

ADAMJEE LIFE - INFORMATION CRITICAL ILLNESS - CLAIMS



NOTE: This section does not form part of the policy and is provided for information only.

HOW TO CLAIM

In the event of a claim, contact Adamjee Life to obtain a claim form. You will also be advised on all additional documentation that is required for the claim to be processed.

THE CLAIMS DEPARTMENT'S CONTACT DETAILS ARE:

Adamjee Life Assurance Company Limited, Claims Department,
The Forum, Suit No.301, Plot G-20, Block 9, Clifton Karachi
Tel No. 92-21-5362620 & 23 EXT: (114 & 118) Fax:92-21-5362621
Help_Claims@adamjeelife.com

Only original documentation will be accepted. In the event that the original is not available, only copies certified by the issuing authority will be accepted. Documentation can be faxed so that the claims department can start processing the claim. However, the original documentation still has to be received by Adamjee Life before payment of the claim can be made.

Adamjee Life shall at all times have the right to inspect all documents relating to the policy and will communicate with you, your Nominated Beneficiary for Proceeds regarding any problems with the documentation.

CLAIM PROCEDURE:

Claims will be processed on receipt of all standard requirements in accordance with the agreed turnaround times as set out in the policy document. If we require additional documents and an extension of handling time is required, the claimant shall be so notified and shall be advised as to what additional information is necessary to handle the claim.

DOCUMENT REQUIRED:

Health

- **Critical Illness-5 Year (Stand Alone) Plan**
 1. Claimant's Statement
 2. Physician Statement
 3. Complete Medical Record.
 4. All Laboratory and Radiology Reports
 5. Detailed Medical Summary/ Summaries from the treating physician(s) (if more than one)
 6. Copy of C.N.I. Cards of insured duly attested by the gazetted officer.