#### **CLOUD COMPUTING**

# E-COMMERCE APPLICATION ON IBM CLOUD FOUNDRY

- Introduction
- Positive effects of Covid-19 on e-commerce
- 1. Increase in online sales and revenue
- 2. Growth in new e-commerce businesses
- 3. Adoption of digital payment solutions
- Negative effects of Covid-19 on e-commerce
- 1. Supply chain disruptions
- 2. Increased competition
- Conclusion

# Implementation of Effect of the Covid-19 on E-commerce

## Positive Effects of Covid-19 on E-commerce

### **Increase in Online Sales and Revenue**

The pandemic has accelerated the shift towards online shopping, resulting in a significant increase in online sales and revenue for e-commerce businesses. With physical stores closed or limited, consumers turned to the convenience and safety of online shopping, driving unprecedented growth in this sector.

### **Growth in New E-commerce Businesses**

Entrepreneurs seized the opportunity created by the pandemic to launch new e-commerce businesses. With traditional brick-and-mortar stores facing restrictions and uncertainties, aspiring business owners shifted their focus to the digital realm, capitalizing on the surge in online demand.

#### **Adoption of Digital Payment Solutions**

Contactless payments gained widespread acceptance during the pandemic, with consumers prioritizing safety and hygiene. This shift in consumer behavior accelerated the adoption of digital payment solutions, providing a seamless and secure transaction experience for online shoppers.

# Negative Effects of Covid-19 on E-commerce

#### **Supply Chain Disruptions**

The Covid-19 pandemic disrupted global supply chains, causing delays and shortages that impacted e-commerce businesses. With restrictions on international trade and disruptions to manufacturing processes, companies faced challenges in sourcing products and fulfilling orders, leading to customer dissatisfaction.

#### **Increased Competition**

As the e-commerce industry experienced a surge in activity, the competition among online businesses intensified. Established retailers expanded their online presence, while new players entered the market. This heightened competition forced businesses to adapt and differentiate themselves in order to attract and retain customers.

## **Conclusion**

The Covid-19 pandemic has had a profound impact on the e-commerce industry, bringing both opportunities and challenges. While it has led to a surge in online sales, the disruptions in supply chains and increased competition have tested the resilience and adaptability of e-commerce businesses. As the world continues to navigate through these uncertain times, it is crucial for businesses to innovate and evolve to meet the evolving needs of consumers.