

Nader Ramadan

Interdisciplinary Researcher in Archaeology and Artificial Intelligence

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Summary

MA candidate in Archaeology with a focus on applying Artificial Intelligence to archaeological data and grey literature. Research interests include Retrieval-Augmented Generation (RAG), information retrieval, and question answering over long excavation reports. Experience in GIS, remote sensing, structured documentation, and research data handling. Developing practical prototypes that combine NLP, vector retrieval, and domain-specific corpora to improve access to archaeological archives. Interested in data-driven heritage analysis, digital archives, and AI-assisted research workflows.

Experience

•University of Warsaw

2024 – 2025

Teaching and Learning Council Representative

Warsaw, Poland

- Represented students in academic decision-making and cross-stakeholder discussions.
- Maintained structured records of issues, actions, and follow-ups.

•Runners Sports

Jan 2022 – Aug 2025

Customer Support & Order Fulfillment Specialist

Remote – Dubai, United Arab Emirates

- Managed high-volume case documentation and coordination across international stakeholders.
- Verified information and recorded actions in operational systems under time pressure.
- Tracked shipments and maintained structured records to ensure continuity.
- Used Excel trackers to monitor delays, bottlenecks, and case status.

•eMAG

Oct 2020 – Dec 2021

Customer Service Representative

Bucharest, Romania

- Maintained accurate case records across CRM and ERP platforms.
- Checked documentation, timelines, and procedural compliance.
- Handled complex cases with clear communication and traceable records.
- Supported reporting through clean and retrievable datasets.

•Lebnani Snacks Restaurant

Oct 2019 – Sep 2020

Assistant Manager – Customer Service & Operations

Amman, Jordan

- Coordinated daily operations and staff schedules in a high-pressure environment.
- Maintained inventory records and supported supply continuity.
- Handled sensitive complaints with clear documentation.
- Supported routine reporting for planning and resource use.

•Misr University for Science and Technology

2015 – 2019

Teaching Assistant

6th of October, Egypt

- Supported teaching, assessment, and supervision with fairness and confidentiality.
- Maintained attendance, exam, and course records.
- Assisted faculty with structured academic delivery.

•AZADEA Group

2011 – 2014

Retail Sales Associate (Part-Time)

6th of October City, Egypt

- Worked in fast-paced public-facing environments with diverse audiences.
- Managed multiple requests while maintaining accurate information exchange.
- Handled transactions and records in line with procedures.
- Supported inventory organisation and stock records.

Key Skills

Research & Documentation: Structured record-keeping, document checking, data quality, traceable logs

Coordination: Cross-functional and international coordination; follow-ups; clear written communication

Data Handling & Reporting: Excel (PivotTables), tracking sheets, data validation, routine status reporting

GIS & Remote Sensing: QGIS, ArcGIS, satellite image interpretation, geospatial data handling

Tools & Platforms: Microsoft Office (Excel, Word, Outlook), Google Workspace (Docs, Sheets, Gmail), Notion

Other: Email & chat support, inventory documentation, reporting

Languages: Arabic (Native), English (C1)

Digitally Assessed Skills (Europass): Information and data literacy (Advanced, Level 6); communication and collaboration (Advanced, Level 5); digital content creation (Intermediate, Level 4); safety and data protection (Advanced, Level 5); problem solving in operational contexts (Advanced, Level 6).

Driving Licence: AM, B1, B.

Education

- **University of Warsaw**
MA of Archaeology
Warsaw, Poland
2023 – 2026 (expected)
- **“Lucian Blaga” University**
Erasmus+ Exchange Program, Faculty of History and Heritage
Sibiu, Romania
Feb 2018 – Jul 2018
- **Misr University for Science and Technology**
BA of Archaeology and Tourism Guidance
6th of October, Egypt
2011 – 2015

Training & Certifications

- **Deploy AI Apps with Cloudflare**
Scrimba
Jan 2026
- **Intro to AI Engineering**
Scrimba
Jan 2026
- **McKinsey.org Forward Program**
McKinsey & Company
Jul 2025
- **Fundamentals of Remote Sensing**
NASA
Mar 2025
- **Advanced Archaeological Remote Sensing**
Durham University / British Council / University of Leicester / University of Oxford
Nov 2024
- **Endangered Archaeology: Using Remote Sensing to Protect Cultural Heritage**
Durham University / British Council / University of Leicester / University of Oxford
Nov 2024
- **Summer School in Computer and Geoscience in Archaeology**
HTW Dresden - University of Applied Sciences, Germany
Jun 2024
- **Introduction to Programming in Python 3**
NAVOICA & Uniwersytet Szczeciński
Dec 2024
- **New Manager Foundations**
PMI & LinkedIn Learning
Feb 2023
- **Business Development Foundations**
PMI & LinkedIn Learning
Feb 2023
- **Web Development Challenger**
Udacity
Aug 2022
- **Technical Support Fundamentals**
Google
Sep 2021

Leadership & Academic Engagement

- **Teaching and Learning Council Representative**
University of Warsaw, Poland
2024 – 2025
- **Cultural Exchange for Arab Students – Organiser**
Misr University for Science and Technology, Egypt
29 Apr 2013 – 2 Jun 2013
- **Environment Day Celebration “Think, Eat, and SAVE” – Organiser**
Misr University for Science and Technology, Egypt
21 Jun 2013
- **2nd International Conference for Science in Egypt through the Ages – Usher**
Cairo University, Egypt
11 Oct 2012
- **Photo Gallery “Archaeology in Egypt through the Ages” – Organiser**
Faculty of Archaeology, Misr University for Science and Technology, Egypt
01 Apr 2012 – 04 Apr 2012
- **Judicial Council – Founder and President**
Misr University for Science and Technology, Egypt
2012 – 2015
- **Student Union – Vice President**
Faculty of Archaeology, Misr University for Science and Technology, Egypt
2011
- **Symposium “Revolution in Egypt through the Ages” – Organiser**
Misr University for Science and Technology, Egypt
Mar 2011

References

Available upon request.