ABHISHEK RAY
Delivery Manager – IT

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Accomplished IT professional with over 15+ years of experience and specialized in Project & Program Management and Product Development. Currently serving as a Delivery Manager, emphasizing an Agile environment and looking to leverage my knowledge and experience as a Delivery of Software Engineering. I am passionate about implementing strategic initiatives and driving teams to exceed company metrics. My goal is to integrate my exceptional leadership, technical expertise and innovative problem-solving skills in an environment where I can continue to learn and add value.

Professional Summary

- Expertise in Project & Program Management and Product Development, currently serving as a Delivery Manager.
- Achieved maintaining PAT of $12M and efficiently repurposing the talent resource pool to manage 189 headcount.
- Specific technical skills include Java, Spring Boot, MVC, REST, Micro service, Agile-Scrum, SAFe5.0, Kafka, AWS-docker, GIT, Jenkins, JIRA.
- Implemented & governed software engineering processes, practices, tools, and standards for development teams.
- Established a culture of innovation and continuous process improvement.
- Demonstrated excellent interpersonal skills and strived to fulfill business demands, mentor team members and manage budgets effectively.
- Successfully conducted internal audits, automating it by reducing effort by 67%.
- Provided Agile-Scrum training to 350+ employees.

Career Timeline

Aug 2021 – till now	**Delivery Manager** LTI Mindtree
Oct 2019 – Aug 2021	**Technical Project & Program Manager** L&T InfoTech
Jan 2019 – Sep 2019	**Agile Coach** L&T InfoTech
Feb 2017 – Dec 2018	**Technical Scrum Master & Lead Developer** Hexaware Technologies
Dec 2014 – Feb 2017	**Senior Java Developer** Trigyn Technologies
Dec 2013 – Nov 2014	**Senior Java Developer** Polaris
Feb 2010 – Sep 2013	**Software Engineer** Mphasis
Jun 2007 – Aug 2008	**Trainee Programmer** FemtoSoft Technologies & 2SnQ

Skills

Java, Spring boot, IOC, MVC, DAO, JPA, Transaction, RESTful web service, Kafka, Drools, Microservice, Docker, GIT, Jenkins, Sonar, Blue code optima, JIRA, AWS, K8s.

Project Tracking System (PTS), confluence, Six Sigma-Green Belt, Product, Stakeholder management, Fulfilling business demands, Mentoring people, Budgeting, Process management. Servant Leadership.

Certifications

ICP ACC, SAFe5, ITIL, A-CSM, CSM, CSPO.

Education

- Pursing **Executive MBA** with specialization in IT &Project Management from Shri Venkateshwara University, Uttar Pradesh, India.
- **M.Tech** in Software System with specialization in Software Engineering from Birla Institute of Technology, Pilani, India.
- Post graduation Diploma in **Advance Computing** Centre for Development of Advanced Computing, Pune, India.
- **Bachelor's in Technology** in Computer science & Engineering from Dr M.G.R. University, Chennai, India .

Personal Details

Nationality – Indian,

Passport – valid till 2027

Language – English.

Hobby – Painting, Dance & Acting

Work Experience

Delivery Manager at L&T Infotech Mindtree (Aug2021-Present)

Responsibilities:

Leading the delivery of projects using agile methodology for two separate Line Of Business (LoB) with different technical stacks. The tasks include client presentations, governance calls, resource management, and risk mitigation. Also, maintained a PAT of $12 M

Work done:

- Working on project delivery using agile methodology involving two separate Line Of Business (LoB), each with unique technical stacks.
- Bolstered relationships with stakeholders across domains (Client, Leadership, HR - Talent Acquisition & Workforce Management, PMO) aiming 10 to 12% PAT for two LoBs.
- Succeeded in maintaining a Profit After Tax (PAT) of $12M and repurposing talent resource pool.
- Contributed to preparing presentations of new business to clients alongside Sales Team, facilitating governance weekly call, and mitigating risk & compliance.
- Actively involved in strategic allocation and management of resources, technical discussions, and daily operation management for the two LoBs.

Achievements:

- Boosted the Project After Tax (PAT) to $12M.
- Successfully managed a talent pool consisting of 189 headcounts.

