

ARICA CONRAD

AricaConrad@outlook.com | (425)-236-6757 | Bothell, Washington | [Portfolio](#) | [LinkedIn Profile](#) | [GitHub Profile](#)

OBJECTIVE

An empathetic and curious Mobile Application Development graduate currently working as a Library Page who is seeking an entry-level technical writer position where my strong attention to detail and experience in design, writing, editing, coding, and customer service can be utilized to help make technology and ideas more accessible for all audiences.

SKILLS

- Writing concepts for technical/non-technical audiences
- Microsoft Office Suite and GitHub/Git/Markdown
- Android and iOS app development in two-week sprints
- Experience with UX design process/research methodologies
- Database development and various programming languages
- Strong written communication/editing skills
- Organization and precise attention to detail
- Curious, driven, and a quick learner
- Customer service and client interaction
- Project leadership and team collaboration

EDUCATION

Bachelor of Applied Science in Mobile Application Development

Cascadia College, Bothell, Washington; Graduated June 2022; President's Honors (GPA: 3.98)

Coursework: Mobile UI Design | Design Research Methodologies | Technical Writing | Database Programming | Android App Development 1 and 2 | iOS App Development 1 and 2 | REST API Development | Capstone Project

Certificates Awarded: Android App Development, iOS App Development, and Mobile Backend Development

Associate of Arts in Integrated Studies

Cascadia College, Bothell, Washington; Graduated June 2020; President's Honors (GPA: 3.97); Phi Theta Kappa

Coursework: Graphic Design | Database Design | Web Authoring | American Sign Language | Social Inequality

WORK EXPERIENCE

Sno-Isle Libraries – Mill Creek, Washington

January 2023 – Present

Library Page

Tasks: Shelf items using specific organizing systems | Report misfiled items (averaging 60+ items each month) | Assist patrons | Trained a new Page | Maintain general library cleanliness | Completed EDI, Polaris, and other trainings

Fitness Factory App, Inc. – Remote

March 2022 – June 2022

UX Design and Android App Development Intern

Tasks: Designed over 40 prototype screens in Figma | Tested Android code for errors | Opened issues on GitLab | Participated in team meetings | Documented work completion for supervisors | Facilitated small group work

DESIGN AND DEVELOPMENT PROJECTS

TechEase – A tutorial-based app that teaches seniors how to use smartphones (team project, solo capstone project)

Project leader | Worked with real-world client | Developed user stories and competitive analysis | Conducted user interviews | Designed low- and high-fidelity prototypes | Implemented app on [iOS](#) | Focused on front-end design and tutorial writing | Planned and led app usability testing with users | Final presentation to stakeholders and faculty

Her Tech Connect – A networking app for women in the tech industry (individual project, team project)

Conducted user interviews | Designed user stories and competitive analysis | Created low- and high-fidelity prototypes | Presented app pitch | Implemented iOS version of the app | Focused on front-end login form design and content