

CHC52015 - Diploma of Community Services

Thank you for considering hosting our Diploma of Community Services Student. Kangan Institute offers its students a nationally and Australian Community Workers Association (ACWA) accredited qualification. Both these accreditations impose certain obligation on Kangan Institute and its students to ensure high quality training.

Practical placements are an important part of a student's education allowing them to experience front line tasks in the community services industry and providing the opportunity to develop the practical skills needed in the workplace. A practical placement should allow a student to integrate theory into practice through a range of experiences.

Pre- Placement information

We will endeavour to match suitable candidates to your organisation, based on your availability and any specific requirements.

Placement Agreement information

- Once the student has been allocated and accepted to complete placement with your organisation for a scheduled placement, a Practical Placement Agreement will be issued via Docu-Sign.
- The Practical Placement Agreement is signed by a representative from the host organisation, the student and the Industry Placement Coordinator and will cover the student under Kangan Institute's Liability Insurance for the duration of their placement.
 This must be completed prior to the student commencing their placement.
- If the student requires more time to complete their hours this can be extended by all parties signing an Addendum to the agreement detailing a new end date.

COVID-19 Information

Prior to the student commencing with you, students are required to complete:

- DHHS COVID-19 Infection Control Training.
- Covid-19 Student Declaration Form.

HOST EXPECTATIONS AND REQUIREMENTS

OH&S Checklist

Prior to the student commencing with you, it is a requirement that an OH&S checklist is completed for your organisation to determine suitability.

Placement Hours

The Diploma of Community Services course runs over 1.5 years.

- Students are required to complete 400 hours of placement. The 400 hours is completed in two separate placements and is typically 200 hours per placement.
- Placement must not be less than 140 hours in duration in any one fieldwork placement.
- Students cannot work more than eight placement hours per day.
- Students must complete at least 2 full days of placement per week during their placement block.



Placement supervision requirements:

The host community services organisation is required to appoint a supervisor to oversee the placement and the skills being demonstrated by the student.

The supervisor must work on most of the days that the student attends the agency, toensure continuous monitoring of performance and professional progress.

The supervisor should have an educational qualification in a welfare or community work-related discipline that is equivalent to or higher than the Diploma of Community Services, plus a minimum of at least three years' practical experience in a community service setting including at least 2 years' post-qualification experience.

We also recommend that you provide honest and constructive feedback to students on what the student has done well and areas for improvement.

Induction

A student in the workplace should be treated as a new employee. Things that experienced staff members take from granted may need to be pointed out, including:

- Times of starting, finishing and breaks
- Names and roles of key personnel
- · Procedures to be followed if there is an accident or emergency
- Risks or hazards of the job
- Occupational health and safety practices used in the workplace
- Treatment of confidential information

Logbooks

The student will be completing a logbook while on placement which outlines the tasks they will need to complete while on placement.

The supervisor, should read through the list of student tasks, provide guidance and try to expose the student to as many varieties of work as possible so they have the opportunity to perform as many tasks in their logbook as possible. In some cases, not all tasks will be able to be performed in the classroom and students may ask questions as to best practice procedures to write to in their logbook as a hypothetical.

When you believe you have observed the student performing a task correctly and/or discussed their reflection on tasks, you should sign and date in the appropriate area.

Teaching Visits

While on placement, a Kangan Institute teacher will visit the student to discuss with the student and supervisor the student's skills that demonstrate competence.

As the workplace supervisor, you are providing feedback on the tasks the student has undertaken within your organisation, in line with your company's procedures. The Kangan Institute teacher is responsible for determining if the student is competent.

Who to contact if something goes wrong?

If there are any queries or concerns at any stage throughout the placement, please feel reassured that you can contact us at any time on 03 or by email: communityplacements@kangan.edu.au.



Course Code	CHC52015
Course Title	DIPLOMA OF COMMUNITY SERVICES

Units of competency:

The below units of competency are attached to placement and form part of the student's placement requirements and assessments outlined in the student's practical placement log book.

UNIT CODE	UNIT TITLE
HLTWHS004	Manage work health and safety
CHCDEV002	Analyse impacts of sociological factors on clients in community work and services
CHCDEV001	Confirm client developmental status