

Project Name: Green Zone Living Website

Test Engineer: Areej

Date: October 13, 2024

Project Description:

The **Green Zone Living Website** is designed to offer users a seamless experience in exploring eco-friendly content and resources. This project focuses on **comprehensive functional testing** to ensure that all core features—from smooth navigation to flawless form submissions—operate efficiently across the entire website. Our testing will encompass key elements like **homepage interactivity**, **mobile responsiveness**, aiming to deliver a user-friendly and engaging platform. By identifying and resolving potential issues, we aim to enhance the overall usability, accessibility, and performance of the site, ensuring an exceptional user experience across all devices.

1. Objective

To ensure that the website's key functionalities, including navigation, forms, and content rendering, are working as expected. This report documents any defects identified during testing to improve the quality and user experience of the website.

2. Scope of Testing

This bug report covers the following pages and features of the Green Zone Living website:

1. Home
2. Analysis Tool
3. Green Zone Stories
4. Resources
5. Donate
6. About
7. Disclaimer
8. Contact
9. Sign In
10. Get Started (Button functionality)

3. Bugs Reported by Page

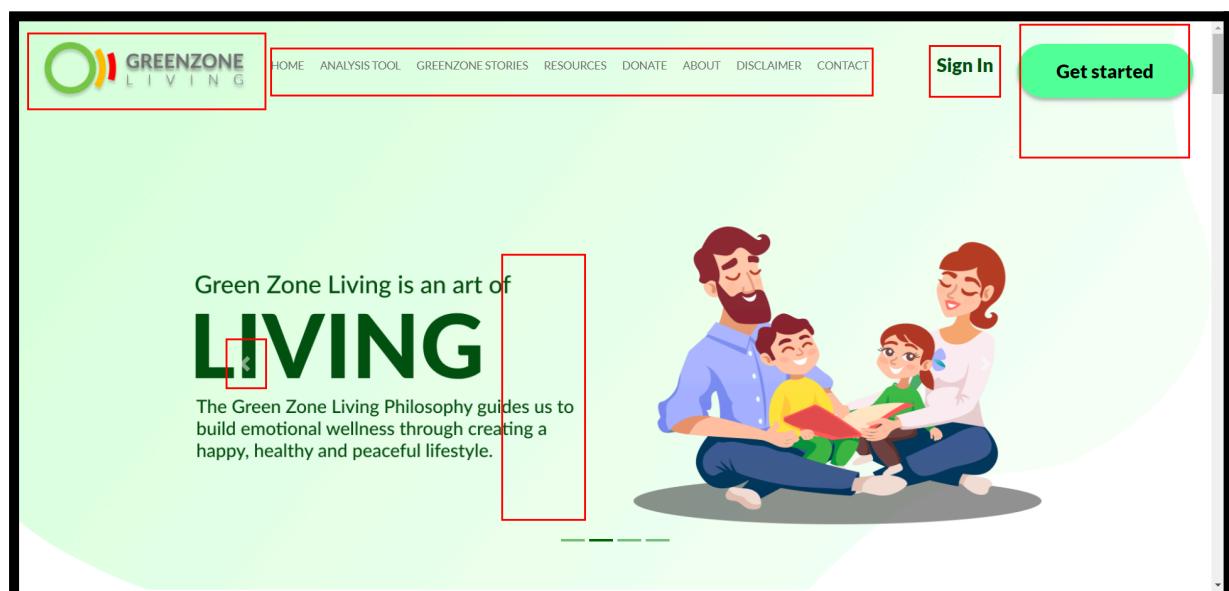
1. Home Page

Bug ID: GH_001

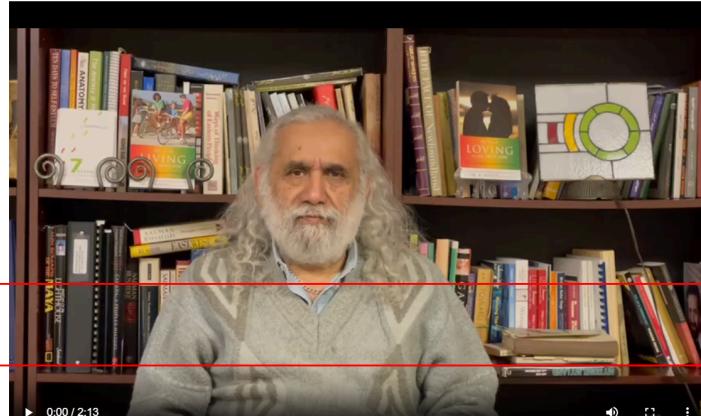
1. **Description:** Images fail to load on the Home page.
2. **Steps to Reproduce:**
 - a. Navigate to the Home page.
 - b. Scroll to the image sections.
3. **Expected Result:** All images should display correctly.
4. **Actual Result:** Placeholder icons appear instead of images.
5. **Severity:** Medium
6. **Priority:** High
7. **Status:** Open
8. **Recommendation:** Check image paths and server configurations.

