

Areeba Ahmad

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GitHub: <https://github.com/AreebaAhmad> • **Portfolio:** <https://areebaahmad.github.io/>

Summary

A passionate and detail-oriented computing graduate with a strong foundation in web development, programming, and agile methodologies. Demonstrates the ability to learn quickly, meet deadlines, and work collaboratively in both academic and professional settings. Experienced in web development technologies including HTML5, CSS, Bootstrap, JavaScript, and SQL, with practical skills gained through university projects and online bootcamp. Actively seeking a developer opportunity to continue building hands-on experience while contributing to dynamic, team-based web solutions.

Skills

- HTML 5
- CSS
- Bootstrap
- JavaScript
- Responsive Design
- Git
- Git Hub
- MS Office Applications
- Time Management
- Teamwork, Problem Solving
- Research and Analytical Thinking
- Effective Communication

Education

2024 – 2025
England

The Coders Guild

Skills Bootcamp for Web and App Developers

2020 – 2021
England

University of Huddersfield

MSc Computing

2016-2018
Pakistan

University of Sahiwal

Masters in Computer Science

2013 – 2015
Pakistan

Cast Postgraduate College

Bachelor of Science

2011 – 2013
Pakistan

Sahiwal College of the Educators

Intermediate

2009 – 2011
Pakistan

Govt. M.C. Junior Model Girls High School No.1

Matriculation

Experience

Capita, Customer Service Advisor (October 2022 – Present)

- Communicate with customers via telephone, webchat, and email to provide assistance.
- Resolve customer queries efficiently while ensuring a high standard of service.
- Handle complaints professionally, focusing on customer satisfaction.

Subway, Sandwich Artist (February 2020 – September 2022)

- Trained new staff on operational procedures and customer service standards.
- Delivered excellent customer service by applying problem-solving skills in a fast-paced environment.
- Ensured strict compliance with health and safety standards.

Unique Girls High School, Teacher (December 2018 – December 2019)

- Delivered lessons aligned with national curriculum, fostering student learning.
- Planned, prepared, and conducted engaging lessons tailored to students' needs.
- Encouraged student participation in lessons and academic activities to enhance engagement.

Publications

As part of master's degree, my research on agile methodology was accepted at the International Conference on Computational Science and Computational Intelligence, United States.

https://www.researchgate.net/publication/352695815_An_Analysis_on_Scrum_Methodology_in_Global_Software_Development_-_GSD