

# ARAWN DAVIES

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arawn.davies780@gmail.com | Leicester LE2

GitHub: <https://github.com/Arawn-Davies> | Website: [www.arawn-davies.co.uk](http://www.arawn-davies.co.uk)

## Professional Summary

I am an accomplished professional with expertise in technical solutions, network architecture and virtualization technologies. I have always aimed to demonstrate strong skills in technical presentation and have deep experience with a wide range of different technologies.

I am proficient in multi-tasking within technical operations and adept at hardware troubleshooting. I possess a solid understanding of a wide range of programming languages, aiming to leverage these competencies to drive innovative solutions in technology-driven environments.

## Work History

### Junior Developer

Jan 2026 – | ExamTrack – Leicester, Leicestershire (Remote)

- Wrote reports for exam booking web platform
- Utilised java-based SQL reporting software

### Placement Technical Specialist

Jun 2022 – Aug 2023 | Leicestershire County Council – Leicester, Leicestershire

- Utilised cloud technologies to improve remote access capabilities.
- Developed software solutions for improved productivity.
- Assessed and revised IT infrastructure for business-continuity assurance.
- Developed many technologies including PostgreSQL, PowerShell, QGIS, Windows Server and C#.
- Collaborated with cross-functional teams to deliver comprehensive IT solutions.

### Support Agent

Sep 2021 – Oct 2021 | Community Brands UK – Leicester, Leicestershire

- Documented each service ticket accurately, maintaining a comprehensive database of issues and resolutions.
- Utilized Salesforce CRM and other platforms to deliver customer service support
- Coordinated well with team members, working towards common goals.
- Delivered excellent customer service by troubleshooting IT issues.

### Volunteer

Jan 2020 – Mar 2020 | LOROS Spiral Scratch – Leicester, Leicestershire

- Carried out day-to-day duties accurately and efficiently.
- Quickly learned and applied new skills to daily tasks, improving efficiency and productivity.
- Increased customer satisfaction by resolving issues.
- Improved efficiency and productivity by acquiring new skills.
- Demonstrated respect, friendliness, and willingness to help wherever needed.

## Skills

- Strong verbal and written communication
- Effective teamwork and collaboration
- Problem-solving and critical thinking
- Attention to detail
- Customer service and client support
- Expert technical literacy, confidence with wide range of tools modern and classic

## Education

Master of Science: Cyber Security  
Sep 2024 – Sep 2025 | De Montfort University | Leicester

Bachelor of Science: Computer Science (First Class with Placement)  
Oct 2020 – Aug 2024 | De Montfort University | Leicester

NVQ Level 3 –BTEC ICT Distinction, Distinction, Merit  
NVQ Level 2: BTEC ICT Distinction

TQUK Level 2 Certificate in Self-Harm and Suicide Awareness and Prevention (Pass)

GCSEs: English, Business Studies, Psychology, Double Science, Music, Spanish, Maths and Electronics

## Personal Achievements

- Former deputy head chorister at Leicester Cathedral Choir
- Merlin Award for ICT at Abington Academy

## Languages

English, Welsh & Spanish

## Certifications & Licenses

Full UK Driving Licence

## Hobbies & Interests

- Playing guitar & listening to music
- Hobbyist electronics and retro computing & gaming

## References

Available upon request.