Bug ID: GH_002

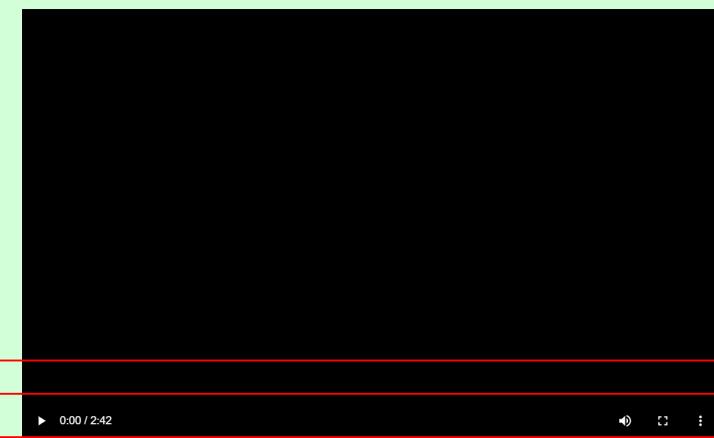
1. **Description:** The "Get Started" button does not redirect to the appropriate page.
2. **Steps to Reproduce:**
 - a. Click the "Get Started" button on the Home page.
3. **Expected Result:** It should redirect to the sign-up page.
4. **Actual Result:** No redirection occurs.
5. **Severity:** High
6. **Priority:** High
7. **Status:** Open
8. **Recommendation:** Fix the button's link to point to the correct page.



What is Green Zone Living?



Green Zone Self-Help Program



Help the Community with your Donations

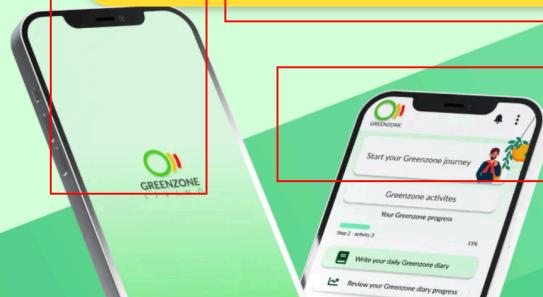
Be the reason
of someone's
smile!



[Donate now](#)

Your donations will help the people in need whom can't afford therapy.

Download Green Zone Living Mobile App

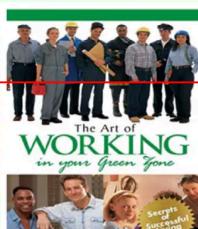
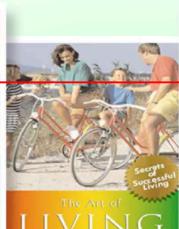
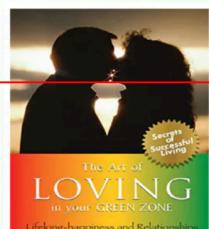


[Download Now](#)

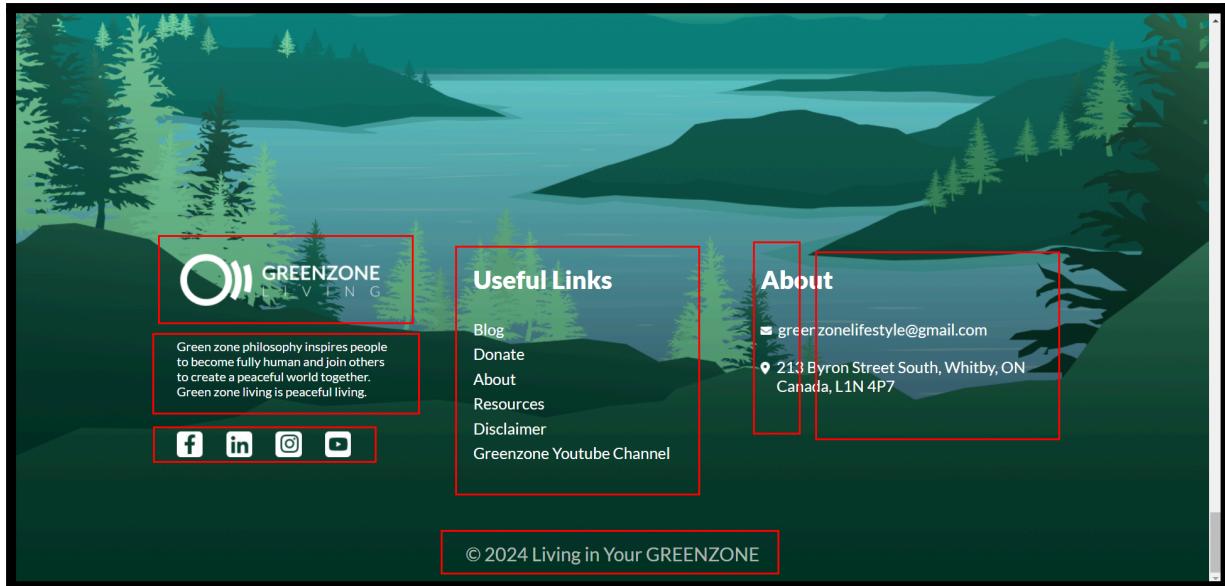
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App Store

Download Green Zone Living Books



[View more](#)



2. Analysis Tool Page

1. **Bug ID:** AT_001
2. **Description:** Dropdown filter for tools is non-functional.
3. **Steps to Reproduce:**
 - a. Navigate to the Analysis Tool page.
 - b. Select a tool from the dropdown.
4. **Expected Result:** The dropdown should filter and display relevant results.
5. **Actual Result:** The dropdown does not trigger any change in content.
6. **Severity:** High
7. **Priority:** Medium
8. **Status:** Open
9. **Recommendation:** Review the JavaScript functionality responsible for dropdown filtering.

