

Return and Refund Policy

WeMultiplyApp.com aims to provide quality service and products to our customers. Due to the nature of our wellness products and membership system, our refund and return policy is outlined as follows:

Product Returns

- We only accept returns for **damaged, defective, or incorrect** items delivered.
- Requests for return must be submitted within **3 calendar days** of receiving the item.
- To initiate a return, please send photos and a description of the issue to wemultiply27@gmail.com
- Returned products must be **unopened, unused**, and in their original packaging.

Refunds

- Approved refunds will be processed within **7–10 business days** via the original payment method or as a wallet credit.
- Shipping and handling fees are **non-refundable**, unless the return is due to our error.
- WeMultiply does not offer refunds for **change-of-mind purchases**, especially for consumable products.

Membership & Digital Goods

- All membership fees, packages, and digital features are **non-refundable** once activated or accessed.
- WeMultiply may, at its sole discretion, review refund requests for special cases.

How to Request a Return or Refund

Please contact our support team at wemultiply27@gmail.com with the following:

- Full name and order ID
- Photos of the product (if applicable)
- Description of the issue

Our team will evaluate your request and respond within **3–5 business days**.

WeMultiply reserves the right to amend this policy at any time without prior notice. Updated terms will be posted on this page.