

# Nader Ramadan

Interdisciplinary Researcher in Archaeology and Artificial Intelligence

Warsaw, Poland | +48 791 135 133 | nader.genai@proton.me | [LinkedIn](#) | [Portfolio](#)

## Summary

MA candidate in Archaeology with a focus on applying Artificial Intelligence to archaeological data and grey literature. Research interests include Retrieval-Augmented Generation (RAG), information retrieval, and question answering over long excavation reports. Experience in GIS, remote sensing, structured documentation, and research data handling. Developing practical prototypes that combine NLP, vector retrieval, and domain-specific corpora to improve access to archaeological archives. Interested in data-driven heritage analysis, digital archives, and AI-assisted research workflows.

## Experience

### •University of Warsaw

2024 – 2025

*Teaching and Learning Council Representative*

Warsaw, Poland

- Represented students in academic decision-making and cross-stakeholder discussions.
- Maintained structured records of issues, actions, and follow-ups.

### •Runners Sports

Jan 2022 – Aug 2025

*Customer Support & Order Fulfillment Specialist*

Remote – Dubai, United Arab Emirates

- Managed high-volume case documentation and coordination across international stakeholders.
- Verified information and recorded actions in operational systems under time pressure.
- Tracked shipments and maintained structured records to ensure continuity.
- Used Excel trackers to monitor delays, bottlenecks, and case status.

### •eMAG

Oct 2020 – Dec 2021

*Customer Service Representative*

Bucharest, Romania

- Maintained accurate case records across CRM and ERP platforms.
- Checked documentation, timelines, and procedural compliance.
- Handled complex cases with clear communication and traceable records.
- Supported reporting through clean and retrievable datasets.

### •Lebnani Snacks Restaurant

Oct 2019 – Sep 2020

*Assistant Manager – Customer Service & Operations*

Amman, Jordan

- Coordinated daily operations and staff schedules in a high-pressure environment.
- Maintained inventory records and supported supply continuity.
- Handled sensitive complaints with clear documentation.
- Supported routine reporting for planning and resource use.

### •Misr University for Science and Technology

2015 – 2019

*Teaching Assistant*

6th of October, Egypt

- Supported teaching, assessment, and supervision with fairness and confidentiality.
- Maintained attendance, exam, and course records.
- Assisted faculty with structured academic delivery.

### •AZADEA Group

2011 – 2014

*Retail Sales Associate (Part-Time)*

6th of October City, Egypt

- Worked in fast-paced public-facing environments with diverse audiences.
- Managed multiple requests while maintaining accurate information exchange.
- Handled transactions and records in line with procedures.
- Supported inventory organisation and stock records.

## Key Skills

**Research & Documentation:** Structured record-keeping, document checking, data quality, traceable logs

**Coordination:** Cross-functional and international coordination; follow-ups; clear written communication

**Data Handling & Reporting:** Excel (PivotTables), tracking sheets, data validation, routine status reporting

**GIS & Remote Sensing:** QGIS, ArcGIS, satellite image interpretation, geospatial data handling

**Tools & Platforms:** Microsoft Office (Excel, Word, Outlook), Google Workspace (Docs, Sheets, Gmail), Notion

**Other:** Email & chat support, inventory documentation, reporting

**Languages:** Arabic (Native), English (C1)

**Digitally Assessed Skills (Europass):** Information and data literacy (Advanced, Level 6); communication and collaboration (Advanced, Level 5); digital content creation (Intermediate, Level 4); safety and data protection (Advanced, Level 5); problem solving in operational contexts (Advanced, Level 6).

**Driving Licence:** AM, B1, B.

## Education

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• <b>University of Warsaw</b>	<i>MA of Archaeology</i>	<i>Warsaw, Poland</i>
		2023 – 2026 (expected)
• “Lucian Blaga” University	<i>Erasmus+ Exchange Program, Faculty of History and Heritage</i>	<i>Sibiu, Romania</i>
		Feb 2018 – Jul 2018
• Misr University for Science and Technology	<i>BA of Archaeology and Tourism Guidance</i>	<i>6th of October, Egypt</i>
		2011 – 2015

## Training & Certifications

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• Deploy AI Apps with Cloudflare	<i>Scrimba</i>	Jan 2026
• Intro to AI Engineering	<i>Scrimba</i>	Jan 2026
• McKinsey.org Forward Program	<i>McKinsey &amp; Company</i>	Jul 2025
• Fundamentals of Remote Sensing	<i>NASA</i>	Mar 2025
• Advanced Archaeological Remote Sensing	<i>Durham University / British Council / University of Leicester / University of Oxford</i>	Nov 2024
• Endangered Archaeology: Using Remote Sensing to Protect Cultural Heritage	<i>Durham University / British Council / University of Leicester / University of Oxford</i>	Nov 2024
• Summer School in Computer and Geoscience in Archaeology	<i>HTW Dresden - University of Applied Sciences, Germany</i>	Jun 2024
• Introduction to Programming in Python 3	<i>NAVOICA &amp; Uniwersytet Szczecincki</i>	Dec 2024
• New Manager Foundations	<i>PMI &amp; LinkedIn Learning</i>	Feb 2023
• Business Development Foundations	<i>PMI &amp; LinkedIn Learning</i>	Feb 2023
• Web Development Challenger	<i>Udacity</i>	Aug 2022
• Technical Support Fundamentals	<i>Google</i>	Sep 2021

## Leadership & Academic Engagement

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• Teaching and Learning Council Representative	<i>University of Warsaw, Poland</i>	2024 – 2025
• Cultural Exchange for Arab Students – Organiser	<i>Misr University for Science and Technology, Egypt</i>	29 Apr 2013 – 2 Jun 2013
• Environment Day Celebration “Think, Eat, and SAVE” – Organiser	<i>Misr University for Science and Technology, Egypt</i>	21 Jun 2013
• 2nd International Conference for Science in Egypt through the Ages – Usher	<i>Cairo University, Egypt</i>	11 Oct 2012
• Photo Gallery “Archaeology in Egypt through the Ages” – Organiser	<i>Faculty of Archaeology, Misr University for Science and Technology, Egypt</i>	01 Apr 2012 – 04 Apr 2012
• Judicial Council – Founder and President	<i>Misr University for Science and Technology, Egypt</i>	2012 – 2015
• Student Union – Vice President	<i>Faculty of Archaeology, Misr University for Science and Technology, Egypt</i>	2011
• Symposium “Revolution in Egypt through the Ages” – Organiser	<i>Misr University for Science and Technology, Egypt</i>	Mar 2011

## References

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Available upon request.