A screenshot of the Analysis Tool page. At the top, there is a navigation bar with links: HOME, ANALYSIS TOOL, GREENZONE STORIES, RESOURCES, DONATE, ABOUT, DISCLAIMER, and CONTACT. To the right of the navigation are two buttons: 'Sign In' and a green 'Get started' button. Below the navigation, there is a section titled 'First Scenario | Relationships'. It contains a story about Rob and Lisa and a large question mark icon with two confused characters underneath. The entire page has a light blue background.

Are you having communication problems with your sweetheart?
Are you wondering what your partner thinks about you?
Are you having trust issues?
Do you feel controlled by your spouse?
Do you wish to be more intimate with your partner?



If your answer is YES to any of the above questions

[Assess your relationship](#)

Second Scenario | Work

Joanne had been enjoying working in her company for ten years. She used to look forward to go to work everyday. But after her boss retired, a new manager was hired. When the new manager tried to micromanage and favor some employees over others, the whole work environment became very tense. Joanne started feeling anxious and having panic attacks. She could not sleep Sunday nights and had headaches Monday mornings. She started looking forward to the day she will retire.

Second Scenario | Work

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Are you... dealing with work related stress?
Do you... feel trapped in your job?
Are you... frequently taking stress leave?
Are you... heading towards burnout?

If your answer is YES to any of the above questions

[Assess your workplace](#)

Third Scenario | Individuals

Bill has a wonderful job. He is the President of his company. He has a beautiful wife and three loving children. He plays golf on the weekends and goes on annual vacation with his family. In the eyes of others he is a very successful man, but in his own eyes, he is a failure. He does not like himself and believes he became successful because of his father's connections. He wonders whether he is leading a fake life and dreads the day people will find out he is a big fraud. He has a recurrent nightmare in which he is about to fall from a big cliff. He does not want to be a lonely old man in his old age.



Recent nightmare in which he is about to fall from a big cliff. He does not want to be a lonely old man in his old age.

- Do you... struggle with your self esteem? art?
- Do you... see yourself different than how others see you?
- Are you... afraid you will lose everything one day?
- Do you... believe you are not lovable?
- Do you... not like yourself?



If your answer is YES to any of the above questions

[Assess yourself](#)

Fourth Scenario | Relationship

Susan and Jamal were both divorced and lived with their teenage children. Susan was from a Christian Canadian family while Jamal was from an immigrant Muslim Egyptian family. They were happy to meet each other. Both of them liked outdoor activities. They jogged and played tennis together.

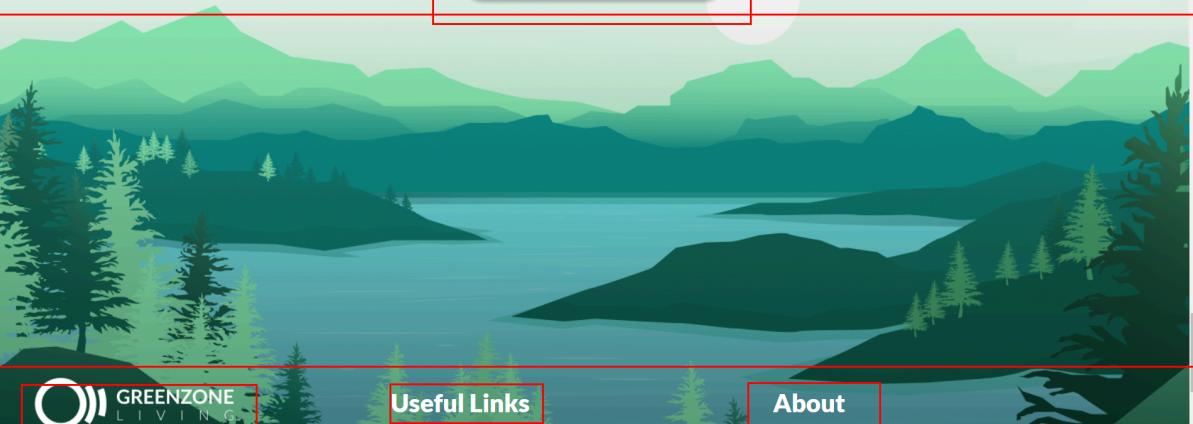


To have a better understanding of the quality and dynamics of intimate relationships we have devised the following questionnaire. Completing questionnaire will help you and your partner to assess whether you are living in the Green, Yellow or Red Zones.

This questionnaire not only provides insights into the perceptions of partners but also highlights the differences. The answers are quite helpful in opening a dialogue between spouses and also with the therapist.

If your answer is YES to any of the above questions

[Assess your relationship](#)



3. Green Zone Stories Page

1. **Bug ID:** GZS_001
2. **Description:** Pagination not working correctly.
3. **Steps to Reproduce:**
 - a. Navigate to the Green Zone Stories page.
 - b. Click on page 2 in the pagination.
4. **Expected Result:** Should load the second set of stories.
5. **Actual Result:** Stays on the first page without loading new content.
6. **Severity:** Medium
7. **Priority:** Medium
8. **Status:** Open
9. **Recommendation:** Debug the pagination logic.

The screenshot shows the homepage of the Greenzone Stories website. At the top, there is a navigation bar with links for HOME, ANALYSIS TOOL, GREENZONE STORIES, RESOURCES, DONATE, ABOUT, DISCLAIMER, and CONTACT. On the left, there is a logo for "GREENZONE LIVING". On the right, there are "Sign In" and "Get started" buttons. The main title "Greenzone Stories" is centered above a text box. The text box contains a message about the sharing of personal stories and a call to action to share your own story via email. Below the text box, there is a section titled "Listen to Greenzone stories" which lists three stories with play buttons and "Read full story" links.

