Troubleshooting SCCM infrastructure MP, DP, SUP, WSUS, FSP Related issues. Responsible for SCCM upgrade and client upgradation.
- Report generating and fix vulnerabilities of Applications (Third party and Microsoft Application) and OS hardening as per weekly reports. (Qualys).
- Creating SCCM Client health check report on daily basis (MEMCM). Create the SQL query to fetch the reports as per business needs.
- Task sequence creation and driver package in SCCM.

## CERTIFICATION

- SCCM
- MS Intune

## SKILLS

### Professional

- SCCM
- Intune
- PowerShell
- Linux
- ITIL
- VMWARE
- MS SQL
- AAD
- GPO

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## EDUCATION

### • B Tech

Maharshi Dayanand University.  
2015 – 2018

### • Diploma

Guru Nanak Dev Polytechnic.  
2012 – 2015

### • Secondary School

Central Board of Secondary  
Education 2011-2012

## INTERESTS

- Photo
- Fitness
- Cricket
- Snooker
- Reading
- Playing
- Travelling
- Riding

## Administrator L2 Engineer with Wipro Ltd. (Jan2022 - June 2022)

### Project: Indian Based MNC Client (Chemical Company)

- Microsoft Intune and SCCM Administration with Co-Management.
- Responsible for management of Android Play store, iOS app Store, Windows Business Store, LOB application and Win32 Application.
- Device Enrolment in Intune (Android, Windows, iOS) and troubleshoot the issue.
- Modern management of Win 10/11 using Windows Autopilot and OSD deployment via PXE.
- Responsible for configuring & managing App Protection Policy and Configuration Profile.
- SCCM Client remediation and client health check-up.
- End-to-end patch management for MS, Non-MS, Office 365 and Servers updates.
- Real time troubleshooting related to SCCM/Intune issues.
- Creation & UAT of Packages/applications and Deployment of applications in Production.
- Experience in Software Deployment & Windows Patching.

## RDM Engineer with PC Solution Pvt. Ltd. (Aug2020 - Jan 2022)

### Project: US Based Client (AMEX)

- Responsible for management of Android Play store, iOS app Store, Windows Business Store, LOB application and Win32 Application and Also, Create the Application and package model in SCCM.
- Handling SCCM client installation & un-installations and Troubleshooting various issues on SCCM client, Content distribution and Policies issue. Also, Configuring boundaries and discovery.
- Installing primary site, Distribution point and Management point and as per the business requirement.

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## Personal Details

- Address – A 132, Street No 8, Rishal Garden, Delhi -110041
- DOB -10 OCT 1996

- Check the health status of SCCM and upgrade the environment of SCCM as well.
- Deployed and troubleshoot the Application, Package, Window Patches and third party updates on server & workstation.  
Device Enrolment (Android, iOS, Windows) & MDM and MAM. • Application deployment through Intune and SCCM.
- Operating system deployment support through PXE and media and create the Task Sequence.
- Create the custom reports from SQL database according to business requirement.

## IT Engineer with Progressive InfoTech Ltd. (July 2018 - Aug2020)

### Project: US Based Client (FedEx)

- Assisting tier support level 1 and 2 technicians (Help Desk and Desk Side Support Techs) with SCCM issues. With guidance, perform patch management, application packaging, PSDKT and distribution. Deploy operating system (OSD) using PXE boot.
- Analyse SCCM log files, provide patch management support and maintenance window operations.
- Re-installation and configuring for primary site and secondary sites.
- Configuring boundaries and discovery. knowledgeable and can create SQL queries and check the reports, troubleshoot sites experiencing configuration management.
- Installation and troubleshooting the VDI machine, analysis of utilization of VDI machine to server. Install and uninstall the software on VDI machine.
- Collect the Inventory of collections and deploy the patches and application (.MSI and EXE). Backup and restore of MECM. Analyse SCCM Health check and logs.

