

# Community

Our DevOps Journey @ BC Gov



- 20 Ministries
- 14 Central Agencies
- 18(ish) CIO's
- 30,000 Employees Over 2000 Applications in Prod
- Hundreds/Thousands of underlying technologies
- (? Developers and Sys Admins)

## Landscape of BC Gov









Home > British Columbians & Our Governments >

#### **Organizational Structure**

British Columbia's elected leaders and public servants are here to serve the citizens of B.C. and they're held accountable for their actions and decisions that impact residents. Learn about the different government bodies, the people that staff them and the work that they do. For more information and educational resources visit the Parliamentary Education and Visitor Information site.

#### Lieutenant Governor

The Lieutenant Governor of B.C. represents the Queen at the provincial level in Canada and is the legal head of state in British Columbia, which means he or she acts as chief public representative and has the highest ranking position in the provincial government.

#### Office of the Premier

The Premier acts as the head of government for B.C. In other words, he or she is the first minister and chief officer of the executive branch.

Explore Within -

#### Cabinet

The B.C. Executive Council, otherwise known as the Cabinet of British Columbia, is made up of the Lieutenant Governor in Council, the Premier and Cabinet Ministers, of whom are members of the Legislative Assembly and selected by the Lieutenant Governor and Premier.

Explore Within -

#### Legislative Assembly

The Legislature of British Columbia is composed of the Lieutenant Governor and 87 elected Members of the Legislative Assembly (MLAs). Together, members of the governing party, members of the opposition and independent members make up the B.C. Legislative Assembly.

#### Ministries & Organizations

The Government of B.C. is made up of ministries, agencies and Crown corporations. Browse ministry, agency and Crown corporation websites for the latest news, service plans, publications and more.

#### **Public Service**

Members of the public service are the politically impartial government employees who are responsible for carrying out the day-to-day activities of government and for delivering public services to the citizens of B.C.

### Provincial Governments

- Alberta
- Manitoba
- New Brunswick
- Newfoundland and Labrador
- Northwest Territories
- Nova Scotia
- Nunavut
- Ontario
- Prince Edward Island
- Quebec
- Saskatchewan
- Yukon

### Other Levels of Government

- Government of Canada
- Federal Departments, Ministries
   & Agencies
- Local Municipal Governments (UBCM)
- First Nations Governments

### B.C.'s Municipalities and Regions



### B.C. Government Directory

Indexes

#### **BC Government Organization Structure**

Agricultural Land Commission

**Attorney General** 

Auditor General for Local Government

**BC Public Service Agency** 

**BC Transit** 

**BC Utilities Commission** 

**British Columbia Assessment Authority** 

British Columbia Hydro and Power Authority

**British Columbia Investment Management Corporation** 

**British Columbia Lottery Corporation** 

**British Columbia Pension Corporation** 

British Columbia Railway Company

**British Columbia Securities Commission** 

**Cabinet Operations** 

Columbia Power Corporation

Community Living BC

Destination BC Corp.

**Elections British Columbia** 

Environmental Appeal Board/Forest Appeals Commission

Forest Practices Board

Forestry Innovation Investment

Innovate BC

Insurance Corporation of British Columbia

Intergovernmental Relations Secretariat

Justice Institute Of British Columbia

Legal Services Society

Ministry of Advanced Education, Skills and Training

Ministry of Agriculture

Ministry of Children and Family Development

Ministry of Citizens' Services

Ministry of Education

Ministry of Energy, Mines and Petroleum Resources

Ministry of Environment and Climate Change Strategy

Ministry of Forests, Lands, Natural Resource Operations and

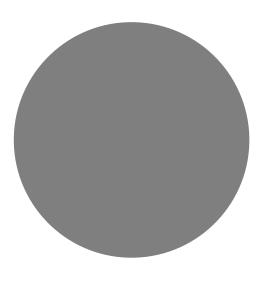
Rural Development

Ministry of Health

Ministry of Indigenous Relations and Reconciliation











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Travel

Transportation

Information nagement & IT nagement

Financial Systems & itrols

Risk Management

Security

Business Continuity

### CPPM Policy Chapter 12: Information Management and Information Technology Management

This Core Policy and Procedures Manual chapter provides a policy framework for within which ministries can understand and use information and technology resources. Policy and standards are defined for information management, information technology planning and development, data management, electronic records, infrastructure, operations, delivery and support, security and electronic communication.

- 12.0 Information and Technology Management
  - 12.1 Objectives
  - 12.2 General
    - 12.2.1 Principles
    - 12.2.2 IM/IT Governance
  - 12.3 Policy
    - 12.3.1 Appropriate Use of Government Resources
      - Appropriate Use of Information Technology
    - 12.3.2 Information and Technology Planning
    - Information Resource Management Plans
    - Vital Records and Information Technology Business Continuity
       Plans
    - 12.3.3 Information Management
      - Part I: Data Management and Architecture
      - Part II: Personal Information Protection
      - Part III: Managing Information
    - Part IV: Sharing of Government Information
    - 12.3.4 Electronic Identity Management
    - 12.3.5 Information Technology Management
    - 12 3 6 Information Technology Security

#### Referenced Chapters

#### Referenced Policies:

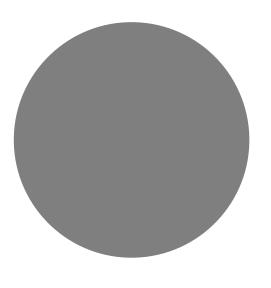
- 2. General & Financial Management
- 3. Planning, Budgeting & Reporting
- 6. Procurement
- 7. Revenue & Receivables
   Management
- 8. Asset Management
- 13. Financial Systems & Controls
- 14. Risk Management
- 15. Security
- 16. Business Continuity
   Management
- 20. Loss Management

#### Referenced Procedures:

- L. Loss Reporting
- Search the Manual
- Alphabetical Index

Referenced Information









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- 14. Risk Management
- = 15. Security

#### service delivery;

- the management and business principles applied to other government resources should be applied to information and technology resources; and
- the private sector is to play a major role in supplying services for the development and support of information technology.