The screenshot shows a list of three stories on the Greenzone Stories page. Each story is presented in a card format with a thumbnail image, the story title, a play button, and a "Read full story" link. The stories are: "Dr. Khalid Sohail's Green Zone Story", "Bette's Green Zone Story", and "Chris's GreenZone Story".

Story Title	Thumbnail	Play Duration	Read full story
Dr. Khalid Sohail's Green Zone Story		0:00 / 5:35	Read full story
Bette's Green Zone Story		0:00 / 14:08	Read full story
Chris's GreenZone Story		0:00 / 3:12	Read full story

David's GreenZone Story
0:00 / 24:10

Frank's GreenZone Story
0:00 / 23:16

Sarah's GreenZone Story
0:00 / 2:32

Read full story

Read full story

Read full story

Susan's GreenZone Story
0:00 / 4:32

Read full story

GREENZONE LIVING

Green zone philosophy inspires people to become fully human and join others to create a peaceful world together. Green zone living is peaceful living.

f in Instagram YouTube

Useful Links

Blog
Donate
About
Resources
Disclaimer
Greenzone Youtube Channel

About

greenzonelifestyle@gmail.com
213 Byron Street South, Whitby, ON Canada, L1N 4P7

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4. Resources Page

1. **Bug ID:** RP_001
2. **Description:** PDF links are broken.
3. **Steps to Reproduce:**
 - a. Navigate to the Resources page.
 - b. Click on any of the downloadable PDFs.
4. **Expected Result:** PDFs should open or download.
5. **Actual Result:** Clicking the links results in a 404 error.
6. **Severity:** Medium
7. **Priority:** Medium
8. **Status:** Open
9. **Recommendation:** Verify the URLs of the linked PDF files.

The screenshot shows the 'Green Zone Living Work and Downloadable Book' section. It features four book covers for 'Greenzone Living Work Book' by DR. K SOHAIL, available in English, Sindhi, Hindi, and Urdu. Each book cover has a 'Download' button below it. A red box highlights the English version.

The screenshot shows the 'Green Zone Living Resources and Downloadable Books' section. It features four book covers from the 'Lifelong-Happiness Series' by DR. K. SOHAIL and BETTE DAVIS, R.N., B.N.M.H.: 'The Art of LIVING in your GREEN ZONE', 'The Art of LOVING in your GREEN ZONE', 'The Art of WORKING in your Green Zone', and 'CREATING GREENZONE SCHOOLS: THE ART OF LEARNING IN YOUR GREENZONE'. Each book cover has a 'Download' button below it. A red box highlights the first book, 'The Art of LIVING in your GREEN ZONE'.

[Download](#)

[Download](#)

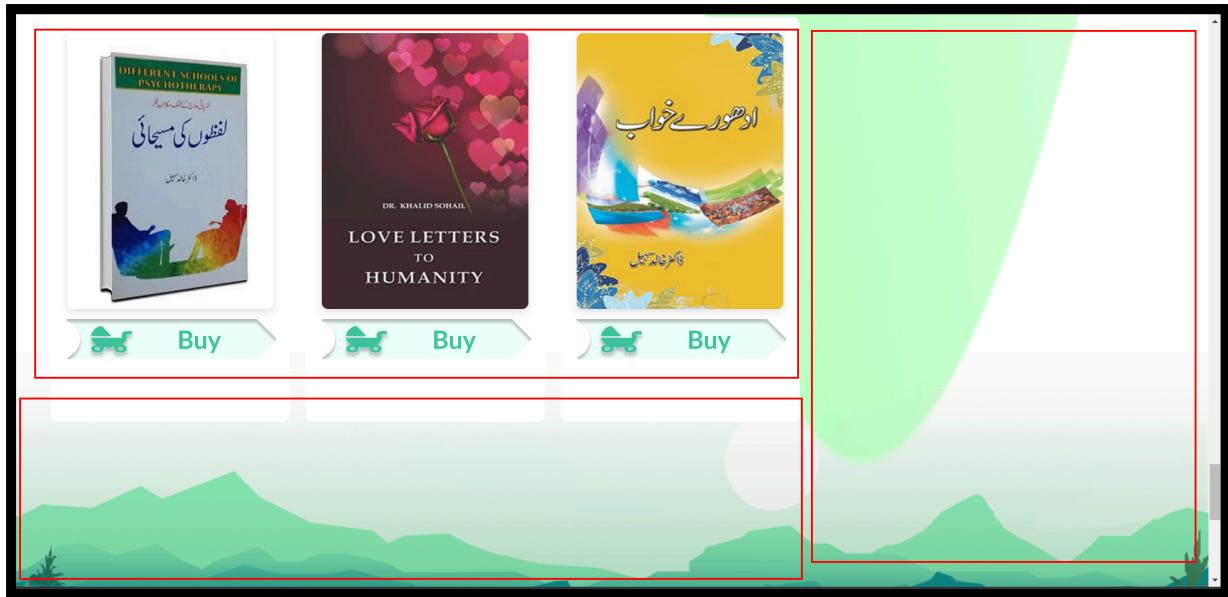
[Download](#)

[Download](#)

[Download](#)

