Thomas Argent

Gastonia, NC | **Email:** tfargent@gmail.com | **Phone:** 704-460-6266
Linkedin: https://www.linkedin.com/in/thomas-argent/ | **GitHub**: https://github.com/Argent-T |
Portfolio: https://thomas-argent-portfolio.herokuapp.com/

Full Stack Web Developer with a background in education and experience in large scale business data analytics and distribution. Able to communicate clearly and collaborate with teams as well as work independently to provide products to create websites, tools, and reports to support business intelligence needs. Rapidly learns and becomes proficient in new technologies to meet ever changing business needs. Excel in fast paced, unpredictable environments and has on multiple occasions produced fast and effective solutions to solve unexpected mission critical problems.

TECHNICAL SKILLS

Languages: HTML5, CSS3, JavaScript, MySQL, React, Ruby on Rails
Technologies: Redshift Databases, API, Express, Node.js, JQuery, Sequelize, Handlebars, Git, Bootstrap, Bulma, Materialize, Excel, Luminoso text analytics

PROJECTS

Drinky Bird | Front and back end development |
Deployed Link: https://argent-t.github.io/Drinky-Bird/
Code: https://github.com/Argent-T/Drinky-Bird
Drinky bird is a site which allows users to search for cocktail recipes by name, first letter, and by main ingredient. It also provides local bar locations, descriptions, and ratings wherein the user can order the drinks they choose.
- **Role**: Responsible for UI as well as the Cocktail API implementation.
- **Utilized**: HTML5, CSS3, cocktaildb, zomato, javascript

Nutrition Journal | Back end Developer |
Deployed Link: https://salty-ravine-80275.herokuapp.com/
Code: https://github.com/Sharonyel/project2
Nutrition Log is an application where a user can sign up by creating an account and keep track of their nutrition habits. This app allows you to enter the foods you have eaten and the nutritional facts about that food will be displayed. It also tells you how many calories are in that food. The user can also enter exercise completed and the expected calories to burn will be provided.
- **Role**: Responsible for Passport implementation, database setup and api
- **Utilized**: HTML5, CSS3, Javascript, jQuery, MySql, Handlebars, Nutritionix API, Bulma, Express, Passport

PROFESSIONAL EXPERIENCE

AMAZON.COM LLC | Charlotte, NC   11/2014 to Present
Business Intelligence Data Analyst
Web development for multiple internal corporate teams. Successful projects include:
- Fully deployed application to provide users with access to information on upcoming training sessions as well as sorting/accessing previously recorded sessions and their related resources and materials.
- Multiple web pages built to aggregate, organize, and distribute internal metrics on a global scale.
- Successful created multiple automated reports detailing various aspects of training program efficacy on a national scale positively impacting overall training outcomes.
- Effectively supervised data collection and analysis of multiple pilot programs, assisting in decreasing time and costs required to train new employees.
- Utilized machine learning text analytics to track trends in thousands of longform survey responses highlighting pain-points in the employee onboarding process to better optimize and streamline the process.

Learning & Talent Development Coordinator
Created documentation, training materials, and videos for multiple projects. Remotely facilitating coordination between multiple separate Amazon teams such as Onboarding, Learning Ops, and NSS to work towards program goals.
- Managed content for multiple wikis
- Assisted with testing and piloting of multiple new training tools
- Utilized graphic design skills and face-tracking technology to create a real-time animated version of corporate mascot for use in training videos.

Customer Service
Assisted with on-boarding and training new-hires into the Concession Abuse Prevention OU resulting in one of the consistently highest performing teams in VCS CAP
- Pilot tester of multiple customer new service tools
- Specialist support: Concierge, Business to Business, Special Handling, Repeat Contact Reduction, and Concessions Abuse Prevention.
- Customer support for Amazon.com and Amazon.ca

EDUCATION

University of North Carolina, Charlotte, NC | 2020
Fullstack Web Development Certificate
A 24-week intensive boot camp program focused on gaining technical programming and market-driven skills in HTML5, CSS3, JavaScript, jQuery, Bootstrap, Express.js, React.js, Node.js, Database Theory, MongoDB, MySQL.

North Carolina State University, Raleigh, NC
Bachelor Degree in English education