

Ankit Kumar

Team Lead (Application Packaging)

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5 Years 6 Months of
experience

PROFILE SUMMARY

With over 5 years of extensive experience in Infrastructure Services and expertise as an application packager, I have been leading the packaging team at ExxonMobil for over a year. My primary focus is on validating new media, repackage/layering, and testing in Pre-Production, followed by UAT or Pilot testing by end users, and ultimately transitioning to the production phase. My strong command in this domain coupled with proven leadership skills enables me to effectively drive packaging projects to success.

WORK EXPERIENCE

Team Lead (Application Packaging)

HCLTech, Noida

01-2023 - Present

- Managed overall packaging requests and led the team to achieve application delivery within SLA, resolving technical challenges along the way.
- Monitored request flow and delivered regular progress reports to the management, ensuring transparency and accountability.
- Oversaw team email correspondence, ensuring timely and effective responses to maintain strong client communication.
- Developed and updated comprehensive documentation for package release notes, while actively maintaining a knowledge base of known issues and their workarounds.
- Conducted thorough quality assurance checks before transitioning any software

KEY SKILLS

Installshield

Repackager

System Center Configuration Manager

Batch Script

VB Script

Powershell Script

Orca

InstallRite

Process Monitor

Process Explorer

Dependency Walker

RegShot

vApp

Beyond Compare

Active Directory

Virtual Machines

Event Viewer

LANGUAGES

English

Hindi

ACHIEVEMENTS

- Successfully led team for migrating applications to Cloud Managed Machines (Windows 11).
- Mentored and trained the trainees in Application Packaging.
- Working as team lead for ExxonMobil application packaging team for more than one year and still counting.

to the production environment, ensuring seamless deployment.

- Offered swift and precise Root Cause Analysis (RCA) to clients for escalations, facilitating quick resolution and client satisfaction.

Senior Analyst

HCLTech, Chennai/Noida

07-2021 - 10-2023

- Utilized Flexera Admin Studio to repackage diverse applications, construct MSI packages, and create Transforms MST.
- Implemented basic VB Script for developing installation/uninstallation scripts.
- Demonstrated proficiency in using Powershell and PSADT for related tasks.
- Edited MSI files effectively using Orca to meet specific requirements.
- Employed Beyond Compare Tool to meticulously compare installation setups and repackaged MSIs.
- Expertly repackaged EXE, MSI, and APPX setup files using Flexera Repackager.
- Conducted testing on Virtual Desktop Machines for thorough application evaluation.
- Executed seamless application deployment to production utilizing Pull or Push deployment methods.
- Showcased advanced expertise in managing Windows registry, File and Folder Security for enhanced application performance.
- Resolved numerous End Users' application installation, uninstallation, and software center issues, ensuring uninterrupted workflow.
- Utilized troubleshooting tools such as InstallRite, Process Monitor, Process Explorer, Dependency Walker, and RegShot to diagnose and resolve technical issues effectively.
- Implemented Change requests to enhance application functionality and resolve issues promptly.
- Leveraged BMC, ITSM, and ServiceNow ticketing tool for streamlined issue

★ AWARDS

2024

- Certificate of Appreciation for Exemplary Performance
- 2Good Award

2023

O Infinity Award

2022

- Certificate of Appreciation for being a Team Player
- Certificate of Appreciation towards exceeded customers expectations for delivering critical applications in extremely short span of time.

★ NON TECHNICAL SKILLS

- Problem-Solving
- Time Management
- Team Leading
- Team Management
- Hard Working
- Flexible
- Decision Making
- Reporting
- Task Management

🌐 SOCIAL LINKS

<https://www.linkedin.com/in/ankitkumar95/>

tracking and resolution.

- Successfully packaged over 800 applications, ensuring consistent and efficient application deployment across the organization.

Analyst

HCLTech, Chennai

01-2019 - 07-2021

- Streamlined EXE packaging and ensured silent installation using Batch script.
- Executed application deployment through System Center Configuration Manager (SCCM) and conducted thorough testing.
- Leveraged SCCM for advertising, deploying, and establishing distribution points.
- Completed diverse application packaging for Windows 7 (32 and 64 bits), Windows 8, and Windows 10.

EDUCATION

**B.Tech/B.E. -
Electronics/Telecommunication**

2018

SRM Institute of Science and Technology

Grade - 7.7/10

Class XII

2013

CBSE, English

Marks - 80-84.9%

Class X

2011

CBSE, English

Marks - 85-89.9%