### **CURRICULUM VITAE**

Fatma Wanjiku Hussein Nairobi, Kenya +254 792 535 807 fatmahussein355@gmail.com

# **Professional Summary:**

Results-driven ICT professional with academic training in Business Information Technology and certifications in cybersecurity, IT support, and web development. Skilled in securing systems and building user-friendly web applications. Passionate about technology and continuous learning, with a proactive mindset for solving technical challenges and driving digital innovation

### **Work Experience:**

# **ICT Intern**

# Postal Corporation of Kenya, Nairobi

May 2024 – July 2024

- Delivered frontline IT support to staff through helpdesk operations, resolving common technical issues.
- Installed, updated, and maintained hardware and software across departments.
- Managed IT asset inventory and consumables, maintaining accurate digital records.
- Performed routine maintenance on ICT equipment and telephony infrastructure.
- Supported data entry and record-keeping for internal staff databases.

### **Education:**

### **Bachelor of Business Information Technology**

Multimedia University of Kenya, Nairobi August 2021 – May 2025 (Graduation Expected: November 2025)

# **Kenya Certificate of Secondary Education (KCSE)**

St. George's Girls' High School, Nairobi *January* 2017 – *April* 2021

# **Skills:**

### **Technical Skills**

- Programming (Python), Back-End Web Development (Django)
- Networking and IT Systems Management
- Cybersecurity Skills:

- o Vulnerability Scanning
- o Penetration Testing (Basics)
- o Network Security Fundamentals
- Linux & Windows OS Security
- Cyber Threat Analysis & Passive Reconnaissance

### **Soft Skills:**

- Problem Solving & Critical Thinking
- Team Leadership & Negotiation
- Time Management & Organization
- Excellent Verbal & Written Communication

### **Certifications:**

- Designing and Deploying Networks, Internet Society of Kenya (Ongoing)
- Google Cybersecurity Specialization, 2025
- Certificate in Security Analysis, 2024
- Certificate in Full Stack Web Development, 2024
- Google IT Support Certificate, 2022

# **Conferences and Training:**

- Google Cybersecurity Specialization, Coursera, (June 2025)
- Security Analyst Training, *CyberShujaa* (Sep Dec 2024)
- Full Stack Web Development, eMobilis Training Institute (Aug 2024)
- Web Development, *Tech4Dev* (Jun 2024)
- Google IT Support, Coursera (Jun 2022)

### Languages:

• English: C2 Proficiency

• Swahili: C2 Proficiency

Referees: Available upon request.