

How do I sign up for watsonx? You can sign up for watsonx by going to the 'Try IBM watsonx.ai' or 'Try watsonx.governance' pages. Signing up for watsonx.governance will automatically provision watsonx.ai as well.

Can I try watsonx for free? Yes, when you sign up for IBM watsonx.ai, you'll automatically provision the free version of Watson Studio, Watson Machine Learning, and IBM Cloud Object Storage. Similarly, signing up for watsonx.governance will provision the free versions of Watson OpenScale and the services associated with watsonx.ai.

How do I upgrade watsonx.ai and watsonx.governance? To upgrade any of the underlying services for watsonx.ai or watsonx.governance, you can do so in place without losing your work or data. However, you must be the owner or administrator of the IBM Cloud account to upgrade the service.

How can I get the most runtime from my Watson Studio Lite plan? To maximize your available Compute Unit Hours (CUH) with the Watson Studio Lite plan, consider using environments with lower CUH rates, such as adjusting your notebook environment. You can find the available environments and their CUH requirements on the Watson Studio services catalog page.

How do I find my IBM Cloud account owner? To find your IBM Cloud account owner: 1) Go to Administration > Access (IAM) from the navigation menu. 2) Ensure you're in the correct account or switch accounts if necessary. 3) Click on 'Users' to find the username with 'owner' next to it.

Can I provide feedback? Yes, feedback is encouraged as the platform is continuously being developed. You can provide feedback by going to Support > Share an idea from the navigation menu.

What foundation models are available and where do they come from? A complete list of supported foundation models, along with their origins, is available on the IBM watsonx.ai website. You can find details about pretraining data and fine-tuning there as well.

What data was used to train foundation models? Information about the data used to train foundation models, including pretraining and fine-tuning details, is available on the Supported foundation models page.

Do I need to check generated output for biased, inappropriate, or incorrect content? Yes, it is essential to review generated outputs for bias, inaccuracies, or inappropriate content. Third-party models may contain biases or generate outputs with misinformation or offensive content. The AI guardrails feature can help by removing potentially harmful text.

Is there a limit to how much text generation I can do? With the free trial of watsonx.ai, you're limited to 25,000 tokens per month, including input and output tokens. For paid plans, there's no token limit, but you are charged for all tokens used.

Does prompt engineering train the foundation model? No, prompt engineering does not train the foundation model. The models on watsonx.ai are pre-trained and ready for use without the need for additional training.

Does IBM have access to or use my data in any way? No, IBM does not access or use your data. Your data and models are private to your account, and they are stored securely with encryption. IBM or any third party does not have access to your data or models.

What APIs are available? You can programmatically prompt foundation models using the watsonx.ai Python library. Detailed documentation is available for reference.

How do I load very large files to my project? For files larger than 5 GB, use the Cloud Object Storage API to load data in multiple parts. Refer to the documentation for specific curl commands.

What is saved in IBM Cloud Object Storage for workspaces? IBM Cloud Object Storage stores files for data assets, files associated with tools like notebooks and models, and metadata about these assets, such as type, format, and tags.

Do I need to upgrade IBM Cloud Object Storage when I upgrade other services? You only need to upgrade your IBM Cloud Object Storage instance when you run out of storage space. Other services can use any plan, and upgrades can be done independently.

Why am I unable to add storage to an existing project or to see the IBM Cloud Object Storage selection in the New Project dialog? This issue might occur if you lack administrative privileges. The account administrator must enable this feature for non-administrative users. If you have the necessary privileges but still face issues, server-side caching might be causing a delay.

Can I install libraries or packages to use in my notebooks? Yes, you can install Python libraries and R packages directly through your notebook. These will be available for all notebooks using the same environment template.

Can I call functions that are defined in one notebook from another notebook? No, you cannot directly call functions from one notebook to another. However, you can place common code into an external library and then install it across your notebooks.

Can I add arbitrary notebook extensions? No, adding arbitrary notebook extensions is not supported as all extensions must be preinstalled.

How do I access the data from a CSV file in a notebook? After loading a CSV file into object storage, use the 'Code snippets' tool in an opened notebook to generate code for reading the data.

How do I access the data from a compressed file in a notebook? Load the compressed file into object storage, then use the 'Code snippets' tool to generate the necessary credentials for accessing the file within your notebook.

How secure is IBM watsonx? The IBM watsonx platform is highly secure and resilient. For detailed information, refer to the Security of IBM watsonx documentation.

Is my data and notebook protected from sharing outside of my collaborators? Yes, your data and notebooks are secure and only accessible to collaborators in your project. If you want to share your work publicly, you can hide sensitive data in your notebooks before sharing.

Do I need to back up my notebooks? No, your notebooks are stored in IBM Cloud Object Storage, which provides built-in resiliency against outages.