



# Prince Acheampong

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**Address:** 00233, Wa, Ghana (Wa-Bole Street, Bamahu)

## ● ABOUT ME

Cybersecurity researcher | System Administration | Technical Advisor, ICT

I am an experienced IT professional, a system administrator with a strong background in troubleshooting hardware and software issues. I am dedicated to providing exceptional technical support and ensuring a seamless technology experience for users. With excellent communication skills and a customer-centric approach, I strive to deliver friendly and empathetic service. I am adaptable to new technologies, stay updated on industry trends, and thrive in collaborative team environments.

My problem-solving abilities, resourcefulness, and attention to detail make me an asset to any IT support team. I am excited to contribute my skills and passion to provide outstanding service and contribute to the success of your organization's IT department.

I am a dedicated cybersecurity specialist with vast experience defending enterprises from online threats because of my interest in organizing technical concerns involving technology, processes, and users' security. With my extensive knowledge of cybersecurity procedures, I am exceptional at finding weaknesses, putting in place strong security measures, and efficiently handling incidents.

I own a cloud infrastructure and lab for my security testing and skill development.

## ● WORK EXPERIENCE

09/2021 – CURRENT Wa, Ghana

**TECHNICAL ADVISOR, ICT (INFORMATION SECURITY) GIZ - GHANA (MOVE - EU REACH)**

- Administered two major production servers with three different staging servers
- Developed security controls for software development, collection of data (spatial) and server security hardening
- Tested and deployed two major portals for the Metropolitan, Municipal, and District Assembly: e-library and e-learning
- Developed Participant Information Management System
- Facilitated the transformation of internal processes of units like Monitoring & Evaluation, Finance & Admin with M365 tools like MS Power Automate, Power Apps, Workflow, Planner, etc.
- Trained over 40 staff of the GIZ/EU-REACH on digital working tools like M365 (MS Teams, Outlook, SharePoint, etc.)
- Creating forms for (spatial) data collection for spatial planning
- Provided technical backstopping for different GIZ projects across countries

### **Project Leader: E-Learning platform for NDA**

- Stakeholder Engagement and Needs Assessment
- Facilitate the development of the e-learning platform
- Spearheaded the development of the digital content of the system
- Coordinate the building of capacities of the district assembly

**Business or Sector** Information and communication | **Department** IT | **Email** [prince.acheampong@giz.de](mailto:prince.acheampong@giz.de) |

**Website** [www.giz.de/ghana](http://www.giz.de/ghana)

**Links** <https://elibrary.myddi.space> | <https://elearning.myddi.space> | <https://github.com/ArchiePrince/pims>

12/2020 – 08/2021 East Legon, Ghana

## IT HELPDESK TECHNICIAN ASSISTANT GIZ GHANA - (COMCASHEW)

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- Provided computer end-user support to the Provost Office and other Provost Divisions.
- Assisted with the installation of Windows images on Dell, Lenovo, and HP desktop and laptop computers.
- Delivered and set up computers for end users.
- Offered phone support for the project's helpdesk.
- Troubleshoot hardware and software problems, resolving issues in a timely and efficient manner.
- Assisted with troubleshooting hardware and software issues for end users.
- Provided technical support and resolved IT-related problems.
- Participated in system installations and upgrades.
- Conducted system testing and quality assurance checks.
- Documented procedures and created user guides to facilitate knowledge sharing.

**Business or Sector** Information and communication | **Department** IT | **Email** [prince.acheampong@giz.de](mailto:prince.acheampong@giz.de) |

**Website** [www.giz.de/ghana](http://www.giz.de/ghana)

11/2019 – 09/2020 Cape Coast, Ghana

## UNDERGRADUATE TEACHING ASSISTANT UNIVERSITY OF CAPE COAST

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Research Assistant

- Embedded Lab Assistant / Sys Admin
- Student Coach - UCC
- Teaching Assistant
- Data Analysis
- Re-engineered Ghana Music Documentation Project

**Business or Sector** Education | **Department** Computer Science and Information Technology |

**Email** [prince.acheampong1@ucc.edu.gh](mailto:prince.acheampong1@ucc.edu.gh) | **Website** <https://ucc.edu.gh>

**Link** <https://gmdp.ucc.edu.gh>

## ● EDUCATION AND TRAINING

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05/2023 – 07/2023 Kumasi, Ghana

### CYBERSECURITY AND DIGITAL FORENSICS - ADVANCED SHORT COURSE Kwame Nkrumah University of Science and Technology

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- Penetration Testing using Kali Linux
- Digital Forensics
- Best Ethical Hacking Practices

