

# Joel M. Young

joel.young04@gmail.com • +49 0151 64395684

---

Proven leader with strong interpersonal and organizational skills. Experienced in multiple forms of customer service and relations. Task-oriented and proactive in team and personal responsibilities.

## Experience

**Supervisor - Patch Food Court Subway** - Dec. 2024 to present

- Participates in store management and product regulation
- Assists in the training and mentoring of fellow employees

**Volunteer - Corporation Of The President** - Oct. 2022 to Oct. 2024

- Supervised a team of 20+ volunteers
- Prepared and presented weekly trainings to meet organization goals
- Consistently worked 14-hour days

**Central Check Out - Panzer Exchange** - Aug. 2022 to Oct. 2022

- Facilitated purchase transactions
- Provided customer service
- Stocked product shelves

**Switchboard Operator - Sonic Drive-In** - Dec. 2020 to May. 2022

- Accurately managed customer requests and financial transactions
- Assisted in the supervision of shift employees

## Education

**BYU Idaho, Rexburg, ID** - 2024 to Present

- College Student, General Studies, Computer Science Program.

**Ocate High School, Las Cruces, NM** - 2020 to 2022

- Cross Country Team
- Teacher Aid
- Honors Student

**Falcon High School, Falcon, CO** - 2018 to 2020

- Cross Country Team
- Two-time State Honor Choir participant
- Choral Section Leader

## Qualifications

- 6 years of customer service and interpersonal experience
- Accustomed to long hours and intense work
- Experienced in project management, including team coordination and management