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Pristina, KOSOVO

PERSONAL STATEMENT

I am a motivated and enthusiastic individual currently working towards my degree. I continually strive to develop and enhance my knowledge whilst at university and take every opportunity to gain further practical experience in my chosen field.

I am a strong communicator with good time management skills with a can do attitude and a willingness to learn from those around me.

PROFESSIONAL QUALIFICATIONS AND MEMBERSHIPS

 BSc Computer Science Engineering (University of Business & Technology Pristina) Completion Jun 2023

CONTINUED PROFESSIONAL DEVELOPMENT

- Certificate in Management (NEBS)
- E-commerce with .Net React & Redux (UDEMY)
- Front-End Developer (Shkolla Digjitale)
- JAVA Fundamentals Intro to spring boot (ROI Academy)
- Cryptocurrency Fundamentals (SkillUp)
- Android Development Mar 2022 Present (Rochester Institute of Technology A.U.K)
- Java Programming Masterclass covering Java 11 & Java 17 Jun 2022 Present (UDEMY)

LANGUAGES

- Albanian Native
- English Excellent
- German Excellent
- Macedonian Good

EMPLOYMENT EXPERIENCE

August 2020 to Present: BSc Computer Science Engineering – University of Business & Technology Pristina

Currently in the final year of my degree programme with a planned completion date of Jun 2023. During the degree I have continued to enhance my knowledge and gain practical experience where possible. The study programme has allowed me to develop my analytical skills and enhance team working through group projects.

March 2018 to August 2018: Technician Assistant - Computer Repair Facility

Provided a range of technical support, with activities including:

- Setting up hardware and install and configure software and drivers.
- Maintaining and repairing equipment (e.g. routers).
- Troubleshooting system failures or bugs and providing solutions to restore functionality.

May 2014 to January 2017: Call Centre Agent

Undertook general duties as a call handling agent including responding in an efficient and timely manner to incoming calls in line with company Key Performance Indicators, ensuring the case administration was undertaken correctly and escalating any issues as required.