**Website** <https://www.knust.edu.gh/> | **Field of study** Education

09/2016 – 10/2020 Cape Coast, Ghana

### BSC. INFORMATION TECHNOLOGY University of Cape Coast

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- System Security and Administration
- Network Computing
- Embedded System
- Software Engineering
- Information System Management
- Data Structures
- Algorithms
- Web Technology

**Website** <https://ucc.edu.gh/> | **Field of study** Information and Communication Technologies | **Final grade** 3.72 |

**Thesis** Re-engineered: <https://gmdp.ucc.edu.gh/en/>

## ● DIGITAL SKILLS

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### Cybersecurity

Web Application Security | IT Security | Security Analysis | Threat Intelligence | Vulnerability Assessment | Incident Response | Endpoint Security

### M365

Microsoft Suite (Outlook, Microsoft PowerPoint, Microsoft Excel, Microsoft Word) | Collaboration tools (Ms Teams, Ms Planner, Skype, Zoom)

### Platforms

Installing and operation of Microsoft XP, Windows 7,8 & 10 MS-Office | Operating Systems Windows, Linux, macOS | Linux | Linux security hardening | Linux servers (CentOS, Kali Linux, Devuan, Ubuntu) | Active Directory / LDAP

### IT Helpdesk

IT Software and Hardware Maintenance and Troubleshooting | IT Helpdesk Support | USER SUPPORT – helpdesk, product support and training to the staff

## ● LANGUAGE SKILLS

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Mother tongue(s): **AKAN (ASANTE TWI) | ENGLISH**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
<b>FRENCH</b>	B1	B1	A2	B1	B2

*Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user*

## ● ADDITIONAL INFORMATION

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### CERTIFICATIONS

12/2023

**Certified In Cybersecurity - The International Information System Security Certification Consortium (ISC2)**

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Examination is scheduled for 15th December, 2023

11/2023 – CURRENT

**CompTIA Security+ Training - Ongoing**

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IT Security Expertise, Risk Management, Cybersecurity Protocols, Security Best Practices, Data Protection, Incident Response, Security Auditing and Compliance, Security Awareness, Vulnerability Assessment, Threat Intelligence, Certification Maintenance, Team Collaboration, Documentation, and Problem Solving

04/2023 – 04/2024

**OneTrust Certified GRC Professional**

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OneTrust Certified Governance, Risk Management and Compliance Professional

**Links** <https://www.credly.com/badges/cbee679f-00b1-4167-907f-fd16296c62b1> | <https://www.onetrust.com/trust/>

06/2021 – CURRENT

**Top 6% TryHackMe Training Platform**

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**Link** <https://tryhackme.com/p/r0b0t4rch>

03/2023

**VTF Bootcamp for Security Analyst**

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Continuous Security Testing  
Security Analysis with Splunk  
Threat Hunting with Atomic Read Team (ART)

**Links** <https://verification.givemycertificate.com/v/4893990c-9413-42ec-bd26-6726ffc41644> | <https://verification.givemycertificate.com/v/30588f64-f86f-4428-b440-43c3dadb96fb> | <https://certificate.givemycertificate.com/c/4d2bc737-8067-4818-b490-7ff6ff64a6f6> | <https://vt.foundation>

03/2023

### **Security Information and Event Management (SIEM) Training with Splunk**

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**Link** <https://education.splunk.com/award/completion/bb58760d-ce4b-394c-be1b-4ea6c6e8141b>

01/2023

### **AttackIQ - Foundations of Operationalizing MITRE ATT&CK**

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**Link** [https://www.academy.attackiq.com/certificate/6711?resource\\_id=4118&user\\_id=204634&type=course](https://www.academy.attackiq.com/certificate/6711?resource_id=4118&user_id=204634&type=course)

04/2023

### **Active Countermeasures - Certificate of Attendance - Level 1 - Cyber Threat Hunting Training**

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**Link** [https://issuer.gutenbergcerts.com/pdf/20230119-ACTI-kb00\\_ce880034-9e30-4e06-b02a-8a90577c595c.pdf](https://issuer.gutenbergcerts.com/pdf/20230119-ACTI-kb00_ce880034-9e30-4e06-b02a-8a90577c595c.pdf)

10/2022

### **Ethical Hacking for Beginners**

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**Link** <https://www.udemy.com/certificate/UC-313deaca-f213-48f8-aa87-69f49d83515e/>

## **CONFERENCES AND SEMINARS**

29/11/2023 – 30/11/2023 – Accra

### **Global Conference on Cyber Capacity Building**

**Link** <https://gc3b.org/>

05/10/2023 – 07/10/2023 – Accra International Conference Center, Accra

### **Ghana Digital Innovation Week**

**Link** <https://gdiw.com.gh/>

06/04/2023 – [https://www.purplehats.org/2023/v/e?i=yUMrz1rCbGChFxDjrdwqLWAmWBerVXMt\\_1680793933](https://www.purplehats.org/2023/v/e?i=yUMrz1rCbGChFxDjrdwqLWAmWBerVXMt_1680793933)

**Purple Hats Conference 2023** Purple Hats Conference — the industry destination for cybersecurity practitioners to collaborate, share ideas, and learn how to evolve from a reactive to proactive threat-informed defense!

