

Housing Subsidy  
Administrator  
(has CAS account)

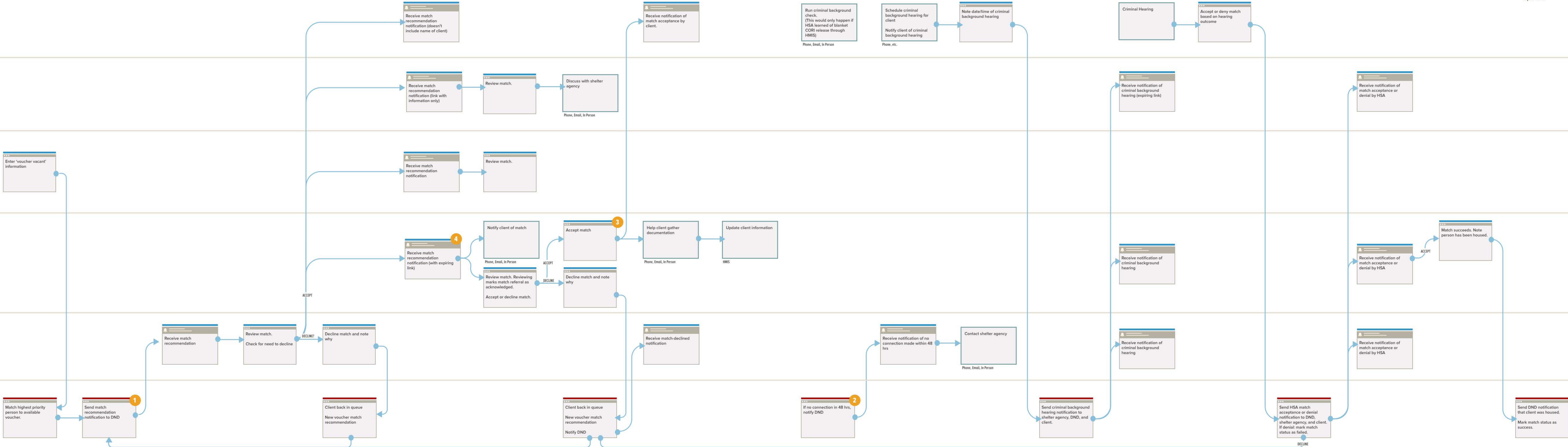
Client  
(no CAS account)

Housing Search  
Worker  
(has CAS account)

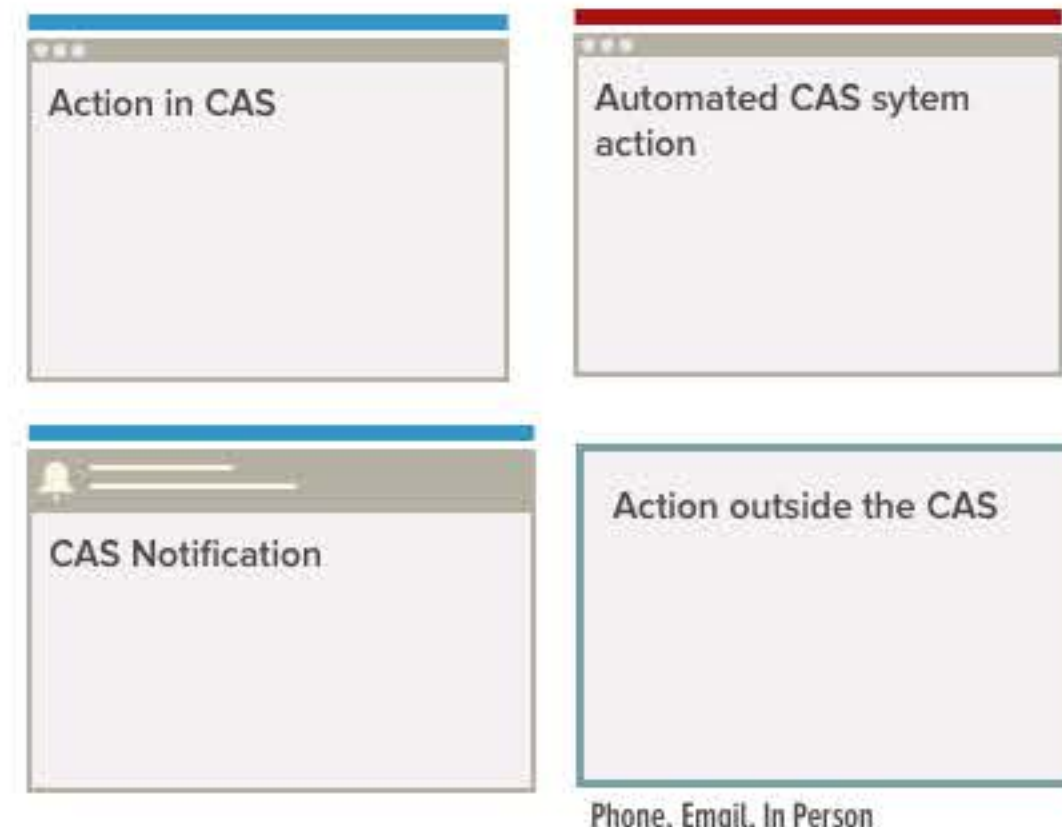
Shelter Agency  
(no CAS account)

DND  
(has CAS account)

CAS



Legend



Questions / Notes

- 1 To whom specifically do notifications get sent? For DND, Development Officer assigned at program level or contract level. Also at DND, for redundancy: CAS person. For MVP, DND will review and enter person to be notified at Shelter Agency. Will come from HMIS, but that's not currently in HMIS.
- 2 If no acknowledgement of match recommendation after DND confirms match should be recommended
- 3 Throughout process, does Shelter Agency get single link for a match and it includes all of the possible actions?
- 4 Notification Details: Program description; rules/criteria; contact information. For units: address; owner; amenities; services