

PT. FUSE TEKNOLOGI INDONESIA

Rich Palace, Jl. Meruya Ilir Raya No.36-40, RT.8/RW.7, Srengseng,

Kembangan, Jakarta Barat, Jakarta 11630

**A close up of a logo

Description automatically generatedA close up of a logo

Description automatically generated** vip@fuse.co.id; +62 811 994 6511; +621 4080 0005; www.fuse.co.id

**SERTIFIKAT / *CERTIFICATE***

**FUSE AUTOMATE**

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| Nomor Sertifikat | | | | : | VIP-20190520-01-000021 |
| *Certificate Number* | | | |  |
| Paket Fuse Automate | | | | : | Automate Gold |
| *Fuse Automate Plan* | | | |  |
| Nama Pemegang Sertifikat | | | | : | JOHNY ENG |
| *Certificate Holder Name* | | | |  |
| Alamat Pemegang Sertifikat | | | |  | Jl. Anggrek Rosliana No. B-29, Jakarta Barat, DKI Jakarta 11420 |
| *Certificate Holder Address* | | | |  |
| Periode Sertifikat | | | | : | 20 Mei 2019 – 20 Mei 2020 |
| *Period of Certificate* | | | |  |
| Nomor Polisi / Tahun | | | | : | B 123 KKR / 2018 |
| *Policy Number / Year* | | | |  |
| Nomor Rangka / Nomor Mesin | | | | : | JD89868588150 / 81261735 |
| *Chasis Number* / *Machine Number* | | | |  |
| Jenis Kendaraan/ Penggunaan Kendaraan | | | | : | Minibus / Pribadi |
| *Type of Vehicle / The Used of Vehicle* | | | |  |
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| **PAKET / *PLAN*** | | | | | |
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| **Paket / *Plan*** | | **Manfaat / *Benefit*** | | | |
| Automate Gold | | * Mobil pengganti / *car replacement*: Toyota Avanza * Tanpa driver / *without driver* * Area layanan / *service area:* Jakarta, Depok, Tangerang, Bekasi | | | |
| Automate Gold Xtra | | * Mobil pengganti / *car replacement*: Toyota Avanza * Dengan driver / *with driver* * Area layanan / *service area:* Jakarta, Depok, Tangerang, Bekasi | | | |
| Automate Platinum | | * Mobil pengganti / *car replacement*: Toyota Innova * Tanpa driver / *without driver* * Area layanan / *service area:* Jakarta, Depok, Tangerang, Bekasi | | | |
| Automate Platinum Xtra | | * Mobil pengganti / *car replacement*: Toyota Innova * Dengan driver / *with driver* * Area layanan / *service area:* Jakarta, Depok, Tangerang, Bekasi | | | |
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| **PENYANGKALAN / *DISCLAIMER*** | | | | | |
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| 1 | Jika mobil pengganti tidak tersedia dengan merek & tipe yang sama, maka Fuse berhak untuk mengganti dengan merek & tipe yang setara | | | | |
|  | *If requested brand & type for replacement car is currently unavailable, Fuse has the right to replace it with an equivalent brand & type* | | | | |
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| 2 | Mobil pengganti hanya bisa diantar dan diambil di area layanan yang tertera dalam Sertifikat ini. | | | | |
|  | *Car Replacement can be delivered in service area stated on this Certificate only.* | | | | |
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| 3 | Membatalkan Polis Asuransi Mobil Anda berarti membatalkan benefit mobil pengganti | | | | |
|  | *Canceling Car Insurance Policy means canceling the benefit of car replacement* | | | | |