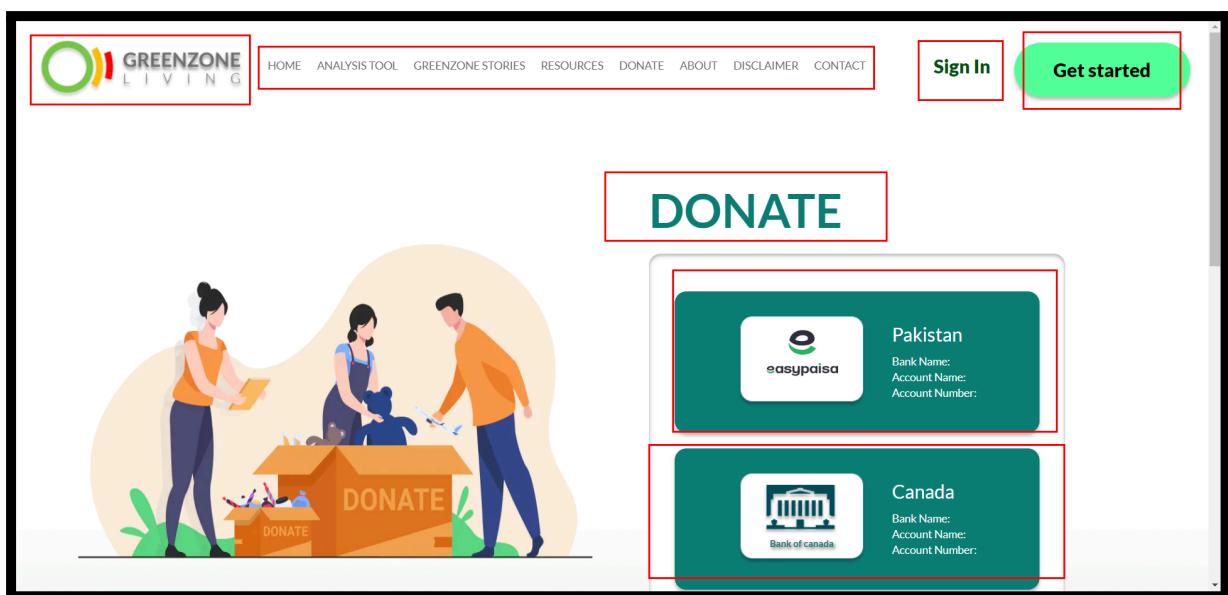
Green Zone Living Paid Books

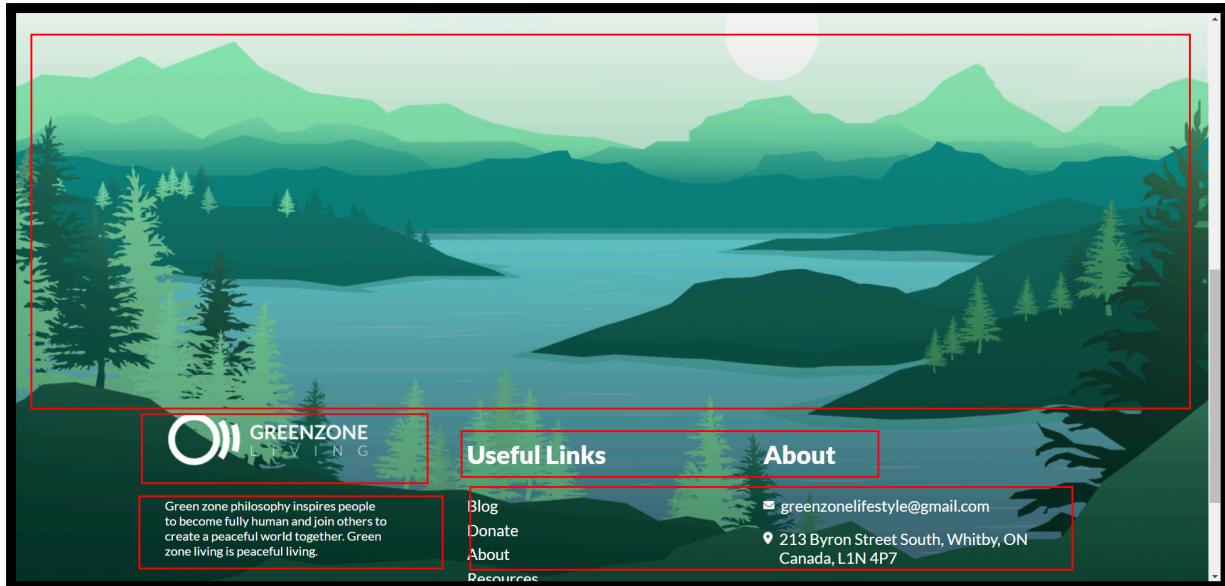
[Buy](#)



5. Donate Page

1. **Bug ID:** DP_001
2. **Description:** The donation form fails to submit.
3. **Steps to Reproduce:**
 - a. Fill out the donation form with valid details.
 - b. Click the 'Submit' button.
4. **Expected Result:** Form should submit and provide confirmation.
5. **Actual Result:** An error message appears without submitting the form.
6. **Severity:** High
7. **Priority:** High
8. **Status:** Open
9. **Recommendation:** Check form validation and backend processing for donation submission.

