# **URB NEEDS**

**URB NEEDS** is a online web application for fulfilling daily urban needs like grocery shopping, getting haircuts, electrical or plumbing issues in your home. All these can be done without the hassle of stepping out of the house in these covid situation. Every services will be provided to your doorstop by trained professionals on a click of a button. You can decide the place and you can set the time.no more long waits for a haircut, no need to take your car on a busy traffic to supermarkets and you don’t need to pay a single penny extra for the service you didn’t get infact you can avail our special offers and pay even less.URB NEEDS take care of all your needs and saves your time that you can spend for other things in life.

**THE SYSTEM WILL HAVE A FRONT END AND A BACK END.**

# **Front end**

The Front End is a attractive interface that includes a homepage, signup and sign in page for the user, a registration page for the professionals providing service, a page for the user to avail the services, a payment page for choosing the mode of payment and a blog page discussing various urban trends and information.

* The User Should first sign up to access the services provided by us.
* The Trained Professionals that provide the required services should also register.
* The User can select the type of services, preferred date and time and even select the professionals.
* Everything regarding a booking including the payment is done through URBNEEDS.
* The User can rate the service and review the service and the professional through our app.
* The User can see all the required details and certifications of a professional.
* The Professionals can add or update their profile and it will be verified by us before adding it to our database.

# **Back end**

The back- end will be controlled by the super-user and admin-users. The super user have the control to every data including the user’s sign up information, professional’s information,blacklisting or removing service providers based on the user’s review and adding new content to the blog.

There are mainly two types of users: normal users and admin-users. Super-admin has the control over both of these which can monitor and help-in-need.

**Super-Admin**

The super-admin has the whole control over the system.

● View and manage the details of normal users.

● Adding and deleting information about the trained professionals after verification.

● Black list or promote a professional on our application based on the user’s review.

●Add or Update the content on the blog.

**Normal-User**

A User should sign up first to avail the services provided by us or they can just access the homepage only. After the sign in they can start exploring services by giving us required information that includes the user’s location or address, preferred date,timeslot,type of service and even the professional you choose.

So to conclude the user can

●Sign up to create a account with us.

●Sign in to avail the services provided by us.

●Enter the required information mandatory for the service.

●Rating professionals based on their punctuality, service and other factors.