Founded by AttackIQ, Purple Hats provides free access to globally recognized experts, technical content, and innovative techniques for improving your security posture and building a stronger, more collaborative team.

**Link** <https://www.purplehats.org/>

24/10/2022 – 28/10/2022 – Accra International Conference Center, Accra

**Ghana Digital Innovation Week** A Platform to celebrate the accomplishments OF Ghana's Digital Innovation Ecosystem and build momentum towards a common vision for its future development

**Link** <https://gdiw.com.gh/>

29/09/2022 – Online

### **Cyber Security Healthcare & Pharma Summit** Virtual Educational Sessions Include:

- Opening Briefing with the FBI
- It's Not Killware That Will Get You - The Real Four Horsemen of the Cybersecurity Apocalypse
- Protecting Healthcare with AI-Powered Autonomous Response
- Hackers Don't Care if You're Compliant! The Right Conversation to Mitigate Cyber Risk!
- Strategies for Healthcare and Pharma InfoSec Teams
- Evolving Cyber and Privacy Risks in a COVID-19 World
- Exploring a Zero Trust Architecture in the Healthcare Industry – How to get started and pitfalls to avoid
- The Healthcare & Pharma Breach - Who's the more prominent target, the patient or the company?

- Security Starts with Comprehensive Asset Intelligence
- How To Secure Healthcare Organizations In The Era Of Digital Transformation
- Cybersecurity Threats and Challenges for Today's Pharmaceutical Companies
- Ransomware - Its Climbing Impact on Healthcare Organizations
- Securing your Code to Cloud Journey
- BEC vs. Ransomware in the Healthcare Industry
- Closing Keynote with Errol Weiss, CSO of Health-ISAC: Scoping the Cyberthreat Landscape in Healthcare

Link <https://cybersecuritysummit.com/>

## VOLUNTEERING

11/2023 – CURRENT Maryland: 6335 Green Field Rd. Unit 1712, Elkridge, MD 21075, USA

### Cybersecurity Analyst

Link <https://www.coderswhotravel.com/>

08/2020 – 10/2022 Accra

### Cybersecurity Training Instructor - CyberGhana Institute

Link <https://cyberghana.org/>

10/2022 – 07/2023 Accra, Ghana

### Technical Advisor - Women in FinTech Ghana

Providing technical advise and serving as the Cybersecurity Instructor

05/2021 – 06/2021 Wa, Upper West Region - Ghana

### Green Ghana Tree Planting Exercise - Competitive Cashew Initiative Project

Participate in a tree planting exercise organised every year at the Upper West region of Ghana

## HOBBIES AND INTERESTS

**CTF Gamification** Playing Capture The Flag Games from TryHackMe (Top 6%), HackTheBox, LetsDefend, SANS, etc....

### Music

## HONOURS AND AWARDS

24/07/2020

### First Class Honours (Bachelor of Science in Information Technology) – University of Cape Coast

The Best Graduating student - Department of Computer Science and Information Technology

Link <https://ucc.edu.gh>

11/2016

### Barclays Tertiary Scholarship – Barclays Bank

A full academic merit-based scholarship programme for BSc Information Technology for the 4-year programme at the University of Cape Coast

10/2020

### Dean's Best Graduating Student – University of Cape Coast

Best Graduating Student - Department of Computer Science and Information Technology

10/2017

### Dean's Overall Best Student - Level 100 – University of Cape Coast - School of Physical Science

2017 Overall Best Student - Department of Computer Science and Information Technology for the academic year 2016/2017

10/2018

### Dean's Overall Best Student - Level 200 – University of Cape Coast - School of Physical Science

2018 Overall Best Student - Department of Computer Science and Information Technology for academic year 2017/2018

10/2019

### Dean's Overall Best Student - Level 300 – University of Cape Coast - School of Physical Science

2019 Overall Best Student - Department of Computer Science and Information Technology for academic year 2018/2019

**RECOMMENDATIONS**

Available upon request

**NETWORKS AND MEMBERSHIPS**

2023 – CURRENT

**Blacks In Cybersecurity (BIC)**

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