Sheikh Ahmed

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Summary

I'm an energetic, team player who helps people through technology and communication; my passion for technology and education has no bounds. I have both COMPTIA A+ and SEC+ certifications, with the end goal being cybersecurity for cloud services. I am experienced in computer breakdown and repair as well as hardware troubleshooting and am currently attending Kenzie Academy for a full-stack software engineering certification.

Skills

- COMPTIA A+, Sec+	- JavaScript/ HTML5/ CSS	- Microsoft Office
- Programming	- Coding	- MERN Stack
- Multitasking	- Visual Studio Code	- NoSQL
- Enthusiastic	- Peer Code Review	-NPM/Yarn

Experience

Freelance Field Service Technician

June 2018 – December 2020

- Upgrading all components of computer hardware for consumers to have easier use.
- Troubleshooting, break/fix, hard ware, software, operating systems, and network connection along with internet protocols.
- Independent computer consultant for Desktop and Laptop repair, maintenance and upkeep.
- Repair, maintenance, and troubleshoot PC computers including break/fix operations.
- Responsible for all desktop, laptop break/fix issues

Self, New York - *Private Tutor*

August 2018 - Present

- Prepare high school students for the SAT, PSAT, and New York Regents exams
- Design curriculum to address weaknesses of students and create lesson plans to remedy said weaknesses
- Adapt to the needs of students and teach in various ways in order to reach academic goals
- Continuously update parents regarding the performance of the students

Smart Academia, New York - *Lead Tutor/IT Support*

October 2012 – May 2018

- Taught 2nd to 12th grade students in preparation for Common Core, SHSAT, SAT, and Regents
- Recommended, designed, and wrote test prep packages for students
- Trained new tutors regarding teaching methods, computer maintenance, and client relations
- Performed computer maintenance, including network hardware, software troubleshooting, break/fix printer troubleshooting, and part replacements
- Enable passwords on computers to prevent non-permitted downloads and installations.

Academic Projects (Hands on experience)

Create Connect Four in JavaScript (Project Manager, working with 3 others)

Bug Fixing in JavaScript using MERN Stack for a custom application for Kenzie Academy

Coding search bar functions, password requirements/verification, and login fields.

Write code for basic shopping page with user functionality.

Education

Kenzie Academy, Indianapolis – Full-Stack Software *Engineering MERN* (Oct. 29th, 2021)
CUNY Hunter College, New York – *B.A Media Studies (August 2012 – January 2016)*
High School for Health Professions and Human Services - *Advanced Regents Diploma* (2011)