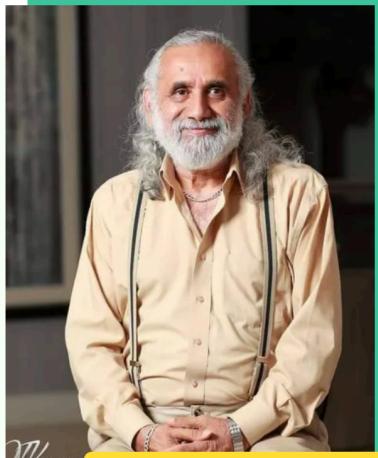




6. About Page

1. **Bug ID:** AB_001
2. **Description:** Text alignment issues on mobile devices.
3. **Steps to Reproduce:**
 - a. View the About page on a mobile device.
4. **Expected Result:** Text should align properly across devices.
5. **Actual Result:** Misaligned text creates a poor user experience on mobile.
6. **Severity:** Low
7. **Priority:** Low
8. **Status:** Open
9. **Recommendation:** Apply responsive design principles to fix text alignment.

A screenshot of the "About Greenzone" page. The page features a navigation bar with links for "HOME", "ANALYSIS TOOL", "GREENZONE STORIES", "RESOURCES", "DONATE", "ABOUT", "DISCLAIMER", and "CONTACT". There are also "Sign In" and "Get started" buttons. The main content area has a heading "About Greenzone" and a disclaimer message in a green box. The disclaimer text reads: "The information presented on this website is intended to be educational in nature and is not intended as a basis for diagnosis or treatment. The ideas and advice contained on this website are based on years of experience by Dr. Sohail and the Green Zone Team. This information is intended to provide public education and is not a replacement for careful medical evaluation and treatment by a qualified health care professional. Dr. Sohail and the Green Zone Team do not recommend changing any current medications or adding any new therapies without personally consulting a competent, licensed health practitioner. Dr. Sohail and the Green Zone Team disclaim any liability arising directly or indirectly from information contained on this website."



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K
HANIF PHOTO

DR KHALID SOHAIL

MBBS FRCP(C)

Dr. Sohail, psychiatrist, poet, and writer, has a wide range of interests and passions. He received his degree in medicine from Khyber Medical College, Pakistan in 1974, and completed his residency in Psychiatry at Memorial University, Newfoundland in 1982. From 1983 to 1995 he worked in psychiatric hospitals in Newfoundland, New Brunswick and Ontario. In 1995 he left the hospital to open the Creative Psychotherapy Clinic in Whitby, Ontario.

7. Disclaimer Page

1. **Bug ID:** DP_001
2. **Description:** Page does not display in Safari browser.
3. **Steps to Reproduce:**
 - a. Open the Disclaimer page using Safari.
4. **Expected Result:** Page should display as expected.
5. **Actual Result:** The page remains blank in Safari.
6. **Severity:** Medium
7. **Priority:** Medium
8. **Status:** Open
9. **Recommendation:** Investigate compatibility issues with Safari.

Disclaimer

Greenzone living

The information presented on this website is intended to be educational in nature and is not intended as a basis for diagnosis or treatment. The ideas and advice contained on this website are based on years of experience by Dr. Sohail and the Green Zone Team. This information is intended to provide public education and is not a replacement for careful medical evaluation and treatment by a qualified health care professional. Dr. Sohail and the Green Zone Team do not recommend changing any current medications or adding any new therapies without personally consulting a competent, licensed health practitioner. Dr. Sohail and the Green Zone Team disclaim any liability arising directly or indirectly from information contained on this website.

About Therapist

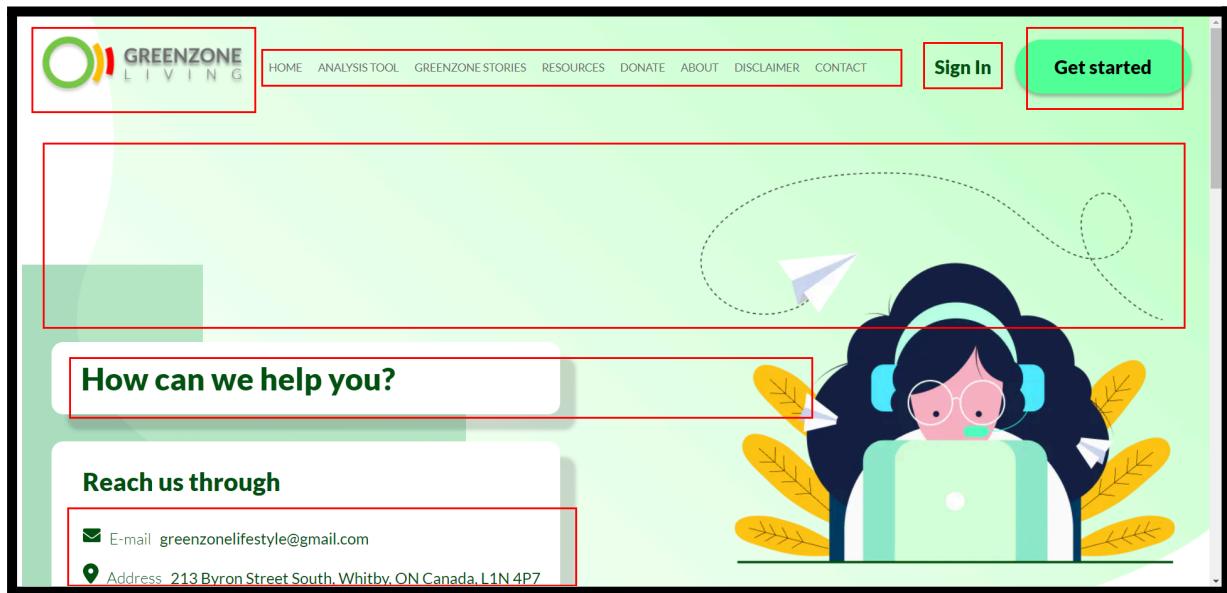
Therapists are those mental health professionals who are familiar with the principles and practices of Green Zone Philosophy

