

Appendix

Initial Interview with Client

Me: Hey! So I hear your club has been having some issues with scheduling, right?

Client: Yes, we've had problems where Dungeon Masters (DMs) forget to notify their players of when the session is or they have to cancel and forget to tell their group.

Me: That sounds like a pretty serious issue. Have you considered trying using a club-wide calendar?

Client: No

Me: DMs would be able to add session dates to this calendar application and the rest of the club would be able to see it.

Client: That sounds great actually. Would it be possible to have the application send out notifications to the players as well?

Me: Sure, I don't see why not. What would be the best way for you guys to receive your notifications?

Client: Well we already have a club Discord server where all our members are, so maybe through that?

Me: OK, so notifying the players by sending a message on Discord.

Client: Yes. Would there be any way to not notify the entire club, and just the members who have the session that day?

Me: Yes, that would mean you would need to specify which group the session is for when inputting it into the calendar application.

Client: That sounds perfect.

Me: Is there anything else you'd want this application to do?

Client: Nope, that should be it. Thank you very much!

Me: Of course! Let me know if you have anything else to add.

Final Interview with Client

[After demonstrating all the features to the client]

Me: So what did you think?

Client: It was good! I can't believe you made all of this!

Me: Were there any particular issues you had?

Client: Actually I didn't like that you had to go through the spreadsheet to add dates. I feel like it be way better if you could add the dates from within the application itself.

Me: Yeah, that's a good point. It'll be the first thing I add if I develop this further.

Client: I also thought it looked kind of "eh".

Me: What do you mean?

Client: Just kind of very basic looking. I mean it's not a problem or anything, it just isn't that aesthetically pleasing.

Me: Alright, I'll take that into consideration as well. Any other thoughts aside from that?

Client: Nope! Thank you so much for making this, it's super cool. The notifications work really well and I'm sure it will get a lot of use from the club members.

Me: Of course! Happy to help!