

# Anudeep Narlakanti

## Technical Lead



7 Years 4 Months



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## Profile Summary

Experienced and detail-oriented SCCM Administrator with a strong understanding of system configuration, deployment, and management. Proficient in creating and maintaining comprehensive infrastructure to support organizational needs. Skilled in troubleshooting and resolving technical issues, ensuring smooth operation of systems. Dedicated to optimizing processes and enhancing efficiency through effective deployment and management of SCCM. Proven ability to collaborate with cross-functional teams and provide technical support. Committed to staying updated with the latest technologies and best practices in SCCM administration. Seeking to leverage expertise in a dynamic organization that values innovation and continuous improvement.



## Education

cse, 2014

Jawaharlal Nehru Technological University  
(JNTU)



## Work Experience

Jun 2019 - Present

Technical Lead

Cognizant

- Troubleshoot laptop and desktop support for end users, ensuring quick resolution of technical issues.
- Monitor infrastructure using specialized tools to identify and address potential issues proactively.
- Utilize SCCM for efficient management and administration of Microsoft system configurations.
- Remediate Microsoft vulnerabilities to enhance the security posture of the IT environment.
- Deploy Windows patches promptly to maintain system integrity and safeguard against potential vulnerabilities.
- Administer Windows servers to ensure seamless operation and optimal performance.
- Manage patching activities through Ivanti to keep systems up to date and secure.



## Key skills

- Windows Administration
- SCCM
- IT Asset Management
- Desktop Support
- IT Service Desk
- IT Infrastructure
- Ivanti Service Manager
- Patch Management
- Vulnerability Management



## Personal Information

City **Hyderabad**

Country **INDIA**



## Hobbies

- Social Activities
- Travelling
- Cricket



## Languages

- English
- Hindi
- Telugu

**Feb 2018 - Jun 2019**

Sr. System Engineer

**IMSI**

Vulnerability Remediation, Sccm patch installation and remediation, Desktop Support and Asset Mangement

**Feb 2017 - Jan 2018**

System Engineer

**Precision Tech Serv**

Asset Management and System Engineer.