Areeba Ahmad

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GitHub: https://github.com/AreebaAhmad · **Portfolio:** https://areebaahmad.github.io/

Summary

A passionate and detail-oriented computing graduate with a strong foundation in web development and agile methodologies. Demonstrates the ability to learn quickly, meet deadlines, and work collaboratively in both academic and professional settings. Experienced in web development technologies with practical skills gained through university projects and online bootcamp. Actively seeking a developer opportunity to continue building hands-on experience while contributing to dynamic team-based web solutions.

Skills

- HTML 5
- CSS
- Bootstrap
- Tailwind
- JavaScript
- Responsive Design
- Git
- Git Hub
- MS Office Applications
- Time Management
- Effective Communication
- Teamwork
- Problem Solving
- Research and Analytical Thinking

Education

2024 – 2025 England	**The Coders Guild** Skills Bootcamp for Web and App Developers	
2020 – 2021 England	**University of Huddersfield** MSc Computing	
2016-2018 Pakistan	**University of Sahiwal** Masters in Computer Science	
2013 – 2015 Pakistan	**Cast Postgraduate College** Bachelor of Science	
2011 – 2013 Pakistan	**Sahiwal College of the Educators** Intermediate	
2009 – 2011 Pakistan	**Govt. M.C. Junior Model Girls High School No.1** Matriculation	

Experience

Capita, Customer Service Advisor (October 2022 – Present)

- Communicate with customers via telephone, webchat, and email to provide assistance.
- Resolve customer queries efficiently while ensuring a high standard of service.
- Handle complaints professionally, focusing on customer satisfaction.

Subway, Sandwich Artist (February 2020 – September 2022)

- Trained new staff on operational procedures and customer service standards.
- Delivered excellent customer service by applying problem-solving skills in a fast-paced environment.
- Ensured strict compliance with health and safety standards.

Unique Girls High School, Teacher (December 2018 – December 2019)

- Delivered lessons aligned with national curriculum, fostering student learning.
- Planned, prepared, and conducted engaging lessons tailored to students' needs.
- Encouraged student participation in lessons and academic activities to enhance engagement.

Publications

As part of master's degree, my research on agile methodology was accepted at the International Conference on Computational Science and Computational Intelligence, United States.
https://www.researchgate.net/publication/352695815_An_Analysis_on_Scrum_Methodology_in_Global_Software_Development_-_GSD