

### **Profile Summary**

Having 3.2 years of total IT and SFDC Testing experience.

Prepared Salesforce Test cases and quality assurance strategies

Analysed functional specifications and developed functional test cases

Having Experience in Test case Design, Reporting and Management

Worked on ALM for designing and performing the Test Case executions, creating defects in ALM.

Have good understanding of working with JIRA and have understanding of Agile process

Day to Day job involves designing test cases as per the stories, executing the test cases ,reporting the defect, submitting the daily report .

Also, have basic understanding of about salesforce, objects,fields.

Having Experience in financial Domain

Creating SQL Jobs ,Scheduling Jobs,Monitoring Jobs,Testing,Deployment,release documents.

Resolving bugs and managing issues using JIRA tickets,Mantis Request.

### **Certifications**

- Salesforce.com Certified Administrator

### **Technical Skills**

- **Operating Systems:** Windows XP/7/8/10
- **Testing:** Unit Testing, System Testing, UAT Testing, Production Testing, Regression Testing, functional Testing, Sanity, Staging, UAT, E2E Testing.
- **Tools:** ALM, JIRA, Basics of Selenium, SQL Server 2014, Microsoft Azure Explorer, Postman API, SSIS, SSRS.

### **PROJECT EXPERIENCE:**

#### **COMPANY: TATA Consultancy services**

#### **PROJECT: BioConnect (Sep 2020-May 2021)**

- **TECHNICAL ENVIRONMENT Tools:** Azure Explorer, Postman API, SSIS, SSRS, JIRA

#### **Project Details:**

A Completely new module to be designed and developed which includes implementation of case management System for their Customers to give them ability to register cases for the products from Site as well in the salesforce application.

**Responsibilities:**

- ☞ As Salesforce Tester, I focused on successfully Testing the software applications developed on salesforce(BioConnect) in lightning platform case management system.
- ☞ Worked closely with customer and technical teams to understand the stories and explaining the defects found during testing.
- ☞ Designed, documented and executed test cases and ensure Acceptance criteria were met.
- ☞ Participated in sprint planning, estimation and feature walk-throughs.
- ☞ Creating test cases in ALM and executing the test scenarios in ALM, Reporting the defects in ALM.
- ☞ Ensured traceability between user stories, test cases and defects.

**PROJECT: ASRP** (June 2021-Jan2022)

**Project Details:**

This Project involves implementation of Portal for their Customers to give them ability to log cases and upload required necessary documents. Portal was connected to the salesforce application cases were automatically get created in salesforce application.

**Responsibilities:**

1. Worked on Designing test cases in excel and executing the same test cases for the community portal reporting the defects to the concern developers.
2. Identified, planned designed and developed test for functional testing that enabled the team to deliver quality solutions using agile development and testing practices.

**Project:GMI** (Feb 2022-Nov 2022)

**Project Details:**

The project has implementation of MedInfo website which have login and register functionality used for getting information related to the products of the company. Website was connected to the Salesforce application; Cases get automatically created in the salesforce. Website was hosted in different company US, Australia, China etc,

**Responsibilities:**

- ☞ Performed functional testing, scenario-based testing according to AC, regression testing.
- ☞ HP-ALM Used for test management, planning execution and defect documentation and tracking.
- ☞ Documented any defects found during daily testing activates and tracked them until resolved
- ☞ Tested the scenarios cases were created successfully with all the desired information from the community into the salesforce

**Other Projects.**

CustomerServiceTransformation

**Project:- MBUSA(MercedeezBenzUSA)(Dec 2022-April 2023)**

**Project:- IMGCG(INDIA MORTGAGE GURANTEE CORPORATION)Banking domain correlated with allbanks.(May 2023)**

**EDUCATIONAL BACKGROUND:**

**Graduation:-**

☒ Btech(Computer Science)from PDM College of Engineering(2016-2020)Scoring 80%.

**12th:-**

☒Kendriya vidyalya Tagore garden New Delhi-110027 in year(2016)Scoring 73%.

**10th:-**

☒Kendriya vidyalya Tagore garden New Delhi-110027 in year(2014)Scoring 9.0 CGPA.

**LANGUAGE :-**

English, Hindi