

# ⚡ SEVERE PERFORMANCE DEGRADATION

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## IMMEDIATE DIAGNOSTICS:

### 1. CHECK system resources

```
top
htop
iostat -x 1
```

### 2. IDENTIFY database bottlenecks

```
sudo -u postgres psql -c "SELECT query, calls, total_time FROM pg_stat_statements
ORDER BY total_time DESC LIMIT 5;"
```

### 3. CHECK for blocking queries

```
sudo -u postgres psql -c "SELECT pid, state, query FROM pg_stat_activity WHERE
state != 'idle';"
```

### 4. MONITOR disk I/O

```
iotop -o
```

## IMMEDIATE ACTIONS:

### 1. KILL problematic queries (if identified)

```
sudo -u postgres psql -c "SELECT pg_terminate_backend([PID]);"
```

### 2. RESTART application (if safe)

```
sudo systemctl restart odoo
```

### 3. INCREASE resource limits (if needed)

```
# Edit /etc/postgresql/14/main/postgresql.conf
# Increase shared_buffers, work_mem as appropriate
```

## ⚠ ESCALATION

If no improvement in 15 minutes, implement rollback procedures

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### Emergency Contact Information:

- Primary Technical: \_\_\_\_\_
- Secondary Technical: \_\_\_\_\_
- Database Administrator: \_\_\_\_\_
- System Administrator: \_\_\_\_\_

### Critical Thresholds:

- CPU Usage: >90% for 5+ minutes
- Memory Usage: >95%
- Disk I/O: >80% utilization
- Response Time: >30 seconds