ARIB AHMED

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INFORMATION TECHNOLOGY ENGINEER

Student Profile

UC Santa Cruz Senior with a Bachelors of Arts in Network and Digital Technology. Held various internships and positions focusing on Information Technology. Built additional IT related capabilities via Start-Up, and other Projects. Capable educator in technological subjects, one-on-one, via lecture, or in technical writings.

Education

University of California, Santa Cruz (UCSC) Santa Cruz, California

Bachelor of Arts: Network and Digital Technology (**Sept 2018 - Expected: March 2021**)

Work Experience

ASDyanmics (San Jose, CA) | **Information Technology Head (November 2020 - Present)**
- Working as a freelance IT Lead in this Student Made Start Up in a team of 10.
- Facilitated daily tech support for 10 employees using Remote Access software.
- Wrote and debugged code for over 3 different upcoming Softwares and Applications.
- Took the lead in a project called Semul: an app that allowed tutors to connect with students.

UC Santa Cruz: IT Services (Santa Cruz, CA) | **IT Technician (Aug 2020 - Oct 2020)**
- Troubleshooted network and computer issues by performing hands on work for over 100 student-owned devices, such as: modems, routers, desktops, laptops, and mobile devices.
- Assisted over 3,000 campus residents with connecting to the Campus Network.
- Frequently observed over 100 wireless access points, and ports for any outages, failures, or packet loss.
- Communicated together with 15 other techs, while also taking the lead for multiple projects.

Underwriters Laboratories (Fremont, CA) | **Laboratory Technician Intern (June 2020 - Aug 2020)**
- Corresponded closely with UL's Engineering staff to perform 100's of laboratory tests necessary on Wireless Phones, Computers, Keyboards, and Headphones.
- Retrieved Test Data relating to WiFi, Bluetooth, and Mobile Data, and exporting it into a Lab Report. Completed over 5 Lab Reports for the company.
- Learned on how to fix devices, such as: desktops, phones, keyboards, and mice, whenever they ran into bugs or broke down.
- Collaborated with other Interns to make sure lab data was at the highest quality.

Skills

Hardware: Assembly, Repair, Maintenance, Printers, Drivers, Troubleshooting
Software: Installation, Debugging, Microsoft Office, Google Drive, Adobe Software
Networks: Servers, Routers, Modems, Firewalls, Ports, Configuration, LANs, Wireshark
Security: Virus Protection, Virus Removal, Data Backup, Drive Scans, Network Monitoring
Programming Languages: Python, C, C++, MIPS Assembly, Verilog, Java, GIT, UNIX