

RANDOLPH (RJ) SENINING

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Bakersfield, CA 93312

SKILLS

- Languages: SQL, Python, R, Java, C++, C,
- Tableau
- Call Center Customer Service
- Complex Problem-Solving using Data Analytics

PROFESSIONAL SUMMARY

Multi-skilled, creative thinker with strong analytical skills; ready to learn and contribute to an organization seeking a driven entry-level Analyst. I have a proven track record as a team player who contributes positively to whatever I set my mind to.

RELEVANT EXPERIENCE

Music Producer, 06/2021 to Current
Burbank, CA

- Songwriter/Singer/Musician
- Musical Collaborator, performer, and producer

ICON Collective, 06/2021 to Expected Graduation 07/2022
Flagship Music Production Program
Burbank, United States

Bachelor of Arts: Computer Science, 08/2017 to 05/2021
Southwestern University - Georgetown, Texas

- 3.71 GPA & SCAC Academic Honor Roll 2018-2020
- Dean's List Spring 2019, Fall 2019, Spring 2020, Fall 2020
- Honoree of Upsilon Pi Epsilon (International Honor Society for Computing and Information Disciplines)
- Extracurricular Activities: Varsity Baseball Team 2017-2020
- Awarded Director of Athletics Academic Excellence Award 2018-2020

WIN Reality Austin, Texas

Quality Assurance & Customer Success Paid Internships, 03/2020 to 05/2021

- QA Analyst
 - Co-designed testing process and reports.
 - QA Stress-tested software updates daily to identify issues and potential areas of improvement, submitted weekly reports to Front-End development team.
 - Optimized dashboard in collaboration with Back-End development using HeidiSQL
 - In charge of testing and integrating new hardware before release.
- Customer Success Analyst and Agent
 - Utilized effective time management skills responding to customer calls and emails
 - Trained and mentored team members to promote productivity, accuracy, and commitment to exceptional service.
 - Solved complex customer service issues by collaborating with operational teams.

Orchestra - Violin

- Bakersfield Youth S. O. Toured Europe (2015)
- CA All State (2013-2016)
- High School Honor Orchestra (2013-2017)

Other Instruments: Piano, Guitar, Bass, Drums, Vocals

Baseball

- Varsity Baseball Team for Southwestern University (2017-2020)
 - Developed time management skills between practice, traveling and academics
 - Leader and mentor to younger players in the game and in school
 - Collaborated with coaches and teammates daily on how to improve as a team