Volunteer therapist

Volunteers are those support workers and counsellors who want to help people in the light of green zone philosophy

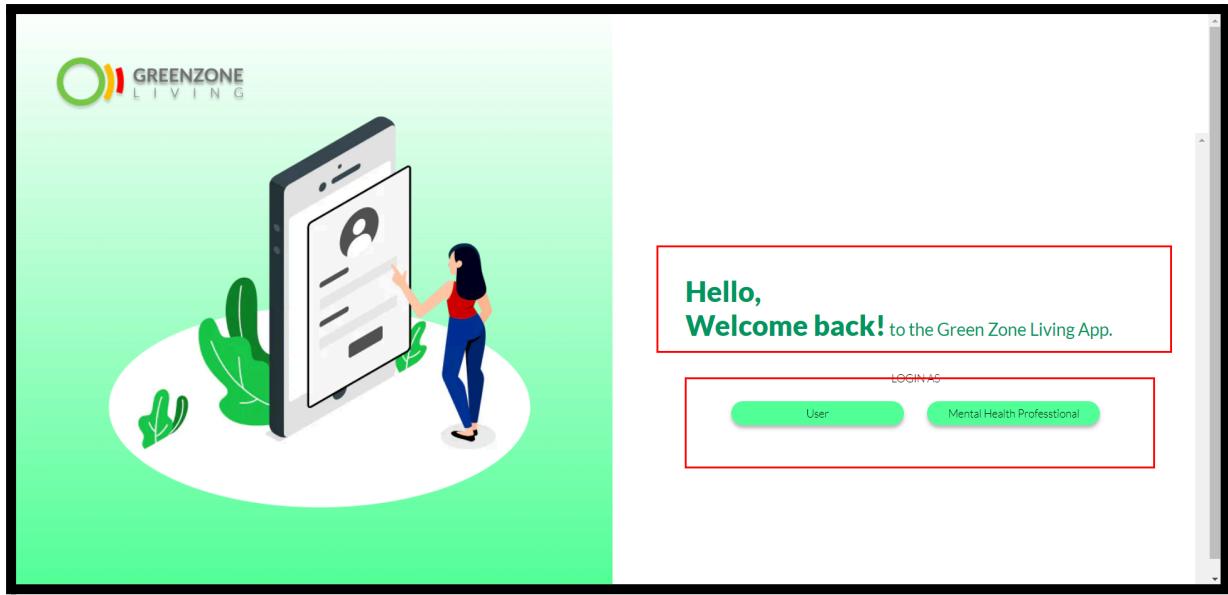
8. Contact Page

1. **Bug ID:** CP_001
2. **Description:** Contact form does not send messages.
3. **Steps to Reproduce:**
 - a. Fill out the contact form with valid information.
 - b. Click 'Submit'.
4. **Expected Result:** Message should be sent successfully with a confirmation alert.
5. **Actual Result:** Form submission fails with an error.
6. **Severity:** High
7. **Priority:** High
8. **Status:** Open
9. **Recommendation:** Review form submission backend and validation logic.



9. Sign In Page

1. **Bug ID:** SI_001
2. **Description:** Users are unable to sign in using valid credentials.
3. **Steps to Reproduce:**
 - a. Enter valid credentials on the sign-in page.
 - b. Click 'Sign In'.
4. **Expected Result:** Successful sign-in and redirection to the dashboard.
5. **Actual Result:** Error message "Invalid credentials" appears for valid logins.
6. **Severity:** Critical
7. **Priority:** High
8. **Status:** Open
9. **Recommendation:** Investigate authentication issues and review login credentials processing.



4. Summary

Total Bugs Found: 10

- **High Priority:** 6
- **Medium Priority:** 3
- **Low Priority:** 1

The **Green Zone Living Website** encountered several critical and high-priority bugs during testing, including issues with login, form submissions, and mobile responsiveness. Resolving these issues is essential to ensure a functional and user-friendly experience for site visitors.

Next Steps:

- Prioritise fixing the high-priority bugs, especially those affecting user sign-in, form submissions, and navigation.
- Perform a second round of testing after fixes to ensure no regressions or new issues arise.

Bug Report for the Green Zone Living Website									
Bug ID	Page	Description	Steps to Reproduce	Expected Result	Actual Result	Severity	Priority	Status	Recommendation
GH_001	Home	Images fail to load on the Home page.	1. Navigate to the Home page. 2. Scroll to the image sections.	All images should display correctly.	Placeholder icons appear instead of images.	Medium	High	Open	Check image paths and server configurations.
GH_002	Home	"Get Started" button does not redirect to the appropriate page.	1. Click the "Get Started" button on the Home page.	Redirect to the sign-up page.	No redirection occurs.	High	High	Open	Fix the button's link to point to the correct page.
GH_003	Analysis tool	Dropdown filter for tools is non-functional.	1. Navigate to the Analysis Tool page. 2. Select a tool from the dropdown.	Dropdown should filter and display relevant results.	The dropdown does not trigger any change in content.	High	Medium	Open	Review the JavaScript functionality responsible for dropdown filtering.
GZS_001	Green Zone Stories	Pagination not working correctly.	1. Navigate to the Green Zone Stories page. 2. Click on page 2 in the pagination.	Second set of stories should load.	Stays on the first page without loading new content.	Medium	Medium	Open	Debug the pagination logic.
RP_001	Resources	PDF links are broken.	1. Navigate to the Resources page. 2. Click on any of the downloadable PDFs.	PDFs should open or download.	Clicking the links results in a 404 error.	Medium	Medium	Open	Verify the URLs of the linked PDF files.
DP_	Donate	The donation	1. Fill out	Form	Error	High	High	Open	Check form

