

CURRICULUM VITAE

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Professional Summary:

Results-driven ICT professional with academic training in Business Information Technology and certifications in Cybersecurity, IT support, Networking and web development. Skilled in securing systems and building user-friendly web applications. Passionate about technology and continuous learning, with a proactive mindset for solving technical challenges and driving digital innovation

Work Experience:

ICT Intern

Postal Corporation of Kenya, Nairobi

May 2024 – July 2024

- Delivered frontline IT support to staff through helpdesk operations, resolving common technical issues.
 - Installed, updated, and maintained hardware and software across departments.
 - Managed IT asset inventory and consumables, maintaining accurate digital records.
 - Performed routine maintenance on ICT equipment and telephony infrastructure.
 - Supported data entry and record-keeping for internal staff databases.
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Education:

Bachelor of Business Information Technology

Multimedia University of Kenya, Nairobi

August 2021 – May 2025

Skills:

Technical Skills

- Programming (Python), Back-End Web Development (Django)
- Networking and IT Systems Management
- Cybersecurity Skills: *Vulnerability Scanning, Pen-testing, Network Security Fundamentals, Linux & Windows OS Security, Cyber Threat Analysis & Passive Reconnaissance.*

Soft Skills:

- Problem Solving & Critical Thinking
 - Team Leadership & Negotiation
 - Time Management & Organization
 - Excellent Verbal & Written Communication
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Certifications:

- Designing and Deploying Networks, Internet Society of Kenya, 2025
 - Google Cybersecurity Specialization, 2025
 - Certificate in Security Analysis, 2024
 - Certificate in Full Stack Web Development, 2024
 - Google IT Support Certificate, 2022
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Conferences and Training:

- Fundamentals of Designing and Deploying Computer Networks, Internet Society Foundation, (2025)
 - Google Cybersecurity Specialization, Coursera, (2025)
 - Security Analyst Training, *CyberShujaa* (2024)
 - LITA Cybersecurity Training, LITA (2024)
 - Full Stack Web Development, *eMobilis Training Institute* (2024)
 - Web Development, *Tech4Dev* (2024)
 - Google IT Support, *Coursera* (2022)
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Languages:

- English: C2 Proficiency
- Swahili: C2 Proficiency

Referees: Available upon request.