Technical Project & Program Manager at L&T Infotech (Oct2019- Aug2021)

Responsibilities:

Managed technical aspects of project and program management, integrating multiple projects, executi ng software implementations, and automating internal processes. Played a key role in defining Agile-Lean processes using multiple tools, along with improving cybersecurity standards.

Work done:

- Implemented cyber security measures within the program (Banking domain)
- Earned recognition from leadership for enhancing client engagement and executing all software implementations .
- Automated internal audits thereby reducing effort by 67%.
- Defined Agile-Lean processes using tools like JIRA, Confluence, Burn Chart, PTSw2.0 & Excel .
- Successfully integrated six individual projects into a unified program, ensuring alignment with the primary objectives and strategic goals.

Achievements:

- Automated internal audits reducing effort by 67%
- Implemented cyber security measures enhancing overall security.
- Got appreciation from leadship for engaging the client relationship and motivating the team through Agile games.

Agile Coach at L&T Infotech (Jan2019-Sep2019)

Responsibilities:

As an Agile Coach, primarily guided teams on agile practices and methodologies which lead to their transformation into functioning Scrum Teams. Also, conducted Agile-Scrum training for 350+ employees..

Work done:

- Applied Agile methodologies and practices, including Agile games, for better collaboration, adaptability, and efficient project delivery.
- Conducted sprint planning and retrospectives, resulted in reduced cycle time.
- Transformed Non-Agile Team into Scrum Team, provided Agile-Scrum training to over 350 employees.
- Advised and guided teams in agile methodology and practices, while giving feedback for improvements.

Achievements:

- Transformed Non-Agile Team into Scrum Team.
- Provided Agile-Scrum training to 350+ employees.
- Account level organized meeting through Agile games.

Technical Scrum Master & Lead Developer at Hexaware (Feb2017-Dec2018)

Responsibilities:

As a Technical Scrum Master & Lead Developer, I resolved technical issues, distributed tasks, and planned sprint s. I developed a new Micro service using Java, Spring Boot, and AWS Docker, and reviewed codes and their release process. I also trained new associates in our system and engaged in sprint reviews and backlog refinement.

Work done:

- Developed new Micro service using Java, Spring Boot, Spring Data, AWS Docker, and conducted code review and release process.
- Conducted knowledge transfer to new associates and facilitated sprint review, retrospective game & refining project backlog.
- Acted as Technical Scrum Master & Java Lead, solved impediments, carri ed out task distribution & sprint planning.
- Involved in Discovery phase of product development by creating user persona.

Senior Java Developer at Trigyn Technologies (Dec2014-Feb2017)

Responsibilities:

As a Senior Java Developer, I conducted requirement analysis, designed low-level architecture per client needs, and performed end – to-end development & unit testing in Agile-Scrum environment.

Work done:

- Engaged in end-to-end development & unit testing in an Agile-Scrum environment.
- Worked on requirement analysis, and designed low-level architecture of module as per client requirement.

Senior Java Developer at Polaris (Dec2013-Nov-2014)

Responsibilities:

Worked as a Senior Java Developer and handled end-to-end development using Java. Also, wrote and executed unit test cases in anAgile-Lean environment..

Work done:

- Managed end-to-end development in Java and Unit Test case writing and execution in an Agile-Lean environment.
- Worked with HTML, CSS, JavaScript, MySQL PL SQL along with code deployment in web sphere.

Software Engineer at Mphasis (Feb2010-Sep2013)

Responsibilities:

As a Software Engineer, worked on enhancing and managing changes of Java applications and Oracle procedures. Played a crucial role in supporting ITIL process.

Work done:

- Supported L1, L2 & L3 incidents through ITIL process & extracting reports-Application support (Insurance domain).
- Handled enhancement & change management of Java application & Oracle procedure as per requirement.

Trainee Programmer at 2SnQ (Dec2007-Aug2008)

Responsibilities:

- As a Trainee Programmer, I developed multiple JSP Servlets utilizing Java Servlet, HTML, JavaScript and Ajax.

Work done:

- Developed few JSP Servlet through HTML using Java script and Ajax.

Trainee at 2SnQ (June2007 to Dec2007)

Responsibilities:

- As a Trainee, I worked closely with the Business Analyst, assisting in requirement gathering from clients & refining UX design.

Work done:

- Assisted Business Analyst to collect the requirement from client and revisiting the UX design.