001		form fails to submit.	the donation form with valid details. 2. Click the 'Submit' button.	should submit and provide confirmation.	message appears without form submission.				validation and backend processing for donation submission.
AB_001	About	Text alignment issues on mobile devices.	1. View the About page on a mobile device.	Text should align properly across devices.	Misaligned text creates a poor user experience on mobile.	Low	Low	Open	Apply responsive design principles to fix text alignment.
DP_002	Disclaimer	Page does not display in the Safari browser.	1. Open the Disclaimer page using Safari.	The page should display as expected.	The page remains blank in Safari.	Medium	Medium	Open	Investigate compatibility issues with Safari.
CP_001	Contact	Contact form does not send messages.	1. Fill out the contact form with valid information. 2. Click 'Submit'.	Message should be sent successfully with a confirmation alert.	Form submission fails with an error.	High	High	Open	Review form submission backend and validation logic.
SI_001	Sign In	Users are unable to sign in using valid credentials.	1. Enter valid credentials on the sign-in page. 2. Click 'Sign In'.	Successful sign-in and redirection to the dashboard.	Error message "Invalid credentials" appears for valid logins.	Critical	High	Open	Investigate authentication issues and review login credentials processing.

Bug Descriptions

1. Bug ID: GH_001

- **Description:**

On the Home page, several images fail to load correctly. Instead of displaying the intended visuals, placeholder icons are shown, indicating that the image paths are either broken or the server is not serving the images properly. This affects the overall appearance and user experience of the homepage.

- **Impact:**

This issue disrupts the visual appeal of the website and can lead to user frustration as the key visuals might not be displayed.

- **Affected Pages/Components:** Home Page – Image sections.

2. Bug ID: GH_002

- **Description:**

The "Get Started" button on the Home page is unresponsive. When clicked, it does not redirect the user to the expected page (sign-up page or any intended target). This can hinder user onboarding as it blocks access to further interaction or registration.

- **Impact:**

Prevents users from completing the call-to-action, impacting potential user engagement and sign-ups.

- **Affected Pages/Components:** Home Page – Get Started Button.

3. Bug ID: AT_001

- **Description:**

The dropdown filter for tools on the Analysis Tool page does not work. When users try to select an option from the dropdown menu, no change in content is triggered. The filtering functionality is crucial for users to access relevant tools based on their selections.

- **Impact:**

Without a functional filter, users may not be able to access specific tools, leading to poor usability.

- **Affected Pages/Components:** Analysis Tool Page – Dropdown functionality.

4. Bug ID: GZS_001

- **Description:**

Pagination on the Green Zone Stories page is broken. When attempting to navigate to the second page of stories, the content does not update, and the user remains on the first page. This limits the user's ability to browse through all available stories.

- **Impact:**
Restricts access to additional content, reducing the effectiveness of the storytelling feature.
- **Affected Pages/Components:** Green Zone Stories Page – Pagination.

5. Bug ID: RP_001

- **Description:**
Links to downloadable PDFs on the Resources page lead to 404 errors. Users attempting to access these files are met with a page not found error, indicating that the files are either missing or incorrectly linked.
- **Impact:**
Important resources and information are unavailable to users, damaging the credibility of the site.
- **Affected Pages/Components:** Resources Page – PDF download links.

6. Bug ID: DP_001

- **Description:**
The donation form on the Donate page does not submit correctly. After filling in valid details and clicking the 'Submit' button, the form generates an error, preventing users from completing their donations.
- **Impact:**
Critical issues affecting the website's ability to collect donations, directly impacting its financial support.
- **Affected Pages/Components:** Donate Page – Form submission.

7. Bug ID: AB_001

- **Description:**
The text on the About page does not align properly when viewed on mobile devices. This results in a cluttered appearance and negatively impacts readability and user experience on smaller screens.
- **Impact:**
Reduces mobile usability and can deter users accessing the site from mobile devices.
- **Affected Pages/Components:** About Page – Mobile text alignment.

8. Bug ID: DP_002

- **Description:**
The Disclaimer page does not load on the Safari browser. When assessed

using Safari, the page remains blank, suggesting a compatibility issue with the browser.

- **Impact:**
Prevents users on Safari from viewing important legal information, impacting compliance.
- **Affected Pages/Components:** Disclaimer Page – Safari browser compatibility.

9. Bug ID: CP_001

- **Description:**
The contact form on the Contact page fails to send messages. Even when filled out correctly with valid data, clicking 'Submit' results in an error, preventing messages from being sent to the website administrators.
- **Impact:**
Critical communication channels are blocked, reducing customer inquiries and feedback.
- **Affected Pages/Components:** Contact Page – Form submission.

10. Bug ID: SI_001

- **Description:**
Users are unable to sign in using valid credentials. Even when entering the correct username and password, the system returns an "Invalid credentials" error, preventing access to the user dashboard.
- **Impact:**
High-severity issue that blocks user access, potentially leading to user frustration and abandonment.
- **Affected Pages/Components:** Sign In Page – Authentication functionality.