

Prince Acheampong

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Gender: Male **Nationality:** Ghanaian

ABOUT ME

Security Engineer | System Administrator | Technical Advisor, ICT

I am a dedicated cybersecurity specialist with vast experience defending enterprises from online threats because of my interest in organizing technical concerns involving technology, processes, and users' security. With my extensive knowledge of cybersecurity procedures, I am exceptional at finding weaknesses, putting in place strong security measures, and efficiently handling incidents.

As an experienced IT professional and a system administrator with a strong background in troubleshooting hardware and software issues, I am dedicated to providing exceptional technical support for Linux servers and systems and configuring Microsoft products to ensure a seamless technology experience for users. With excellent communication skills and a customer-centric approach, I strive to deliver friendly and empathetic service. I am adaptable to new technologies, stay updated on industry trends, and thrive in collaborative team environments.

My problem-solving abilities, resourcefulness, and attention to detail make me an asset to any IT support team. I am excited to contribute my skills and passion to provide outstanding service and contribute to the success of your organization's IT department.

I own a cloud infrastructure and lab for my security testing and skill development.

WORK EXPERIENCE

[09/2021 – Current]

IT Advisor

GIZ - Ghana (MOVE - EU REACH) www.giz.de/ghana

City: Wa

Country: Ghana

Email address: prince.acheampong@giz.de

Name of unit or department: IT

Business or sector: Information and communication

- Deployed a SIEM and XDR solutions over two production servers, and over 10 PCs.
- Administered two major production servers with three different staging servers (Linux Servers)
- Developed security controls for software development, collection of data (spatial) and server security hardening
- Ensured project's compliance with cybersecurity standards and institutional guidelines (SOPs)
- Supported in the accreditation process of ISO27001 with Managed Service Provider (EY)
- Tested and deployed two major portals for the Metropolitan, Municipal, and District Assembly: e-library and e-learning
- Developed a PowerShell script to automate the installation of over 400 new devices (Windows desktops and laptops)
- Developed Participant Information Management System for beneficiary and event tracking

- Facilitated the transformation of internal processes of units like Monitoring & Evaluation, Finance & Admin with M365 tools like MS Power Automate, Power Apps, Workflow, Planner, etc.
- Trained over 40 staff of the GIZ/EU-REACH on digital working tools like M365 (MS Teams, Outlook, SharePoint, etc.)
- Created forms for (spatial) data collection for spatial planning
- Provided technical backstopping for different GIZ projects across countries

Project Leader: E-Learning platform for NDA

[12/2020 – 08/2021]

IT Helpdesk Technician Assistant

GIZ Ghana - (ComCashew) www.giz.de/ghana

City: East Legon

Country: Ghana

Email address: prince.acheampong@giz.de

Name of unit or department: IT

Business or sector: Information and communication

- Provided computer end-user support to the Provost Office and other Provost Divisions.
- Assisted with the installation of Windows images on Dell, Lenovo, and HP desktop and laptop computers.
- Delivered and set up computers for end users.
- Offered phone support for the project's helpdesk.
- Troubleshoot hardware and software problems, resolving issues in a timely and efficient manner.
- Assisted with troubleshooting hardware and software issues for end users.
- Provided technical support and resolved IT-related problems.
- Participated in system installations and upgrades.
- Conducted system testing and quality assurance checks.
- Documented procedures and created user guides to facilitate knowledge sharing.

[11/2019 – 09/2020]

Undergraduate Teaching Assistant

University of Cape Coast <https://ucc.edu.gh>

City: Cape Coast

Country: Ghana

Email address: prince.acheampong1@ucc.edu.gh

Name of unit or department: Computer Science and Information Technology

Business or sector: Education

Link: <https://gmdp.ucc.edu.gh>

Research Assistant

- Embedded Lab Assistant / Sys Admin
- Student Coach - UCC
- Teaching Assistant
- Data Analysis
- Re-engineered Ghana Music Documentation Project

EDUCATION AND TRAINING

[05/2023 – 07/2023]

Cybersecurity and Digital Forensics - Advanced Short Course

Kwame Nkrumah University of Science and Technology <https://www.knust.edu.gh/>

City: Kumasi

Country: Ghana

Field(s) of study: Education

- Penetration Testing using Kali Linux
- Digital Forensics
- Best Ethical Hacking Practices

[09/2016 – 10/2020]

BSc. Information Technology

University of Cape Coast <https://ucc.edu.gh/>

City: Cape Coast

Country: Ghana

Field(s) of study: Information and Communication Technologies

Final grade: 3.72

Thesis: Re-engineered: <https://gmdp.ucc.edu.gh/en/>

- System Security and Administration
- Network Computing
- Embedded System
- Software Engineering
- Information System Management
- Data Structures
- Algorithms
- Web Technology