#### 12.2.2 IM/IT Governance

As Chief Information Officer and technology strategist for major government information and technology initiatives (see CPPM chapter 2 section 2.4.1, Central

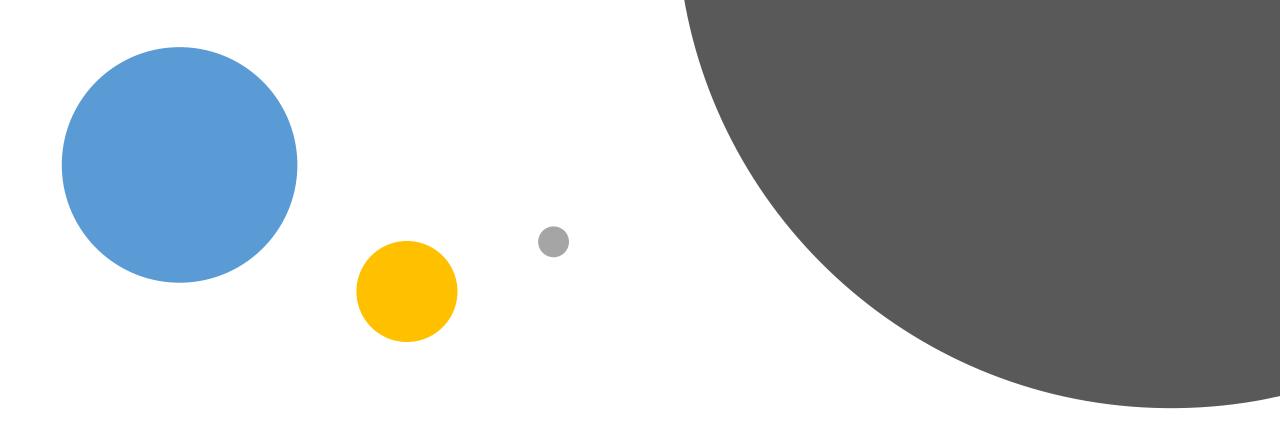
# Where is everybody?

Professors Roy Baumeister and Mark Leary conclude (in a very official, researcher-ly style),

"Deprivation of stable, good relationships has been linked to a large array of aversive and pathological consequences. People who lack belongingness suffer higher levels of mental and physical illness and are relatively highly prone to a broad range of behavioral problems, ranging from traffic accidents to criminality to suicide... It therefore seems appropriate to **regard belongingness** as a need rather than simply a want."

Baumeister, Roy F., and Mark R. Leary. 1995. "The need to belong: Desire for interpersonal attachments as a fundamental human motivation." Psychological Bulletin 117, no. 3: 497-529. PsycARTICLES, EBSCOhost (accessed November 29, 2012).

## Why Community Matters



# Translation

Belonging to a community feels good and is good for us

## Confusion

Badges vs Belonging



## Success







BELONGING VS BADGES SELF IDENTIFICATION
IS KEY

" INTRINSIC MOTIVATION WILL BE MORE LIKELY TO FLOURISH IN CONTEXTS CHARACTERIZED BY A SENSE OF SECURE RELATEDNESS."

Deci, Edward L. and Richard M. Ryan. 2000. "The "What" and "Why" of Goal Pursuits: Human Needs and the Self-Determination of Behavior." The British Journal of Psychology 11 (4): 227.

## Translation

We are more successful in a safe community where we feel like we belong



#### We Want:

- Amazing co-workers that aren't your boss or competing for the same promotion
- Mentors and peers that can teach and inspire us to do better
- Show up everyday to the best place to work

https://dangerouslyawesome.com/2011/06/where-are-my-people-finding-a-tribe-where-its-least-obvious/

## Mutual Self Interest

The path to best place to work isn't the best office, it's the best co-workers

### Common goal:

Making [BC] a better place to make a living doing what you love.

https://dangerouslyawesome.com/2011/06/where-are-my-people-finding-a-tribe-where-its-least-obvious/

## Mutual Self Interest





How did it start?

# Our BC DevOps Community

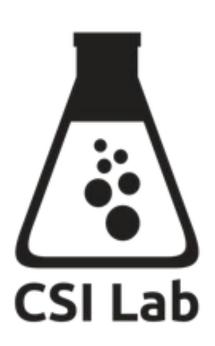




How did it start?

# Our BC DevOps Community





How did it start?

# Our BC DevOps Community

### Reimagine Chapter 12 Policy

# Private/Public Sector Partnerships

- Service Providers
- Software Vendors
- Government Teams

Win-Win-Win

### Reimagine Public Service

## Collaborative Work Environment

- Staff Mobility
- Open Door Policy
- Direct User Engagment

Win-Win-Win

## Mutual Self Interest

Making BC a better place to make a living doing what we love.

