

# MARKET SEGMENTATION ANALYSIS

## Milestone 1: Project Initialization and Planning Phase

To initiate and plan a market segmentation analysis, start by defining clear objectives and assembling a cross-functional team. Conduct thorough market research using both secondary and primary data, and choose appropriate segmentation criteria such as demographic, geographic, psychographic, and behavioural factors. Collect and prepare the data, then apply statistical techniques like clustering to identify distinct segments. Validate these segments for actionability, develop detailed profiles, and tailor marketing strategies accordingly. Finally, monitor performance using KPIs and adjust strategies as needed to ensure effectiveness.

## Activity 1: Define Problem Statement

**Problem Statement:** Our company is facing declining sales and customer engagement because our current one-size-fits-all marketing approach does not account for the diverse needs and preferences of our customer base. This lack of targeted communication and personalized marketing efforts results in inefficient use of marketing resources, missed growth opportunities, and decreased customer satisfaction. To address this issue, we need to conduct a comprehensive market segmentation analysis to identify distinct customer groups based on demographics, behaviours, and preferences. This will enable us to tailor our marketing strategies more effectively, improve customer targeting, and ultimately enhance sales and customer loyalty.

**Problem Statement Report:** [click here](#)

## Activity 2: Project Proposal(Proposed Solution)

This project proposal aims to undertake a comprehensive market segmentation analysis to identify distinct customer groups within our target market. By analyzing demographics, behaviours, and preferences, we will uncover insights that enable us to tailor our marketing strategies more effectively. This targeted approach will enhance customer engagement, satisfaction, and loyalty, leading to increased sales and a stronger market position. The project will involve data collection, analysis, and the development of tailored marketing plans for each identified segment. By addressing the diverse needs of our customer base, we aim to optimize our marketing efforts and achieve significant business growth.

**Project Proposal Report:** [click here](#)

### **Activity 3: Initial Project Planning**

The initial project planning for our market segmentation analysis involves several key steps to ensure a thorough and effective approach. First, we will define our objectives, including the specific goals we aim to achieve through segmentation. Next, we will gather and analyze relevant data on customer demographics, behaviours, and preferences from various sources such as surveys, sales data, and market research reports. We will then use statistical methods to identify distinct customer segments and create detailed profiles for each group. Following this, we will develop tailored marketing strategies and plans for each segment. The planning phase will also include setting timelines, allocating resources, and establishing metrics for measuring the success of the segmentation analysis. This structured approach will lay a strong foundation for targeted marketing efforts and improved business outcomes.

**Project Planning Report:** [click here](#)

### **Milestone 2: Data Collection and Preprocessing Phase**

The Data Collection and Preprocessing Phase involves executing a plan to gather relevant to market segmentation of McDonald's data from Kaggle, ensuring data quality through verification and addressing missing values. Preprocessing tasks include cleaning, encoding, and organizing the dataset for subsequent exploratory analysis and machine learning model development.

#### **Activity 1: Data Collection Plan, Raw Data Sources Identified, Data Quality Report**

The dataset for "Market Segmentation Analysis" is sourced from Kaggle. It includes details like yummy, convenient, spicy, fattening, greasy, fast, cheap, tasty, expensive, healthy, disgusting, like, Age, visit frequency and gender. Data quality is ensured through verification, addressing missing values, and maintaining adherence to ethical guidelines, establish a reliable foundation for market.

**Data Collection Report:** [click here](#)

#### **Activity 2: Data Quality Report**

The dataset for "Market Segmentation Analysis" is sourced from Kaggle. It includes details like yummy, convenient, spicy, fattening, greasy, fast, cheap, tasty, expensive, healthy, disgusting, like, Age, visit frequency and gender. Data quality is ensured through verification, addressing missing values.

**Data Quality Report:** [click here](#)

### **Activity 3: Data Exploration and Preprocessing**

Data Exploration involves analyzing the McDonald's dataset to understand patterns, distributions, and outliers. Preprocessing includes handling missing values, scaling, and encoding categorical variables. These crucial steps enhance data quality, ensuring the reliability and effectiveness of subsequent analyses in the market segmentation analysis project.

**Data Exploration and Preprocessing Report:** [click here](#)

### **Milestone 3: Model Development Phase**

The Model Development Phase entails crafting a predictive model for market segmentation analysis. It encompasses strategic feature selection, evaluating and selecting models (kmeans clustering), initiating training with code, and rigorously validating and assessing model performance .

#### **Activity 1: Feature Selection Report**

In market segmentation analysis, effective feature selection is pivotal for identifying key attributes that distinguish customer segments. Begin by clearly defining your segmentation goals and criteria, ensuring data collection is comprehensive and accurate. Utilize domain knowledge and exploratory data analysis to initially identify relevant features, followed by techniques like correlation analysis, PCA, and machine learning models to reduce dimensionality and prioritize impactful features. Validate through statistical tests and iterative refinement, ensuring the final feature set aligns with segmentation objectives. This systematic approach not only enhances segmentation accuracy but also informs targeted marketing strategies and product customization efforts effectively.

**Feature selection Report:** [click here](#)

#### **Activity 2: Model Selection Report**

For market segmentation using a McDonald's dataset, choosing the right model involves considering the dataset's structure and segmentation goals. Models like K-Means clustering,

hierarchical clustering, and latent class analysis are suitable for identifying distinct customer groups based on demographic and behavioral data. Evaluate models based on scalability, interpretability, and ability to handle mixed data types, ensuring the chosen model aligns with business objectives and provides actionable insights for targeted marketing and product strategies.

**Model Selection Report:** [click here](#)

### **Activity 3: Initial Model Training Code, Model Validation and Evaluation Report**

In initial model training for market segmentation analysis, start by preprocessing the data to handle missing values, scale numerical features, and encode categorical variables. Then, select a suitable clustering algorithm such as K-Means or hierarchical clustering based on the dataset's characteristics and segmentation goals. Apply the chosen model to identify clusters of customers with similar attributes and behaviors. Validate the segmentation quality using metrics like silhouette scores or within-cluster sum of squares (WSS) and iterate as needed to refine the model. This iterative process ensures that the segmentation accurately reflects customer characteristics, supporting targeted marketing and strategic decision-making.

**Model Development Phase:** [click here](#)

### **Milestone 4: Model Optimization and Tuning Phase**

The Model Optimization and Tuning Phase involves refining machine learning models for peak performance. It includes optimized model code, fine-tuning hyperparameters, comparing performance metrics, and justifying the final model selection for enhanced predictive accuracy and efficiency.

### **Final Model Selection:**

K-means clustering is an unsupervised machine learning algorithm that partitions a dataset into K distinct clusters by iteratively assigning data points to the nearest of K randomly initialized centroids and updating the centroids to the mean of their assigned points. This process repeats until the centroids stabilize or a maximum number of iterations is reached, effectively grouping similar data points together by minimizing intra-cluster variance and maximizing inter-cluster

variance. It's widely used for tasks like market segmentation, image compression, and pattern recognition.

**Model Optimization and Tuning Phase Report:** [click here](#)

### **Milestone 5: Project Files Submission and Documentation**

For project file submission in Github, Kindly click the link and refer to the flow. [click here](#)

For the documentation, Kindly refer to the link. [click here](#)

### **Milestone 6: Project Demonstration**

In the upcoming module called Project Demonstration, individuals will be required to record a video by sharing their screens and explain their project and demonstrate its execution during the presentation.