

ADAMJEE LIFE GENERAL INFORMATION



To communicate with Adamjee Life in connection with this policy kindly contact:

Adamjee Life Assurance Company Limited, The Forum, Suit No.301,
Plot G-20, Block 9, Clifton Karachi
Tel No. 92-21-5362620 & 23 Fax:92-21-5362621
www.adamjeelife.com

COMPLAINTS PROCEDURE

If you have a complaint about this policy:

First try and resolve it with the Sales person/Agent (if applicable) as stated in the information provided to you with your Policy Schedule.

If the matter cannot be resolved, you can submit a complaint in writing or through E-mail:

Adamjee Life Assurance Company Limited, (Customer Services Department)
The Forum, Suit No.301, Plot G-20, Block 9, Clifton Karachi
Tel No. 92-21-5362620 & 23 Ext: (117) Fax:92-21-5362621
Help_Csd@adamjeelife.com

If the matter is not resolved to your satisfaction by Adamjee Life, you may submit the complaint to the Insurance Ombudsman.

MATTERS OF IMPORTANCE

You must accurately, fully and properly disclose all material facts. All information provided by you or on your behalf is your own responsibility. You need to be satisfied with the accuracy of any transaction submitted by anyone on your behalf.

If you did not receive a summary of the policy within 60 (sixty) days, or a full copy of the policy **on request**, or if you feel that the policy or the manner in which the policy was sold does not meet legal requirements, or if you are not happy about the advice received, please write or E-mail to The Underwriting Department

Adamjee Life Assurance Company Limited, (Underwriting Department)
The Forum, Suit No.301, Plot G-20, Block 9, Clifton Karachi
Tel No. 92-21-5362620 & 23 Ext: (115, 119) Fax:92-21-5362621
Help_Und@adamjeelife.com

You must not sign any incomplete or blank documents. No person may request or insist that you do so.

NOMINATION OF BENEFICIARY or BENEFICIARIES

It is suggested that a person over the age of 18 (eighteen) years be nominated as Beneficiary for Proceeds, to ensure that the benefit is available immediately after your death where you are an Insured Person. If the Nominated Beneficiary for Proceeds is under the age of 18 (eighteen) years at the time of your death, the Benefit will be paid to the Beneficiary's Legal Guardian (provided that satisfactory proof of Legal Guardianship is submitted to Adamjee Life. It is therefore suggested that you inform Adamjee Life of the Beneficiary's Legal Guardian, so that payment can be made to the Legal Guardian if the beneficiary for Proceeds is under the age of 18 (eighteen) years, at the time of your death.