DIGITAL SKILLS

Cybersecurity

Threat modelling | Network Security | Web Application Security | IT Security | Security Analysis | Threat Intelligence | Vulnerability Assessment | Incident Response | Endpoint Security | Scripts for automating tasks | SIEM Tools: Wazuh, OSSEC, Splunk | Security Standards and Frameworks (ISO 27001, OWASP, NIST SP 800) | Python Programming Language

M365

Microsoft Suite (Outlook, Microsoft PowerPoint, Microsoft Excel, Microsoft Word) | Collaboration tools (Ms Teams, Ms Planner, Skype, Zoom)

Platforms

Installing and operation of Microsoft XP, Windows 7,8 & 10 MS-Office | Operating Systems Windows, Linux, macOS | Linux | Linux security hardening | Linux servers (CentOS, Kali Linux, Devuan, Ubuntu) | Active Directory / LDAP

IT Helpdesk

IT Software and Hardware Maintenance and Troubleshooting | IT Helpdesk Support | USER SUPPORT – helpdesk, product support and training to the staff

CERTIFICATIONS

[12/2023]

Certified In Cybersecurity - The International Information System Security Certification Consortium (ISC2)

Link: https://www.credly.com/badges/5c8b6147-1b95-4ea5-9092-eb6a3bf227e9/public_url

[11/2023 – Current] **CompTIA Security+ Training - Ongoing**

Examination will be written on 15th March, 2024

[04/2023 – Current] **OneTrust Certified GRC Professional**

OneTrust Certified Governance, Risk Management and Compliance Professional

Links: <https://www.credly.com/badges/cbee679f-00b1-4167-907f-fd16296c62b1> | <https://www.onetrust.com/trust/>

[06/2021 – Current] **Top 3% TryHackMe Training Platform**

Link: <https://tryhackme.com/p/r0b0t4rch>

[03/2023] **VTF Bootcamp for Security Analyst**

Continuous Security Testing

Security Analysis with Splunk

Threat Hunting with Atomic Read Team (ART)

Links: <https://verification.givemycertificate.com/v/4893990c-9413-42ec-bd26-6726ffc41644> | <https://verification.givemycertificate.com/v/30588f64-f86f-4428-b440-43c3dacb96fb> | <https://certificate.givemycertificate.com/c/4d2bc737-8067-4818-b490-7ff6ff64a6f6> | <https://vt.foundation>

[03/2023] **Security Information and Event Management (SIEM) Training with Splunk**

Link: <https://education.splunk.com/award/completion/bb58760d-ce4b-394c-be1b-4ea6c6e8141b>

[01/2023] **AttackIQ - Foundations of Operationalizing MITRE ATT&CK**

Link: https://www.academy.attackiq.com/certificate/6711?resource_id=4118&user_id=204634&type=course

[04/2023]

Active Countermeasures - Certificate of Attendance - Level 1 - Cyber Threat Hunting Training

Link: https://issuer.gutenbergcerts.com/pdf/20230119-ACTI-kb00_ce880034-9e30-4e06-b02a-8a90577c595c.pdf

[10/2022] **Ethical Hacking for Beginners**

Link: <https://www.udemy.com/certificate/UC-313deaca-f213-48f8-aa87-69f49d83515e/>

LANGUAGE SKILLS

Mother tongue(s): Akan (Asante Twi) , English

Other language(s):

French

LISTENING A1 READING A1 WRITING A1

SPOKEN PRODUCTION A1 SPOKEN INTERACTION A1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

NETWORKS AND MEMBERSHIPS

[Current]

The International Information System Security Certification Consortium (ISC2) - Member

[2023 – Current] **Blacks In Cybersecurity (BIC)**

[01/2024 – Current] **Institute of ICT Professionals, Ghana - IIPGH** Accra

CONFERENCES AND SEMINARS

[29/11/2023 – 30/11/2023] **Global Conference on Cyber Capacity Building** Accra

Link: <https://gc3b.org/>

[05/10/2023 – 07/10/2023] **Ghana Digital Innovation Week 2023**
Accra International Conference Center, Accra
Link: <https://gdiw.com.gh/>

[06/04/2023] **Purple Hats Conference 2023** https://www.purplehats.org/2023/v/e?i=yUMrz1rCbGChFxDjrdwqLWAmWBErVXMt_1680793933

Purple Hats Conference — the industry destination for cybersecurity practitioners to collaborate, share ideas, and learn how to evolve from a reactive to proactive threat-informed defense!

