Terms and Conditions

1.

General Information

• The content on this website, including details about programs, coaches, and events, may change without prior notice.

2.

Eligibility for Enrollment

- Enrollment is open to individuals of all ages, subject to medical fitness and a liability waiver.
- Minors (under 18) must have parental or legal guardian consent.
- Participants must meet the specific age and skill requirements of each program.

3.

Fees and Payments

- Program, camp, and event fees are listed on the website and may change without notice.
- Full payment is required before the program starts.
- Accepted payment methods: credit/debit cards and UPI.
- Fees are non-refundable unless the program is canceled by VSA.
- All prices are in Indian Rupees (INR).

4.

Program and Service Delivery

- VSA ensures the smooth running of its programs, including classes, camps, and events.
- Sessions may be rescheduled or canceled due to unforeseen circumstances such as weather conditions or emergencies.
- VSA may change instructors without prior notice.
- Program schedules and timings may be adjusted as needed.

5.

Code of Conduct

- Participants must conduct themselves respectfully and responsibly.
- Any form of abusive language, violence, harassment, or disruptive behavior is strictly prohibited and may result in removal without a refund.

 VSA reserves the right to terminate participation if a participant violates these terms or endangers others.

6.

Use of Skating Gear and Equipment

- Participants may use their own safety gear or purchase it from VSA.
- Skating-related products and sports equipment are available for sale on our website.
- Used or damaged equipment cannot be returned.
- VSA is not responsible for injuries, damages, or losses due to improper use of personal or purchased equipment.

7.

Cancellations and Refunds

- If VSA cancels a program, participants can opt for a full refund or an alternate program.
- No refunds for voluntary withdrawals once the program starts.
- Refunds for medical emergencies will be considered case by case with proper documentation.
- Approved refunds will be processed within 15 working days.

8.

Waiver of Liability

- Skating is a physically demanding and potentially risky activity. By enrolling, participants acknowledge and accept these risks.
- VSA, its staff, and coaches are not liable for injuries, losses, or damages except in cases of gross negligence.
- A liability waiver must be signed before participation. Failure to do so will result in exclusion from the program.

9.

Health and Safety

- Participants must disclose any medical conditions that could affect their participation.
- VSA reserves the right to deny participation if safety concerns arise.
- We comply with local health and safety regulations and will seek medical assistance in case of emergencies.

10.

Intellectual Property

- All content on the VSA website, including text, images, videos, and logos, is the intellectual property of Vaibhav Skating Academy.
- Unauthorized use, reproduction, or distribution is prohibited.
- VSA may use training session and event photos/videos for promotional purposes unless a participant objects in writing.

11.

Privacy Policy

- VSA respects participants' privacy and uses personal data only for communication and internal purposes.
- We do not share participant information with third parties without consent unless required by law.

12.

Shipping Policy

- Products purchased through the website are shipped within India.
- Orders are dispatched within 10 working days from order confirmation.
- Shipping charges vary based on location and are calculated at checkout.
- VSA is not responsible for delays caused by third-party couriers.

13.

Dispute Resolution and Jurisdiction

- Disputes will first be resolved amicably. If unresolved, arbitration under Indian law will apply.
- These Terms and Conditions are governed by Indian law, and any legal disputes fall under the jurisdiction of Madhya Pradesh courts.

14.

Return Policy

- Returns are accepted for unused, undamaged products within 5 working days of delivery.
- Customers must contact VSA customer support with proof of purchase to initiate a return.
- Return shipping costs are the customer's responsibility unless the item is defective or incorrect.
- Refunds for approved returns will be processed within 15 working days after inspection.
- Used, damaged, or non-compliant products cannot be returned.

15.

Exchange Policy

- Exchanges are allowed for wrong size, wrong color, or size adjustments.
- Items must be unused, with tags and original packaging.
- Exchange requests must be made within 7 days of delivery.
- Customers must cover return shipping costs.
- If a damaged or incorrect item is received, exchanges must be requested within 48 hours of delivery. VSA will arrange a replacement at no extra cost.

Modifications

•	VSA reserves the right to modify these Terms and Conditions at any time. Changes will be
	updated on the website, and continued use of the website or services implies acceptance
	of the new terms.