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| **Syarat dan Ketentuan** | **Terms and Conditions** |
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| 1. Anda harus sesegera mungkin melaporkan kejadian kecelakaan mobil yang Anda alami kepada Fuse, dengan menyatakan bahwa Anda memiliki Sertifikat Fuse Automate. | 1. You are obliged to report the accident to Fuse as soon as possible, by stating the ownership of Fuse Automate Certificate. |
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| 2. Fuse akan segera memproses laporan klaim Anda ke Perusahaan Asuransi terkait untuk mengatur jadwal survey kendaraan dan menentukan lokasi bengkel rekanan asuransi yang terdekat dengan Anda, jika klaim disetujui oleh Perusahaan Asuransi. | 1. Fuse will process the claim report to the Insurance Company to schedule the vehicle survey and appoint the nearest insurance partner workshop to customer once the claim is approved by Insurance Company. |
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| 3. Sementara itu, kami akan menyiapkan mobil pengganti untuk Anda dengan masa tunggu maksimum 3 x 24 jam (hari kerja). Jadwal pengiriman mobil pengganti dapat disesuaikan dengan jadwal saat mobil Anda masuk ke bengkel rekanan asuransi. | 1. Meanwhile, we will prepare a replacement car for you with a maximum waiting period of 3 x 24 hours (working days). The replacement car delivery schedule can be adjusted to the schedule when your car goes into the insurance partner workshop. |
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| 4. Anda berhak untuk menggunakan Mobil Pengganti maksimum 5 x 24 jam sejak mobil pengganti Anda terima dari Fuse atau hingga perbaikan mobil selesai (mana yang tercapai lebih dahulu) dan setelah itu staf Fuse akan mengambilnya kembali di alamat Anda. | 1. You are eligible to use replacement car for the maximum of 5 x 24 hours since you receive the replacement car from Fuse or until the car is fixed (whichever comes first), then Fuse staff will go to your address to pick up the replacement car. |
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| 5. Anda wajib membayar biaya penalti jika Anda menolak mengembalikan mobil pengganti pada waktu yang telah ditentukan dengan alasan apapun. Ketentuan mengenai biaya penalti terdapat dalam formulir serah terima kendaraan. | 1. You have to pay penalty fee if you refused to return a replacement car at the specified time for any reason. Provisions regarding penalty fees are stated in the vehicle handover form. |
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| 6. Jam operasional:   1. pengiriman mobil pengganti: Senin s/d Jumat jam 09.00 WIB – 17.00 WIB (tidak termasuk hari libur nasional) 2. penarikan mobil pengganti: Senin s/d Minggu jam 09.00 WIB – 17.00 WIB (termasuk hari libur nasional) | 1. Operating hour: 2. car replacement delivery: Monday to Friday from 09.00 WIB – 17.00 WIB (excluding national holiday) 3. car replacement pick up: Monday to Sunday from 09.00 WIB – 17.00 WIB (including national holiday) |
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| 7. Fuse Automate hanya berlaku untuk klaim akibat kecelakaan yang bersifat body repair, sepanjang kendaraan Anda ditinggal di bengkel rekanan asuransi untuk dikondisikan dan dipulihkan seperti sesaat sebelum kejadian. | 1. Fuse Automate is only valid for the claim caused by an accident where body repair is needed and should be left in the insurance partner workshop to be fixed to the condition as before the occurrence of the accident. |
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| 8. Anda dapat melakukan klaim Fuse Automate lebih dari satu kali sepanjang periode sertifikat. | 1. Fuse Automate can be claimed for numorous time as long as Fuse Automate Certificate is still valid. |
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| 9. Membatalkan Asuransi Mobil Anda berarti juga membatalkan Sertifikat Fuse Automate. | 1. Cancelling your Car Insurance Policy means cancelling Fuse Automate Certificate. |
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| 10. Segala jenis kerusakan dan/atau kehilangan serta berkurangnya bahan bakar terhadap mobil pengganti selama Anda gunakan sepenuhnya menjadi tanggungjawab Anda. | 1. Any kind of damage and/or lost including reduced of fuel during usage of car replacement is fully your responsibility. |
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| 11.Anda hanya dapat melakukan pembayaran Fuse Automate ke rekening Fuse. Fuse akan membatalkan pengajuan layanan Fuse Automate Anda jika Anda membayarkan biaya Fuse Automate ke perusahaan Asuransi. | 1. The payment should be paid directly to Fuse bank account. If paid to insurance company, Fuse Automate service submission will be cancelled by Fuse. |
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| 12. Peraturan pembatalan: pembatalan kurang dari 6 bulan sejak tanggal berlakunya Fuse Automate akan mendapatkan pengembalian biaya 50% dari biaya layanan Fuse Automate yang telah dibayarkan. Pembatalan lebih dari 6 bulan sejak tanggal berlakunya Fuse Automate tidak mendapatkan pengembalian biaya.  Pengembalian biaya tidak berlaku jika sudah pernah mengajukan klaim. | 1. Cancellation policies: for cancellation request submitted in less than 6 months from the inception date, refund is subject to a cancellation fee of 50% from Fuse Automate service fee. For cancellation request submitted after 6 months, there will be no refund.   Once claim is filed, there will be no refund. |
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| **Sertifikat tidak berlaku jika:** | **Certificate is invalid under these conditions:** |
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| 1. Klaim Asuransi Anda tidak disetujui oleh Perusahaan Asuransi. | 1. Claim is not approved by Insurance Company. |
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| 2. Kami belum menerima pembayaran Biaya layanan Fuse Automate dalam waktu maksimum 30 hari sejak berlakunya sertifikat. | 1. We have not received payment for Fuse Automate service fee maximum within 30 days from the inception date of certificate. |
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| 3. Anda membatalkan polis Asuransi Mobil Anda. | 1. Car Insurance Policy is cancelled by customer. |
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| **Informasi dan bantuan hubungi:** | **Information and inquiry contact:** |
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| **PT. Fuse Teknologi Indonesia** | **PT. Fuse Teknologi Indonesia** |
| Rich Palace, Jl. Meruya Ilir Raya No.36-40, RT.8/RW.7, Srengseng, Kembangan, Kota Jakarta Barat, Jakarta 11630 | Rich Palace, Jl. Meruya Ilir Raya No.36-40, RT.8/RW.7, Srengseng, Kembangan, Kota Jakarta Barat, Jakarta 11630 |
| Email : vip@fuse.co.id | Email : vip@fuse.co.id |
| Whatsapp : +62 811 994 6511 | Whatsapp : +62 811 994 6511 |
| Telepon : +621 4080 0005 | Phone : +621 4080 0005 |
| Jam kerja : Senin – Jumat, 09.00 – 17.00 (Kecuali hari libur nasional) | Working hour : Monday – Friday, 09.00 – 17.00 (Except for national holidays) |