Founded by AttackIQ, Purple Hats provides free access to globally recognized experts, technical content, and innovative techniques for improving your security posture and building a stronger, more collaborative team.

Link: <https://www.purplehats.org/>

[24/10/2022 – 28/10/2022] **Ghana Digital Innovation Week 2022** Accra International Conference Center, Accra
A Platform to celebrate the accomplishments OF Ghana's Digital Innovation Ecosystem and build momentum towards a common vision for its future development
Link: <https://gdiw.com.gh/>

[29/09/2022] **Cyber Security Healthcare & Pharma Summit** Online
Virtual Educational Sessions Include:

- Opening Briefing with the FBI
- It's Not Killware That Will Get You - The Real Four Horsemen of the Cybersecurity Apocalypse
- Protecting Healthcare with AI-Powered Autonomous Response
- Hackers Don't Care if You're Compliant! The Right Conversation to Mitigate Cyber Risk!
- Strategies for Healthcare and Pharma InfoSec Teams
- Evolving Cyber and Privacy Risks in a COVID-19 World
- Exploring a Zero Trust Architecture in the Healthcare Industry – How to get started and pitfalls to avoid
- The Healthcare & Pharma Breach - Who's the more prominent target, the patient or the company?
- Security Starts with Comprehensive Asset Intelligence
- How To Secure Healthcare Organizations In The Era Of Digital Transformation
- Cybersecurity Threats and Challenges for Today's Pharmaceutical Companies
- Ransomware - Its Climbing Impact on Healthcare Organizations
- Securing your Code to Cloud Journey
- BEC vs. Ransomware in the Healthcare Industry
- Closing Keynote with Errol Weiss, CSO of Health-ISAC: Scoping the Cyberthreat Landscape in Healthcare

Link: <https://cybersecuritysummit.com/>

HONOURS AND AWARDS

[24/07/2020] **First Class Honours (Bachelor of Science in Information Technology) Awarding institution:** University of Cape Coast

The Best Graduating student - Department of Computer Science and Information Technology

Link: <https://ucc.edu.gh>

[11/2016] **Barclays Tertiary Scholarship Awarding institution:** Barclays Bank

A full academic merit-based scholarship programme for BSc Information Technology for the 4-year programme at the University of Cape Coast

[10/2020] **Dean's Best Graduating Student Awarding institution:** University of Cape Coast

Best Graduating Student - Department of Computer Science and Information Technology

[10/2019] **Dean's Overall Best Student - Level 300 Awarding institution:** University of Cape Coast - School of Physical Science

2019 - Overall Best Student - Department of Computer Science and Information Technology for academic year 2018/2019

[10/2018] **Dean's Overall Best Student - Level 200 Awarding institution:** University of Cape Coast - School of Physical Science

2018 - Overall Best Student - Department of Computer Science and Information Technology for academic year 2017/2018

[10/2017] **Dean's Overall Best Student - Level 100 Awarding institution:** University of Cape Coast - School of Physical Science

2017 Overall Best Student - Department of Computer Science and Information Technology for the academic year 2016/2017

VOLUNTEERING

[11/2023 – Current] **CodersWhoTravel Inc. - Cybersecurity Analyst** Maryland: 6335 Green Field Rd. Unit 1712, Elkridge, MD 21075, USA

- Fortified the security layers of owned infrastructure
- Configured SSL certificates for domain sites
- Enforce security controls like MFAs, Suspension of Idle user accounts, Web Application Firewall set up, etc, with documentation

Link: <https://www.coderswhotravel.com/>

[10/2022 – 07/2023] **Technical Advisor - Women in FinTech Ghana** Accra, Ghana

Providing technical advise and serving as the Cybersecurity Instructor

- Collaborated with other educators to guarantee that the right concepts are being administered and implemented
- Took part in regular reviews and critiques by students
- Collaborated with other educational personnel to effectively address students' needs and learning preferences.
- Oversaw project time, in-class activities, and lecture discussions.
- Encouraged pupils to overcome the difficulties involved in picking up a new skill set.
- Gave pupils timely and insightful feedback on their development.

[05/2021 – 06/2021] **Green Ghana Tree Planting Exercise - Competitive Cashew Initiative Project** Wa, Upper West Region - Ghana

Participate in a tree planting exercise organised every year at the Upper West region of Ghana

HOBBIES AND INTERESTS

CTF Gamification

Playing Capture The Flag Games from TryHackMe (Top 3%), HackTheBox, LetsDefend, SANS, etc....

Music

RECOMMENDATIONS

Available upon request