



22-Sep-2025

Arham Topiwala

has successfully completed

**Satisfaction Guaranteed: Develop Customer Loyalty  
Online**

an online non-credit course authorized by Google and offered through Coursera

A handwritten signature in black ink, reading "Amanda Brophy".

Amanda Brophy  
Global Director of Google Career Certificates

COURSE  
CERTIFICATE



Verify at:  
<https://coursera.org/verify/AMBFQYC9FMXY>

Coursera has confirmed the identity of this individual and  
their participation in the course.